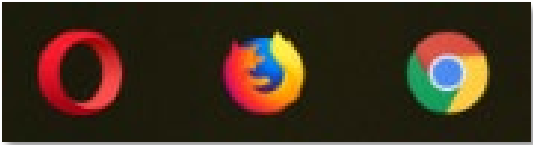
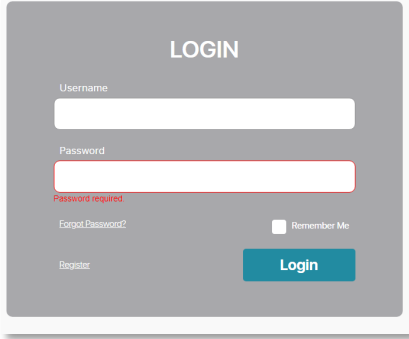
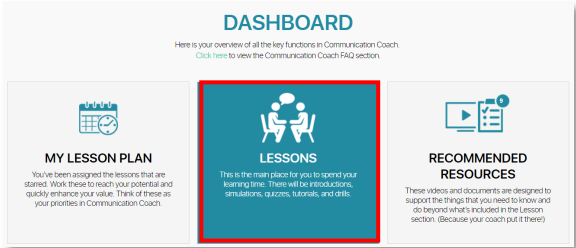
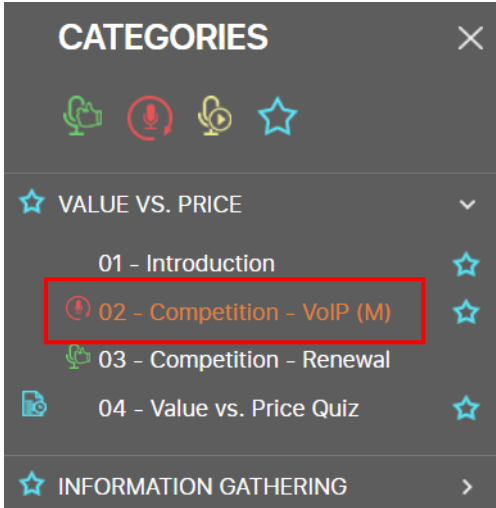
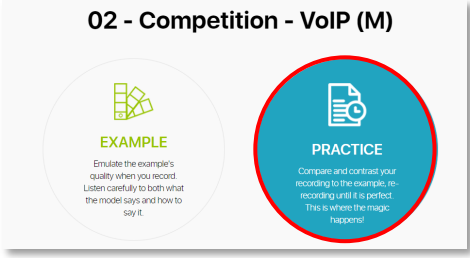
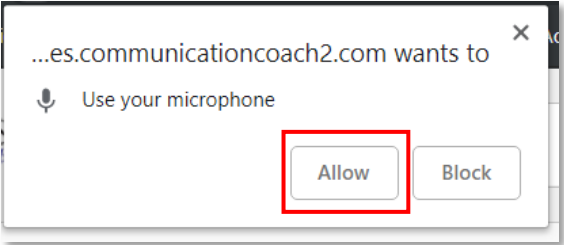
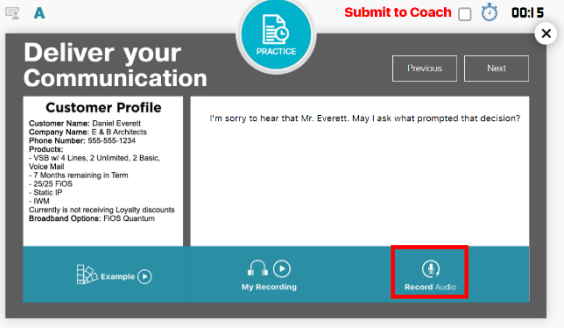
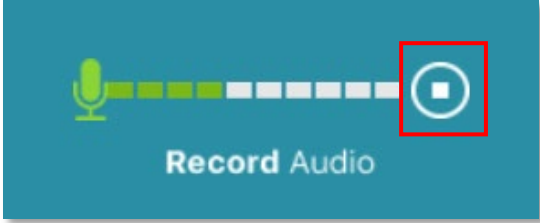
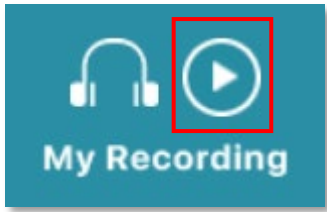
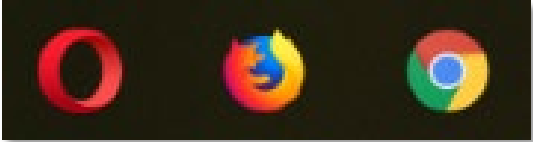
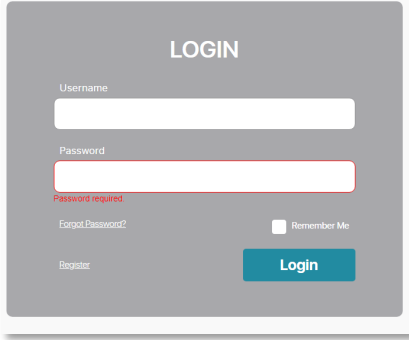
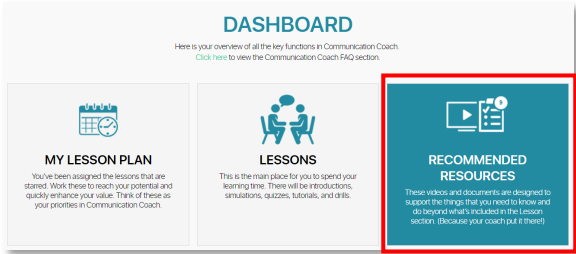
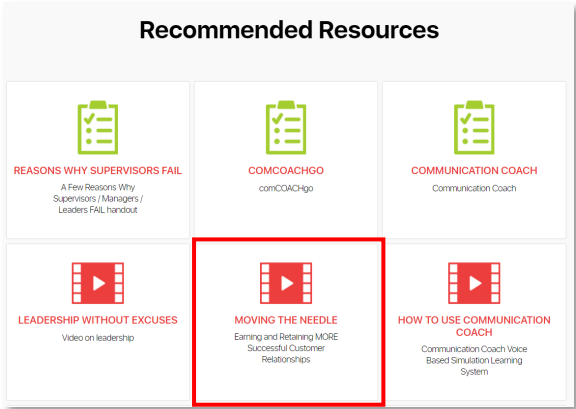


