

Project Report on

## “AIRLINE RESERVATION SYSTEM”

Submitted in partial fulfillment of the requirements of  
PG Diploma in Advanced Computing



**SUBMITTED BY**

**SEPTEMBER 2022**

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**GUIDE BY**

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## **CERTIFICATE**

This is to certify that the Report work entitled  
**“AIRLINE RESERVATION SYSTEM”**

Has been duly completed by the following students under the my  
guidance, in a satisfactory manner as a partial fulfillment of the  
requirement for the award of the PG- Diploma in Advanced  
Computing, Delhi



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## Declaration

I declare that this written submission represents our ideas in our own words and where others' ideas or words have been included, we have adequately cited and referenced the original sources. We also declare that we have adhered to all principles of academic honesty and integrity and have not misrepresented or fabricated or falsified any idea/data/fact/source in my submission. We understand that any violation of the above will be cause for disciplinary action by the Institute and can also evoke penal action from the sources which have thus not been properly cited or from whom proper permission has not been taken when needed.

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**Date:** 13/03/2023

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Also, we are thankful to **Mr. Ankit sir** and **Mr. Pankaj sir** for them guidance. We would like to thanks for helping us all time in project.

Our special thanks to our parents and all of friends for help us exchanging any ideas and give the enjoyable study environment. At last, we special gratify to almighty God for blessing us with the hidden power to completing this study work.

## **PROJECT TEAM**

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## **ABSTRACT**

The airline reservation system project is a computerized platform that enables travelers to search, book, and manage their flight reservations online. The system incorporates various modules, including flight search, seat selection, payment gateway integration, and flight status tracking. The project aims to streamline the booking process, minimize human intervention, reduce errors, and enhance customer experience.

The system is designed using advanced technologies, such as web services, APIs, and databases, to ensure scalability, reliability, and security. It is expected to benefit both customers and airlines by providing an efficient and convenient means of managing flight reservations.



## **CHAPTER 2**

### **Introduction**

The airline reservation system project aims to create a platform for passengers to book and manage their flights online. The system will provide a user-friendly interface for customers to search for flights, view schedules, and make reservations. It will also enable them to manage their bookings, including changing or cancelling flights.

Overall, the airline reservation system project will streamline the booking process for customers and airlines, making it more efficient and convenient for all parties involved.

#### **2.1 Description**

In an airline reservation system, customers can search for flights based on their preferred travel dates, departure and arrival cities, and other criteria. Once they have found a suitable flight, they can book their tickets online and make payments using various payment options. The system also allows users to manage their bookings, make changes to their flights, and cancel their reservations if needed. Airlines use the system to manage their flight schedules, seat availability, and pricing, as well as to generate reports on bookings and revenue. Overall, an airline reservation system helps airlines provide better service to their customers while also increasing their efficiency and profitability.

## **2.2 Problem Formulation**

To build an effective airline reservation system, several key components must be considered. These include user authentication and authorization, flight inventory management, pricing algorithms, payment processing, and reporting and analytics. Additionally, the system should be designed to handle high volumes of traffic and transactions, while maintaining high levels of security and reliability. The system should also be scalable and flexible to accommodate future growth and changes in customer demands. Ultimately, the goal of the airline reservation system project is to deliver a seamless and enjoyable experience for both customers and airline staff.

## **2.3 Motivation**

An airline reservation system project is an essential tool for any airline company that seeks to enhance their customer experience, streamline their operations, and improve their overall efficiency. By providing an online platform for customers to make reservations, purchase tickets, and select their preferred seating, the airline reservation system enables airlines to provide a convenient and user-friendly experience to their customers. This, in turn, can help attract more customers and increase revenue for the airline.

## **2.4 Proposed System**

A proposed system for an airline reservation system would be an online platform that allows customers to search for flights, view available seats, and book tickets. The system would have a user-friendly interface that enables customers to easily navigate and search for their desired flights based on their preferred travel dates, destinations, and airline carriers. The system would also integrate with payment gateways to enable secure online payments.

Additionally, the proposed system would have an administration module that allows airline staff to manage flights, schedules, and seat availability. The system would also generate reports on ticket sales, flight schedules, and revenue, which could help airlines to make data-driven decisions and optimize their operations. Overall, the proposed airline reservation system would improve the customer experience, streamline the booking process, and enhance the operational efficiency of airlines.

## **2.5 Scope**

An airline reservation system is a software application that enables airlines to manage and automate their flight booking and inventory management processes. The scope of an airline reservation system is vast and includes a range of features and functionalities, such as online booking, ticketing, seat selection, baggage handling, check-in, flight schedule management, and pricing and revenue management.

## **CHAPTER 3**

### **System Analysis**

#### **3.1 Functional Requirements**

##### **3.1.1 Login of Admin**

- The admin will be able to manage the all Services.
- The admin will be able to add and delete products.
- The admin will be able to add and delete state wise category.
- The admin will be able to view all customer.

##### **3.1.2 Login of Customer**

- The Customer will be able to get registered and login.
- The Customer will be able to search all flights.
- The Customer will be able to view all flights.
- The Customer will be able to make payment.
- The Customer will get notifications via E-mail after successfully booking of ticket.

## **3.2 Non-functional Requirements**

### **3.2.1 Performance Requirements**

The system should store all the database records of assigned project, assigned task, completed task, task status and requested task and the application should be available for use 24\*7 through the server. Also, the application should be user friendly with a proper user interface which makes it easy for the user to understand. All the options should be present in properly accessible places for user convenience.

### **3.2.2 Safety Requirements**

All login ids and passwords of the admin and Users should be protected for privacy using whatever constraints required in the database or the application.

### **3.2.3 Security Requirements**

All passwords of the administrators should be protected for privacy using whatever constraints required in the database or the application. Transactions regarding project admin records should be carried out properly. The database should be protected from attacks and unauthorized access. The interface should be protected from attacks. All passwords should be stored as a secure hash of the administrator password.

## **3.3 Software Quality Attribute**

### **3.3.1 Availability**

The system should run on a variety of operating systems that support the Java language. The system should run on a variety of hardware.

### **3.3.2 Accessibility**

The software will be accessible to admin.

### 3.3.3 Compatibility

The software will be compatible with multiple platforms

### 3.3.4 Durability

The software will be tested for working with multiple users.

### 3.3.5 Effectiveness

The software will be made vandal operation effectively.

