Suchin Lin

UX Designer ready to treat UX symptoms and deliver UX cures!

U.S. Citizen
San Francisco, CA

iamsuchinlin@gmail.com

EXPERIENCE

General Assembly, UX Design Immersive

San Francisco, CA — *Apprentice to Consultant*

January 2020 - April 2020

Concept Project

Personalized Queueing & Pairing Mobile Application

E-commerce Addition to Local Brick and Mortar

Pairing Mobile Application - Collaboration Project

Client Project

Redesign of Make America Dinner Again Website

- Collaborative design sprint
- Conducted research, synthesized data, and designed a desktop prototype addressing identified areas of improvement
- Conducted usability testing and synthesized data for future steps

Mount Sinai Beth Israel, New York, NY — *Registered Nurse, Team Lead*

November 2009 - July 2019

- Led team of 14 nurses and support staff through 12 hour day shift on 32 bed medical/surgical, cardiac telemetry, and post-stroke unit
- Advocated for patients by facilitating accurate, empathetic, and prompt communication between patients and care team
- Researched up to date practices and reported existing trends during policy and procedure meetings with administrative team members
- Presented best practices presentations on core measures to unit staff
- Redesigned information boards and patient care forms resulting in marked increase patient education and efficiency by administration

EDUCATION

General Assembly, San Francisco — *UX Design Immersive*

January 2020 - April 2020

New York University, New York —*B.S. Nursing*

September 2005 - May 2009

SKILLS

User research

User interviews

Survey generation

Business analysis

Competitive analysis

Comparative analysis

Research synthesis

Archetype development

Contextual research

Storyboarding

Sketching

Digital wireframing

Digital prototyping

TOOLS

Sketch

Invision

Figma

Balsamiq

Whimsical

Lucidchart