

```
1 # based on classify_text_with_bert program
2 # https://www.tensorflow.org/text/tutorials/classify\_text\_with\_bert
3 # Eric G. Suchanek, PhD
4 # (c)2022 Eric G. Suchanek, all rights reserved
```

▼ Classify text with BERT

In this notebook, you will:

- Load the IMDB dataset
- Load a BERT model from TensorFlow Hub
- Build your own model by combining BERT with a classifier
- Train your own model, fine-tuning BERT as part of that
- Save your model and use it to classify sentences

If you're new to working with the IMDB dataset, please see [Basic text classification](#) for more details.

```
1 # library imports
2 import re
3 import os
4 import shutil
5 import pandas as pd
6 import matplotlib.pyplot as plt
7 import numpy as np
8
9 import nltk
10 from nltk.tokenize import word_tokenize
11 nltk.download('punkt')
12
13 from keras.preprocessing.text import text_to_word_sequence
14
15 !pip install -q tensorflow==2.8.*
16 !pip install -q tf-models-official==2.8.*
17 !pip install -q tensorflow_hub==2.8.*
18 !pip install -q tensorflow_text==2.8.*
19
20 !pip install scikit-multilearn
21 from skmultilearn.model_selection import iterative_train_test_split
22
```

```

23 import tensorflow as tf
24 import tensorflow_hub as hub
25 import tensorflow_text as text
26 from official.nlp import optimization # to create AdamW optimizer
27
28
29 #!pip install keras
30
31 #from official.nlp import optimization # to create AdamW optimizer
32
33 tf.get_logger().setLevel('ERROR')
34

```

[nltk_data] Downloading package punkt to /root/nltk_data...

[nltk_data] Package punkt is already up-to-date!

ERROR: Could not find a version that satisfies the requirement tensorflow_hub==2.8.* (from versions: 0.1.0, 0

ERROR: No matching distribution found for tensorflow_hub==2.8.*

Looking in indexes: <https://pypi.org/simple>, <https://us-python.pkg.dev/colab-wheels/public/simple/>

Requirement already satisfied: scikit-multilearn in /usr/local/lib/python3.7/dist-packages (0.2.0)

```

1 from google.colab import drive
2 drive.mount('/content/drive', force_remount=True)
3
4 NotebookDir = "/content/drive/My Drive/Colab Notebooks"
5 DataDir = "/content/drive/My Drive/data"
6 CleanDir = "/content/drive/My Drive/data/clean"
7 ImgDir = "/content/drive/My Drive/img"
8 LogDir = "/content/drive/My Drive/logs"
9 ModelDir = "/content/drive/My Drive/models"
10 ModuleDir = "/content/drive/My Drive/Colab Notebooks/bby"
11
12 # install the bby module
13 os.chdir(ModuleDir)
14 !pip install .
15
16 # set our device appropriately
17 gpu_info = !nvidia-smi
18 gpu_info = '\n'.join(gpu_info)
19 if gpu_info.find('failed') >= 0:
20     print('No gpu')
21 else:
22     print(gpu_info)
23
24 # note that mps device is available on M1 Mac hardware if properly installed

```

```
25 print("Num GPUs Available: ", len(tf.config.list_physical_devices('GPU')))
```

```
26
```

Mounted at /content/drive

Looking in indexes: <https://pypi.org/simple>, <https://us-python.pkg.dev/colab-wheels/public/simple/>

Processing /content/drive/My Drive/Colab Notebooks/bby

DEPRECATION: A future pip version will change local packages to be built in-place without first copying to
pip 21.3 will remove support for this functionality. You can find discussion regarding this at <https://git>

Building wheels for collected packages: BBY

Building wheel for BBY (setup.py) ... done

Created wheel for BBY: filename=BBY-0.4-py3-none-any.whl size=7295 sha256=458d117b2b7c6040b863ef80b0aac3d72

Stored in directory: /tmp/pip-ephem-wheel-cache-p8lkmbkf/wheels/ca/db/c0/53f76aec514218649c05e0de324fbde98d

