



Building management systems for providing security in existing KNX projects: organizational measures and device monitoring

NETxAutomation Software GmbH

NETxAutomation

- Austrian company that is operating world-wide
- Founded in 2001

100,000

Projects with 100,000+ data points

16

16 years of experience in building automation

40

Customers in 40+ countries

Software solutions for building automation systems

- Integration of heterogenous building automation networks: Building Management System (BMS) platform, OPC server
- Management applications:
 visualization, energy reporting,
 automatic shading control,
 lighting management,
 project support

Customers are

- electrical consultants
- electrical engineers
- system integrators

6,000

6,000+ realized projects

36

36+ international sales, solution and R&D partners



NETx solutions

PC visualization clients

Windows based

Web visualization clients

Web browser, NETx Vision

3rd party BACnet clients 3rd party OPC clients oBIX, MQTT & other web service interfaces for loT devices

NETx BMS
Platform
for clustering



NETx BMS Platform

Multi-protocol gateway, visualization, alarm management, trending, scheduler, logic engine, lighting/DALI management, automatic shading control

KNX, BACnet, Modbus, OPC, SNMP Fidelio/Opera,
OnQ, Infor,
Protel, VingCard,
Salto, Kaba

Universal XIO interface

HTTP server and other web service gateways

Hardware gateway: DALI, EnOcean, M-Bus, DMX



Why is security important?

Is security important in the home and building automation domain?

- "Why should I bother if anyone turns my lights on or off?"
- "If someone wants to know my room temperature, I have no objections"

Security-critical services

- Access control
- Intruder alarms

Vandalism acts may have massive economic impact

- Complete wide shutdown of system in hotel
- Security attacks in functional buildings
- Mass panic in public spaces (e.g., lighting system in concert hall)
- Hospital (e.g., lighting system in emergency room)
- Building system may be entrance point to other (more critical) systems (e.g. hotel management systems)



What about security in building automation?

All protocols (LonWorks, KNX, Modbus, BACnet, proprietary solutions) are or were prone to security attacks

The good news is that new security standards are available for KNX

KNX data security

Secure communication for all KNX media

KNX IP security

Additional security measures for KNX over IP networks



Is KNX security enough?

Yes, it uses state of the art cryptographic technologies which is used in other application domains (TLS/SSL, e banking, ...)

But:

What about existing KNX projects that use non-secure KNX devices?

Secure communication is not enough

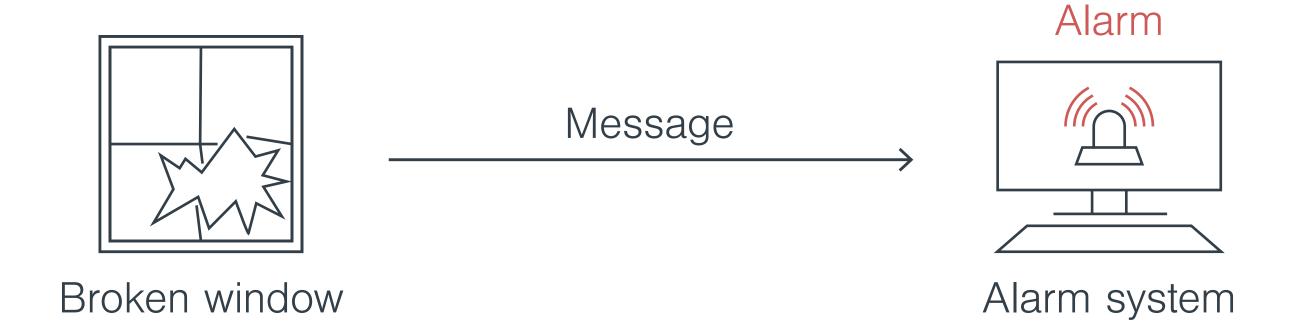


Secure communication is not enough

Example:

