

# Apple iPhone 12 User Guide Version 1.0



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APPLE IPHONE 12  
BLUE



APPLE IPHONE 12  
RED

## 1. Introduction:

### Overview of the iPhone 12 model:

- The iPhone 12, released in 2020, presents a stylish design featuring a ceramic shield front, aerospace-grade aluminum edges, and a glass back.
- Its Super Retina XDR display is known for delivering vivid colors and high resolution. This creates a captivating viewing experience for users.
- Powered by the A14 Bionic chip, the iPhone 12 offers fast, and efficient performance across various tasks.
- It brings 5G capability for faster internet speeds and better connectivity. With various storage capacities and colors, the iPhone 12 provides a range of options to match individual preferences.



IPHONE 12 IN VARIOUS VIBRANT COLORS

### The unboxing instructions explain the contents inside the box:

Upon unboxing the iPhone 12, you will find the handset along with essential accessories. The box typically includes

- the iPhone 12 device itself.
- One USB-C to Lightning cable utilized for charging, and data transfer purposes.
- Accompanying documentation such as user guides, and warranty information.

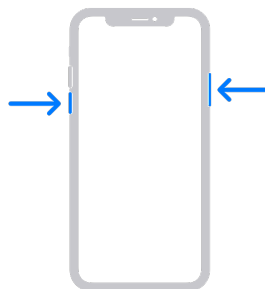
Our iPhone 12 packaging helps the environment by omitting a power adapter or EarPods. Instead, you will get a USB-C to Lightning cable for quick charging. It works with USB-C power adapters, and computer ports.

You can still use your current USB-A to Lightning cables, power adapters, and headphones with the iPhone 12. If you need Apple power adapters or headphones, you can buy them separately.

## 2. Getting Started:

### Turning the device on and off:

1. To turn off your device, press and hold both the volume button and the side button until the power-off slider shows up.



Arrow indicates volume button and side button of your iPhone 12

2. Drag the slider, wait for 30 seconds for your iPhone 12 to turn off. If your phone is frozen or unresponsive, force-restart it.

3. To turn on iPhone on again, press and hold the side button (found on the right side of iPhone) until the Apple logo appears.

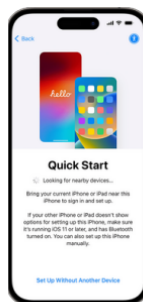
### Initial Setup process: Language, QuickStart, Wi-Fi, and Apple ID:

- When **you turn on the iPhone for the first time**, you will see "Hello" in many languages. When prompted, select the preferred language. Tap the screen to choose the desired language from the displayed list. Follow the onscreen instructions to get started.



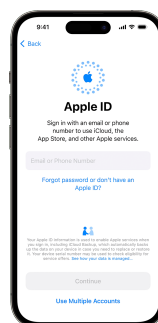
#### iPhone POWER UP FOR THE FIRST TIME

- if you have another Apple device, use Quick Start to set up your new iPhone automatically. If not, "Set Up Without Another Device."



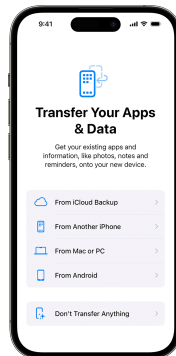
#### QUICK START

- The setup wizard will then guide you on how to connect to a Wi-Fi network. Select the appropriate Wi-Fi network, and enter the password (if required). Once connected, tap "Next" or a similar option to proceed.
- The setup process will prompt you. If you do not have an Apple ID, you will be guided to create one during this phase. Apple ID is essential for accessing Apple services like the App Store, iCloud, and more. Enter your Apple ID credentials or create a new account. If necessary, complete the initial setup process for language, Wi-Fi, and Apple ID now.



#### APPLE ID

- Select how you would like to restore or transfer your data from your old device to the new iPhone. You can use an iCloud backup, a computer backup, or move data from an Android device. If you do not have a backup or another device, choose "Don't Transfer Apps & Data."



RESTORE OR TRANSFER DATA

### 3. Interface and Navigation:

- **Home Screen and Gestures:**

The iPhone's home screen shows applications and lets you do different things. Swipe left or right to move between application pages. Tap an application to open it. Press and hold an application icon to see options like moving, sharing, or deleting apps.

