

B.T.W. Dive Service
2828 Cochran St #121
Simi Valley CA, 93065



Don Beck
1265 Woodland Grove Court
Westlake Village, CA 91362

Payment Reminder Notice 1.

Customer Name : Don Beck
Date : 08/07/2016
Slip #: 113
Boat Name: Mdr Day Dreamer
Unpaid Invoice(s): 44581,44964

Dear Customer,

This is a friendly reminder that your balance of \$592.00 is outstanding.

Your boat is serviced up to the 6 weeks past due point (payment reminder #1), but full payment is required to continue further work.

As a small business it's difficult for us to carry balances and spend time collecting, but we understand that statements get misplaced.

Please remember payment is due on receipt of the invoice; also keep us updated with new billing information & preferences.

Payment Methods:

Online Payment: <http://btwdive.com/online-pay.html> (no PayPal account necessary).

Phone (310) 919-5631: Major credit cards.

We can also keep credit card info on file & charge monthly to avoid servicing interruptions.

Thank you
Ian Roberts
Owner
B.T.W. Dive Service
310.918.5631

This is an automatically generated email. It is sent on the first Sunday after six weeks of no payment, then every Sunday thereafter. Once we receive payment the boat is released from hold and the notices stop.

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Leon Milhon
12332 Allin St
Culver City,CA 90230

Payment Reminder Notice 1.

Customer Name : Leon Milhon
Date : 08/07/2016
Slip #: 1308
Boat Name: Mdr Prowler
Unpaid Invoice(s): 44321,44580,44915

Dear Customer,

This is a friendly reminder that your balance of \$290.60 is outstanding.

Your boat is serviced up to the 6 weeks past due point (payment reminder #1), but full payment is required to continue further work.

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Please remember payment is due on receipt of the invoice; also keep us updated with new billing information & preferences.

Payment Methods:

Online Payment: <http://btwdive.com/online-pay.html> (no PayPal account necessary).

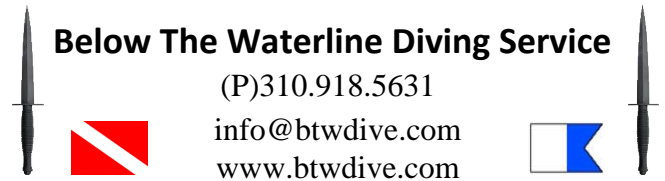
Phone (310) 919-5631: Major credit cards.

We can also keep credit card info on file & charge monthly to avoid servicing interruptions.

Thank you
Ian Roberts
Owner
B.T.W. Dive Service
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Tony Souferian
11778 Stonehenge Ln
Los Angeles,CA 90077

Payment Reminder Notice 2.

Customer Name : Tony Souferian
Date : 08/07/2016
Slip #: 102
Boat Name: Mdr Water Lily
Unpaid Invoice(s): 44541,44815

Dear Customer,

This is a friendly reminder that your balance of \$284.55 is outstanding.

Your boat is serviced up to the 6 weeks past due point (payment reminder #1), but full payment is required to continue further work.

As a small business it's difficult for us to carry balances and spend time collecting, but we understand that statements get misplaced.

Please remember payment is due on receipt of the invoice; also keep us updated with new billing information & preferences.

Payment Methods:

Online Payment: <http://btwdive.com/online-pay.html> (no PayPal account necessary).

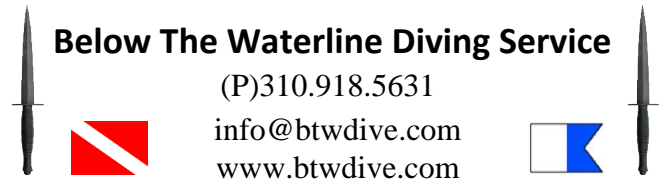
Phone (310) 919-5631: Major credit cards.

We can also keep credit card info on file & charge monthly to avoid servicing interruptions.

Thank you
Ian Roberts
Owner
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John Taylor
14214 S. Figueroa St
Los Angeles, CA 90061

Dear John,

A Payment Reminder Notice has been sent every week for a month. We have not received full payment for our services in 10 weeks. We must insist that you contact us immediately to resolve this matter. If you need a payment plan, we can help, but if we have not heard from you within 7 days of this second notice, we will be forced to use alternate means to collect.

Payment Reminder Notice 5.

Customer Name : John Taylor
Date : 08/07/2016
Slip #: 1704
Boat Name: Mdr Blue Norther
Unpaid Invoice(s): 44322,44629

This is a reminder that your Outstanding Balance of \$86.00 is over 10 weeks past due.

As a small business, it's difficult to carry balances and spend time collecting. We have, in good faith, continued service on your boat, without payment for the prior service, but we need full payment to continue further work.

Please reply with your intentions to info@btwdive.com. There is a credit card PayPal link on our website <http://btwdive.com/online-pay.html> - (No PayPal account necessary). We also accept major credit cards over the phone, if needed; we can keep the card info on file and bill monthly to avoid any disruptions.

Thank you
Ian Roberts
Owner
B.T.W. Dive Service
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