Denial-of-service attack in alarm system

Glass breakage sensor message when window is broken

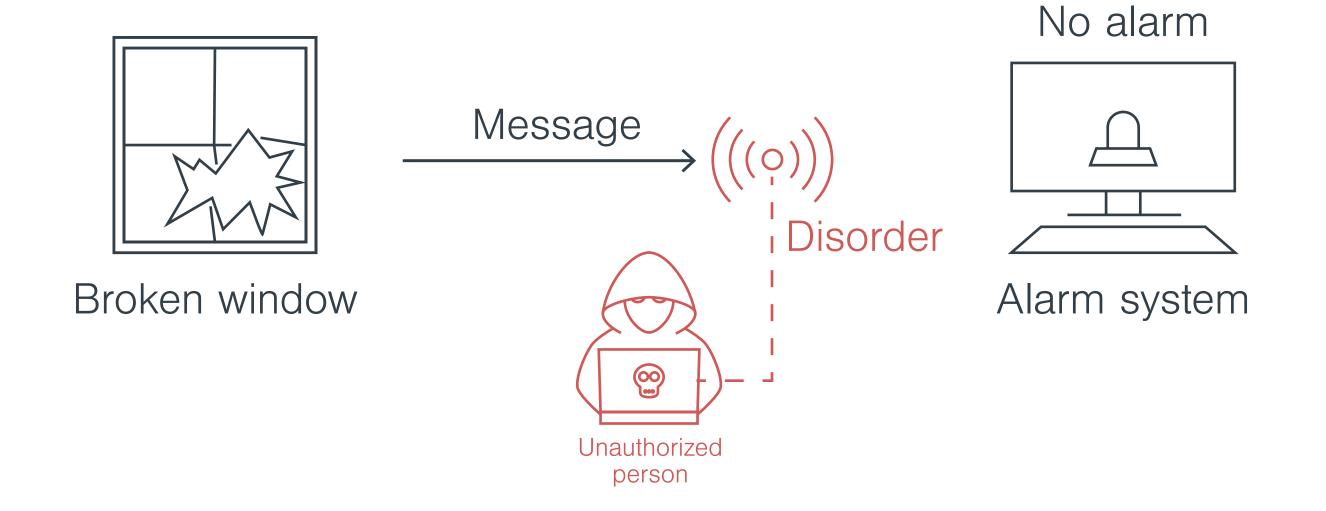




Secure communication is not enough

Jamming attack fully breaks alarm system

Message is not received by alarm system

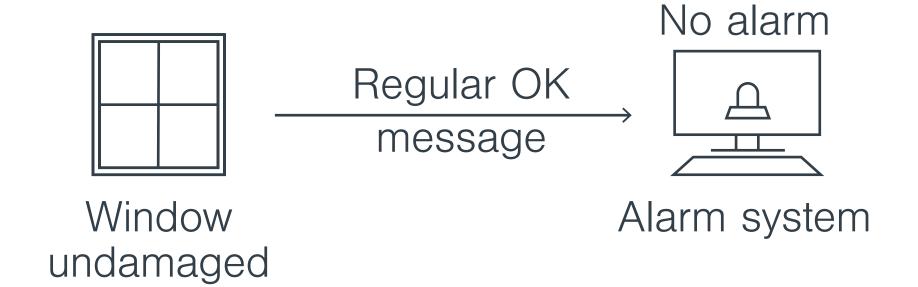


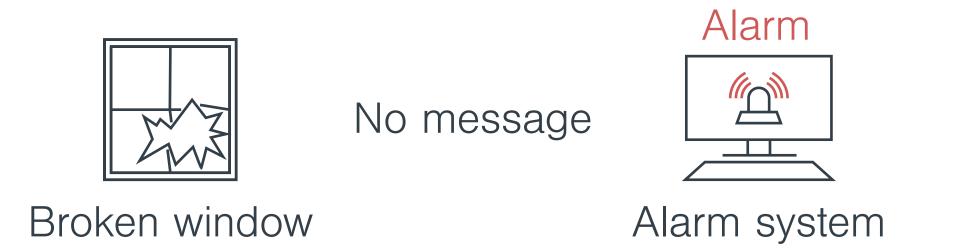


Secure communication is not enough

More secure solution: sensor sends "OK" message periodically

If message is missing alarm is raised







Secure existing KNX projects

Use organizational measures!