- **Control Center:**

The Control Centre lets you quickly use your favorite functions, such as taking photos or managing Wi-Fi, Bluetooth, and Apple TV. It also gives fast access to important controls and apps like airplane mode, Timers, Do Not Disturb, flashlight, calculator, volume, and screen brightness.

- **How to Open and Close Control Center:**

On the iPhone 12, swipe down from the top right-hand corner of the screen to open the Control Center. To close it, swipe up from the bottom or tap the screen. Be cautious, as swiping too close to the center at the top might accidentally open Notification center instead of Control Center.

Adjust settings by tapping or pressing these controls.



IPHONE 12 CONTROL CENTER

## Using Face ID for Authentication:

Face ID scans your unique facial features for secure and convenient device access.

- **Set Up Face ID:**

1. Open Settings, tap Face ID & Passcode.
2. Hold your iPhone in portrait orientation, and align your face with the device.
3. Tap Get Started.
4. Position your face within the frame and slowly move your head to complete the circle.
5. If head movement is not possible, tap on Accessibility Options.
6. After the first Face ID scan, tap Continue.
7. Gently move your head to complete the circle for a second time.
8. Finally, tap Done. Your Face ID setup is complete.



STEPS TO SET UP FACE ID

- **Use Face ID:**

1. To unlock the iPhone with Face ID, simply raise the device towards your face.
2. Or, tap the screen or swipe up from the bottom.
3. Face ID scans your face, allowing you to unlock the device and authorize actions such as app purchases or password autofill.

- **How to set up Face ID to work with face masks:**

1. Open Settings, tap Face ID & Passcode.
2. Scroll down and activate Face ID with a Mask.
3. If asked, choose 'Use Face ID with a Mask.'
4. Follow the onscreen steps to set up Face ID. It's the same process for scanning your face.
5. Make sure your mask is not too high or near your eyes. This could stop Face ID from unlocking iPhone.

Face ID requires unobstructed eyes for authentication.



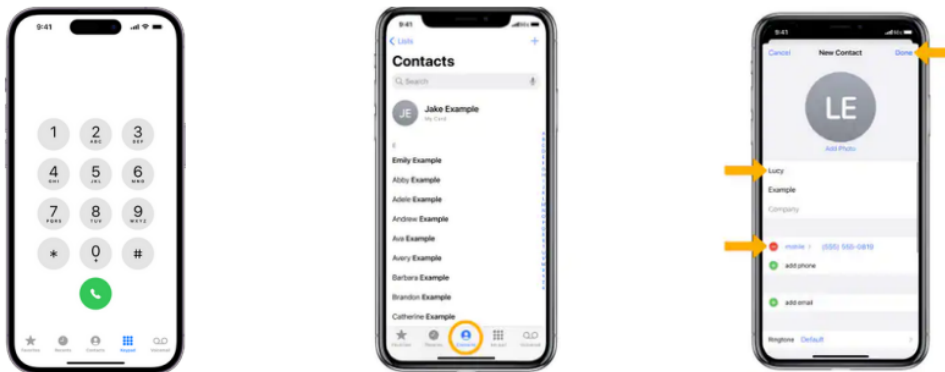
#### SET UP FACE ID WITH FACE MASKS

Note that Face ID is not functional in landscape mode when a mask is worn.

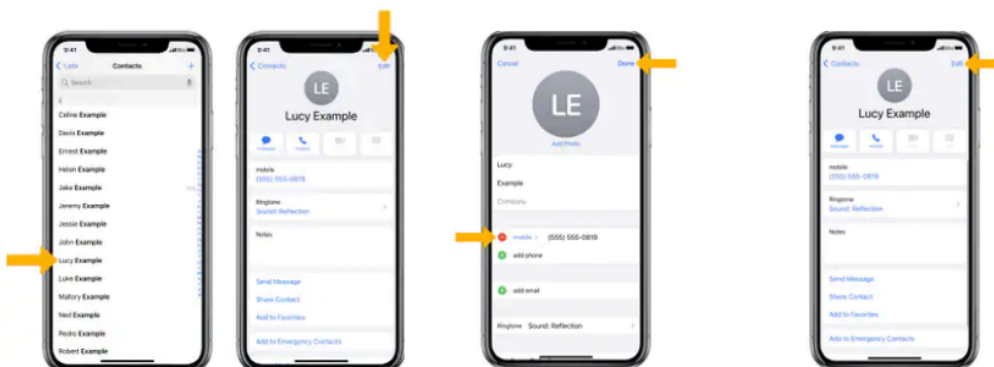
#### 4. Phone and Messaging:

##### Making calls, managing contacts, and voicemail.

1. To make a call, tap the Phone app, enter the number, and tap the green call icon.
2. Or, open the Contacts app, find a contact, and tap their name to make a call.
3. To add a new contact, go to Contacts, tap the "+" icon, fill in the details, and tap Done.
4. To set up Voicemail, open Phone app, and tap the voicemail tab. Follow prompts for setup, and record a personalized voicemail greeting.