Successfully built BBY

Installing collected packages: BBY

Attempting uninstall: BBY

Found existing installation: BBY 0.4

Uninstalling BBY-0.4:

Successfully uninstalled BBY-0.4

Successfully installed BBY-0.4

Sat Jul 16 04:43:20 2022

+-----+-----+-----+-----+-----+-----+-----+-----+-----+-----+									
NVIDIA-SMI 460.32.03				Driver Version: 460.32.03				CUDA Version: 11.2	
+-----+-----+-----+-----+-----+-----+-----+-----+-----+-----+									
GPU Name		Persistence-M		Bus-Id		Disp.A		Volatile Uncorr. ECC	
Fan	Temp	Perf	Pwr:Usage/Cap	Memory-Usage		GPU-Util		Compute M.	MIG M.
=====									
0	Tesla	P100-PCIE...	Off	00000000:00:04.0 Off				0	
N/A	35C	P0	28W / 250W	0MiB / 16280MiB		0%		Default	N/A
+-----+-----+-----+-----+-----+-----+-----+-----+-----+-----+									

+-----+-----+-----+-----+-----+-----+-----+-----+-----+-----+												
Processes:												
GPU	GI	CI	PID	Type	Process name			GPU Memory				
	ID	ID						Usage				
=====												
No running processes found												
+-----+-----+-----+-----+-----+-----+-----+-----+-----+-----+												

Num GPUs Available: 1

```

1 #import bby
2 #from bby.util import clean_doc, tb_enrich, nps_cleanstring
3 from bby.util import detokenize
4

1 # Now get the comment into a form suitable for tokenizing
2 def sent_to_words(sentences):
3     for sentence in sentences:
4         yield(text_to_word_sequence(sentence))
5     return
6
7 def str_it(_ls):
8     ls = str(_ls)
9     word_tokens = word_tokenize(ls)
10    ls = [w for w in word_tokens]
11
12    ls = " ".join(ls)
13    return ls
14
15 def write_txt_files(sentencelist, prefix='nps'):
16     lc = 1
17     print(f'    writing: {len(sentencelist)} files...')
18     for item in sentencelist:
19         outfilename = f'{prefix}_{lc}.txt'
20         try:
21             outfile = open(outfilename, 'w')
22         except OSError as error:
23             print(f'Cannot create file: {outfilename}. Failed with error: {error}! Exiting')
24             return
25         outfile.write(item)
26         outfile.write('\n')
27         lc += 1
28     outfile.close()
29     return
30
31 def iterative_train_test_split_dataframe(X, y, test_size):
32     df_index = np.expand_dims(X.index.to_numpy(), axis=1)
33     X_train, y_train, X_test, y_test = iterative_train_test_split(df_index, y, test_size = test_size)
34     X_train = X.loc[X_train[:,0]]
35     X_test = X.loc[X_test[:,0]]
36     return X_train, y_train, X_test, y_test

1 # create directories for train/test split of nps data in the format needed by
2 # keras read_text_dataset
3 #
4 nltk.download('punkt')