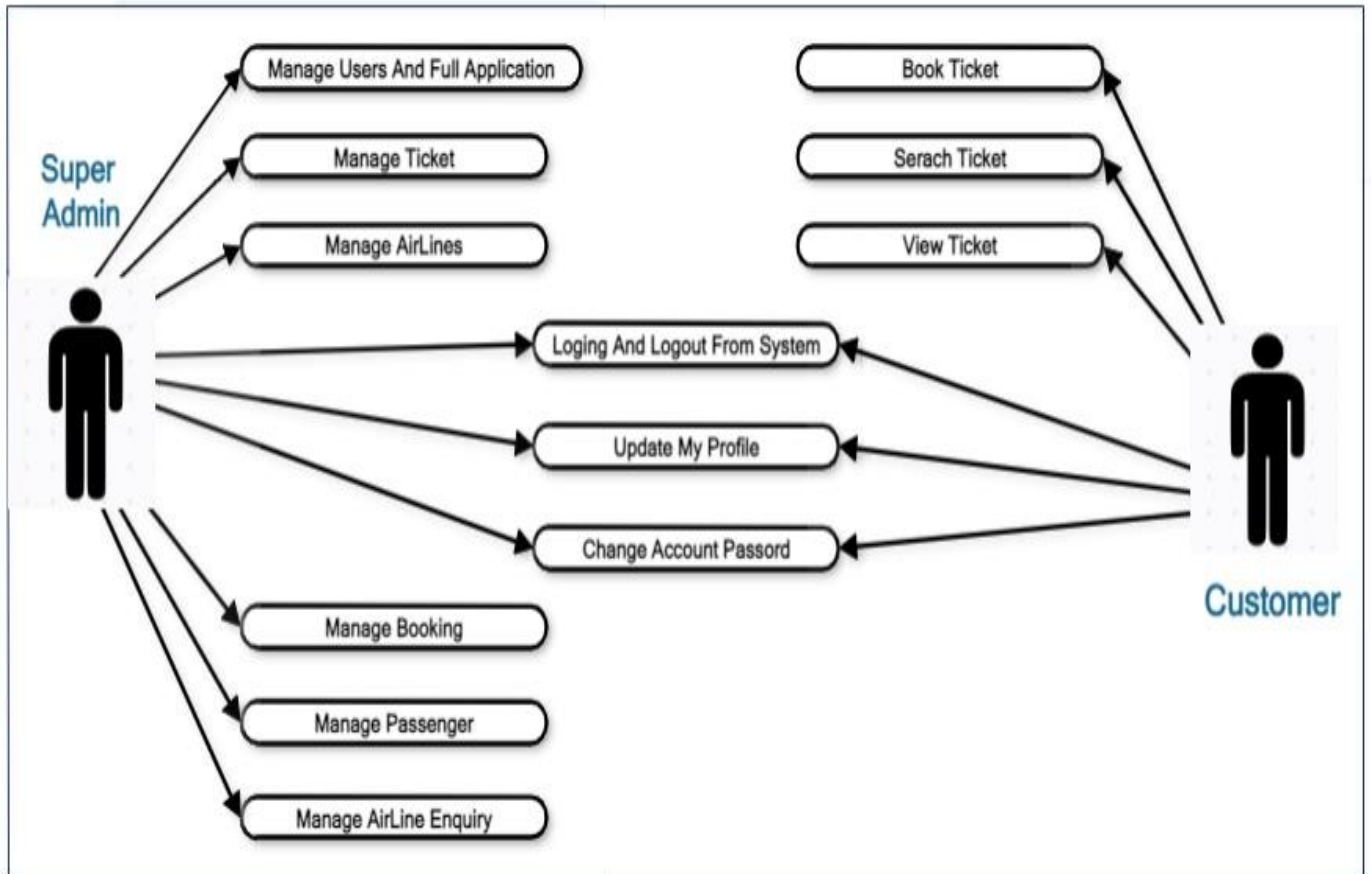
### 3.3.6 Maintainability

The system should be easy to maintain this should be clear separation between their interface and their business logic code. There should be a clear separation between the data.

