# Subhajit Sarkar

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# WORK EXPERIENCE

#### O IT Support Engineer - Amazon India

[July 2021–February 2023]

- -Provided technical support and troubleshooting assistance to end-users, resolving hardware and software issues.
- -Installed, configured, and maintained desktops, laptops, printers, and peripheral devices.
- -Assisted in network administration tasks, including user account management and network troubleshooting.
- -Conducted regular backups and disaster recovery planning to safeguard critical data.
- -Contributed to the documentation of IT policies, procedures, and system configurations.
- Research Scholar in Jadavpur University

[July 2019-March 2020]

Project: Sound level monitoring at outdoor for detection of public health hazard

-Developed a GUI which measures different parameters of sound like SPL,dB,pitch, frequency etc.

## **EDUCATION**

Master of Technology

[September 2020]

Illumination Technology & Design, Jadavpur University

Bachelor of technology

[July 2017]

Electrical Engineering, Maulana Abdul Kalam Azad University

# **PROJECTS**

- o Implemented a continuous integration pipeline for a web application using Jenkins, Docker, and Git.
- o Configured and deployed a microservices application on AWS using Docker and Kubernetes.
- O Automated the provisioning of AWS resources using Terraform and Ansible.

## **SKILLS**

- O Configuration Provisioning & Management: Ansible, Terraform
- O Containerization: Docker, Kubernetes, Helm
- o Continuous Integration/Continuous Delivery (CI/CD): Jenkins, Argo CD
- Version Control: Git
- Operating Systems: Windows and Linux
- O Programming Language Python, SQL, Bash
- O Monitoring: Prometheus, Grafana
- O Cloud Platforms: Amazon Web Services (AWS), Microsoft Azure

## **CERTIFICATE**

- Introduction to Cybersecurity [Cisco]
- Google Cloud Fundamentals: Core Infrastructure [coursera]