

MR KRISHNAMOORTHY SUDESH KUMAR BLK 732 TAMPINES STREET 71 #10-111 SINGAPORE 520732

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UNDERSTANDING THE CHARGES ON YOUR BILL

Your bill after signing up, recontracting, or changing a plan/service within your bill cycle may be higher than expected.

What's in your bill

- Full subscription charge Like all other postpaid services, your plan's subscription amount is billed 1 month in advance.
- Part-month charges
 On top of your full subscription fee, you're charged for the period from your service activation/recontract date to the end of your bill cycle.

For example:



Your service activation/recontract date is on 1 April, and your bill cycle is from the 12th of the current month to the 11th of the following month.

- o The part-month charges are for 1 to 11 April.
- o The full subscription charge is for 12 April to 11 May.

If you recontract or change your plan/service within your bill cycle, a part of your old subscription fee may be returned to you as a bill credit.

IMPORTANT: Take note of your bill cycle, particularly the end date. You can see this on the 'Monthly' section of your bill.

- Service activation fee (for broadband only)
 The service activation fee is from NetLink Trust and applies to all NEW broadband sign-up.
- Add-on purchases or usage charges (if any)

Want to know more about what's in your bill? Watch our videos at www.starhub.com/first-bill

Your August 2024 bill

Hello, here is your simple breakdown of your bill



Bill Date: 20 Aug 2024
Bill ID: 0310321893082024

Account Number: 1.14484485H

MR KRISHNAMOORTHY SUDESH KUMAR BLK 732 TAMPINES STREET 71 #10-111 SINGAPORE 520732

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Summary of current charges

Products/Services	
Home Broadband	\$46.6364
Mobile	\$10.4380
Digital Voice	\$1.9600
Goods and Services Tax (GST)	\$5.30
Total Current charges	\$64.33
Balance from last bill	\$118.47
Payment received	-\$118.47

Total outstanding \$64.33





Fast, convenient and secure

Download StarHub App to pay your bills and manage your account.

Cheque Payment Update

StarHub will no longer accept cheques from 1 October 2024. For more information please visit: https://www.starhub.com/billing-and-payment

 $Star Hub\ Ltd.\ Tax\ Invoice\ |\ Reg.No.: 199802208C\ |\ Tax\ Invoice\ GST\ Reg.\ No.: M9-0005650-C$

\$64.33 total outstanding amount to be deducted on 03 Sep 2024

MR KRISHNAMOORTHY SUDESH KUMAR Account No.: 1.14484485H

Payment Code: 4682005

Thank you for paying by Credit Card (Ending in 5763)

For any updates to your recurring Credit Card arrangement, Kindly log into My StarHub App available for iOS and Android







 $^{^{\}ast}$ Payment made after 15 Aug 24 may not be shown

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Account No.	1.14484485H
Date of Bill	20/08/24

Account Details

	Amount	Total
Payment Details		
Payment Received 03/08/24	-\$118.47	-\$118.47
Home Broadband @ 732 TAMPINES STREET 71 #10-111		
Monthly (16/08/24 - 15/09/24)		
G 1000Mbps Fibre Broadband (Aft Disc)	\$46.6364	\$46.6364
Total Charges Before GST for Home Broadband		\$46.6364
Mobile Number 92470322 Welcome Plan		
Pro-rated		
G Drop - Mobile Serv. (Mobile Plan Disc (\$10):24Mth) 10/08/24 - 15/08/24	Free	
(1GB/50Min/0SMS) G Drop - Caller No. Display 10/08/24 - 15/08/24	Free	Free
Total Charges Before GST For 92470322		\$0.0000
Mobile Number 94534155 4G \$25 SIM Only 1-year Plan		
Pro-rated		
G Drop - Mobile Serv. (Aft Mobile Plan Disc (\$5):24Mth) 10/08/24 - 15/08/24 (35GB/1000Min/0SMS)	-\$3.5544	-\$3.5544
Usage Charges (16/07/24 - 15/08/24)		
G Total Local Data Usage 0GB 27MB Local Data Entitlement 80GB 0MB Within Gee! 0GB 1MB Payable Data Usage	Free	Free

