# **Suchin Lin**

UX Designer ready to treat UX symptoms and deliver UX cures!

(646) 784-5590 iamsuchinlin@

San Francisco, CA

U.S. Citizen

iamsuchinlin@gmail.com

### **EXPERIENCE**

# General Assembly, UX Design Immersive

## San Francisco, CA — Apprentice to Consultant

January 2020 - April 2020

### **Concept Project**

Personalized Queueing & Pairing Mobile Application

E-commerce Addition to Local Brick and Mortar

Pairing Mobile Application - Collaboration Project

### **Client Project**

Redesign of Make America Dinner Again Website

- Collaborative design sprint
- Conducted research, synthesized data, and designed a desktop prototype addressing identified areas of improvement
- Conducted usability testing and synthesized data for future steps

# **Mount Sinai Beth Israel,** New York, NY — Registered Nurse, Team Lead

November 2009 - July 2019

- Led team of 14 nurses and support staff through 12 hour day shift on
  32 bed medical/surgical, cardiac telemetry, and post-stroke unit
- Advocated for patients by facilitating accurate, empathetic, and prompt communication between patients and care team
- Researched up to date practices and reported existing trends during policy and procedure meetings with administrative team members
- Presented best practices presentations on core measures to unit staff
- Redesigned information boards and patient care forms resulting in marked increase patient education and efficiency by administration

### **SKILLS**

User research

User interviews

Survey generation

Business analysis

Competitive analysis

Comparative analysis

Research synthesis

Archetype development

Contextual research

Storyboarding

Sketching

Digital wireframing

Digital prototyping

### **TOOLS**

Sketch

Invision

Figma

Balsamiq

Whimsical

Lucidchart

### **EDUCATION**

# **General Assembly,** San Francisco — UX Design Immersive

January 2020 - April 2020

# **New York University,** New York — B.S. Nursing

September 2005 - May 2009