```

```
5
6 def write_NPS_text_dataset(input_filename, rootpath='npsdata', frac=0.2):
7     curr_dir = os.getcwd()
8     os.chdir(DataDir)
9
10    # remove the entire tree first
11    try:
12        print('Removing prior train/test directories...')
13        shutil.rmtree(rootpath)
14    except OSError as error:
15        print(error)
16
17    # make the train and test subdirs for trainpath and testpath
18    trainpath = os.path.join(rootpath, 'train')
19    testpath = os.path.join(rootpath, 'test')
20    # print(f'train: {trainpath}, test: {testpath}')
21
22    try:
23        os.makedirs(trainpath)
24    except OSError as error:
25        print(error)
26        return
27
28    try:
29        os.makedirs(testpath)
30    except OSError as error:
31        print(error)
32        return
33
34    class_list = ['detractor', 'passive', 'promoter']
35
36    # try to read the input file
37    try:
38        os.path.exists(input_filename)
39    except OSError as error:
40        print(error)
41        print(f'Can't read input file {input_filename}. Fatal, exiting')
42        return
43
44    NPS_df = pd.read_csv(input_filename, index_col='respid2')
45
46
47    # now make the class subdirectories for training and testing
48    os.chdir(DataDir)
49    os.chdir(trainpath)
50    for cls in class_list:
51        os.mkdir(cls)
52
53    os.chdir(DataDir)
```

```

54     os.chdir(testpath)
55     for cls in class_list:
56         os.mkdir(cls)
57
58     prom_list_mask = NPS_df['NPS_Code'] == 2
59     pass_list_mask = NPS_df['NPS_Code'] == 1
60     det_list_mask = NPS_df['NPS_Code'] == 0
61
62     # nps_list = NPS_df['NPSCCommentCleaned'].apply(str_it)
63
64     prom_list = NPS_df[prom_list_mask]
65     pass_list = NPS_df[pass_list_mask]
66     det_list = NPS_df[det_list_mask]
67
68     prom_list_len = prom_list.shape[0]
69     pass_list_len = pass_list.shape[0]
70     det_list_len = det_list.shape[0]
71
72     len_list = [prom_list_len, pass_list_len, det_list_len]
73     print (f'Overall Distribution: Promoters: {prom_list_len}, Passives: {pass_list_len}, Detractors: {det_list_len}')
74
75     shortest = np.argmin(len_list)
76     sample_size = int(np.round(len_list[shortest] * frac))
77     print(sample_size)
78
79     prom_sample_size = int(np.round(prom_list_len * frac))
80     pass_sample_size = int(np.round(pass_list_len * frac))
81     det_sample_size = int(np.round(det_list_len * frac))
82
83     # these subsets represent the test subset
84     prom_list_test = prom_list.sample(sample_size)
85     pass_list_test = pass_list.sample(sample_size)
86     det_list_test = det_list.sample(sample_size)
87
88     prom_list_train = prom_list[~prom_list.apply(tuple,1).isin(prom_list_test.apply(tuple, 1))]
89     pass_list_train = pass_list[~pass_list.apply(tuple,1).isin(pass_list_test.apply(tuple, 1))]
90     det_list_train = det_list[~det_list.apply(tuple,1).isin(det_list_test.apply(tuple, 1))]
91
92     prom_train_sent = prom_list_train['NPSCCommentCleaned'].apply(str_it)
93     prom_test_sent = prom_list_test['NPSCCommentCleaned'].apply(str_it)
94
95     pass_train_sent = pass_list_train['NPSCCommentCleaned'].apply(str_it)
96     pass_test_sent = pass_list_test['NPSCCommentCleaned'].apply(str_it)
97
98     det_train_sent = det_list_train['NPSCCommentCleaned'].apply(str_it)
99     det_test_sent = det_list_test['NPSCCommentCleaned'].apply(str_it)
100
101     print(f'Promoters:')
102     print(f'Training size: {prom_list_train.shape[0]}')

