

Don Beck

1265 Woodland Grove Court Westlake Village,CA 91362

Payment Reminder Notice 1.

Customer Name: Don Beck

Date: 09/11/2016

Slip #: 113

Boat Name: Mdr Day Dreamer

Unpaid Invoice(s): 44581,44964,45334

Dear Customer,

This is a friendly reminder that your balance of \$814.40 is outstanding.

Your boat is serviced up to the 6 weeks past due point (payment reminder #1), but full payment is required to continue further work.

As a small business it's difficult for us to carry balances and spend time collecting, but we understand that statements get misplaced.

Please remember payment is due on receipt of the invoice; also keep us updated with new billing information & preferences.

Payment Methods:

Online Payment: http://btwdive.com/online-pay.html (no PayPal account necessary).

Phone (310) 919-5631: Major credit cards.

We can also keep credit card info on file & charge monthly to avoid servicing interruptions.

Thank you Ian Roberts Owner B.T.W. Dive Service 310.918.5631



Don Canzoneri 2202 Kingsbridge Court San Dimas,CA 91773

Payment Reminder Notice 4.

Customer Name: Don Canzoneri

Date: 09/11/2016

Slip #: 123

Boat Name: Mdr Canzo Clan

Unpaid Invoice(s): 44449,44775,45074

Dear Customer,

This is a friendly reminder that your balance of \$379.10 is outstanding.

Your boat is serviced up to the 6 weeks past due point (payment reminder #1), but full payment is required to continue further work.

As a small business it's difficult for us to carry balances and spend time collecting, but we understand that statements get misplaced.

Please remember payment is due on receipt of the invoice; also keep us updated with new billing information & preferences.

Payment Methods:

Online Payment: http://btwdive.com/online-pay.html (no PayPal account necessary).

Phone (310) 919-5631: Major credit cards.

We can also keep credit card info on file & charge monthly to avoid servicing interruptions.

Thank you Ian Roberts Owner B.T.W. Dive Service 310.918.5631



Jim Zaferis P.O. Box 86402 Los Angeles,CA 90086

Payment Reminder Notice 1.

Customer Name: Jim Zaferis

Date: 09/11/2016

Slip #: 814

Boat Name: Mdr Bellagio

Unpaid Invoice(s): 44681,45274

Dear Customer,

This is a friendly reminder that your balance of \$240.00 is outstanding.

Your boat is serviced up to the 6 weeks past due point (payment reminder #1), but full payment is required to continue further work.

As a small business it's difficult for us to carry balances and spend time collecting, but we understand that statements get misplaced.

Please remember payment is due on receipt of the invoice; also keep us updated with new billing information & preferences.

Payment Methods:

Online Payment: http://btwdive.com/online-pay.html (no PayPal account necessary).

Phone (310) 919-5631: Major credit cards.

We can also keep credit card info on file & charge monthly to avoid servicing interruptions.

Thank you Ian Roberts Owner B.T.W. Dive Service 310.918.5631



J.P. Ohearn 22535 Vanowen St. West Hills,CA 91307

Payment Reminder Notice 1.

Customer Name: J.P. Ohearn

Date: 09/11/2016

Slip #: 2810

Boat Name: Mdr O/D 2Wk 33 Larson Unpaid Invoice(s): 44950,45261

Dear Customer,

This is a friendly reminder that your balance of \$189.00 is outstanding.

Your boat is serviced up to the 6 weeks past due point (payment reminder #1), but full payment is required to continue further work.

As a small business it's difficult for us to carry balances and spend time collecting, but we understand that statements get misplaced.

Please remember payment is due on receipt of the invoice; also keep us updated with new billing information & preferences.

Payment Methods:

Online Payment: http://btwdive.com/online-pay.html (no PayPal account necessary).

Phone (310) 919-5631: Major credit cards.

We can also keep credit card info on file & charge monthly to avoid servicing interruptions.

Thank you Ian Roberts Owner B.T.W. Dive Service 310.918.5631



Chari Godakanda 2210 N. Victoria Road Palm Springs,CA 92264

Dear Chari,

A Payment Reminder Notice has been sent every week for a month. We have not received full payment for our services in 10 weeks. We must insist that you contact us immediately to resolve this matter. If you need a payment plan, we can help, but if we have not heard from you within 7 days of this second notice, we will be forced to use alternate means to collect.

Payment Reminder Notice 5.

Customer Name: Chari Godakanda

Date: 09/11/2016 Slip #: 2721

Boat Name: Mdr Clear High Unpaid Invoice(s): 44367,44949

This is a reminder that your Outstanding Balance of \$111.00 is over 10 weeks past due.

As a small business, it's difficult to carry balances and spend time collecting. We have, in good faith, continued service on your boat, without payment for the prior service, but we need full payment to continue further work.

Please reply with your intentions to <u>info@btwdive.com</u>. There is a credit card PayPal link on our website http://btwdive.com/online-pay.html - (No PayPal account necessary). We also accept major credit cards over the phone, if needed; we can keep the card info on file and bill monthly to avoid any disruptions.

Thank you Ian Roberts Owner B.T.W. Dive Service 310.918.5631



Mark Trabulus 7126 Melrose Ave. Los Angeles,CA 90046

Dear Mark,

A Payment Reminder Notice has been sent every week for a month. We have not received full payment for our services in 10 weeks. We must insist that you contact us immediately to resolve this matter. If you need a payment plan, we can help, but if we have not heard from you within 7 days of this second notice, we will be forced to use alternate means to collect.

Payment Reminder Notice 5.

Customer Name: Mark Trabulus

Date: 09/11/2016 Slip #: 1606

Boat Name: Mdr Mc Greggor Unpaid Invoice(s): 44635,44987

This is a reminder that your Outstanding Balance of \$52.00 is over 10 weeks past due.

As a small business, it's difficult to carry balances and spend time collecting. We have, in good faith, continued service on your boat, without payment for the prior service, but we need full payment to continue further work.

Please reply with your intentions to <u>info@btwdive.com</u>. There is a credit card PayPal link on our website http://btwdive.com/online-pay.html - (No PayPal account necessary). We also accept major credit cards over the phone, if needed; we can keep the card info on file and bill monthly to avoid any disruptions.

Thank you Ian Roberts Owner B.T.W. Dive Service 310.918.5631