

Strategic Intelligence

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1 Intelligence Analysis

- Analysts have the most direct contact with the consumer
- Purpose of analysis:
 - Information on difficult questions
 - Select most significant items
 - Tailor to consumers needs
- Principles of analystic writing
 1. Determine the context and put conclusions first
 2. Know the customer's need
 3. Organize logically
 4. Understand formats
 5. Use precise language
 6. Economize your words
 7. Strive for clarity of thought
 8. Use active voice
 9. Self-edit your writing
- Structure papers through AIM:
 - A: Audience (who is the audience?)
 - I: Intelligence Question/Issues (what is the key question or concern? Is it actionable or answerable in more than one way?)
 - M: Message (what's the bottom line?)
 - S: Storyline (can the message be presented in a simple, cohesive manner?)
- Tackling Analytical Arguments:
 - Ground yourself
 - Assertion/Claim (Your main idea)
 - Evidence (Supporting the idea through warrants)
 - Relevance (link the claim and the evidence)
 - Acknowledge (the counterargument or other views)
 - Refine (restatement of the claim)
- Inverted Pyramid Method
 - Data-driven organization:
 - * Research question
 - * Lit review
 - * Data and hypotheses
 - * Testing

- * Finding
- * Conclusion
- Message-Driven Organization (used in intelligence)
 - * Title & lead
 - * Key judgements
 - * Analysis
 - * Appendices

1.1 Going Wrong in Analysis

1.1.1 Heuristics

- Cognitive shortcuts, mental simplifications
- Anchoring effect (beginning from an incorrect starting position and building off it)
- Associative Memory (predicting future events off rare events)
- Availability Heuristic (judging an event based on an analogy that first comes to mind)
- Desire for Coherence and Uncertainty Reduction (Believing that coincidences or random events are actually patterns)
- Groupthink (choosing the option that the majority of the group agrees with to avoid in-group conflict)
- Mental Shotgun (Lacking precision in the analysis or analytical thought)
- Premature Closure (making an early decision without considering the entirety of the data or completing the analysis)
- Satisficing (selecting the first answer that seems satisfying or appropriate)

1.1.2 Cognitive Biases

- mental errors caused by a simplification in thought
- Confirmation Bias (considering only the data that seems to agree with your conclusion)
- Evidence Acceptance Bias (Accepting data as true unless it was outright rejected)
- Hindsight Bias (Believing that key items in the past were obvious to see at the time)
- Mirror Imaging (incorrectly believing that others would act in the same way that we would, given the same information)
- Vividness Bias (focusing on one vivid scenario instead of other potential scenarios or pieces of evidence)

1.1.3 Intuitive Traps

- Assuming inevitability of an event
- Assuming a single solution to an event
- Confusing causality and correlation
- Expecting marginal change (not expecting radical change)
- Favoring firsthand information
- Ignoring the effect of the absence of information
- Ignoring initial base rate probabilities
- Ignoring inconsistent evidence
- Judging by emotion
- Lacking sufficient bins or categories for the topic
- Misstating probabilities, generally with subjective probabilities
- Overestimating probabilities
- Overinterpreting small samples
- Overrating behavioral factors (fundamental attribution error)
- Presuming patterns
- Projecting past experiences
- Rejecting evidence
- Relying on first impressions

1.1.4 Logical Fallacies

- Tautology
- Inadequate sampling (Small sample size)
- Hasty generalization
- False analogy
- False dichotomy (reducing a situation down to two groups or choices)
- Non-sequitur
- Post Hoc, ergo Propter Hoc (After this, therefore because of this)
- Slippery Slope
- Red Herring (Distracting from the problem)

- Ad Hominem
- Ad Populum (focuses on public opinion, not facts)
- Appeal to authority

1.1.5 Analytical Traps

- Familiarity (Reacting to sources and information you are already familiar with)
- Out of date information or concepts
- Satisficing
- Oversimplification
- Mismatched data and interpretations
- Not consulting colleagues with broader perspectives
- Vagueness