- Isolate building automation networks
- Use defence-in-depth methods
- Train the electrical engineers and integrator to use technologies in a right and secure

Use additional software tools at the building management level

Building management systems that provide additional countermeasures against security attacks

Intrusion detection

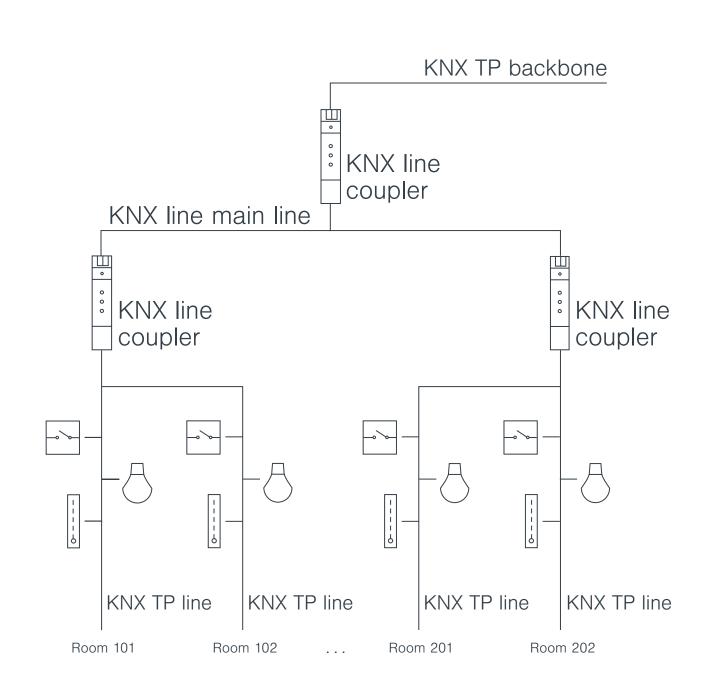
Device monitoring and logging

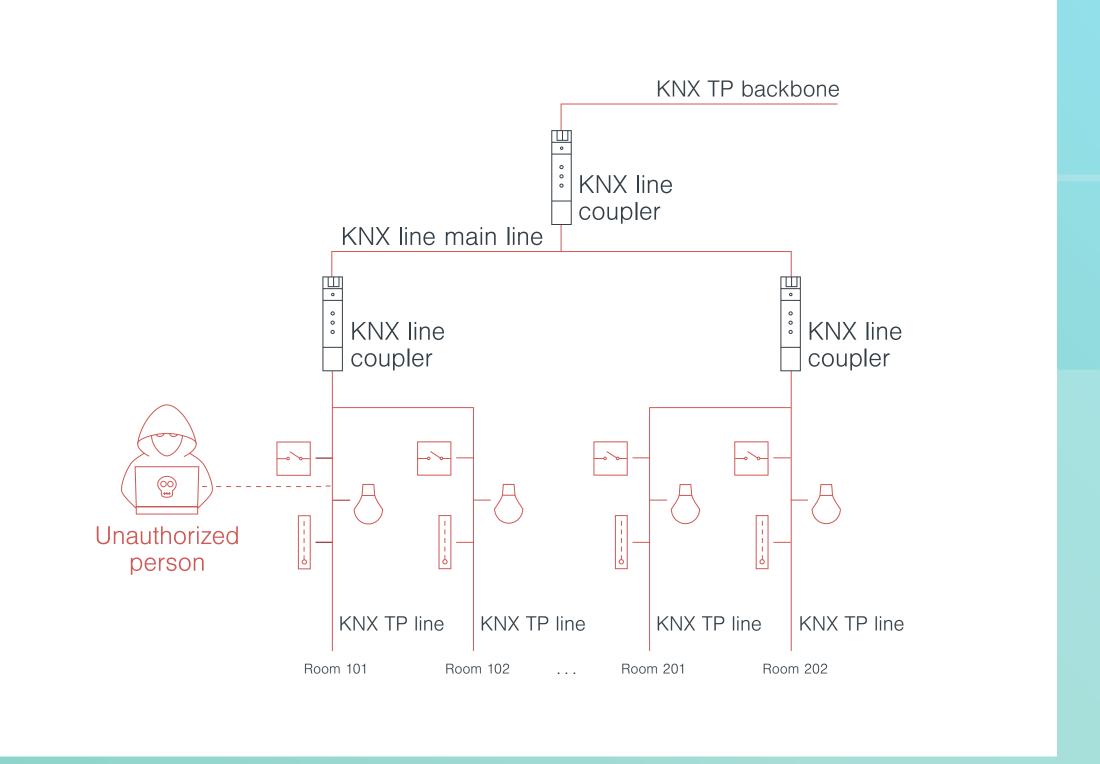
Alarm systems

Visualizations that support TLS/SSL connections



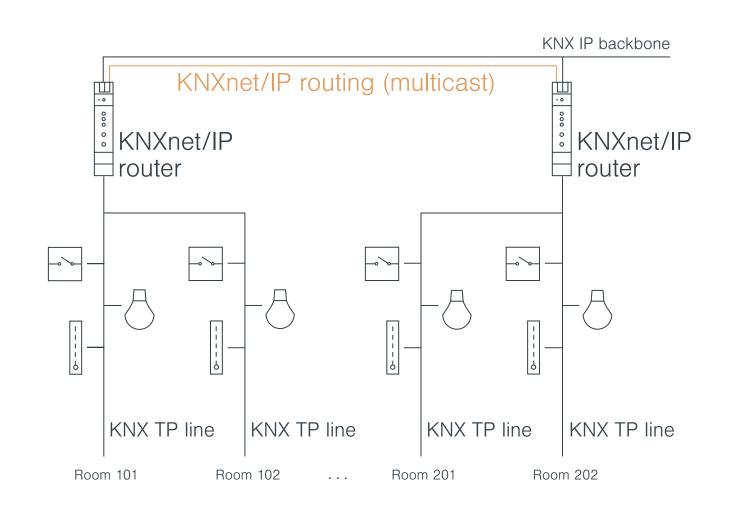
Insecure integration