```

```
103     print(f'Testing size {prom_list_test.shape[0]}')
104     print(f'Original size: {prom_list.shape[0]}')
105
106     print(f'\nPassives:')
107     print(f'Training size: {pass_list_train.shape[0]}')
108     print(f'Testing size {pass_list_test.shape[0]}')
109     print(f'Original size: {pass_list.shape[0]}')
110
111     print(f'\nDetractors:')
112     print(f'Training size: {det_list_train.shape[0]}')
113     print(f'Testing size {det_list_test.shape[0]}')
114     print(f'Original size: {det_list.shape[0]}')
115
116     # Checking balance of target classes after equalization
117     sentiments = list(NPS_df["NPS® Breakdown"].unique())
118     sentiment_nums = [len(NPS_df[NPS_df["NPS® Breakdown"] == sentiment]) / len(NPS_df) for sentiment in sentiments]
119
120     print (f'\nOverall Distribution: Promoters: {prom_list_len}, Passives: {pass_list_len}, Detractors: {det_list_len}')
121     plt.bar(sentiments, sentiment_nums)
122
123     # now write the training files by class
124     os.chdir(DataDir)
125     os.chdir(trainpath)
126     print(f'Writing training files...')
127     os.chdir('promoter')
128     write_txt_files(prom_train_sent)
129     os.chdir('..')
130
131     #os.chdir('passive')
132     #write_txt_files(pass_train_sent)
133     #os.chdir('..')
134     os.chdir('detractor')
135     write_txt_files(det_train_sent)
136
137     # now write testing files by class
138     os.chdir(DataDir)
139     os.chdir(testpath)
140     print(f'\nWriting testing files...')
141
142     os.chdir('promoter')
143     write_txt_files(prom_test_sent)
144     #os.chdir('..')
145     #os.chdir('passive')
146     #write_txt_files(pass_test_sent)
147     os.chdir('..')
148     os.chdir('detractor')
149     write_txt_files(det_test_sent)
150
151     os.chdir(curr_dir)
```

```
152     return
153
```

```
[nltk_data] Downloading package punkt to /root/nltk_data...
[nltk_data]   Package punkt is already up-to-date!
```

```
1 # print(f'current: {os.getcwd()}')
2 # os.listdir()
```

```
1 os.chdir(DataDir)
2
3 os.listdir()
4 #write_NPS_text_dataset('NPS_NATL_subset.csv')
```

```
[ 'aclImdb',
  'NPS_NATL_archive.xlsx',
  'npsdata',
  'npsdata_bert',
  'model.png',
  'NPS_NATL_subset.csv',
  'NPS_Natl_cleaned.csv' ]
```

```
1 #
2 os.chdir(DataDir)
3
4 NPS_df = pd.read_csv('NPS_NATL_subset.csv', index_col='respid2', usecols=['respid2', 'NPS_Code', 'NPSCCommentCleaned'])
5 y = NPS_df['NPS_Code'].values.tolist()
6 y = np.array(y)
7 labels = tf.keras.utils.to_categorical(y, 3, dtype="float32")
8 del y
9
10 np.random.seed(42)
11 X_train_df, y_train_df, X_test_df, y_test_df = iterative_train_test_split_dataframe(NPS_df, labels, 0.2)
12
13
14 #NPS_df.head(5)
15
```

```
1 AUTOTUNE = tf.data.AUTOTUNE
2 batch_size2 = 32
3 seed = 42
4 curr_dir = os.getcwd()
5 class_list = ['detractor', 'passive', 'promoter']
```



```

6
7 os.chdir(DataDir)
8
9 raw_train_ds = tf.keras.utils.text_dataset_from_directory(
10     'npsdata/train',
11     batch_size=batch_size2,
12     validation_split=0.2,
13     subset='training',
14     seed=seed)
15
16 class_names = raw_train_ds.class_names
17 train_ds = raw_train_ds.cache().prefetch(buffer_size=AUTOTUNE)
18
19 val_ds = tf.keras.utils.text_dataset_from_directory(
20     'npsdata/train',
21     batch_size=batch_size2,
22     validation_split=0.2,
23     subset='validation',
24     seed=seed)
25
26 val_ds = val_ds.cache().prefetch(buffer_size=AUTOTUNE)
27
28 test_ds = tf.keras.utils.text_dataset_from_directory(
29     'npsdata/test',
30     batch_size=batch_size2)
31
32 test_ds = test_ds.cache().prefetch(buffer_size=AUTOTUNE)

```

```

Found 15801 files belonging to 2 classes.
Using 12641 files for training.
Found 15801 files belonging to 2 classes.
Using 3160 files for validation.
Found 3114 files belonging to 2 classes.

```

```

1 for text_batch, label_batch in train_ds.take(1):
2     for i in range(3):
3         print(f'Comment: {text_batch.numpy()[i]}')
4         label = label_batch.numpy()[i]
5         print(f'Label : {label} ({class_names[label]})')

```

```

Comment: b'awesome service\n'
Label : 1 (promoter)
Comment: b'got all the advice needed\n'
Label : 1 (promoter)
Comment: b'initial representative bryce misled and misguided me lied to me not acceptable\n'
Label : 0 (detractor)

```

1

Choose a BERT model to fine-tune

bert_model_name: small_bert/bert_en_uncased_L-4_H-512_A-8

[Show code](#)

