#### CSE390: Technical Communication

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# Syllabus for Summer 2020

- Unit 1: Fundamentals of Technical Communication
  - Feature
  - Distinction between General Communication and Technical Communication
  - Language as a tool for Technical Communication
  - Dimensions of Technical Communication
  - Flow of Communication
  - Barriers of Communication

- Unit 2: Forms of Technical Communication
  - Technical Report
  - Technical Research Paper
  - Seminar and Conference Paper
  - Key-note Speech Writing
  - 7 C's of Business writing (concreteness, completeness, clarity, conciseness, courtesy, correctness, consideration)

- Unit 3: Technical Presentation
  - Presentation forms
  - Interpersonal presentation
  - Classroom presentation
  - Public speaking
  - Emotion and humor presentation
  - Overcoming stage fear
  - Audience analysis and retention of audience interest

- Unit 4: Technical Communication Skills
  - Interview Skills
  - Group Discussion
  - Critical Thinking
  - Strategic, socio-economic, disclosure competence

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- Unit 5: Dynamics of Technical Communication
  - Body language
  - Kinesics
  - Voice Modulation
  - Articulation
  - Linguistic features of voice control