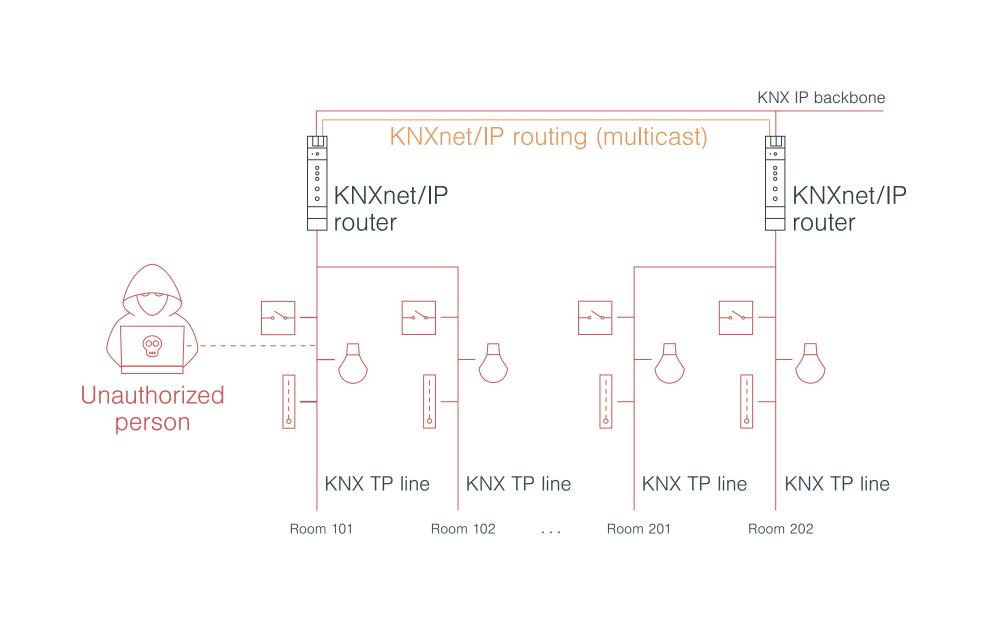






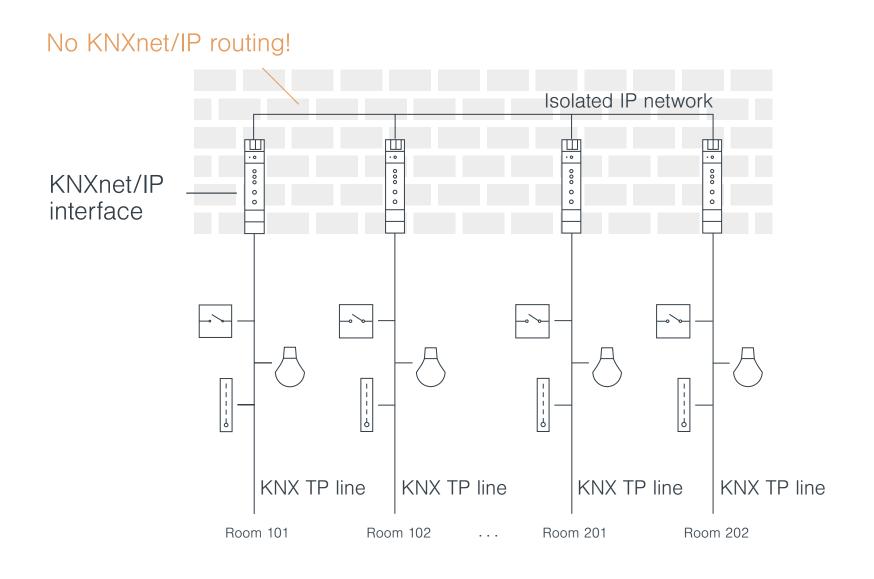
Better, but still insecure

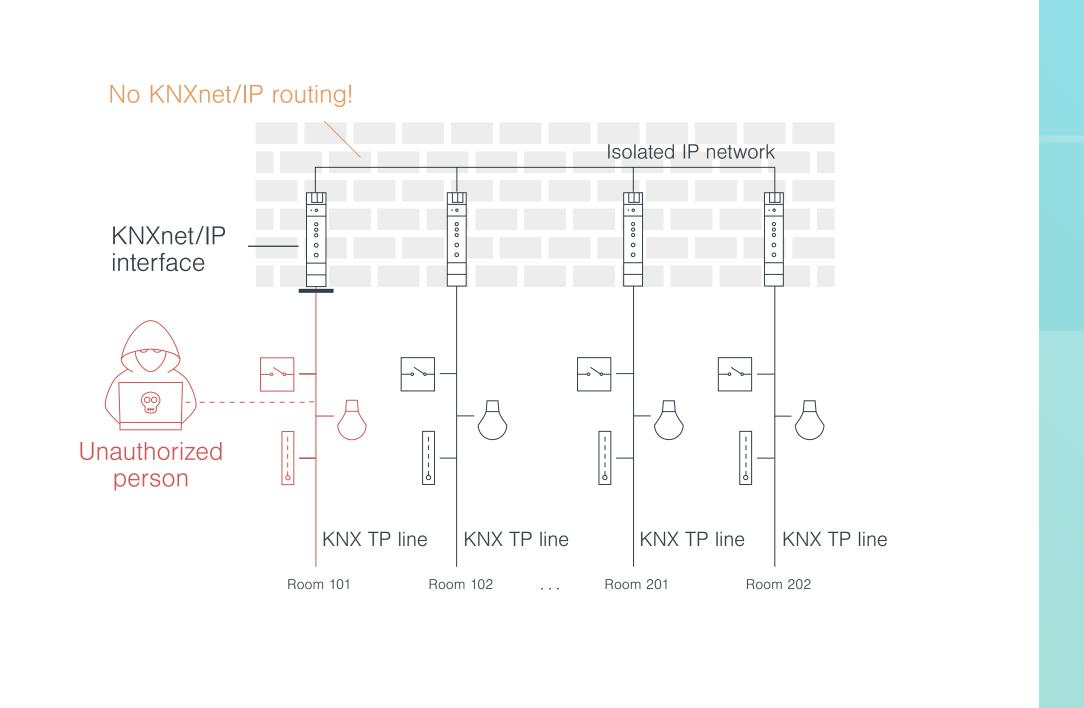






Security by isolated rooms







Security by isolated rooms

No KNX communication between rooms is necessary

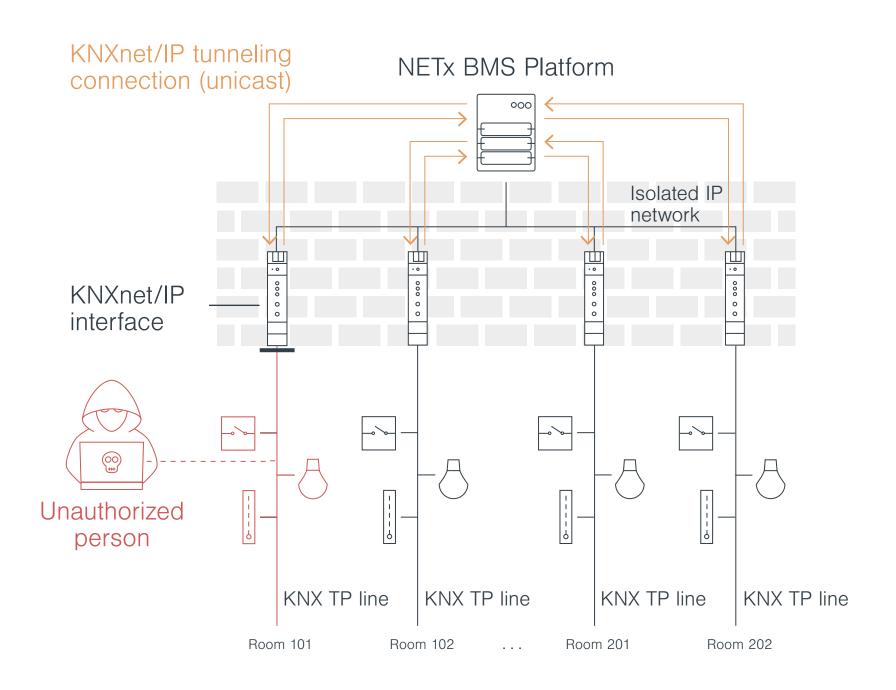