#### MAKING CALLS, MANAGING CONTACTS



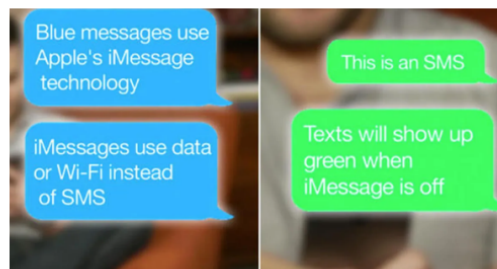
- **Send and Receive Messages with iMessage:**

iMessage offers a more versatile and feature-rich messaging experience within the Apple ecosystem. Using iMessage on the iPhone 12, you can exchange text, photos, videos, and more with other Apple users. It offers emojis, stickers, reactions, location sharing, and in-chat gaming for fun chats. In contrast, SMS is basic texting that works on all devices but has fewer features than iMessage.

1. To send or receive text messages, open Messages.
2. To write a new message, tap the pen icon, enter the person's name or number, type your message, and tap send.
3. Access the camera or attachments through the respective icons within the message screen.
4. Blue bubbles indicate messages sent using iMessage, while green indicates SMS. Enable iMessage in Settings > Messages to access its features.



IMESSAGE VS SMS/MMS



When there is no Wi-Fi, iMessage will use your mobile data to send messages. Standard data rates may apply.

## 5. Camera and Photos:

- **Using the Camera App:** Open the Camera app to take photos or record videos. Touch the shutter button for photos and the video record button to start filming. Swipe left or right to switch between photo and video modes. Tap the arrow or gear icon to access more settings.
- **Taking Photos and Recording Videos:** Touch the shutter button to take photos, and press the video button to record. Try Portrait, Night, or Panorama modes by swiping on the camera screen. To take a selfie, tap the front-facing camera button, find your angle, and then tap the shutter button.
- **Editing Photos and Organizing Albums:** Edit photos in the Photos app by tapping on a photo and selecting "Edit." Use tools to crop, adjust brightness, apply filters, and more. Make albums by tapping 'Albums' and the '+' sign. Then, drag photos into the new albums to organize them.

- **Sharing Media:** Open the Photos app, then select a photo or video. Tap the share icon (it looks like a box with an arrow) to share it. Choose the sharing method (Message, Mail, AirDrop, etc). To share multiple items, select them, and tap the share icon. You can also share from the Camera or Messages apps.



SETTING IPHONE 12 CAMERA AND PHOTOS

## 6. Apps and Features:

### Overview of pre-installed apps (Safari, Mail, Maps, etc.)

- **Overview of Pre-installed Apps:**

The iPhone 12 comes with useful apps like Safari for the internet, Mail for emails, Maps for directions, and more.

- **Free Apps from Apple:**

Apple preinstalls Pages, Numbers, Keynote, iMovie, GarageBand, Clips, Apple Store app, Trailers, iTunes, Remote, Clips, and Support.

- **Explore these apps** to discover their functionalities and how they can assist you.

### Features Explanation - Siri, Apple Pay, and Health:

#### Siri serves as your virtual assistant:

Siri acts as your virtual assistant, responding to "Hey Siri" or a button press. It sends messages, schedules meetings, and handles various tasks without needing your hands. From checking the weather to playing your favorite song, Siri can help. Control apps and perform complex tasks by speaking. Siri is your digital helper, making tasks easier, and your digital life smoother.

#### Apple Pay:

Apple Pay facilitates secure and easy payments through your device. Set up payment methods and conduct secure transactions. Use Face ID to make payments in stores, apps, and online with your iPhone. Send or receive money through Messages using Apple Cash. Complete your purchases made with Apple Pay.

#### Health:

The Health app watches your activity, sets fitness goals, and gives you info about your health.



Explore these features within their respective apps to maximize their benefits.

