

Product FAQ

What is First500Days?

First500Days is a digital platform designed to support communities and early-stage users by helping them discover relevant opportunities, connect with like-minded peers, and participate in curated programs. The platform focuses on fostering meaningful engagement, learning, and collaboration through community-driven initiatives.

Who can join First500Days?

First500Days is open to anyone interested in community-based learning, networking, professional growth, or early-stage programs. This includes founders, professionals, students, creators, and individuals seeking to engage with active communities and opportunities aligned with their interests.

Is there a fee to use the platform?

Access to First500Days may include both free and paid features. Certain programs, memberships, events, or premium services may require payment. All pricing, inclusions, and terms are clearly communicated before enrollment or payment, allowing users to make informed decisions.

How can I contact support?

Users can contact the First500Days support team through the contact details provided on the website, such as email or contact forms. Support is available for general inquiries, technical issues, account-related questions, and clarification regarding services or policies.

Can I opt out of communications?

Yes. Users have the option to opt out of marketing and non-essential communications at any time by using the unsubscribe option included in emails or by contacting support. Essential service-related communications may still be sent when necessary to ensure proper platform functionality or account-related updates.