

Q1. What are the benefits of using E-Governance for both government and citizens? Why is it necessary to implement E-Governance to provide government services efficiently? Explain with suitable examples.

E-Governance is the application of ICT in delivering government services. It provides efficiency, transparency, and improved access for both government and citizens. For Government: - Reduces paperwork and administrative costs. - Increases transparency and accountability. - Faster service delivery and better decision making with data analytics. For Citizens: - Saves time by reducing queues and physical visits. - Provides round-the-clock access to government services. - Minimizes corruption and increases trust in governance. Necessity of E-Governance: Traditional systems are slow and prone to errors. E-Governance improves efficiency by enabling online transactions, digital record-keeping, and real-time communication. Example: Online tax filing and online land registration are examples where citizens save time while the government reduces fraud and increases transparency.