BERT model selected : https://tfhub.dev/tensorflow/small_bert/bert_en_uncased_L-4_H-512_A-8/1
 Preprocess model auto-selected: https://tfhub.dev/tensorflow/bert_en_uncased_preprocess/3

```
1 bert_preprocess_model = hub.KerasLayer(tfhub_handle_preprocess)
```

```
1 text_test = ['this is such an amazing movie!']
2 text_preprocessed = bert_preprocess_model(text_test)
3
4 print(f'Keys      : {list(text_preprocessed.keys())}')
5 print(f'Shape      : {text_preprocessed["input_word_ids"].shape}')
6 print(f'Word Ids   : {text_preprocessed["input_word_ids"][0, :12]}')
7 print(f'Input Mask : {text_preprocessed["input_mask"][0, :12]}')
8 print(f'Type Ids   : {text_preprocessed["input_type_ids"][0, :12]}')

Keys      : ['input_mask', 'input_word_ids', 'input_type_ids']
Shape      : (1, 128)
Word Ids   : [ 101 2023 2003 2107 2019 6429 3185  999  102    0    0    0]
Input Mask : [ 1  1  1  1  1  1  1  1  1  0  0  0]
Type Ids   : [ 0  0  0  0  0  0  0  0  0  0  0  0]
```

```
1 bert_model = hub.KerasLayer(tfhub_handle_encoder)
```

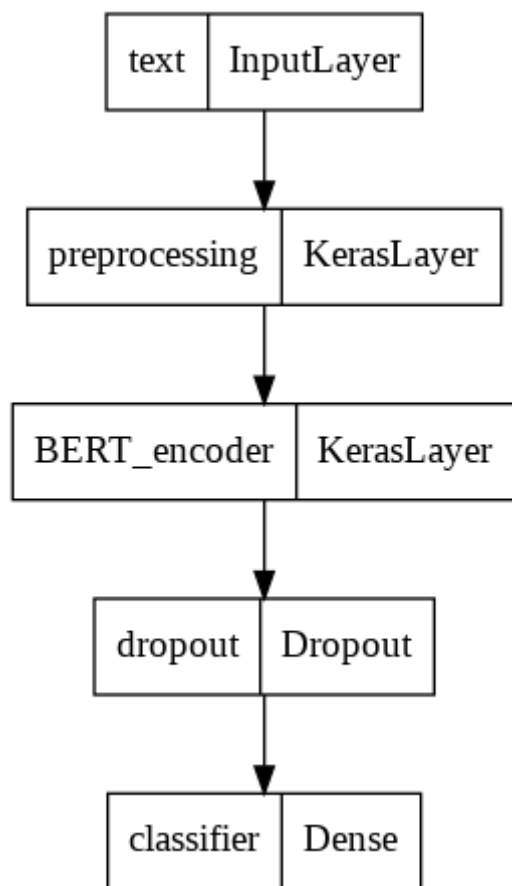
```
1 def build_classifier_model():
2   text_input = tf.keras.layers.Input(shape=(), dtype=tf.string, name='text')
3   preprocessing_layer = hub.KerasLayer(tfhub_handle_preprocess, name='preprocessing')
4   encoder_inputs = preprocessing_layer(text_input)
5   encoder = hub.KerasLayer(tfhub_handle_encoder, trainable=True, name='BERT_encoder')
6   outputs = encoder(encoder_inputs)
7   net = outputs['pooled_output']
```

```
8 net = tf.keras.layers.Dropout(0.1)(net)
9 #net = tf.keras.layers.Dense(3, activation='relu', name='relu')(net)
10 net = tf.keras.layers.Dense(1, activation=None, name='classifier')(net)
11 return tf.keras.Model(text_input, net)
```

```
1 classifier_model = build_classifier_model()
2 bert_raw_result = classifier_model(tf.constant(text_test))
3 print(tf.sigmoid(bert_raw_result))
```

```
tf.Tensor([[0.17450172]], shape=(1, 1), dtype=float32)
```

```
1 tf.keras.utils.plot_model(classifier_model)
```



```

1 loss = tf.keras.losses.BinaryCrossentropy(from_logits=False)
2 metrics = tf.metrics.BinaryAccuracy()

1 from official.nlp import optimization # to create AdamW optimizer
2
3 epochs = 20
4 steps_per_epoch = tf.data.experimental.cardinality(train_ds).numpy()
5 num_train_steps = steps_per_epoch * epochs
6 num_warmup_steps = int(0.1*num_train_steps)
7
8 init_lr = 3e-5
9 optimizer = optimization.create_optimizer(init_lr=init_lr,
10                                         num_train_steps=num_train_steps,
11                                         num_warmup_steps=num_warmup_steps,
12                                         optimizer_type='adamw')

1 classifier_model.compile(optimizer=optimizer,
2                           loss=loss,
3                           metrics=metrics)

1 print(f'Training model with {tfhub_handle_encoder}')
2 history = classifier_model.fit(x=train_ds,
3                               validation_data=val_ds,
4                               epochs=epochs)

