

Shubham Bhowmick

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Portfolio Link: <https://subswap.github.io/Shubham-s-Portfolio-Website/>

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Profile

Skilled MERN Stack developer having experience in designing and developing robust web applications. Proficient in front-end and back-end technologies, including React.js, Node.js, MongoDB, and Express.js. Strong understanding of responsive design principles and cross-browser compatibility. Proven ability to meet tight deadlines and deliver high-quality code. A collaborative team player, dedicated to ensuring seamless user experiences and designing scalable solutions.

Professional Experience

SENIOR ASSOCIATE | VISIONET SYSTEMS PRIVATE LTD. | JUNE'20-PRESENT

Roles & Responsibilities:

- Experience in developing and maintaining web applications using MERN Stack (MongoDB, Express.js, React.js, Node.js)
- Proficient in front end technologies such as HTML, CSS, BOOTSTARP & JavaScript.
- Experience in designing and developing RESTful APIs using Node.js and Express.js
- Proficient in React.js for building user interfaces and state management.
- Familiarity with modern front-end build pipelines and tools.
- Ability to debug and resolve issues in existing codebase.
- Strong problem solving skills and attention to detail.
- Sound knowledge on use of Hooks to create robust and fast performing websites.

CUSTOMER SUPPORT SPECIALIST (BANKING PROCESS) | ONE POINT ONE SOLUTION | MARCH'20-JUN'20

- Roles & Responsibilities:
- Maintained customer satisfaction with forward-thinking strategies focused on addressing customer needs and resolving concerns.
- Clarified customer issues, escalated KYC related issues and determined root cause of problems to resolve product or service complaints.
- Actively listened to customers, handled concerns quickly and escalated major issues to supervisor.
- Handled customer inquiries and suggestions courteously and professionally.

ASSOCIATE SOFTWARE ENGINEER | ACCENTURE SOLUTIONS PRIVATE LIMITED | APRIL'18-OCTOBER'18

Roles & Responsibilities:

- Developed and implemented database solutions using SQL.
- Performed troubleshooting, optimization, and performance tuning. Handled data extraction, transformation and loading. (ETL). Developed database scripts.

EDUCATION:

Bachelor of Technology

Kalinga Institute of Industrial Technology Bhubaneswar
06/2014 - 12/2018

PERCENTAGE/CGPA

7.89

Skills & Abilities:

- RESPONSIVE PAGE DESIGN
- BACK-END & DATABASE SKILLS
- FRONT-END SKILLS: HTML, CSS, BOOTSTRAP, JAVASCRIPT & REACT
- COMMUNICATION SKILLS
- DATA MANAGEMENT
- REPORTS AND VISUALIZATION TOOL
- PROBLEM-SOLVING PERSONALITY

ORGANIZATIONS

Visionet Systems Private Limited (06/2020 -

Present) Senior Associate

One Point One Solutions Private Ltd (03-2020-

06-2020) Associate

SMS Limited (Hindustan Copper Limited Government of India Enterprises (04/2019 - 12/2019) Graduate Engineer Trainee

Accenture Solutions Private Limited (04/2018 - 10/2018) Associate Software Developer