- No KNXnet/IP routing is necessary
- KNXnet/IP interfaces instead of KNXnet/IP routers can be used (much cheaper)

What about central commands like changing set points?

Using Building Management System (BMS) software



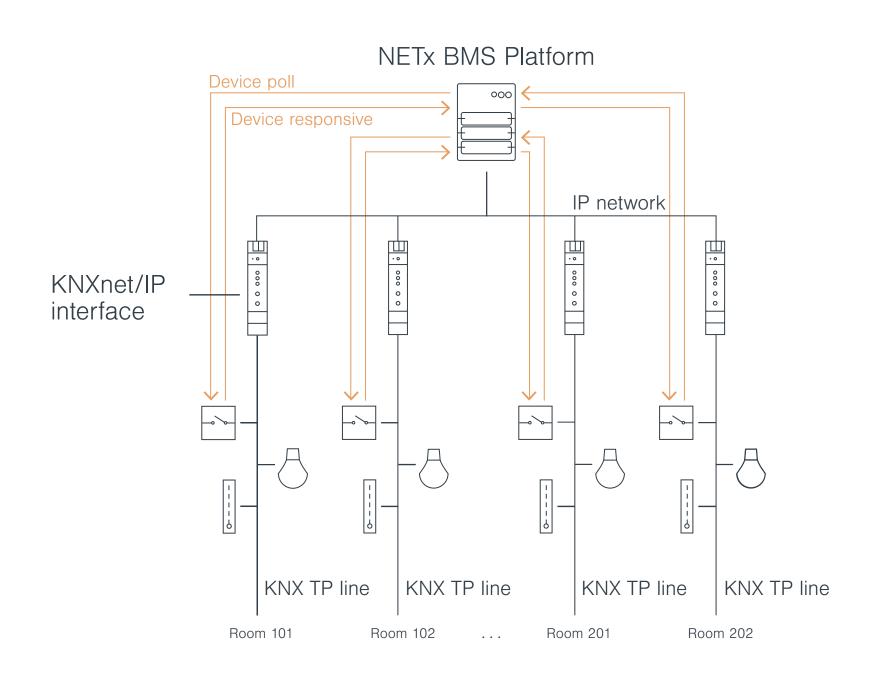
Secure central management using BMS solution

