

# The Communication Coach Simulation eLearning System

*A Next Generation Learning Platform – Like No Other*

Our twenty years of leading the world in voice based simulation success has led to the complete reimagining of The Communication Coach System. The only things that are the same are the name and the extraordinary **record /review/ perfect** simulation practice functionality.

Our case studies illustrate how dramatically we impact the performance of sales, service, collections, tech support and front-line coaches/supervisors. The all new platform is like no other. Our two decades of instructional design experience for soft skills simulations combined with our deployment and usage expertise creates the conditions for performance breakthroughs.

Our all new system is feature rich AND can double as an LMS:

- A voice based simulation system using your best practices with video role play capabilities- *“because perfect practice is the best approach to building competence, confidence & consistency”*
- Email and desktop notifications
- State of the art gamification including leaderboards and badges
- Multiple ways to link live coaching to the system including scoring options/ feedback/ ComCoach Mail
- Select mobile features
- Instantly deploy training resources and updates such as videos, presentations and documents.
- Exceptional tracking & reporting / designed to create accountability
- An exceptional large suite of fresh eLearnings ready for use – Service, Listening, Questioning, Empathy, Rapport Building, Vocal Quality, Accent Modification and more...
- It can function as a standalone LMS (without the price of one!) or be tucked into an existing LMS with single sign on capability – it’s a learning platform like no other

The all new system uses any current browser or operating system.



Take a look and *be prepared to be surprised* by our truly unique capabilities, rich features, support, track record and extraordinary value.

[Communication-Coach.com](http://Communication-Coach.com) Call us for a personalized demonstration.

 CC  
2.0 CC  
2.0 CC  
2.0

# A Suite of Outstanding eLearning Courses

(and more in progress)

## SAMPLE TITLES

Vocal Quality – Essential insights & Skills
Accent Modification
Building Customer Loyalty
Effective Listening
Empathy – Essential Insights and Skills
Responding Appropriately to customers - part 1
Responding Appropriately to customers - part 2
Sales Success – Questions Tutorial
Syncing Up – Rapport & Influence
The Coaching Conversation Tutorial (Huge Value!)
What do You Think? – The question for Coaches
Windows on the World – The power of perspective
Whatever you need – we always <a href="#">Customize4U</a>

# Communication Coach 2.0

## USER - REQUIREMENTS

### On PC

Internet Explorer 9+ / Mozilla  
/ Firefox 24+ / Chrome 24+

Sound Card

Headphones/Speakers

Webcam only for video  
capabilities

Microphone

### On MAC

Safari 6+

Sound Card

Headphones/Speakers

Webcam only for video  
capabilities

Microphone

*All of our eLearning tutorials come in short microbites. Since 1986 we have primarily been a custom shop. All of the titles in this suite can be customized4U AND we will create whatever you need.*

### No server is required in 98% of our deployments

These services are designed to be hosted & maintained by us. However, there are unusual situations where internet access is a challenge or not possible. Please contact us if you need to explore options that will work for your unique situation.

Take a moment to watch the [Communication Coach Video](#), then call for a live demo.

813.989.9900 [info@success-sciences.com](mailto:info@success-sciences.com)

 CC  
2.0 CC  
2.0 CC  
2.0