B.T.W. Dive Service 2828 Cochran St #121 Simi Valley CA,93065



**Bill Bourque** 250 San Jose Rd # 60 Palm Springs,CA 92264

## **Payment Reminder Notice 3.**

Customer Name: Bill Bourque

Date: 03/27/2016

Slip #: 1122

Boat Name: Mdr Grand Mariner Unpaid Invoice(s): 43108,43430

Dear Customer,

This is a friendly reminder that your Outstanding Balance of \$111.80 is over 6 weeks past due.

As a small business, it's difficult to carry balances and spend time collecting. We have, in good faith, continued service on your boat, without payment for the prior service, but we need full payment to continue further work.

Please reply with your intentions to <u>info@btwdive.com</u>. There is a credit card PayPal link on our website <a href="http://btwdive.com/online-pay.html">http://btwdive.com/online-pay.html</a> - (No PayPal account necessary). We also accept major credit cards over the phone, if needed; we can keep the card info on file and bill monthly to avoid any disruptions.

Thank you Ian Roberts Owner B.T.W. Dive Service 310.918.5631

This is an automatically generated email. It is sent on the first Sunday after six weeks of no payment, then every Sunday thereafter. Once we receive payment the boat is released from hold and the notices stop.

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Burt Bochner 4223 VINTON AVE Culver City, California 90232

## Payment Reminder Notice 4.

Customer Name: Burt Bochner

Date: 03/27/2016

Slip #: 1218

Boat Name: MDR JOINT VENTURE

Unpaid Invoice(s): 42148,42438,42724,43036,43379

Dear Customer,

This is a friendly reminder that your Outstanding Balance of \$82.00 is over 6 weeks past due.

As a small business, it's difficult to carry balances and spend time collecting. We have, in good faith, continued service on your boat, without payment for the prior service, but we need full payment to continue further work.

Please reply with your intentions to <a href="mailto:info@btwdive.com">info@btwdive.com</a>. There is a credit card PayPal link on our website <a href="http://btwdive.com/online-pay.html">http://btwdive.com/online-pay.html</a> - (No PayPal account necessary). We also accept major credit cards over the phone, if needed; we can keep the card info on file and bill monthly to avoid any disruptions.

Thank you Ian Roberts Owner B.T.W. Dive Service 310.918.5631

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Mark Trabulus 7126 Melrose Ave. Los Angeles,CA 90046

## Dear Mark,

A Payment Reminder Notice has been sent every week for a month. We have not received full payment for our services in 10 weeks. We must insist that you contact us immediately to resolve this matter. If you need a payment plan, we can help, but if we have not heard from you within 7 days of this second notice, we will be forced to use alternate means to collect.

## Payment Reminder Notice 5.

Customer Name: Mark Trabulus

Date: 03/27/2016 Slip #: 1606

Boat Name: Mdr Mc Greggor

Unpaid Invoice(s): 42629,42888,43268

This is a reminder that your Outstanding Balance of \$52.00 is over 10 weeks past due.

As a small business, it's difficult to carry balances and spend time collecting. We have, in good faith, continued service on your boat, without payment for the prior service, but we need full payment to continue further work.

Please reply with your intentions to <u>info@btwdive.com</u>. There is a credit card PayPal link on our website <a href="http://btwdive.com/online-pay.html">http://btwdive.com/online-pay.html</a> - (No PayPal account necessary). We also accept major credit cards over the phone, if needed; we can keep the card info on file and bill monthly to avoid any disruptions.

Thank you Ian Roberts Owner B.T.W. Dive Service 310.918.5631

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