SUBRAYA HEGDE
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PROFESSIONAL SUMMARY

- **16+ years of IT Industry** experience in the development and support of **web** (including front-end and backend technologies) and **client- server** based systems, from concept through implementation.
- Have managed multiple projects, leading a team of 30+ Programmers, Technical Leads and Architects.
- Well versed in gathering high-level **requirements**, **scoping, estimating, scheduling, tracking/control** and **status reporting,** quality planning, **risk identification** and **mitigation**.
- Involved in preparing Design Docs, Database Designs; Worked on **POC/POV, RFP/RFI** and Demos; Got good experience in **Client Interactions**, Coordinating with vendors and partners, etc.
- Experience in **Agile Scrum**, defining and applying industry **best practices**, **Code Reviews,** Facilitating **UAT, Deployment, Roll-out** and **Support** activities.
- Rich exposure to working with title holders and senior business stakeholders in providing critical inputs (both technical and managerial) to enterprise project planning, to ensure **successful delivery** of the program.
- Proficient in **Inclusive Leadership**, Recruitment related activities, Motivating/Mentoring Team members, **Capability Building**, Interactions with **cross-functional** teams, Participation in **Unit Level Initiatives** and contribute for the **growth of the unit and organization** (in top/bottom line and volume), etc.

EXPERIENCE DETAILS

Sr. Technical Manager   **Infosys Ltd.**   **March-2012 till date**

Accountability and Key Responsibilities:

- Managed multiple development and support projects in **Digital domain** for various Insurance clients across the globe – With core responsibilities being **Project Scoping and Planning, Scheduling/Tracking, Client Interactions, Transitions, Resources and Escalations Management and Team Setup,** overall **account management**, etc.
- Performed Functional and Technical Reviews in the projects that needed to understand the Insurance domain and latest trends in UI and Mobility (**Native/Hybrid and Mobile Web Apps**) using various Tools/Technologies.
- Delivered Projects with Process Adherence, Quality Deliverables under strict schedule and cost.
- Participated in technical discussions across scrum teams. Institutionalized the usage of tools like **Static Code Analysis, Unit Testing and Code Coverage** across all UI tracks for a major insurance client.
- Liaised with Architects and Tech Leads for the baselining of artifacts like coding **standards**, **best practices** and checklists for latest UI technologies including react.js.
- Involved in **Competency Development** for the existing and new members, that included optimal hiring and employee retention.
- Current Experience include - Design, Development (**with hands-on coding**) and in leading large development teams to implement:
    - ➢ Enterprise applications for clients from domains like Insurance, Healthcare, Banking, Education.
    - ➢ **Microsoft.Net, J2EE, UI (angular/react.js/vue.js/node.js), Mobile (Android/iOS)** based systems.
    - ➢ Debugging tools like **Visual Studio IDE, VS Code, Chrome/IE Developer Tools**.
    - ➢ Using various **design patterns** and tools/accelerators.

Key Achievements:
- Ensured that the existing client engagement is retained AS IS with our company and played an important role in getting new revenue streams added after the successful implementation of a **value-added solution**.
- Led the team of **UI Reusability tool** (both react.js and angular), involving both Architects and SMEs, which is currently being used by multiple project teams in the organization.
- For VOC product - Led the team during **Product Evangelization** (conducting orientation programs) for many users (200+) and involved in the successful rollout of 4 modules (KT System, KM Academy, IM and SLA Module) for 2 major clients.
- Led multiple teams for the **transition of 7 new AS&M applications** (with a total team size of 18) from SM-IT platform of BT under a 5-years contract bundle.

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TOOLS AND SKILLSET SUMMARY

- SDLC: Agile Scrum, Iterative and Waterfall
- Management Tools: MS Office, MS Project, Microsoft Visio, SharePoint, Fieldglass, PVCS, Bugzilla, etc.
- OS Knowledge: Windows (All Versions) and Ubuntu
- Microsoft Stack: Windows/Web Forms, C# and VB.Net, Web Services, WCF, ASP, VB, IIS, SharePoint 2010.
- Java/J2EE: JDK 1.7, JSP, Beans/Servlets, WebLogic 10G, JBoss 4/7, Apache Tomcat 6.0.
- Databases: Oracle, SQL Server, MySQL, MS Access, NoSQL (MongoDB).
- Scripting (VBScript, JavaScript), OOAD, SOAP, XML, AJAX, etc.
- Development Tools: Visual Studio.Net, Eclipse/NetBeans, VSS/TFS, Git/GitHub, VS Code, Notepad++.
- CMS/LMS tools built using open source technologies (WAMP - Apache, MySQL, and PHP.)
- Android SDK, html5/css3, JavaScript, angular.js 1.x/2, node.js, react.js, vue.js, bootstrap, RESTful APIs, etc.
- Fundamentals of Docker, microservices, Jenkins, CI/CD Automations, etc.
- Exposure to Cloud Platforms – Basics of AWS and Azure, Netlify, ZEIT Now, Heroku, etc.
- Other libraries and tools: NUnit, ESLint/JSLint, Jasmine, CPanel, Platinum Erwin, etc.

PREVIOUS EMPLOYMENT HISTORY

Role	Employer	Start	End
Project Manager	Tech Mahindra Ltd. Pune, India	Apr-2005	Dec-2009
Project Lead	Cyient (Infotech Enterprises), Hyderabad, India	Feb-2002	Feb-2005
Programmer Analyst	Concio Inc, CA, USA	Jan-2000	Oct-2001
Fellow	PCL Mindware, Bangalore, India (Medical Division of NEC, Tokyo, Japan)	Jan-1998	Dec-1999

CERTIFICATIONS, TRAININGS, AWARDS & ACCOLADES

- DevOps Training (2020) and Infosys Global Agile training (2019)
- Inspire (Pride) award - Infosys Ltd. (Sept-2015)
- Best Team award - Tech Mahindra Ltd (June-2009)
- ITIL Foundation Course (May-2006)
- Employee of the Month award - Infotech Enterprises Ltd. (April-2004)
- Regularly attended MSDN Sessions (during 2002-2004)
- Brainbench Certified ASP Programmer (Jan-2001)
- National Merit Scholarship award winner – From X Std. through BE (final)

EDUCATION BACKGROUND

Qualification	Board/University	Year of Passing	%
BE (E&C)	Karnataka University, Dharwad, Karnataka	1997	62
10+2 (PCMB)	PU Board, Bangalore	1990	77
SSLC	KSSE Board, Bangalore	1988	84

__Professional References will be provided upon request__