## 7. Settings and Customization:

### Configuring Device Settings:

- Adjust settings for Wi-Fi, Bluetooth, display brightness, and sound preferences to personalize your iPhone 12 experience.
- Access the settings menu to connect to Wi-Fi networks, and pair Bluetooth devices. You can adjust display settings for brightness and other features on the display. Additionally, you can manage sound preferences like ringtones and volume levels. Access useful tools like the flashlight, timer, or calculator immediately in Control Center.
- On Face ID iPhones, swipe down from the top-right corner. For Home button iPhones, swipe up from the screen's bottom.
- Personalize your Control Center by adding extra tools such as the alarm or magnifier. Go to Settings, then tap on Control Center to make these adjustments.
- You can showcase a favorite photo, add filters, and widgets, and even change the font of the date and time.
- To personalize your iPhone 12 lock screen, press and hold the Lock Screen, then tap Browse through options and select one to customize its appearance. Once you have created a lock screen you like, tap Add, then Set as Wallpaper Pair.

### Customizing Device Appearance:

- Personalize your iPhone 12 by customizing **wallpapers**. Choose wallpapers that match your style. Set notification preferences for different apps.
- Customize your device by choosing different notification settings.
- Explore **accessibility settings** to enhance the iPhone 12 usability based on your preferences.
- Personalize your iPhone 12 by adding **Widgets**. Widgets show important info like the weather. They also display your upcoming calendar events. You can also perform tasks like checking off items in your Reminders to-do list or playing a song in Music. To add a widget, touch and hold the background on any Home Screen page. When the apps start moving, tap the Add Widget button.
- **Personalize your phone calls by creating a unique call poster.** Pick a favorite photo or emoji, select preferred font, and add colors to make it stand out. Your customized call poster will appear on the screen of the person you are calling. To begin, open the Contacts app, tap your name, and then select Contact Photo & Poster.
- **The iPhone 12 can make sounds and vibrations for calls, texts, and alerts.** It does this for calendar reminders and other notifications too. To adjust these settings, follow these steps. Open Settings, Tap on Sounds & Haptics. You can change sounds for specific contacts. Go to Contacts, pick a name, tap Edit, then choose Ringtone or Text Tone.
- **Your iPhone 12 has helpful features for vision, physical abilities, hearing, and learning.** You can adjust text size, simplify the touchscreen, and control your iPhone by voice. There are more options too. To personalize these settings, open Settings > Accessibility.
- **Your iPhone 12 ensures the security and privacy of your information.** You control which apps can track your activity across other apps and sites. Safety check lets you review and update who can access your info. Open Settings > Privacy & Security, then tap Tracking or Safety Check.



## CUSTOMISING YOUR IPHONE 12

### 8. Security and Privacy:

#### Setting Up Security Measures:

- **Strong Passcodes and Face/Touch ID:** Protect your device with a strong passcode or bio-metric options like Face ID or Touch ID. Configure these settings in Settings > Face ID & Passcode or Touch ID & Passcode.
- **Find My iPhone:** Activate this feature in Settings > [Your Name] > Find My > Find My iPhone. It helps locate your device if lost, and keeps it locked to prevent unauthorized access.
- **Manage access without unlocking:** You have the choice to select which features are available when your iPhone is in locked state. This includes Control Center and USB connections.

#### Managing Privacy Settings:

- **App Permissions:** Control what information your apps can access in Settings > Privacy & Security. You can control app permissions for Location, Contacts, Photos, and more by turning them on or off.
- **Tracking Permissions:** Prevent apps from tracking your activity across other platforms. Open Settings > Privacy & Security > Tracking and disable "Allow Apps to Request to Track".
- **Automatic App Updates:** Ensure your apps have the latest security features by enabling automatic updates in Settings > App Store.
- **Safari Privacy Settings:** Customize Safari's privacy features in Settings > Safari. Block pop-ups, prevent cross-site tracking, and manage cookie settings here.
- **Review App Permissions:** Check and adjust app permissions on a regular basis to match your preferences. Stop access for unused or untrusted apps.

## **9. Troubleshooting and Support:**

### **Resolving Common Issues:**

Fix common problems using personalized steps customized for your iPhone 12. These steps provide effective solutions for different potential problems.

### **Getting Additional Support:**

Use Apple's official support channels, like Apple Support and user forums, for extra help and, resources.