
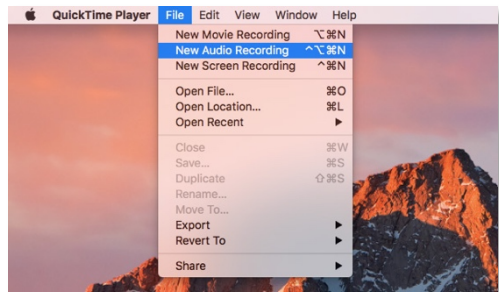



» **I can't hear my recording. What do I do? (Mac)**

If your Mac is running OS X 10.6 Snow Leopard (2009) or later, you can use the built in QuickTime 10 player to test your microphone and ensure it is not a hardware issue with your computer or your microphone/headset.

1. Open QuickTime Player from your Applications folder.	
2. Open the File menu and select New Audio Recording.	
3. You will see a very simple user interface with sound recording controls.	
4. You may click on the Down Arrow next to the record button to select your sound input (microphone) and sound Quality settings.	
5. Microphone volume is adjustable with the slider under the record button.	
6. Older Macs will generally have two input sources: Built-in Microphone and a Line-in from the 3.5mm jack. Newer Macs have only the Microphone available as the audio source.	
Note: QuickTime 7 is also built into earlier versions of Mac OS X. However, audio recording was a paid feature of QuickTime Pro.	

7. Make sure you can record a few seconds of audio and then play it back. If you are unable to hear and/or record audio, please try a different headset or microphone.

8. If you are still having trouble with recording audio, please contact techsupport@communication-coach.com