

Team	Contact Details		
Global Sales and Training Support	GSTS, opt #2		
Human Resource Center	HR Support, opt #3		
Security Facility Ops Center & Facilities and Workplace Resource	SFOC/WPR, opt #4		
Cisco Moves	AM and EMEA Only, opt #5		
Cisco Travel -> CTC/AMEX	EuEM & US IVRs Only, opt #6		
Conference Room support -> RTSd/Sykes Service Desk	opt #7		
GBS Team	*88* Option 1-3-3		
GSTS Team	*88* options - 2-1		
GSTS team	+1 408 526 8888 option 2,1		
Pre-Sales Team	+1 800-553-6387 options 5-1-1		
Customer Service / Order Management (CS)	+1 800-553-6387 options 2-1		
Cisco Commerce Workspace (CCW)	+1 800-553-6387 options 5-2-3		cs-support@cisco.com
Partner Program Support (PPS)	+1 800-553-6387 options 5-2-1 or 5-2-2		
GSTS team Direct Number	Dial 88 (Internal), +1.408.526.8888 (External) > Sales option 2		
GBS Direct numbers	Americas +1 408 526 8888, #1		
	EUEM +31 20 485 4888, #1		
	LATAM: +55-11-5502-3158		
	AsiaPac Local Extension X68888 (Int\\ +61 2 8446 8888) #1		
	Japan Local Extension X6888 (Int\\ +81 3 5549 6888) #1		
CCW-CS contact details	AMER :		
	US/Canada English - 212-292-0303		
	Spanish - 1 415 678 1052		
	Portuguese - 1 415 678 1053		
	English (LATAM -1 415 678 1058		
	French (Canada) -1 415 678 1054		
	EMEA:		
	EMEA English 3593743 +35929763743		
	EMEA Italian 3593753 +35929763753		
	EMEA French - 3593763 +35929763763		
	EMEA German - 3593773 +35929763773		
	EMEA Spanish - 3593783 +35929763783		
	EMEA Russian - 3593789 +35929763789		
	APJC		
	English +613 9091 3720		
SAC team	: +1-408-902-4872 or by UCS Product		sac-support@cisco.com
Sales Connect			http://www.cisco.com/web/partners/tools/ph.html
SAC team USA (Toll Free)	866-598-8729		
	International: +1-408-300-9073		sac-support@cisco.com
	UK (Local): 44-20-3695-7765		http://tinyurl.com/ciscosac
WebEx SFDC Support - Contact SEC (Sales Enablement Center)	Call +1 408.902.4444		webexsec@cisco.com
	Option 1 - WebEx employees		
	Option 2 - Cisco employees		
STAR Team	US/Americas: +1-919-574-5500		AMERICAS:star-support@cisco.com
SINGAPORE +65 6317 5241 or internal extension 86575241 O GREATER CHINA +86 10 8507 7350 or internal extension 88617350 O ANZ +61 28446 5488			APJC:star-supportapjc@cisco.com
EMEAR: O +351-21-454-1040 or internal extension 83511040 (French, Spanish, Portuguese and English) – 9:00 to 19:00 CET. O +48-12-334-5475 or intern			EMEAR:star-supportemear@cisco.com
			To escalate an existing case via email:
			US/Americas:amer-star-escalations@cisco.com
			APJC:apjc-star-escalations@cisco.com
			EMEAR:emear-star-escalations@cisco.com
FSA Contacts			onecanada@cisco.com
			onecommercial@cisco.com
			oneenterprise@cisco.com
			oneget@cisco.com
			onegsp@cisco.com
			onelatam@cisco.com
			onepublicsector@cisco.com
Internal Support - Contact Numbers			
Asia Pacific	Mandarin	+61 2 8446 3041 *	8 612 3041
	Korean	+61 2 8446 3025 *	8 612 3025
	English	+61 2 8446 8888 *	8 611 8888
	English	000 800 1001 712 (India Local)	8 293 9006
Emerging Markets	English	1 408 526 8888	8 526 8888
European Markets	English	+31 36 711 7711	8 315 7711
Japan	Japanese	+81 3 6434 6888	8 813 6888
US and Canada	English	1 408 526 8888	8 526 8888
Argentina	English	54.11.4341.0618	85410618
Brazil	English	55.11.5508.1520	85511520
Chile	English	56.2.431.4960	85624960
Colombia	English	57.1.325.6078	85716078
Costa Rica	English	506.2201.3751	85063751
Mexico	English	52.55.5267.1177	85231177
Peru	English	51.1.215.5140	85115140
Venezuela	English	58.212.902.0256	85820256
Israel	972-9-8646040	89726040	
Facilities Support			
US Corporate and Field Offices	1 408 526 4444	8 526 4444	
Cisco Message Center (Paging Service)	(800) 365-4578 (US)		
	(800) 682-4726 (Canada)		
	(619) 279-8495 (Int'l)		
Investor Relations Hotline	(408) 526-8890		
Cisco Customer Service	https://www.cisco.com/c/en/us/buy.html		
Technical Assistance Center (TAC)	www.cisco.com/c/en/us/support/web/tsd-cisco-worldwide-contacts.html		
Investor Relations Hotline	(408) 526-8890		
Payroll	https://www.in.cisco.com/c/cec/employee/pto-payroll.html		
SBC (DSL Services)	(408) 526-8888		
Stock Administration (Employee Equity Center)	https://stock.cisco.com/EEC/		