

## Conversational flow-1: Find listing and book

Your input -> hi

Hey! I'm StayRec. How are you?

Your input -> good

I'm Glad!

Would you like to look for a listings?

Your input -> yes

Okay! provide the requirement of the listings you are looking for.

Your input -> find me a place with mountain vi

ews

Here are the listing details: 'https://www.airbnb.com/rooms/51323866',

'https://www.airbnb.com/rooms/44590513', 'https://www.airbnb.com/rooms/44272770',

'https://www.airbnb.com/rooms/6908234', 'https://www.airbnb.com/rooms/34830481'.

Your input -> show me the picture of the listing with garden views

Your requirement seems to match with the following listing:

Image: <https://a0.muscache.com/pictures/f925d6f0-8ff2-43ee-be39-4c6a26c5c043.jpg>

Your input -> can you give me details of the listing with musical instruments?

Please find the top listing details:

link: <https://www.airbnb.com/rooms/14669536>

Title: Artist retreat near Centre

Description: A peaceful artists retreat in the calm neighbourhood Amsterdam-West, 10 minutes cycling to the city centre.<br /><br />In the apartment you'll find plenty of plants, books, records, instruments, flowers, old furniture and photographs.<br /><br />I would be happy to be your host and provide you with a list of recommendations according to your wishes.<br /><br />Fine restaurants, museums, grocery stores, movie-theaters public transport and bike rentals are around the corner.<br /><br /><b>The space</b><br />Plants, Art, Design.

Neighbourhood: Amsterdam, Noord-Holland, Netherlands

Bedroom: 1.0

Bathroom: nan

Amenities: ["Hot water", "Shampoo", "Dryer", "Hangers", "Washer", "Dishwasher", "Essentials", "Stove", "Cooking basics", "Long term stays allowed", "Patio or balcony", "Kitchen", "Refrigerator", "Wifi", "Heating", "Dishes and silverware", "Dedicated workspace", "Oven", "Smoke alarm"]

Price: \$90.00 per night

Rating: 4.84 on a scale of 5

Image: <https://a0.muscache.com/pictures/925a5596-8b3c-48af-8723-4f1c9317b55d.jpg>

Your input -> is the listing available on 1st

jan 2022?

Yes, the property is available on the given date.

Your input -> how about booking this one?

Sure! please provide your email.

Your input -> email:sudha.vijay@gmail.com

This is your,email:sudha.vijay@gmail.com . Please tell me if i can proceed with booking!

Your input -> Please proceed

? Do you like to make a booking? 1: Sure (/book)

Booking confirmed under your account! Confirmation sent to email.

Your input -> bye

Bye

### **Conversational flow-2: User reports issue and bot logs it for processing**

Your input -> hi

Hey! I'm StayRec. How are you?

Your input -> bad

Here is something to cheer you up:

Image: <https://filmdaily.co/wp-content/uploads/2020/07/dirty-lede.jpg>

Did that help you?

Your input -> no

Hmm Sad to hear that! How can i help you more?

Your input -> i would like to report an issue

Can you explain the issue in detail?

Your input -> I am facing a dire situation, my booking has been cancelled.

Can you provide me the booking id?

Your input -> booking id is 014749488

Your booking id is 014749488. We'll work on reported issue and get back!

Your input -> when the issue will be resolved?

Please wait for 7 working days!

Your input -> bye

Bye

Your input ->