## CHAPTER 4

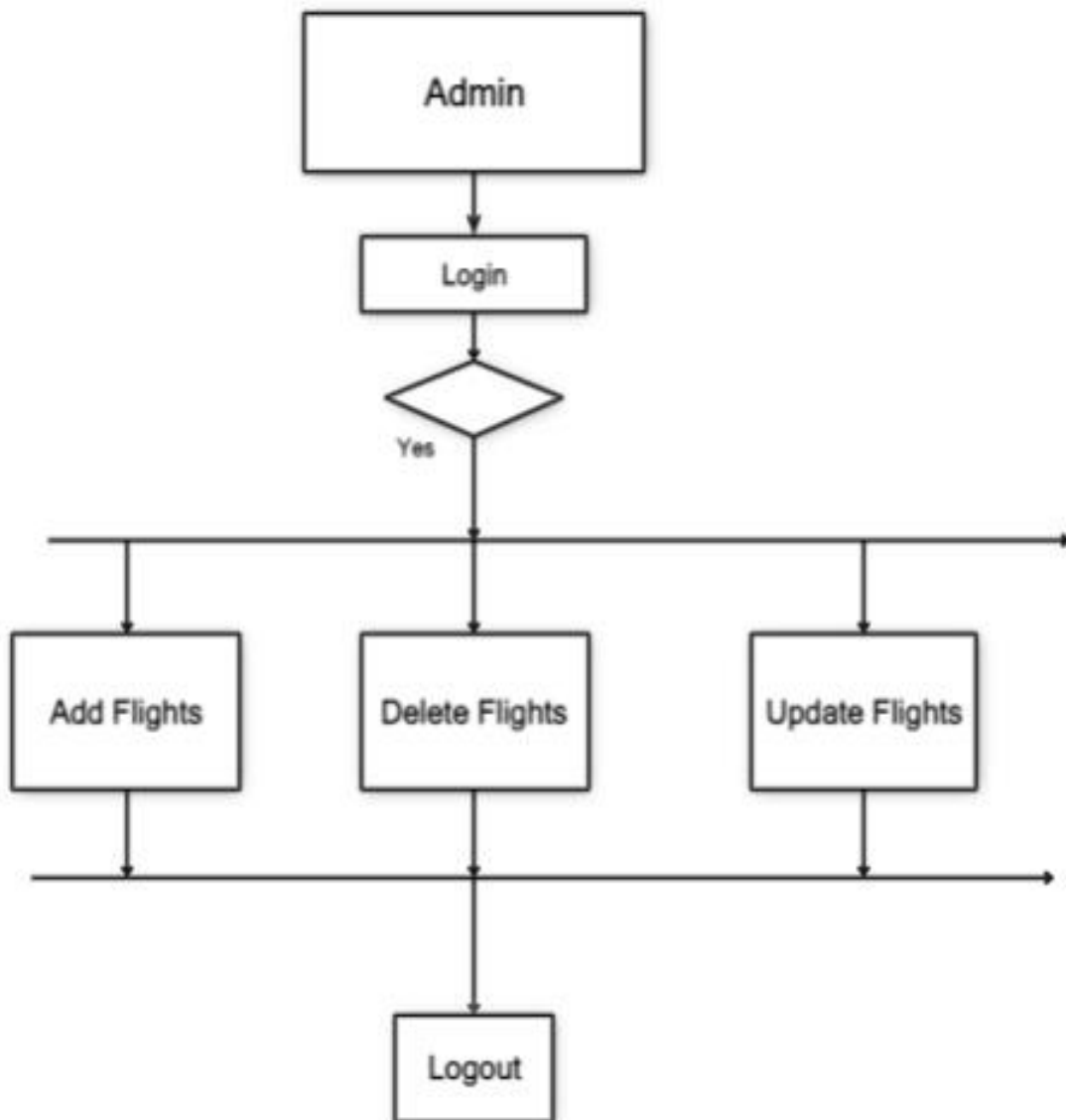
### Analysis Modeling

#### 4.1 Use Case Diagram: -



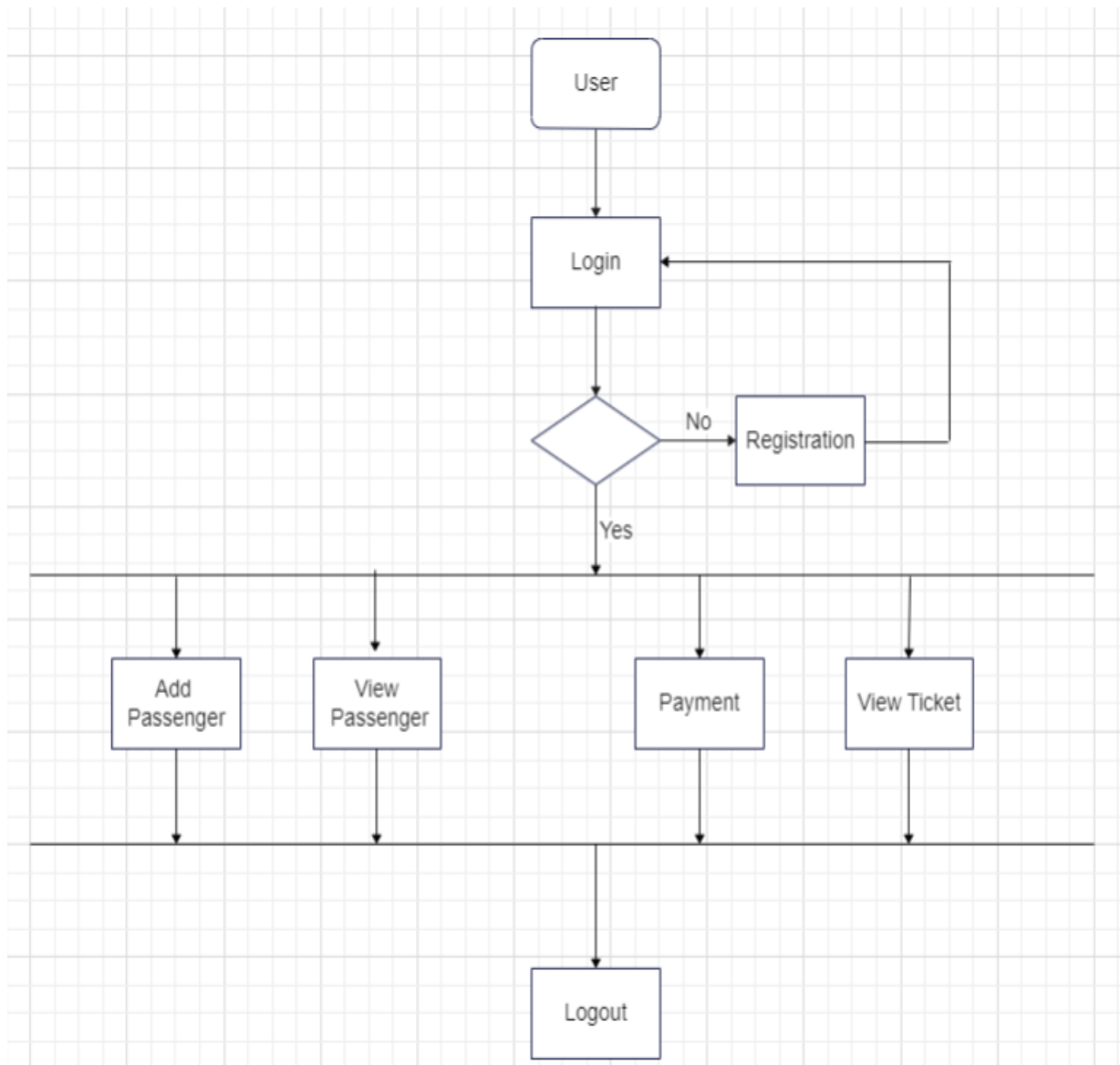
Activate Windows

#### 4.3.2 Admin





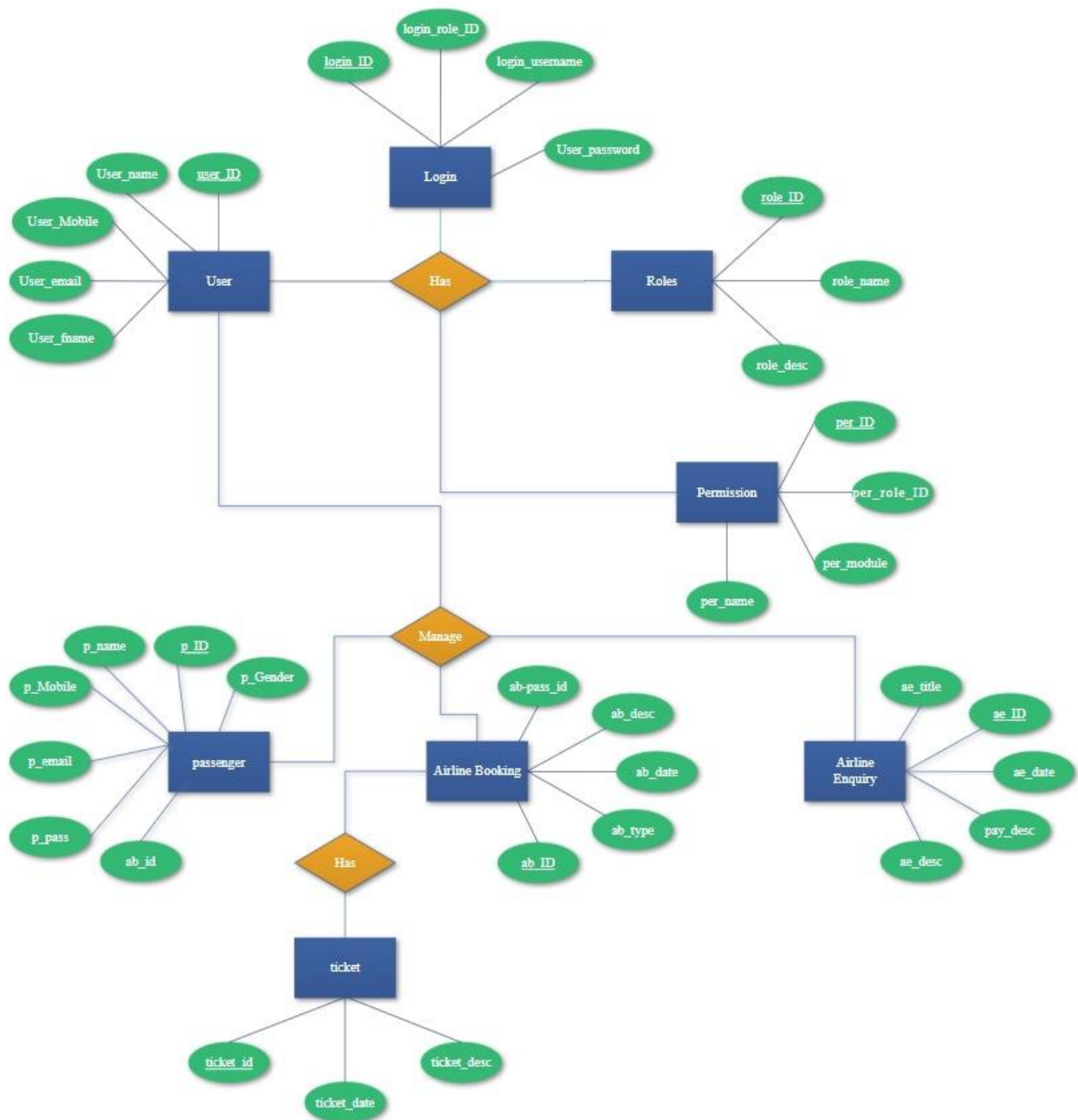
### 4.3.3 User:



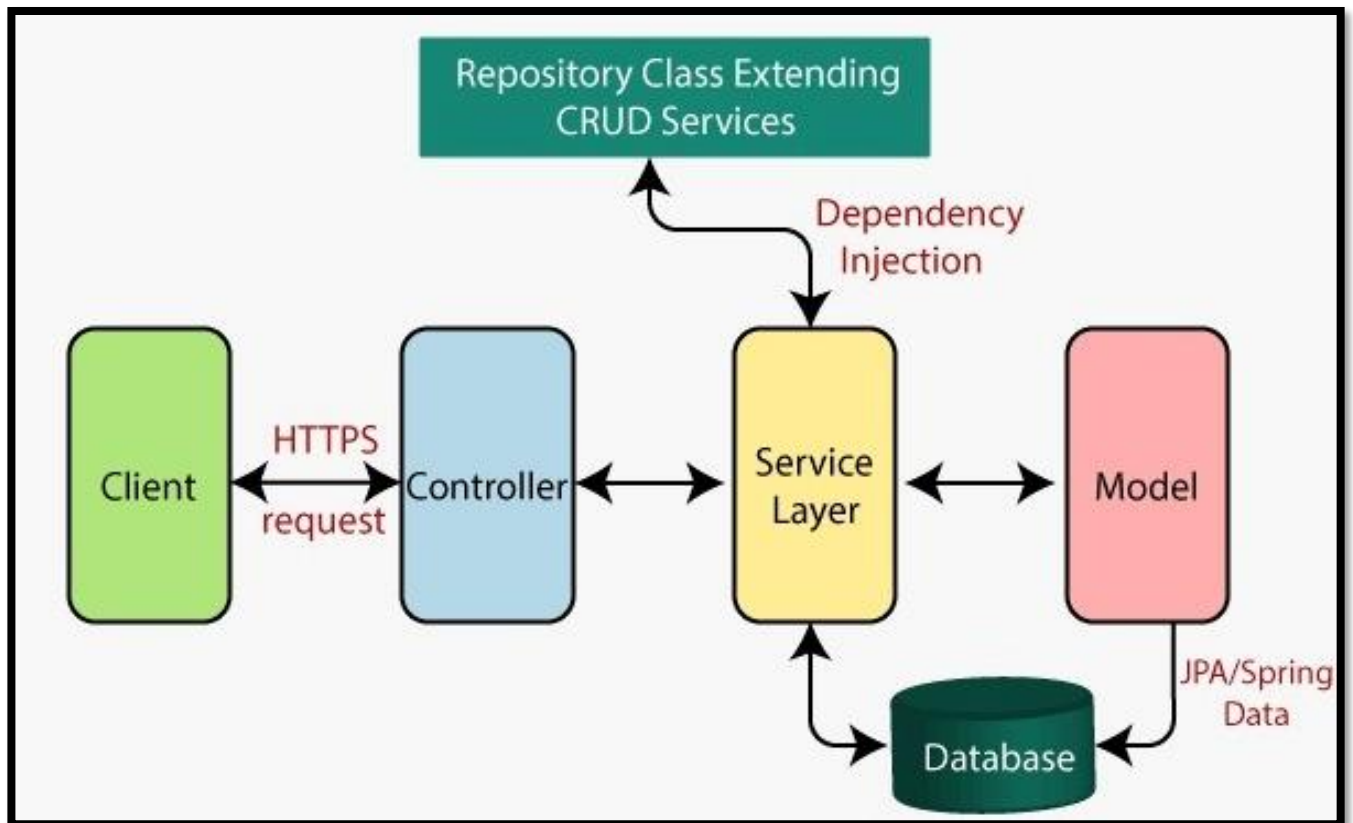
## CHAPTER 5 DESIGN

### 5.1 Data Modeling:

#### ER Diagram:

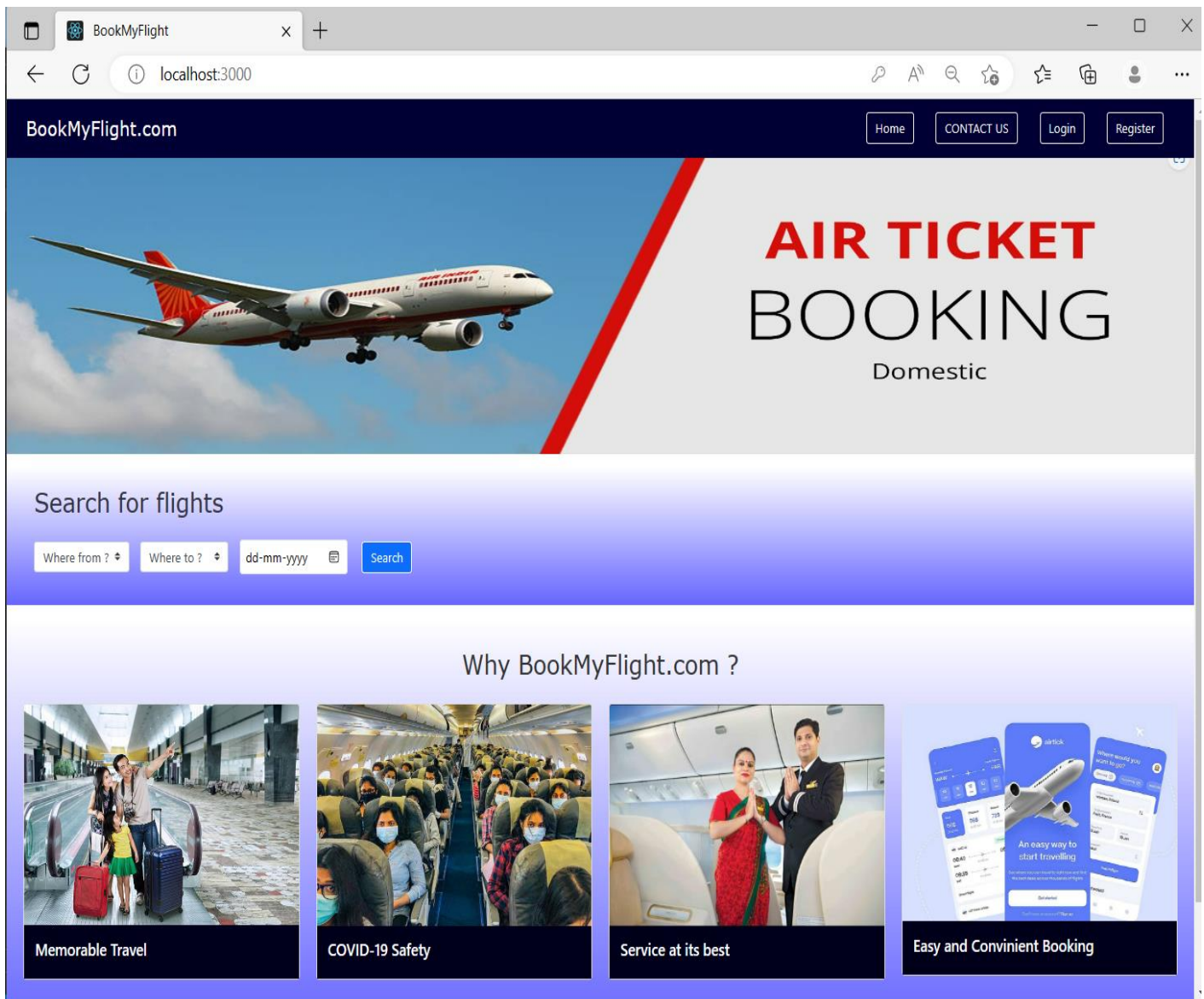


## 5.2 Architectural Design

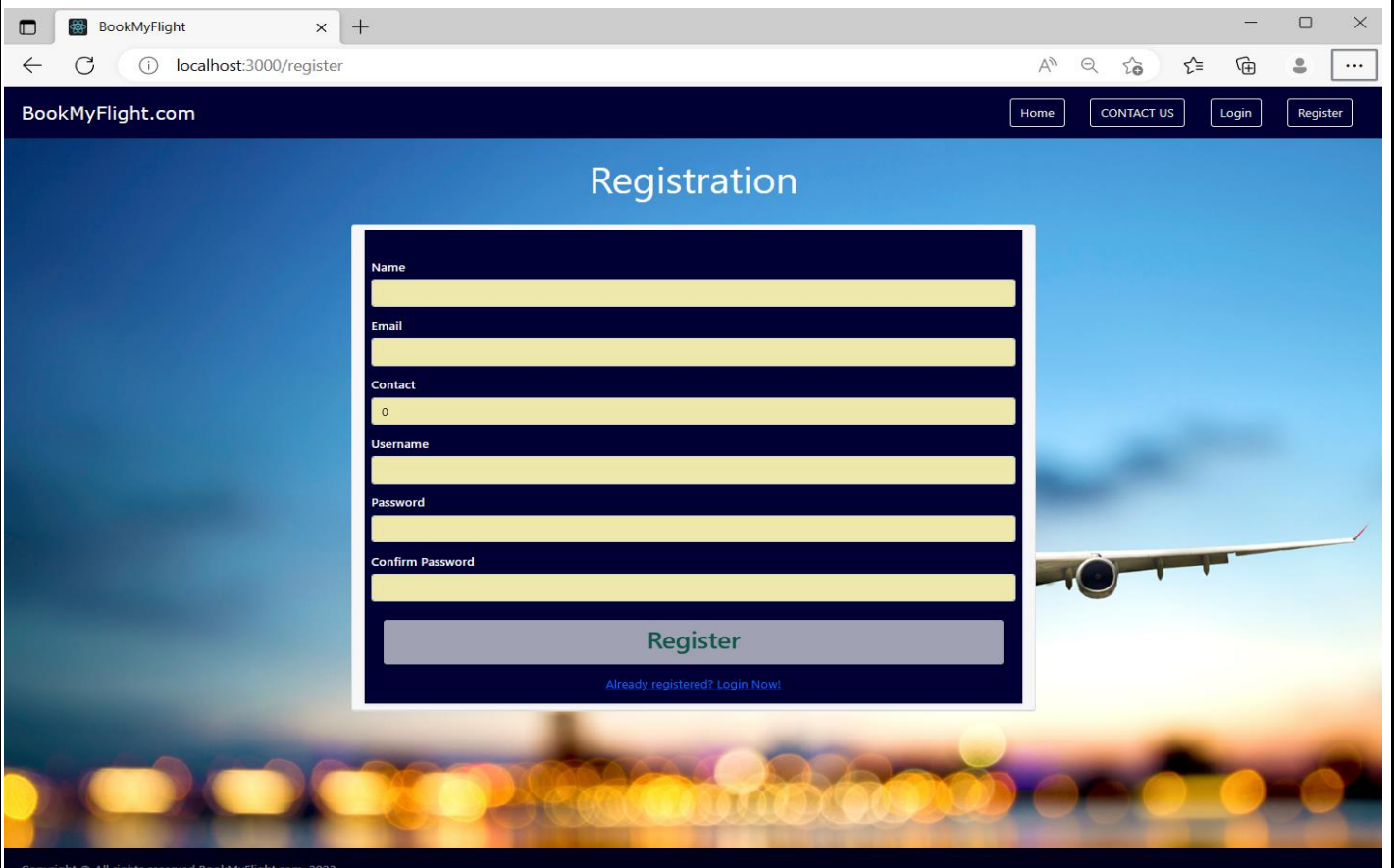


### 5.3 User Interface Design (GUI):

Home Page:



## Registration Page:



The screenshot shows a web browser window with the address bar displaying 'localhost:3000/register'. The page title is 'BookMyFlight.com'. The main heading is 'Registration'. The registration form is a dark blue box with white text and yellow input fields. It contains fields for Name, Email, Contact (with a dropdown menu), Username, Password, and Confirm Password. A large blue 'Register' button is at the bottom of the form. Below the button is a link: 'Already registered? Login Now!'. The background of the page is a blurred image of an airplane wing and city lights at night.