» **Testing Communication Coach audio recording functionality:**

<p>1. Open one of the following browsers: Google Chrome, Mozilla Firefox, or Opera. Communication Coach will not function properly in Internet Explorer, Microsoft Edge, or Safari.</p>	
<p>2. Navigate to the Communication Coach site. Login with the following information: Username: bharris Password: ssissi</p>	
<p>3. Click on Lessons.</p>	
<p>4. On the left-hand side of the screen, click on the lesson titled "02 - Competition - VoIP (M)".</p>	

<p>5. Click on the Practice button.</p>	
<p>6. If you are asked by the browser to allow microphone access, press the Allow button.</p>	
<p>7. After the first slide plays, press Record Audio.</p>	
<p>8. Record audio into your microphone by counting to ten. When you are done, press the Stop button.</p>	
<p>9. Next, press the Play button above My Recording.</p>	
<p>10. If the audio plays back, the recording functionality is working properly. If nothing plays back, repeat steps 8 through 10 and contact Success Sciences for further assistance.</p>	

» **Testing video playback in Communication Coach:**

<p>1. Open one of the following browsers: Google Chrome, Mozilla Firefox, or Opera. Communication Coach will not function properly in Internet Explorer, Microsoft Edge, or Safari.</p>	
<p>2. Navigate to the Communication Coach site. Login with the following information: Username: bharris Password: ssissi</p>	
<p>3. Click on Recommended Resources.</p>	
<p>4. Click on the video titled "Moving the Needle."</p>	

5. The video should start playing automatically. Ensure that the video plays smoothly and you can hear the audio for a few seconds. If everything plays smoothly, video functionality is working properly. If you have issues with playback, contact [Success Sciences](https://www.successsciences.com) for further assistance.