2 Intelligence Processing

- Consists of Evaluation and Collation

2.1 Processing

- Takes raw information and converts it into readable information for analysts to use
- Accomplished through information management techniques

2.2 Evaluation

- May occur during either the collection or processing phase
- Focuses on source reliability + Data validity

2.2.1 Reliability

- Generally can be evaluated on an A-F scale
- Based on previous reporting from the source
- F does not mean that it is bad information, it just comes from a source with no reporting history

2.2.2 Validity

- Based on a 1-6 scale
- Confirmed -> Probably true -> Possibly true -> Doubtfully true -> Improbable -> Cannot be judged

2.3 Collation

- Grouping together of related items which facilitates further processing
- Three types: (1) Automated, computer-driven data systems, (2) Manual visual formats, (3) Micrographic visual formats
- Computer-Driven Data
 - Recording extracted information in various formats
 - Includes digitized formats of hard data
 - Machine learning techniques
 - * Supervised machine learning
 - Support Vector Systems
 - Naive Bayes
 - Random Forest
 - * Unsupervised
 - Neural Networks
 - Clustering
 - Latent Variable Models
- Manual systems
 - Cards
 - Files
 - Index Lists, etc
- Micrographic formats
 - Microfiche
 - Microfilm
- Manual and micrographic formats are beneficial due to their accessibility, resource and time and intel dependent

3 Intelligence Collection

- HumInt = Human intelligence
 - One of the oldest methods of collecting intelligence
 - Includes overt and clandestine activities
 - Can include diplomats, officials, hearings, etc.
 - Can provide key insights that technical collection can not
 - Can also provide documentary information
 - Most cost-effective
 - Three levels:
 - * Target-Specific: Closely managed, deep access, best ROI

- * Research-enabled: Lead-generated, environmental-monitoring with generalized searching with minimal investment and trying to focus collection
 - * Opportunistic: Others come to you with specific information, low-hanging fruit
- SigInt = Signals Intelligence
 - Includes ComInt (communications), ElInt (Electronic Signals) FisInt (Foreign Instrumentation Signals), TelInt (Telemetry)
 - ComInt is general broadcasting, ElInt is understanding non-explicit communications (radar), FisInt looks at different command and tool signals to estimate power/type of opponents tools
- ImInt = Imagery Intelligence and analysis of imagery that comes from film, infrared, digital information
 - ImInt provides geolocation, activity detection, facility analysis, area mapping
 - Disadvantages: Image quality generally degraded by darkness, weather, enemies that know ImInt is being used against them can fake information, requires tech-focused analysts
- MasInt = Measurements and Signatures Intelligence
 - Types of Intelligence
 - * Radar (RadInt)
 - * Acoustic (AcoustInt)
 - * Nuclear (NucInt)
 - * Radio-Frequency/Electromagnetic Pulse (RF/EmpInt)
 - * Electro-Optical (Electro-OpInt)
 - * Laser (LasInt)
 - * Materials (MatInt)
 - * Chemical and Biological (CBInt)
 - Uses a cohesive picture of different measurements and signatures to gain intelligence
 - Done primarily by the DIA
- GeoInt = Geospatial Imagery Information
 - Focuses on depicting physical characteristics of geographical areas
- TechInt = Technical Intelligence
 - Focuses on weapons systems
 - Critical to covert operations
- OSInt = Open Source Intelligence
 - Use of materials available to the public
 - Generally use public databases
 - Problematic because journals often focus on theoreticals
 - Journalism may be used to deceive adversaries

3.1 Other Intelligence Tyoes

- Medical (MedInt) - looks at Medical status of a person or group
- Financial (FinInt) - Looks at fnancial transactions of an individual or group
- Cyber/Digital Network - Looks at exploitation potential for communication systems, computer threat intelligence
- Protected Personal (ProtInt) - Exploitation of covert personal information and data
- Social Media (SocmInt) - collective tools that allow for the analysis of social media at a more macro level and social media trends