BookMyFlight.com

Home CONTACT US Login Register

# Registration

Name

Email

Contact

0

Username

Password

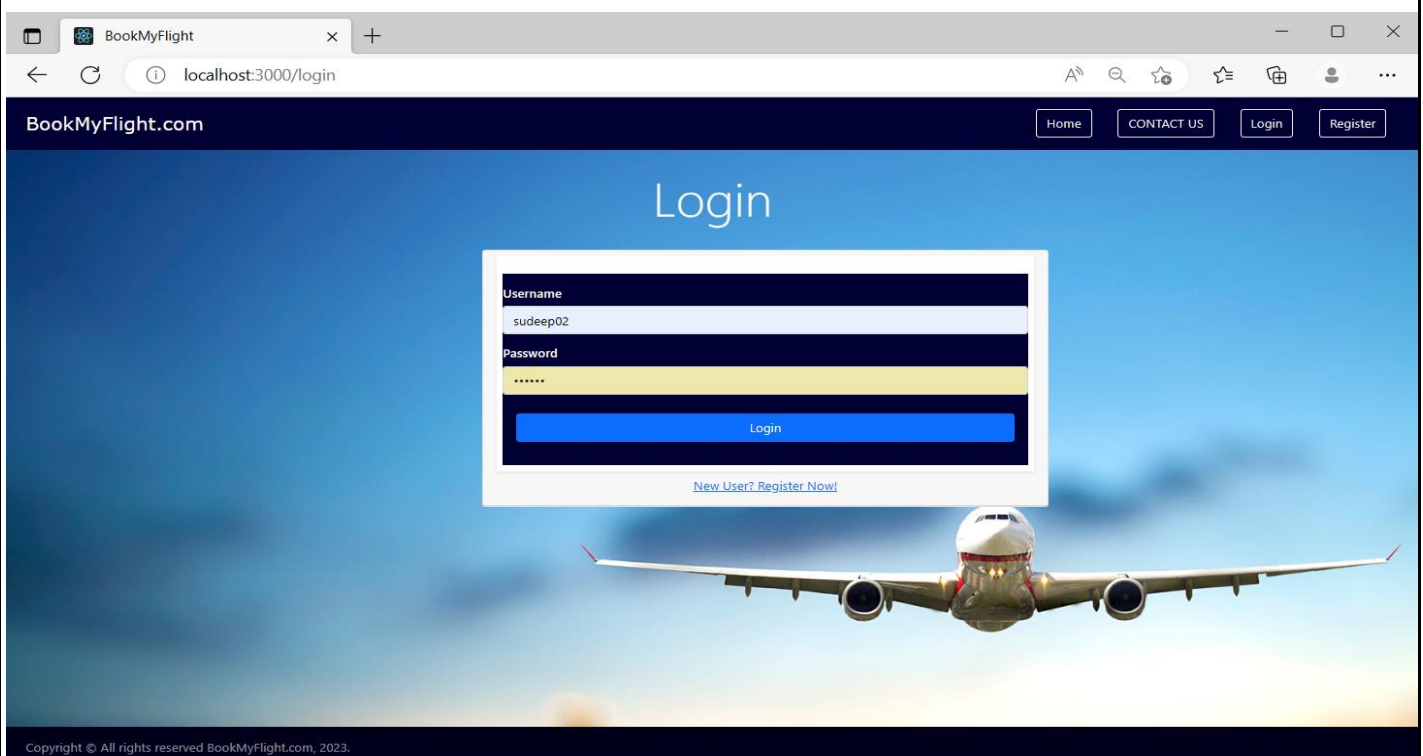
Confirm Password

Register

[Already registered? Login Now!](#)

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## Login Page:



The screenshot shows a web browser window with the address bar displaying 'localhost:3000/login'. The page title is 'BookMyFlight.com'. The main heading is 'Login'. The login form is a dark blue box with white text and yellow input fields. It contains fields for Username (with the text 'sudeep02') and Password (with masked characters '\*\*\*\*\*'). A large blue 'Login' button is at the bottom of the form. Below the button is a link: 'New User? Register Now!'. The background of the page is a blurred image of an airplane flying over a city at night.

BookMyFlight.com

Home CONTACT US Login Register

# Login

Username

sudeep02

Password

\*\*\*\*\*

Login

[New User? Register Now!](#)

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CDAC Delhi  
Search\_Flight Page:

BookMyFlight

localhost:3000

BookMyFlight.com

Home CONTACT US Login Register

# AIR TICKET BOOKING

Domestic

Search for flights

Delhi Goa 14-03-2023 Search

Scheduled Flight

Flight 1103	
Source	Delhi
Destination	Goa
Travel Date	2023-03-14
Takeoff Time	01:50:00
Landing Time	03:50:00
Duration	2hr 0min
Fare	500
Available Seats	9

Book

Book\_Flight Page:

BookMyFlight

localhost:3000/booking

BookMyFlight.com

Home BookingHistory Logout Welcome, sudeep02

## Book My Flight

Flight Number  
1103

Flying from  
Delhi

Flying to  
Goa

Departing  
2023-03-14

Number of Passenger  
2

0  
1  
2  
3  
4  
5  
6

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## CDAC Delhi

### Add Passenger Page:

BookMyFlight.com Home BookingHistory Logout Welcome, sudeep02

### Add Passenger Details

Note: Please add passengers individually

Name	Gender	Age	Add Passenger
<input type="text"/>	Select	<input type="text"/>	Add Passenger
<input type="text"/>	Select	<input type="text"/>	Add Passenger

☐ [Agree Terms and Conditions](#)

Book Ticket

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### Booking\_Summary Page:

BookMyFlight.com Home BookingHistory Logout Welcome, sudeep02

### Booking Summary

Passenger Details			
Name	Age	Gender	
sudeep	25	Male	

Travelling Details			
Flight No.	Source	Destination	Travel Date
1103	Delhi	Goa	2023-03-14