```

Training model with https://tfhub.dev/tensorflow/small_bert/bert_en_uncased_L-4_H-512_A-8/1

Epoch 1/20

396/396 [=====] - 580s 1s/step - loss: 2.0316 - binary_accuracy: 0.7950 - val_loss:

Epoch 2/20

396/396 [=====] - 64s 162ms/step - loss: 0.9838 - binary_accuracy: 0.9146 - val_loss

Epoch 3/20

396/396 [=====] - 64s 162ms/step - loss: 0.8959 - binary_accuracy: 0.9289 - val_loss

Epoch 4/20

396/396 [=====] - 64s 162ms/step - loss: 0.8372 - binary_accuracy: 0.9375 - val_loss

Epoch 5/20

396/396 [=====] - 64s 162ms/step - loss: 0.7398 - binary_accuracy: 0.9457 - val_loss

Epoch 6/20

396/396 [=====] - 64s 162ms/step - loss: 0.6818 - binary_accuracy: 0.9509 - val_loss

Epoch 7/20

396/396 [=====] - 64s 162ms/step - loss: 0.6422 - binary_accuracy: 0.9536 - val_loss

Epoch 8/20

396/396 [=====] - 64s 161ms/step - loss: 0.6115 - binary_accuracy: 0.9558 - val_loss

Epoch 9/20

```

396/396 [=====] - 64s 162ms/step - loss: 0.5688 - binary_accuracy: 0.9592 - val_loss
Epoch 10/20
396/396 [=====] - 64s 162ms/step - loss: 0.5626 - binary_accuracy: 0.9604 - val_loss
Epoch 11/20
396/396 [=====] - 64s 162ms/step - loss: 0.5149 - binary_accuracy: 0.9642 - val_loss
Epoch 12/20
396/396 [=====] - 64s 161ms/step - loss: 0.4850 - binary_accuracy: 0.9660 - val_loss
Epoch 13/20
396/396 [=====] - 64s 162ms/step - loss: 0.4915 - binary_accuracy: 0.9661 - val_loss
Epoch 14/20
396/396 [=====] - 64s 162ms/step - loss: 0.4817 - binary_accuracy: 0.9665 - val_loss
Epoch 15/20
396/396 [=====] - 64s 161ms/step - loss: 0.4480 - binary_accuracy: 0.9693 - val_loss
Epoch 16/20
396/396 [=====] - 64s 162ms/step - loss: 0.4301 - binary_accuracy: 0.9703 - val_loss
Epoch 17/20
396/396 [=====] - 64s 162ms/step - loss: 0.4129 - binary_accuracy: 0.9719 - val_loss
Epoch 18/20
396/396 [=====] - 64s 163ms/step - loss: 0.4186 - binary_accuracy: 0.9714 - val_loss
Epoch 19/20
396/396 [=====] - 64s 162ms/step - loss: 0.4086 - binary_accuracy: 0.9723 - val_loss
Epoch 20/20
396/396 [=====] - 64s 163ms/step - loss: 0.4041 - binary_accuracy: 0.9723 - val_loss

```

```

1 loss, accuracy = classifier_model.evaluate(test_ds)
2
3 print(f'Loss: {loss}')
4 print(f'Accuracy: {accuracy}')

