

Suchin Lin

UX Designer ready to treat UX symptoms and deliver UX cures!

U.S. Citizen
San Francisco, CA

EXPERIENCE

General Assembly, San Francisco, CA — *UX Design Immersive Apprentice to Consultant*

January 2020 - April 2020

Concept Project

Personalized Queueing & Pairing Mobile Application
E-commerce Addition to Local Brick and Mortar
Pairing Mobile Application - Collaboration Project

Client Project

Redesign of Make America Dinner Again Website

- Collaborative design sprint
- Conducted research, synthesized data, and designed a desktop prototype addressing identified areas of improvement
- Conducted usability testing and synthesized data for future steps

Mount Sinai Beth Israel, New York, NY — *Registered Nurse, Team Lead*

November 2009 - July 2019

- Led team of 14 nurses and support staff through 12 hour day shift on 32 bed medical/surgical, cardiac telemetry, and post-stroke unit
- Advocated for patients by facilitating accurate, empathetic, and prompt communication between patients and care team
- Researched up to date practices and reported existing trends during policy and procedure meetings with administrative team members
- Presented best practices presentations on core measures to unit staff
- Redesigned information boards and patient care forms resulting in marked increase patient education and efficiency by administration

EDUCATION

General Assembly, San Francisco — *UX Design Immersive*

January 2020 - April 2020

New York University, New York — *B.S. Nursing*

September 2005 - May 2009

CONTACT

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PORTFOLIO

www.suchinlin.com

SKILLS

User research
Storyboarding
User-centered design
Sketching
Wireframing
Usability testing
Prototyping

TOOLS

Sketch
Invision
Figma
Balsamiq
Whimsical
Lucidchart