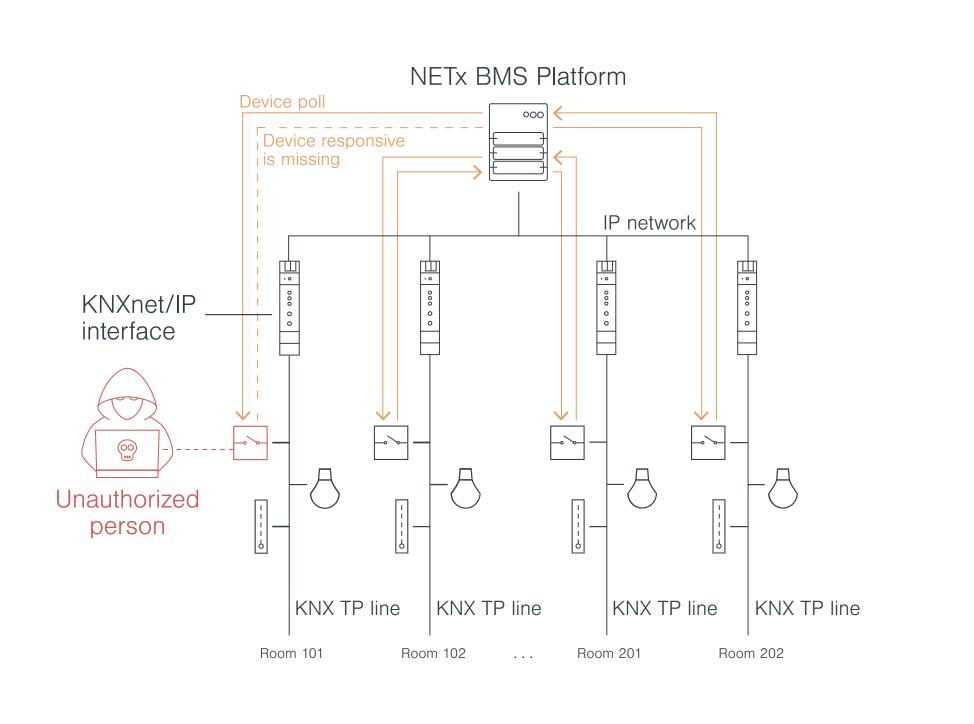




Intrusion detection with BMS

Device monitoring







Intrusion detection with BMS

Device polling using KNX management request

If device is not responding within appropriate time, alarm is raised

No bandwidth problem due to multiple point-to-point tunnelling connections

Data source information is also available

- <u> </u>		
— GATEWAY		True
– O Status	KNX Gateway status number	0
- B Devices		
└ <u>■</u> 🔠 05 - Floor1		
-🖃 🔡 0 - Lighting		
- 23 000	Room101 Dimming - Switch	True
- 器 001	Room101 Dimming - Switch - Status	True
— 1 002	Room101 Dimming - Rel Dimming	???
— ○ 002 - SEND	Trigger to send the KNX telegram	False
– o 002.Control	Room101 Dimming - Rel Dimming / I	???
− ○ 002.StepCode	Room101 Dimming - Rel Dimming /	???
□ 🔀 004	Room101 Dimming - Brightness - Sta	100