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Account No.	1.14484485H
Date of Bill	20/08/24

Tota	al Charges Before GST For 94534155				-\$3.5544
Мо	bile Number 96202900 4G \$25 SIN	1 Only Plan			
Pro	o-rated				
G	Drop - Mobile Serv. (Aft Mobile Plan Disc (\$5):24Mth)	10/08/24 - 15/08/24	-\$3.5544	
G	(30GB/1000Min/0SMS)		10/08/24 - 15/08/24	-\$0.9677	-\$4.5221
Usa	age Charges (16/07/24 - 15/08/24)				
Z	Global SMS		1Msg	\$0.1500	\$0.1500
Tota	al Charges Before GST For 96202900				-\$4.3721
Мо	bile Number 98579352 4G \$25 SIN	1 Onlv 1-vear Pla	n		
IVIC	onthly (16/08/24 - 15/09/24)				
Z	International Roaming			Free	
G	Mobile Serv. (Aft Mobile Plan Disc (\$5):241 (35GB/1000Min/0SMS)	Mth)		\$18.3645	
G	Free Data Add-On (20GB)-24mth			Free	
G G	Free Data Add-On (25GB)-24mth Free Data Add-On (30GB)-24mth			Free Free	
G	Free Data Add-On (40GB)-24mth			Free	
G G	Free Data Add-On (50GB)-24mth Free SMS Add-On (1000)-24mth			Free Free	
G	Caller No. Display (Promotion:24Mth)			Free	\$18.3645
Usa	age Charges (16/07/24 - 15/08/24)				
G	Incoming Minutes	28Min		Free	
	Free Incoming				
G	Total SMS (5c)	2Msg		Free	
G	Total Local Data Usage Local Data Entitlement	9GB 596MB 200GB 0MB			
	Within Gee!	0GB 701MB			
	Payable Data Usage			Free	Free
Tota	al Charges Before GST For 98579352				\$18.3645
	ital Voice Home Number 64026430	@ 722 TANADINIF	C CTDEET 71 #10 111		¥ . 5.55 TC
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Mc	onthly (16/08/24 - 15/09/24)				
G	Digital Voice (Aft 80% Promotion)			\$1.9600	\$1.9600
Tot	al Charges Before GST For 64026430				\$1.9600

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Account No.	1.14484485H
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Total GST @ 9% \$5.30 (Charges @ Zero Rated GST \$0.15) (Charges not subjected to GST \$0.00)

News of the Month



Tired of international scam calls and SMSes?

 $Try\,Star Hub's\,'Block\,Overseas\,Calls\,and\,SMSes', two\,free\,services\,that\,block\,all\,incoming\,overseas\,calls\,and\,SMSes.$ Activate via StarHub App > SafeHub+ > Cyber Security for a safer experience.

NOTES:

- 1. For a list of bill payment options, please visit www.starhub.com/payment (Consumer) or www.starhub.com/business-payment (Business)
 2. Items indicated by "G" in the bill are subjected to the prevailing GST rate. StarHub Ltd is authorised to invoice and collect payment of charges on behalf of $Star Hub\ Cable\ Vision\ Ltd, Star Hub\ Online\ Pte\ Ltd\ and\ Star Hub\ Mobile\ Pte\ Ltd.$
- 3. This bill may include the charges of entities (including third party service providers) that have assigned billing and/or collection functions to StarHub, which you have consented to. You are required to pay StarHub all amounts in this bill and all charges are payable in Singapore dollars (SGD), unless otherwise stated.

 4. For the applicable StarHub Terms and Conditions, including the Consumer General Terms & Conditions, Business General Terms & Conditions, or Service Specific Terms & Conditions, please visit www.starhub.com/legal-notices-and-terms
- 5. For assistance please contact us at

Consumer: www.starhub.com/feedback Business: businesshelpdesk@starhub.com