Findings during test (Exploratory Testing)
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[P0][Web] User login session conflict between dev.deals.com and production environments

Description:
When a user logs into the production web, and then navigates to the development (dev) environment, they are already logged in without being prompted for credentials again. This indicates shared session cookies or authentication tokens between the two environments.

Environment:

- Platforms: Web – Dev and Production
- Browsers: Chrome, Safari
- Login System: Shared or similar authentication service
- Expected Behavior: Session scoped per environment

Step to reproduce

- Login to the production web app
- Open a new tab or window and visit the dev environment URL.
- Observe the login state.

Actual results

- User session from production carries over, and the user is automatically logged into dev.
- Recording

Expected results

- User should not be logged into the dev environment unless explicitly logging in on that environment.

Critical – Session leakage between environments can pose security and data integrity risks, especially if dev contains unstable or test data.

Possible Cause:

- Shared domain-level authentication cookies or tokens (e.g., SameSite=None; Secure)
- No separation of cookie scope between prod.domain.com and dev.domain.com

[P2][Web][Mobile] Autoplay video after tap Learn More on Post Job for Free section

Description:
When users tap the "Learn More" button in the Post Job for Free section, a video automatically starts playing without any additional user interaction. This can be jarring or disruptive, especially if the user is in a quiet or public setting.

Environment
- Device: iOS
- Environtment: dev production

Step to reproduce
- Navigate to https://dev.dealls.com/
- Scroll into section Post Job for free
- Tap Learn more button
- Observe on autoplay video on page
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Actual results:
- Autoplay video after tap Learn More on Post Job for Free section
- Recording

Expected results
- User will redirect to appropriate page without autoplay on video

Medium – Affects user experience, especially accessibility and usability standards.

[P1] User redirected to 404 page when click Join Our Team on footer section

Description:
User redirect to 404 page after click Join our team on footer section
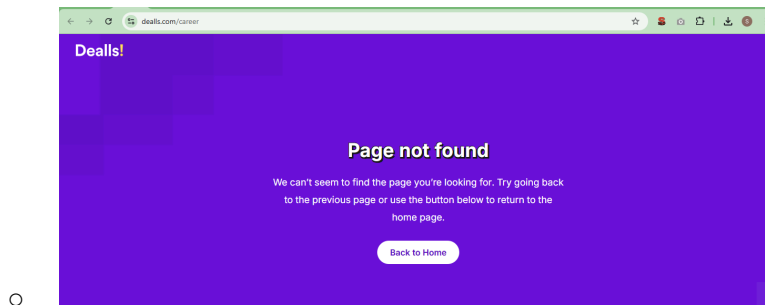
Environment

- Platforms: Web – Dev and Production
- Browsers: Chrome, Safari

Step to reproduce
- Navigate to https://dev.dealls.com/
- Scroll into footer section
- Check redirection page

Actual results
- User redirected to 404 page
- Screenshot

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Expected results
- User redirected to appropriate career page

High - user unable to show content on career page

[P0][Web] Image Load Failure and Slow Response on Job Expo Page Due to CORS Error

Description
On the Job Expo page, images are not loading, and the page performance is noticeably slow.
Browser console logs show CORS-related errors, which suggest that image resources are being
blocked due to improper CORS configuration on the hosting server or CDN.

Environment:

- Platform: Web
- Page: Job Expo
- Browser Console Error: CORS (Cross-Origin Resource Sharing) error

Step to reproduce

- Navigate to the **Job Expo** page from banner on this page
  - https://job-portal-user-dev-skx7zw44dq-et.a.run.app/
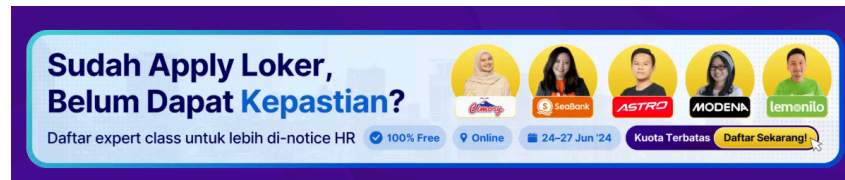
  -
- Observe image placeholders (images do not load).
- Open browser DevTools → Console/Network tab.
- Notice CORS policy errors preventing image retrieval.
- Page also takes time to become interactive.

Actual Results

- Images unable to load
- Page is slow to respond.
- Console logs CORS-related errors (e.g., *Access to image at 'URL' from origin 'site.com'*
  has been blocked by CORS policy).
- Recording

Expected results

- Images load without error.
- Page is responsive and interactive quickly.

High – Affects visual content, user trust, and overall performance of a high-traffic page.

[P2][Web] User redirected to unrelated quick job filter after click See More Jobs

Descriptiom
When the user clicks the "See More Jobs" button from a recommended job section, they are incorrectly redirected to a random or unrelated Quick Job filter page (e.g., wrong category or industry). This causes confusion and disrupts the job-seeking journey.

Environment:

- **Platform:** Web
- **Page:** Homepage / Job Recommendation Section
- **Browser:** Chrome

Step to reproduce

- Go to the **Homepage** or a section showing **Recommended Jobs**.
- Click on the **"See More Jobs"** CTA.
    - E.g. Admin & Ops section card
- Observe the redirection behavior.

Actual results

- Redirected to an unrelated job list or filter (e.g., not matching previous job type/industry/location)
- [Recording](#)

Expected results

- Redirect to a filtered list of jobs similar to what the user previously viewed or related to the job card context.

High UX Impact - Impacts job seekers by showing irrelevant job results, potentially reducing engagement or conversions.

Suggestion

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1. Pagination is used on the job search results page to make it easier for users to find jobs efficiently.
2. Not sure, but when the resolution is set to 1024px, the layout automatically switches to mobile view. Is this the expected behavior?
3. Display available mentors at the top of the search results to help users find a mentor more easily. (Need to confirm if this aligns with business priorities.)

Question

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1. What a different on https://dev.dealls.com/ and https://job-portal-user-dev-skx7zw44dq-et.a.run.app/ its confusing for navigation (inconsistent menu and domain urls)