

PROFESSIONAL SUMMARY

- **18+ years** of IT Industry experience in **web** (includes various front-end, middle-ware and back-end technologies) and **client- server** based systems, from concept through implementation.
- Have managed **multiple projects**, leading a team of 40+ (Dev, BA/SM, Technical Architect, Lead, etc.)
- Well versed in gathering high-level **requirements, scoping, estimating, scheduling, tracking/control and status reporting, quality planning, risk identification and mitigation.**
- Involved in preparing Design Docs, Database Designs; Worked on **POC/POV, RFP/RFI** and Demos; Got good experience in **Client Interactions**, Coordinating with **vendors and partners**, etc.
- Experience in **Agile Scrum**, defining and applying **industry best practices, Code Reviews, Facilitating UAT, Deployment, Roll-out and Support activities.**
- Rich exposure to working with title holders and senior business stakeholders in providing critical inputs (both technical and managerial) to enterprise project planning, to ensure **successful delivery of the program.**
- Proficient in Inclusive **Leadership**, Recruitment related activities, Motivating/Mentoring Team members, Capability Building, **Interactions with cross-functional teams**, Participation in Unit Level Initiatives and contribute for the **growth of the unit and organization** (in top/bottom line and volume), etc.

EXPERIENCE DETAILS

Sr. Technical Manager

Infosys Ltd.

March-2012 till date

Accountability and Key Responsibilities:

- Managed multiple development and support projects in **Digital domain** for various Insurance clients across the globe – With core responsibilities being Project Scoping and Planning, Scheduling/Tracking, Client Interactions, Transitions, Resources and Escalations Management and Team Setup, overall account management, etc.
- Played the role of **Scrum Master** for 1 year for a team of 8 (Sitecore CMS implementation for a Knowledge portal consisting of both intranet and internet users)
- Performed **Functional and Technical Reviews** (review of design artifacts, Sprint User Stories, etc. and Oversee review Processes) in the projects that needed to understand the Insurance domain and latest trends in UI and Mobility (Native/Hybrid and Mobile Web Apps) using various Tools/Technologies.
- Delivered Projects with Process Adherence, Quality Deliverables under strict schedule and cost.
- Participated in technical discussions across scrum teams. Institutionalized the usage of tools like Static Code Analysis, Unit Testing and Code Coverage across all UI tracks for a major insurance client.
- Liaised with Architects and Tech Leads for the **baselining of artifacts like coding standards, best practices and checklists** for latest UI technologies including react.js.
- Involved in **Competency Development** for the existing and new members, that included optimal hiring and employee retention.
- Current Experience include - Design, Development (with hands-on coding) and in leading large development teams to implement:
 - Enterprise applications for clients from domains like Insurance, Healthcare, Banking, Education.
 - Microsoft.Net, J2EE, UI (angular/react.js/vue.js/node.js), Mobile (Android/iOS) based systems.
 - Debugging tools like Visual Studio IDE, VS Code, Chrome/IE Developer Tools.
 - Using various design patterns and tools/accelerators.

Key Achievements:

- Ensured that the existing client engagement is retained AS IS with our company and played an important role in getting **new revenue streams** added after the successful implementation of a value-added solution.
- Led the team of **UI Reusability tool** (both react.js and angular), involving both Architects and SMEs, which is currently being used by multiple project teams in the organization.
- For VOC product - Led the team during **Product Evangelization** (conducting orientation programs) for many users (200+) and involved in the successful roll-out of 4 modules (KT System, KM Academy, IM and SLA Module) for 2 major clients.

- Led multiple teams for the **transition of 7 new AS&M applications** (with a total team size of 18) from SM-IT platform of BT under a 5-years contract bundle.

TOOLS AND SKILLETS SUMMARY

- SDLC Methodologies: Agile Scrum (JIRA board, Azure Devops), Iterative and Waterfall
- Management Tools: MS Office, MS Project, Microsoft Visio, SharePoint, Fieldglass, PVCS, Bugzilla, etc.
- OS Knowledge: Windows (All Versions), Linux and Ubuntu 22.04
- Microsoft Stack: Windows/Web Forms, C# and VB.Net, WCF, Dotnet Core, WebAPI, ASPNet MVC, IIS, etc.
- Java/J2EE: JDK 1.8, JSP, Beans/Servlets, WebLogic 10G, JBoss 4/7, Apache Tomcat 10.
- Databases: Oracle, SQL Server, MySQL, MS Access, NoSQL (MongoDB).
- Scripting (JavaScript, VBScript, Unix/Bash Shell), OOAD, SOAP, XML, AJAX, jquery, etc.
- Development Tools: Visual Studio.Net, Eclipse/NetBeans/STS, VSS/TFS, Git/GitHub, VS Code, Postman, etc.
- LMS tools built using open-source technologies (LAMP/WAMP – Apache2, mysql, php) and CMS Platforms like Sitecore, Joomla, Wordpress, Drupal, etc.
- Android SDK, html5/css3, JavaScript, node.js, angular, react.js, vue.js, bootstrap, RESTful APIs, etc.
- Fundamentals of Docker, microservices, Messaging & Queue Systems, CI/CD Automation, etc.
- Exposure to Cloud Platforms – Fundamentals of AWS and Azure, AWS-CLI, Netlify, ZEIT Now, Heroku, etc.
- Other Tools: NUnit, ESLint/JSLint, Jasmine, CPanel, Platinum Erwin, etc.
- Domain Knowledge: Banking & Financial Services, Insurance, HealthCare, Retail, Education, etc.

PREVIOUS EMPLOYMENT HISTORY

Role	Employer	Start	End
Project Manager	Tech Mahindra Ltd. Pune, India	Apr-2005	Dec-2009
Project Lead	Cyient (Infotech Enterprises), Hyderabad, India	Feb-2002	Feb-2005
Programmer Analyst	Concio Inc, CA, USA	Jan-2000	Oct-2001
Fellow	PCL Mindware, Bangalore, India (Medical Division of NEC, Tokyo, Japan)	Jan-1998	Dec-1999

CERTIFICATIONS, TRAININGS, AWARDS & ACCOLADES

- DevOps Training (2020) and Infosys Global Agile training (2019)
- Inspire (Pride) award - Infosys Ltd. (Sept-2015)
- Best Team award - Tech Mahindra Ltd (June-2009)
- ITIL Foundation Course (May-2006)
- Employee of the Month award - Infotech Enterprises Ltd. (April-2004)
- Regularly attended MSDN Sessions (during 2002-2004)
- Brainbench Certified ASP Programmer (Jan-2001)
- National Merit Scholarship award winner – From X Std. through B.E (final)

EDUCATION BACKGROUND

Qualification	Board/University	Year of Passing	%
BE (E&C)	Karnataka University, Dharwad, Karnataka	1997	62
10+2 (PCMB)	PU Board, Bangalore	1990	77
SSLC	KSSE Board, Bangalore	1988	84

Professional References will be provided upon request