```

```

98/98 [=====] - 177s 2s/step - loss: 0.7209 - binary_accuracy: 0.9512
Loss: 0.7209467887878418
Accuracy: 0.9511882066726685

```

```

1 history_dict = history.history
2 print(history_dict.keys())
3
4 acc = history_dict['binary_accuracy']
5 val_acc = history_dict['val_binary_accuracy']
6 loss = history_dict['loss']
7 val_loss = history_dict['val_loss']
8

```

```
9 epochs = range(1, len(acc) + 1)
10 fig = plt.figure(figsize=(10, 6))
11 fig.tight_layout()
12
13 plt.subplot(2, 1, 1)
14 # r is for "solid red line"
15 plt.plot(epochs, loss, 'r', label='Training loss')
16 # b is for "solid blue line"
17 plt.plot(epochs, val_loss, 'b', label='Validation loss')
18 plt.title('Training and validation loss')
19 # plt.xlabel('Epochs')
20 plt.ylabel('Loss')
21 plt.legend()
22
23 plt.subplot(2, 1, 2)
24 plt.plot(epochs, acc, 'r', label='Training acc')
25 plt.plot(epochs, val_acc, 'b', label='Validation acc')
26 plt.title('Training and validation accuracy')
27 plt.xlabel('Epochs')
28 plt.ylabel('Accuracy')
29 plt.legend(loc='lower right')
```



```
dict_keys(['loss', 'binary_accuracy', 'val_loss', 'val_binary_accuracy'])
<matplotlib.legend.Legend at 0x7fd32475b850>
```

```
1 dataset_name = 'npsdata'
2 saved_model_path = './{}_bert'.format(dataset_name.replace('/', '_'))
3
4 classifier_model.save(saved_model_path, include_optimizer=False)
```

WARNING:absl:Found untraced functions such as restored_function_body, restored_function_body, restored_function_body

```
1 reloaded_model = tf.saved_model.load(saved_model_path)
```

training and validation accuracy

```
1 def print_my_examples(inputs, results):
2     result_for_printing = \
3         [f'input: {inputs[i]:<30} : score: {results[i][0]:.6f}'
4           for i in range(len(inputs))]
5     print(*result_for_printing, sep='\n')
6     print()
7
8
9 examples = [
10     'eric is a wonderful agent!', # this is the same sentence tried earlier
11     'the service was good but the results were bad',
12     'The geek squad is really good. The agent was super helpful',
13     'The agent and service was slow and okish.',
14     'The agent was terrible...'
15 ]
16
17 reloaded_results = tf.sigmoid(reloaded_model(tf.constant(examples)))
18 original_results = tf.sigmoid(classifier_model(tf.constant(examples)))
19
20 print('Results from the saved model:')
21 print_my_examples(examples, reloaded_results)
22 print('Results from the model in memory:')
23 print_my_examples(examples, original_results)
```

Results from the saved model:

```
input: eric is a wonderful agent!      : score: 0.998978
input: the service was good but the results were bad : score: 0.005050
input: The geek squad is really good. The agent was super helpful : score: 0.999527
input: The agent and service was slow and okish. : score: 0.007649
input: The agent was terrible...       : score: 0.006861
```

Results from the model in memory:

```
input: eric is a wonderful agent!      : score: 0.998978
input: the service was good but the results were bad : score: 0.005050
input: The geek squad is really good. The agent was super helpful : score: 0.999527
input: The agent and service was slow and okish. : score: 0.007649
input: The agent was terrible...       : score: 0.006861
```

```
1 serving_results = reloaded_model \
2     .signatures['serving_default'](tf.constant(examples))
3
4 serving_results = tf.sigmoid(serving_results['classifier'])
5
6 print_my_examples(examples, serving_results)
```

```
input: eric is a wonderful agent!      : score: 0.998978
input: the service was good but the results were bad : score: 0.005050
input: The geek squad is really good. The agent was super helpful : score: 0.999527
input: The agent and service was slow and okish. : score: 0.007649
input: The agent was terrible...       : score: 0.006861
```

1

