

Refund & Cancellation Policy

First500Days, operated by **Manalang Ventures LLP**, primarily offers **digital products, online services, memberships, programs, and access-based offerings**. Due to the nature of digital services—where access, resources, or deliverables are provided immediately or within a defined timeframe—all payments made on the platform are **final and non-refundable**.

Refunds will be considered **only in exceptional cases** where an explicit refund agreement has been **clearly communicated and confirmed in writing via email** by First500Days **prior to or at the time of payment**. In the absence of such written confirmation, no refund claims will be entertained.

No refunds will be issued for:

- Partial usage or non-usage of services
- User dissatisfaction after access has been granted or services have commenced
- Failure to attend events, sessions, or utilize platform features
- Change of mind or business circumstances after purchase

Cancellations of subscriptions, programs, or services—where applicable—will only prevent **future billing** and do not entitle the user to a refund for any period already billed or services already delivered, unless explicitly stated otherwise in writing.

Users are strongly encouraged to **review all service details carefully** and to **contact First500Days support for any clarification** regarding deliverables, timelines, or refund eligibility **before making a payment**. By completing a transaction on the platform, users acknowledge and agree to this Refund & Cancellation Policy.