3.2 Collection Management

- Intelligence Collection Plans (ICP)
 - Requirement
 - Assets, Resources, Deterrents
 - Priorities
 - Taskings
 - Evaluation
- NATO Collection Guidelines
 - Discipline Selection
 - Alternative Disciplines
 - Support Resource Management

4 Critiques of the Intelligence Cycle

- Hulnick argues that while the intelligence model is basic, it is inherently flawed because it isn't accurate
- Regarding analysis, Hulnick finds that there is a disconnect between field officers and analysts, which is caused by lack of communication, cooperation, or mishandling of information

5 Intelligence Cycle

- Decision-makers are expected to make the best-decision possible, and the intelligence cycle explains how intelligence is developed to give decision-makers the information they need
- Components of the Intelligence Cycle
 - Planning and Direction
 - Collection
 - Processing
 - Analysis
 - Dissemination

5.1 Planning and Direction

- Policy-makers request intelligence on a particular subject or target
- 3 subcategories
 - Task Definition - primary jumping off point
 - Analysis and formulation - consider all possible facets of the task, potential sources and challenges, and formulating the best plan. Very creative and challenging process. Critical to consider the specifics of the question and understand specifically what is requested from the customer/decision-maker
 - Core planning - allocation of finances, employees, and resources before the actual intelligence process can go underway. Specific steps and deadlines are also set up here.

5.2 Collection

- Collection of raw information and intelligence
- Draws on a variety of different types of information collection methods
- Can come from a variety of different means (human, physical, technological, social media, etc.)

5.3 Processing

- Pre-analytical filtering
- Collation refers to steps taken to turning raw data into something that may be analyzed, can also refer to proper organization. Transforming data into a readable state
- Evaluation - combing through information to provide a credibility and validity scale to determine accuracy/reliability of information.
 - Grading systems are used A-F, 1-6 to grade reliability of each sources
 - Grade determines the weight assigned to it
 - Evaluation also allows for security clearance can be derived for that information

5.4 Analysis

- Analysts are generally subject matter experts and are tasked with creating a cohesive story with all of the information
- Creation of written reports occurs here

5.5 Dissemination

- Distribution of final information and reports, leading to decisions and more intelligence tasks

5.6 Critiques

- Cycle is over-simplified, doesn't account for specific types of intelligence collection or specifics of what policy-makers may want
- Overly linear, process is much more complex and this is a simplistic representation. Furthermore, some stages can be started before others are done, states of the cycle are not discrete

5.7 Additional Steps

- Some argue that consumption should be included in the cycle. Dissemination is not the end of the cycle, the way in which information is consumed should be considered because of the effects that has on decision-making
- Feedback may also be important to consider because of a continuous loop of feedback during and after the process is being completed
- Counter-intelligence and covert action not addressed by this cycle, which gives an incorrect understanding of contemporary intelligence operations

5.8 Additional Questions

- Does the cycle's past affect its current use?
- Should the cycle be refined?
 - If so, how?
 - If not, what is the purpose of the cycle
 - * purely academic?
 - * barebones basics?

6 Johnson

6.1 Introduction

- Intelligence is defined as a set of activities carried out by government agencies that operate largely in secret including collection and interpretation of information from a mixture of open and clandestine sources to arrive at a product useful to illuminate foreign policy deliberations
- These agencies also engage in covert action and manipulate events abroad

6.2 The Intelligence Cycle

- describes the flow of activities for collection and analysis of info
- not generally considered a defined cycle, rather considered a complex matrix of interactions
- 5 stages
 - planning and direction
 - collection

- processing
- production and analysis
- dissemination

6.3 Planning and Direction

- intel managers and policy officials must decide what data should be gathered
- determine what the most critical information to policy-making is
- scope = breadth of intelligence tasks
- paradoxically, more wealthy nations are more likely to have information failures
- The more affluent and globally oriented a nation, the larger its agenda of intelligence objectives and its institutional apparatus for espionage, and the more likely its chances for a large number of successes as a result of this saturated world coverage. For the same reason, they are more likely to experience international failures as they have very large global objectives.
- As policymakers focus their informational needs and objectives, the chances of relevant intelligence successes increases

