

# IF

Your priorities include your customer contact people performing better and more consistently.



# THEN

Prepare to be surprised by the Communication Coach Simulation eLearning System.

## COMMUNICATION COACH

The most powerful soft skills simulation system ever created



### VOICE-BASED SIMULATIONS

A proven, powerful voice-based simulation system using your best practices to accelerate competence, confidence and consistency in communication. "Because perfect practice is the best approach to building competence, confidence, & consistency."



### CUSTOMIZED 4U

All simulations are completely Customized4U. This is how you lift the performance of your sales, service, collections, and tech support teams. They emulate your best practices and perform like stars.



### VIDEO PRACTICE / CHALLENGES

When face to face conversations are key to your success, our video role play feature delivers! Difficult conversations? High impact conversations? Webinars? Face to face selling, coaching, interviewing?



### GAMIFICATION

State of the art gamification including leaderboards and badges. Gamification delivers recognition, positive competition, significantly enhanced engagement and significantly higher ROI for you.



# The Difference that makes the Difference



## EMAIL & DESKTOP NOTIFICATIONS

Turn email, desktop, and dashboard notifications on and off. Your team is very busy AND they need to know when to step out of the Performance Zone and into the Practice Zone.



## SELECT MOBILE FEATURES

Select mobile features are available for phones and tablets - Android and iOS. Want more? If a killer mobile app is what you need, [comCoachgo](#) is here!



## ELEARNINGS SUITE FOR EXCEPTIONAL COMMUNICATION

A top shelf, large suite of fresh eLearnings ready for use - Service, Listening, Empathy, Rapport Building, The Coaching Conversation, Vocal Quality, Accent Modification and more... (This content gets a WOW!) We can customize anything 4U.



## TRACKING & REPORTING

Track and report all usage by your team in state-of-the-art reports. It allows for both course correction AND accountability.



## HTML5

Communication Coach uses HTML5. This gives you flexibility in using different eLearning authoring tools, the ability to pull in video, PowerPoints, PDFs and other documents.



## SINGLE SIGN-ON CAPABILITY AND LMS

Communication Coach can function as a standalone LMS (without the price of one!) or be tucked into an existing LMS with single sign-on capability - it's a learning platform like no other.



## YOU ADD RESOURCES FOR LEARNERS

This is a must see given your very busy, ever-changing environment. Have a webcam? Instantly deploy training resources and updates such as videos, presentations, and documents. Create more of an edge by getting your people to LEARN FASTER and BE MORE PREPARED than the competition.



## COMCOACH MAIL



## SCORING OPTIONS

There are multiple ways to link live coaching to the system including scoring options, feedback, ComCoach Mail. This is a must-see.



## Good to Know...

Communication Coach has a 20+ year track record with exceptional results in diverse industries and applications. (Ask about our case studies.) That track record in part comes from building more voice- based simulations solutions worldwide than anyone else.

Our technology, research-based content and deployment strategies dramatically increase sales and customer loyalty - FASTER than any alternative. Check us out and see why.

## User Requirements

For PCs and Macs

- Mozilla Firefox 24+ or Chrome 24+
- Sound Card
- Headphones/Speakers
- Webcam (Only for video capabilities)
- Microphone