

How to Fix an HP Laptop That Won't Turn On

Power Button Hard Reset - 30 seconds

The easiest and most effective solution is performing a hard reset. Turn off your HP laptop completely, disconnect the AC adapter, and remove the battery if possible. Press and hold the power button for 15 seconds to discharge any residual electrical charge. This clears temporary configurations that may prevent your laptop from starting. Reconnect the power adapter (and battery if you removed it) and try turning on your laptop.

Check Power Connections - 1 minute

Verify that your AC adapter is properly connected to both the laptop and wall outlet. The connection should be secure at both ends, with no wobbling or looseness. Check if the LED indicator on your power adapter brick is lit - this confirms power is flowing from the outlet. If your laptop has a charging LED near the power port, it should glow white, amber, or green when properly connected. Try a different wall outlet if the adapter LED isn't lighting up.

Battery Quick Test - 2 minutes

If your HP laptop has a removable battery, take it out and inspect the metal contact points for any corrosion or damage. Clean them gently with a dry cloth if needed. Try powering the laptop with just the AC adapter connected and no battery installed. If it turns on, your battery may need replacement. For laptops with non-removable batteries, connect the AC adapter and let it charge for at least 15 minutes before attempting to power on.