6.4 Collection

7 Turner

7.1 US Intelligence

- While US intelligence is not fundamentally unique, it has a series of norms that make it very distinctive
- Realism has been the dominant theory explaining intelligence gathering and behavior
- Much of the US approach to intelligence takes from strategic culture, creating the US intelligence identity

7.2 Constructivism

- Constructivists see intelligence as highly malleable, made up of historical processes, accepted behavior, and contemporary beliefs and interests

7.3 American Strategic Culture

- While American culture and opinion is very varied, there are central themes defining strategic intelligence
- 3 influences shape americans view of national security
 1. lack of a sense of history
 - leads to a positive, successful image of themselves
 2. unique geography

- historical isolationism, general security, significant resources
- 3. Anglo-saxon heritage
 - aversion to/suspicion of military and attachment to constitutionalism

7.4 Distinguishing Norms

- Institutional Survival - all intelligence agencies are bureaucracies trying to maximize resources and funding in the political marketplace
- Secrecy - conflicts with American belief in the transparency of government, is foundational to the USIC, has led to abuse and problems
- Exceptionalism - occurs because of (1) secrecy, (2) breaking other country's laws, (3) subject to deception and disinformation, and (4) intelligence is fungible and can be used by politicians for a wide variety of purposes
- Ambiguous Mandate - Mission has always been vague to fudge priorities and targets
- Confederal Structure - While Americans oppose a strong central intelligence authority, fragmentation
- Competitive Intelligence - each bureau tries to compete with the other to increase innovation, eventually just ends up in redundancy and waste
- Flexible Accountability - Many systems are rooted in accountability but intelligence seems to often get a free pass on many missions
- Intelligence-Law Enforcement Separation - exists due to fear of combination and overpower (eg. Gestapo) and that intelligence is considered inherently different than law enforcement
- Separation of Intelligence from Policy - Many argue that for intelligence to be truly objective, it must be separated from policy. Some argue that intelligence works best when it is in tune with a policy-makers objectives
- Policy Support - due to the separation, intelligence is an area of the government. There is disagreement about how much intelligence should be used to support or advocate for a policy
- "Can Do" Attitude - optimism and risk-taking inherent to intelligence efforts
- Primacy of analysis - US has very significant amount of analysis capabilities, especially because of the role of intelligence on policy and decision-making in government
- "Accurate, timely, and relevant intelligence" - phrase has become a mantra within USIC and shows main principles of intelligence work

7.5 Road to Failure

- Norms of USIC indicate uncertainty about the role of intelligence in government and society
- US Intelligence is the product of political compromise and checks and balances, with certain positive qualities giving intelligence workers the tools necessary to do their job
- Many good and bad aspects to intelligence

- As a whole, intelligence identity of the US reflects the fact that people want intel to serve the national interest, but abide by the country's democratic principles - which eventually helps conduct important work but also sets up the intel community for failure in some cases.

8 Warner

- No official definition for intelligence exists

8.1 Intelligence Definitions

- National Security Act of 1947 defines foreign intelligence as “information relating to the capabilities, intentions, or activities of foreign governments or elements thereof.”
- Hoover Commission 1955 define that “intelligence deals with all the things which should be known in advance of initiating a course of action”
- Brown-Aspin Commission defines that intelligence is “simply and broadly information about things foreign - people, places, things, and events - needed by the government for the conduct of its functions”
- Joint Chief of Staffs Dictionary of Military and Associated Terms defines it as “the product resulting from the collection, processing, integration, analysis, evaluation, and interpretation of available information concerning foreign countries or areas” or as “information and knowledge about an adversary obtained through observation, investigation, analysis, or understanding”
- CIA defines intelligence as “the knowledge and foreknowledge of the world around us - the prelude to decision and action by US policymakers”