Amount to pay ₹500

Make Payment

## CDAC Delhi Booking History Page:

BookMyFlight.com Home BookingHistory Logout Welcome, sudeep02

### My Bookings

Ticket Number	Source	Destination	Travel Date	Booking Date	Details
5001	Delhi	Goa	2023-03-14	2023-03-11	<button>View Ticket</button>
5002	Delhi	Goa	2023-03-14	2023-03-11	<button>View Ticket</button>
5003	Delhi	Goa	2023-03-14	2023-03-11	<button>View Ticket</button>
5004	Delhi	Goa	2023-03-14	2023-03-11	<button>View Ticket</button>
5005	Delhi	Goa	2023-03-14	2023-03-11	<button>View Ticket</button>
5053	Delhi	Goa	2023-03-14	2023-03-12	<button>View Ticket</button>

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## Make Payment Page:

BookMyFlight.com Home BookingHistory Logout Welcome, sudeep02

### Confirm Payment

CREDIT/DEBIT CARD

CARD NUMBER

CARD EXPIRY  CARD CVV

CARD HOLDER NAME

Make Payment

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CDAC Delhi

## Print Ticket Page:

BookMyFlight

localhost:3000/ticket#

Print

Total: 1 page

Printer

Save as PDF

Pages

☒ All

☐ e.g. 1-5, 8, 11-13

[More settings](#)

[Print using system dialog... \(Ctrl+Shift+P\)](#)

Save Cancel

BookMyFlight.com Boarding : Delhi

Delhi Goa

Passenger Name Passenger Age Passenger Gender

sudeep 25 Male

Flight No. Ticket No.

1103 5053

Amount Paid

₹500

Departure Time Travel Date Arrival Time

01:50:00 2023-03-14 03:50:00

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## Successfully Mail Ticket:

Gmail

Compose

Inbox 5,959

Starred

Snoozed

Sent

Drafts 16

More

Labels +

Search mail

11 of 6,852

New message from [Inbox](#)

[BookMyFlight.com](#) <biggupta31@gmail.com> to me

11:50 AM (5 hours ago)

Hello Sudeep,

You got a new message from BookMyFlight.com:

Your ticket is Confirmed with number : 5356

Source : Mumbai

Destination : Chennai

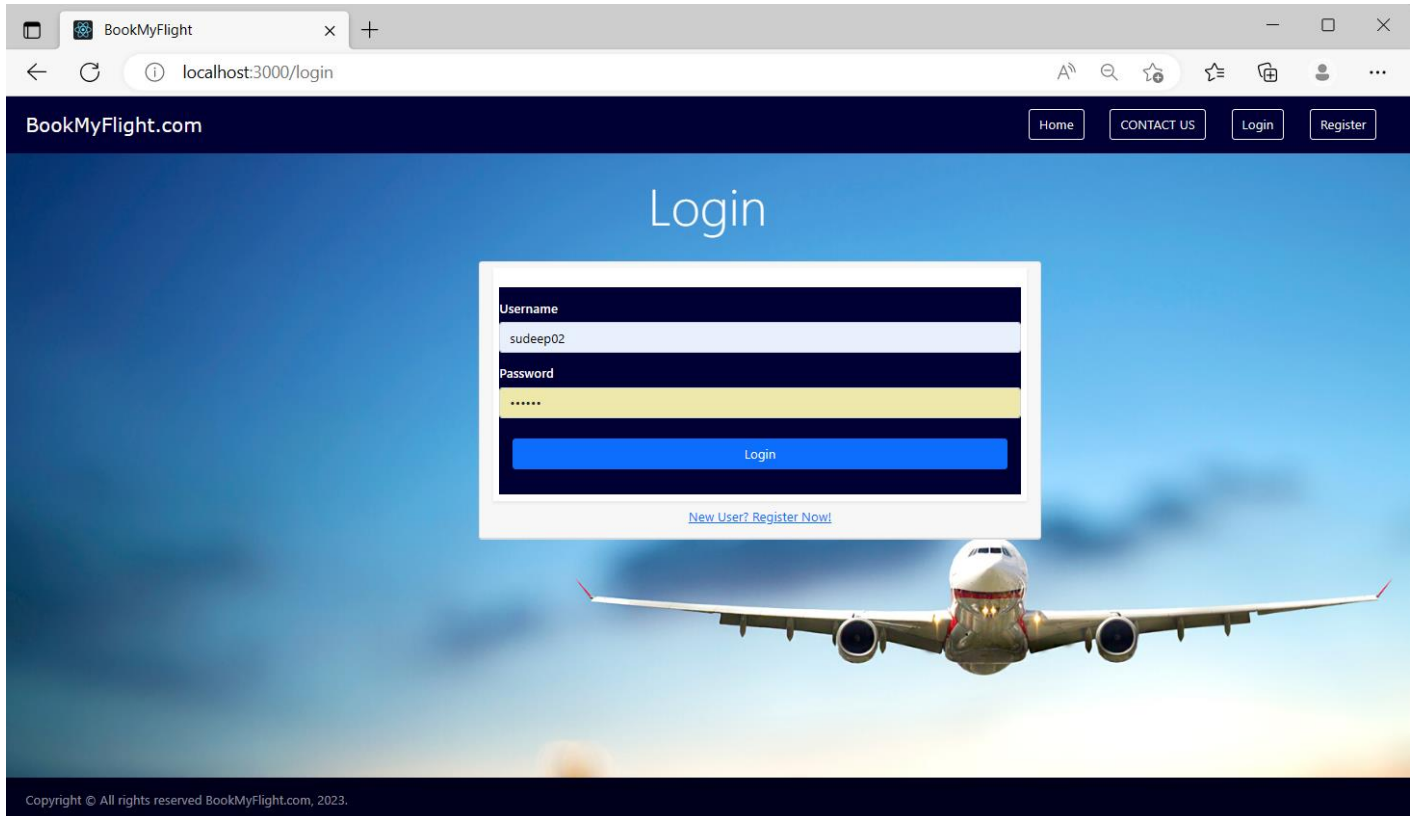
Travel Date : 2023-03-26

Best wishes,  
BookMyFlight.com

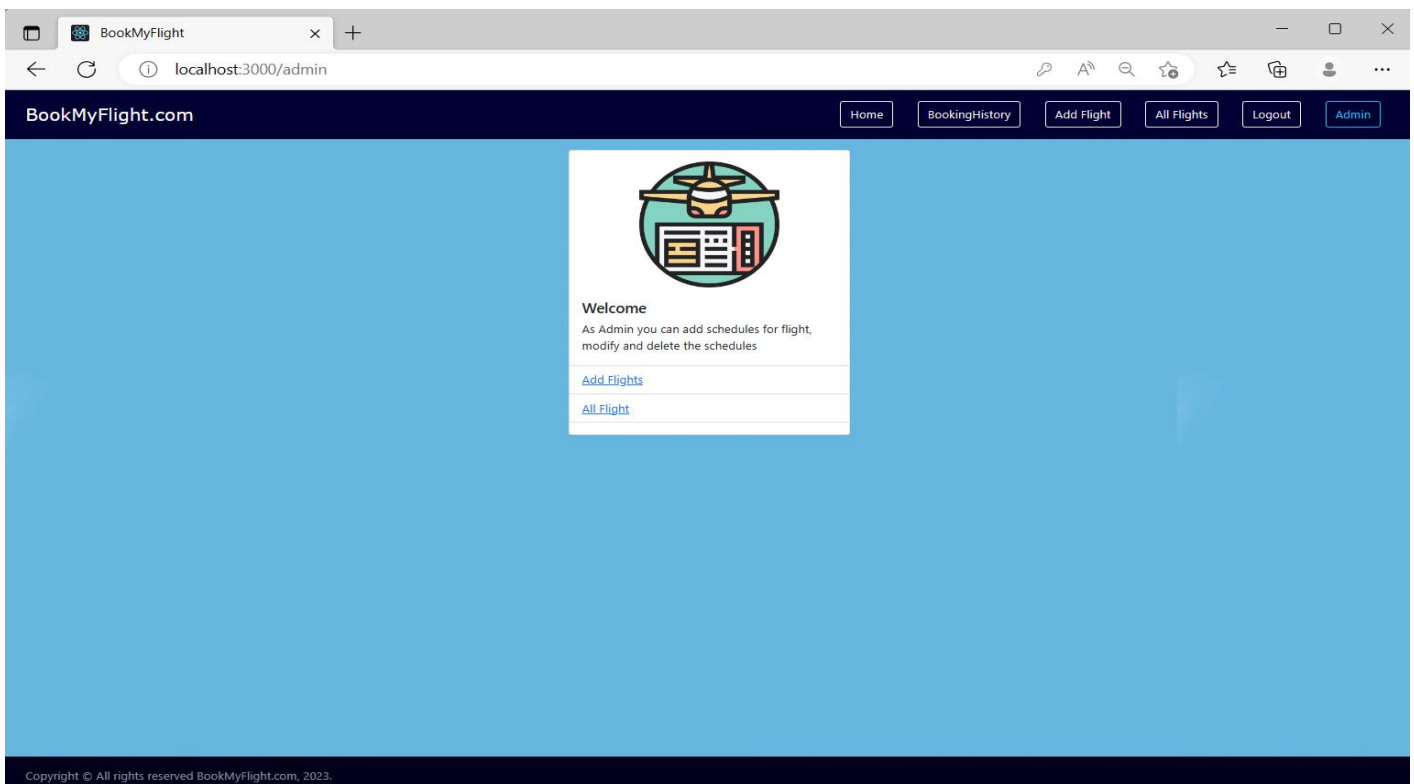
Email sent via [EmailJS.com](#)

## Admin:

### Admin Home Page:



### Admin Login Page:



**Admin can Add Flights:**

BookMyFlight

localhost:3000/addFlight

BookMyFlight.com

Home BookingHistory Add Flight All Flights Logout Admin

### Add New Flight Schedule

Source	Chennai
Destination	Chennai
Flying Date	dd-mm-yyyy
Takeoff Time	--:--
Landing Time	--:--
Fare	0
Available Seats	0

Submit Reset

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**Admin can Update Flights:**

BookMyFlight

localhost:3000/updateFlight

BookMyFlight.com

Home BookingHistory Add Flight All Flights Logout Admin

### Update Flight Schedule

Flight Id	1102
Source	Chennai
Destination	Delhi
Flying Date	10-03-2023
Takeoff Time	21:50
Landing Time	23:52
Fare	200
Available seats	15

Submit Reset

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BookMyFlight.com

Home BookingHistory Add Flight All Flights Logout Admin

Flight 1052	
Source	Chennai
Destination	Mumbai
Travel Date	2023-02-14
Takeoff Time	11:52:00
Landing Time	14:53:00
Duration	3hr 1min
Fare	100
Available Seats	45
<button>Delete</button> <button>Edit</button>	

Flight 1102	
Source	Chennai
Destination	Delhi
Travel Date	2023-03-10
Takeoff Time	21:50:00
Landing Time	23:52:00
Duration	2hr 2min
Fare	200
Available Seats	15
<button>Delete</button> <button>Edit</button>	

Flight 1103	
Source	Delhi
Destination	Goa
Travel Date	2023-03-14
Takeoff Time	01:50:00
Landing Time	03:50:00
Duration	2hr 0min
Fare	500
Available Seats	6
<button>Delete</button> <button>Edit</button>	

## CHAPTER 6

### TESTING

#### 6.1 Test Cases:

TEST CASE ID	TEST DESCRIPTION	EXPECTED OUTPUT	ACTUAL OUTPUT	STATUS Pass/Fail
1	Verify that the user can search for available flights based on origin, destination, and date	The system displays a list of available flights matching the search criteria	The system displays a list of available flights matching the search criteria	Pass
2	Verify that the user can select a flight and enter passenger information	The system allows the user to enter passenger information and confirms the reservation	The system allows the user to enter passenger information and confirms the reservation	Pass
3	Verify that the user can modify a reservation	The system allows the user to modify the reservation and updates the information accordingly	The system allows the user to modify the reservation and updates the information accordingly	Pass
4	Verify that the user can cancel a reservation	The system cancels the reservation and updates the database accordingly	The system cancels the reservation and updates the database accordingly	Pass
5	Verify that the user can view their booking history	The system displays a list of all reservations made by the user	The system displays a list of all reservations made by the user	Pass

## **CHAPTER 7**

### **Results and Discussions**

An airline reservation system is a computerized platform used by airlines to manage and book flight reservations for passengers. The system allows airlines to manage their inventory, schedule flights, and seat availability, as well as process payments and issue tickets. It also provides passengers with the ability to search for and book flights, select seats, and manage their reservations. Overall, an airline reservation system helps streamline the booking process and improve the overall customer experience for air travel.

## CHAPTER 8

### Conclusions

An airline reservation system is an essential tool for airlines to manage bookings, flight schedules, and passenger information. It allows customers to book and manage their flights easily and efficiently, while providing airlines with valuable data to improve their services.

Key benefits of an airline reservation system include increased efficiency and accuracy in booking and managing flights, improved customer service, better revenue management, and the ability to track and analyze data to make informed decisions.

To ensure the success of an airline reservation system, it is crucial to have a user-friendly interface, secure data storage, and a reliable booking process. Additionally, it is essential to regularly update and maintain the system to keep up with industry changes and customer needs.

### Appendix

- MySQL is an open-source relational database management system (RDBMS).
- Spring Boot is an open-source Java-based framework used to create a micro-Service.
- Java Persistence API. It's a specification which is part of Java EE and defines an API for objectrelational mappings and for managing persistent objects.
- Eclipse is an integrated development environment (IDE). Eclipse is written mostly in Java and its primary use is for developing Java applications.