

सूचना प्रौद्योगिकी, केन्द्रीय कार्यालय, पवई, मुंबई
INFORMATION TECHNOLOGY, CENTRAL OFFICE, POWAI, MUMBAI

Ref No: DIT/ESA/ 471 /2022

Date: 18.10.2022

To,
The Director
IDRBT
Hyderabad.

Kind Attn: Prof. V. Ravi (Consultancy Coordinator)

Dear Sir,

Subject: Purchase Order for comprehensive review of IT infrastructure against its growth plans, digital strategy & ensure adequate IT infrastructure and security controls are put in place as per its review.

With reference to your final commercial submitted vide email dated 13.10.2022, we are pleased to place an order for comprehensive review of IT infrastructure against its growth plans, digital strategy & ensure adequate IT infrastructure and security controls are put in place as per its review. The details are as under:

S. No.	No. of Man days	Total Amount (Rs.)
1	45	28,50,000.00
Grand Total (TCO)		28,50,000.00

* The above price is exclusive of GST (CGST/SGST/IGST) which will be paid at actual.

Scope of Work:

IDRBT will undertake the following activities for comprehensive review of IT infrastructure against its growth plans, digital strategy and required security controls:

- IT Infrastructure assessment (Existing) to support Digital Transformation growth
 - Assessment of CBS infrastructure i.e. DC, DR & NDR.
 - Assessment of Cloud infrastructure i.e. DC & DR.
- Evaluation of estimated hardware requirement in terms of Core, RAM, Network, IT Security and Storage with respect to upcoming digital projects.
- Validation of infrastructure requirement proposed by the respective System Integrator (SI) for DATA Lake, Digital Platform, Digital Call Center, CRM or any other project.
- Target State recommendation for the CBS & On-Premise Private Cloud infrastructure (mentioned in point-i) for the mentioned projects as per the defined expected growth.
- Roadmap for augmentation of IT Infrastructure to cater future expansion plan.
- Ensure adequate IT infrastructure and security controls are put in place.



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- vii. Mapping the security controls in IT infrastructure based on RBI Cyber Security Resiliency Framework 2016.
- viii. Mapping of security controls from Master Direction on Digital Payment Security control framework 2021 for the digital infrastructure.

Deliverables:

IDRBT to provide detailed report on comprehensive review of IT infrastructure against its growth plans, digital strategy, required security controls & ensure adequate IT infrastructure.

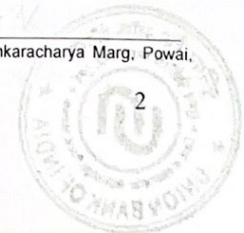
- Detailed CBS (DC, DR & NDR) & on-Premise Cloud Infrastructure (DC & DR) i.e. Compute, Storage & Network etc. requirement for the next 2 years in line with the Bank's projected growth plans.
- To define the benchmark for optimum level utilization of infrastructure resources as per the industry best practices.
- Provide details of additional infrastructure resources requirement and its configuration for the integration of upcoming projects with CBS infrastructure.
- Detailed assessment of Bank's Digital Strategy and the readiness of IT Infrastructure in terms of procurement and execution plan.
- Ensure the adequate IT infrastructure and security controls are put in place as per its review.

Payment terms:

- 1st Installment: 25% of the total cost (including applicable GST) as advance before the project commenced.
- 2nd Installment: 25% of the total cost (including applicable GST) after the end of 1 month from the date of first installment.
- 3rd Installment: Remaining 50% of the total cost (including applicable GST) after project completion and acceptance of the Final Report submitted to the Bank.
- Further, any incidental travel (to UBI, Mumbai) expenses (including roundtrip economy class airfare + lodging and boarding in Mumbai+ local conveyance in Hyderabad and Mumbai) for the Faculty of IDRBT, if needed, on actual basis will be borne by the bank.

Other Terms & Conditions:

- Assessment should be backed with recommended solutions.
- All terms & conditions will be applicable as per Bank guidelines. Bank's decision in this regard shall be final.
- Time Schedule for conducting the activity: Service provider will make all necessary arrangement within 10 days from the date of formal intimation for carrying out the assessment.



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- During the exercise, ownership of all Data will remain with the Bank only, after completion of exercise IDRBT will hand over all kind of data collected from Bank or Bank's employee, the same should be certify by IDRBT.
- It will be the responsibility of the IDRBT to conduct the assessment. They should make necessary arrangement in all respect. Bank will not purchase any additional software licenses, third party services or equipment/devices.
- IDRBT has to show the bifurcation/details of GST (CGST/SGST/IGST) in every invoice.
- Incidental charges will be paid on actual basis on production of Bills along with the payment of 3rd installment. However, if boarding & lodging is provided by the bank, no payment will be made against the same under incidental charges.
- Further you are requested to sign the Non-Disclosure Agreement (NDA) as per Annexure-I post acceptance of purchase order.
- IDRBT is requested to submit the KYE form for their employees to be deployed to the Bank for the project in the Bank's prescribed format as per Annexure II.
- IDRBT shall at all times whenever required furnish all information, records, data stored in whatsoever form to internal, external, Bank appointed and statutory/ RBI inspecting auditors and extend full cooperation in carrying out of such inspection.
- IDRBT will also undertake to co-operate with the RBI to carry out its supervisory functions and objectives and will furnish all records and other information as RBI may call for to carry our inspection and/ or other functions.

Please return the duplicate copy of this purchase order, duly signed with confirmation of having accepted the purchase order as per terms and conditions.

Thanking you.

Yours faithfully,

(Mohinder Pal Arora)
Deputy General Manager





PURCHASE ORDER

PO No: ITS465032023
PO Date: 01 September 2023

ISSUING DEPARTMENT : INFORMATION TECHNOLOGY DEPARTMENT

To

Institute for Development and Research in Banking Technology (IDRBT)
Castle Hills, Road No 1

Masab Tank, Hyderabad - 500057
TELANGANA - India

We are pleased to engage your firm for the following services at delivery address given below, for the said amount, subject to the terms and conditions mentioned under here.

S.No	Description	Quantity	Unit Price	Amount(Rs.)
1	Consultancy on SIEM Solutions	1	300000	300000
Total Amount				300000

Delivery

THE FEDERAL BANK LIMITED
INFORMATION TECHNOLOGY DEPARTMENT
Post Box No-103, FEDERAL TOWERS, HEAD OFFICE,
BANK JUNCTION
ALUVA
683101
KERALA

Terms & Conditions

1. Prices: Prices mentioned are exclusive of applicable taxes. Taxes as per extant rules will be paid.
2. IDRBT shall sign NDA before starting the activity, with validity for the entire engagement period.
3. IDRBT shall not subcontract or permit anyone other than its personnel to perform any of the work, service or other performance required under the contract without the prior written consent of the Bank.
4. **Scope:**
 - a. Review of Request for Proposal (RFP) drafted by Bank for procuring new SIEM & managing SOC
 - b. Review of SOC Operations model (On-premises/Cloud/MSSP) based on current regulations & best practices.
 - c. Review of selected set of OEMs (max 3 OEMs) based on the RFP requirements.
5. Activity shall be performed remotely.
6. **Payments:** Consultation fee payable post completion of the activity.
7. In the invoice vendor shall mention the purchase order number and Bill to address as
The Federal Bank Ltd
Corporate Office,
IT Dept, Federal Towers
Aluva -Kerala-683101
GSTN: -32AABCT0020H1Z5