8.2 Definition Analysis

- Most definitions stress information over organization
- Defining intelligence simply as information is generally too broad for intelligence professionals to carry out their jobs
- Not every single piece of information is intelligence
- Intelligence can then be considered both an action and a product
- Shulsky emphasizes the secret nature of this information as being a critical aspect of intelligence

8.3 Final Steps

- Intelligence is then an activity and a product conducted through confidential circumstances on behalf of states so that policy-makers can understand foreign developments, and that it includes clandestine operations performed to cause certain foreign effects
- Difference between law enforcement and intelligence is secrecy

9 Intelligence Structure

9.1 What is Intelligence

- Process
- Activity - the actual job conducted by an individual or organization to obtain intelligence
- Final Product - the final report or analysis derived through the process of gaining intelligence that is eventually disseminated
- Elements of Intelligence
 1. Dependent on confidential sources and methods for full effectiveness
 2. Performed by officers of the state, for the state
 3. Focused on foreigners - usually other states, but often foreign subjects, corporations, or groups
 4. Linked to the production and dissemination of information
 5. Involved in influencing foreign entities through means that can't trace back to the acting government
- Concise Definition: Intelligence is secret, state activity to understand or influence foreign entities

9.2 Levels of Analysis

- Strategic Intelligence - broad, policy-oriented approach to intelligence. Understands the effects of intelligence and international factors on the world
- Operational Intelligence - group-focused intelligence, understanding interplay between groups of people or institutions
- Tactical Intelligence - low-level intelligence focused on field scenarios and day-to-day operations of intelligence

9.3 US Intelligence Community

9.3.1 Independent

- Office of the Director of National Intelligence (ODNI) - intermediary oversight agency consolidating all of the intelligence and pushing it to policy-makers
- Central Intelligence Agency (CIA) - Leading expert in clandestine operations for the US, uses their own paramilitary. Only independent agency that runs operations

9.3.2 Departments of Agencies

- Department of Energy Office of Intelligence and Counterintelligence (DOE-OIC) - leading experts in nuclear weapons, energy infrastructure, and security maintenance
- Department of Homeland Security's Office of Intelligence and Analysis - Domestic security focus

- FBI Intelligence Branch (FBIIB) - Focus on federal crimes and domestic security
- DEA Office of National Security Agency (DEAONSI) - focus on drugs and drug trade
- Department of Small Business Innovation Research (DOSBIR) - focused on diplomatic intelligence
- Dept of Treasury Intelligence Agency (USDTOIA) - understanding how the US dollar could be used in criminal activities
- US Coast Guard Intelligence (USCGI) - charged with keeping ports, waterways, cargo, and coasts safe

9.3.3 Department of Defense

- Defense Intelligence Agency (DIA) - DoD's version of the CIA, focused on troop movements, troop acquisitions
- National Security Agency/Central Security Service (NSA/CSS) - leading experts in signal communications and telecommunications
- National Geospatial Intelligence Agency (NGA) - focuses on GIS, geography
- National Reconnaissance Office (NRO) - one of the most secret agencies, existence wasn't acknowledged until the '50's, control spy satellite network
- US Army Intelligence (USAI) - control field operations and movement of troops
- Office of Naval Intelligence (ONI) - control water-based troop movements, cargo movement, and political intelligence
- US Marine Corps Intelligence (USMCI) - provide tactical intelligence for troop movements through surge and occupancy operations, also provide counterintelligence consultation to the rest of the USIC
- US Air Force Intelligence, Surveillance, and Reconnaissance (USAFISR/16AF) - focus on imagery intelligence, security countermeasures, telecommunications

9.4 Questions to Consider

- Do you agree with the concise definition of intelligence?
- Which level of analysis would you most focus on?
- Can you see the bureaucracy of the intelligence community helping or hurting its overall mission?