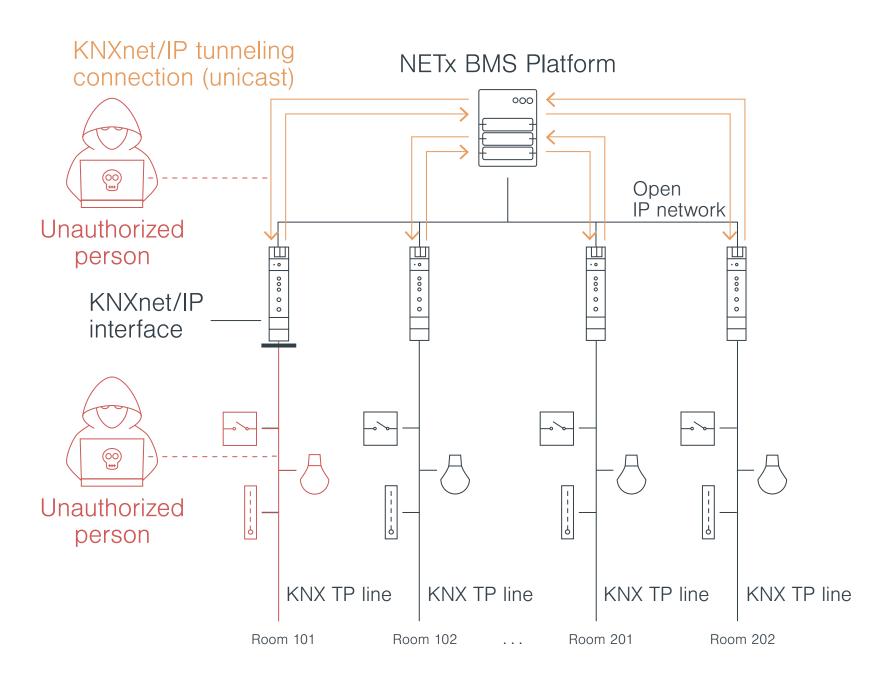
item innestamp	4	UZ.UZ.ZUII 12.ZJ.UI
Item Access Rights	5	READ
Server Scan Rate	6	10
Item Unit	100	
Item Description	101	Room101 Dimming - Switch - Status
High Value Limit	102	
Low Value Limit	103	
Item Local Timestamp	400	02.02.2017 13:25:07
Handle	1000	994
Access Level	1001	0
Persistent	1002	False
Historical	1003	False
Redundant	1004	True
Source	1005	SYS:KNX;SRC:172.16.3.1;ADR:05.03.001



Isolation of the IP network

What to do if the IP network can not be isolated?

Using KNX security standard: secure KNXnet/IP tunnelling

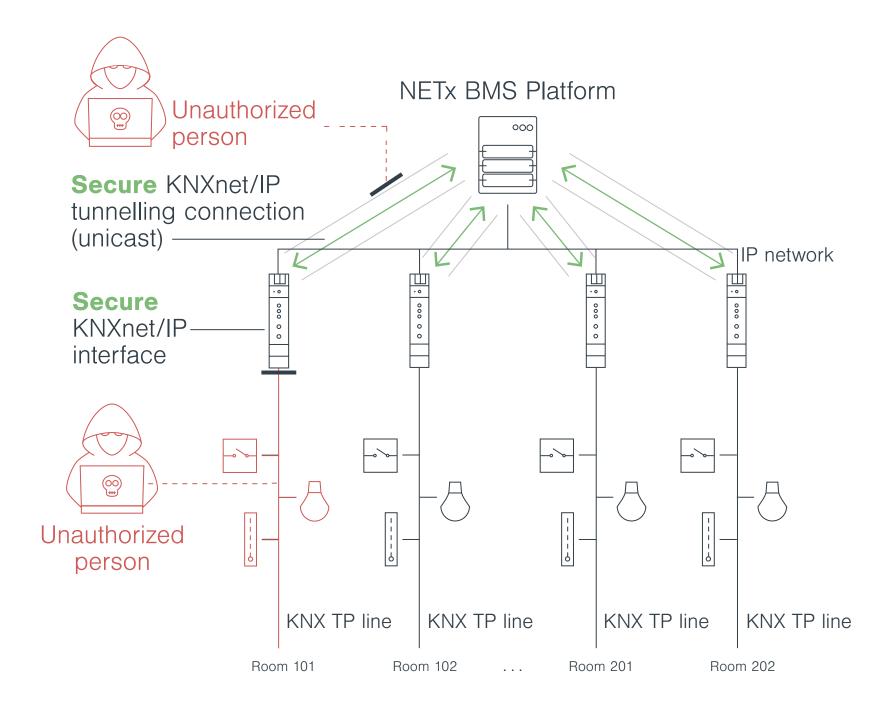




Secure KNXnet/IP tunnelling

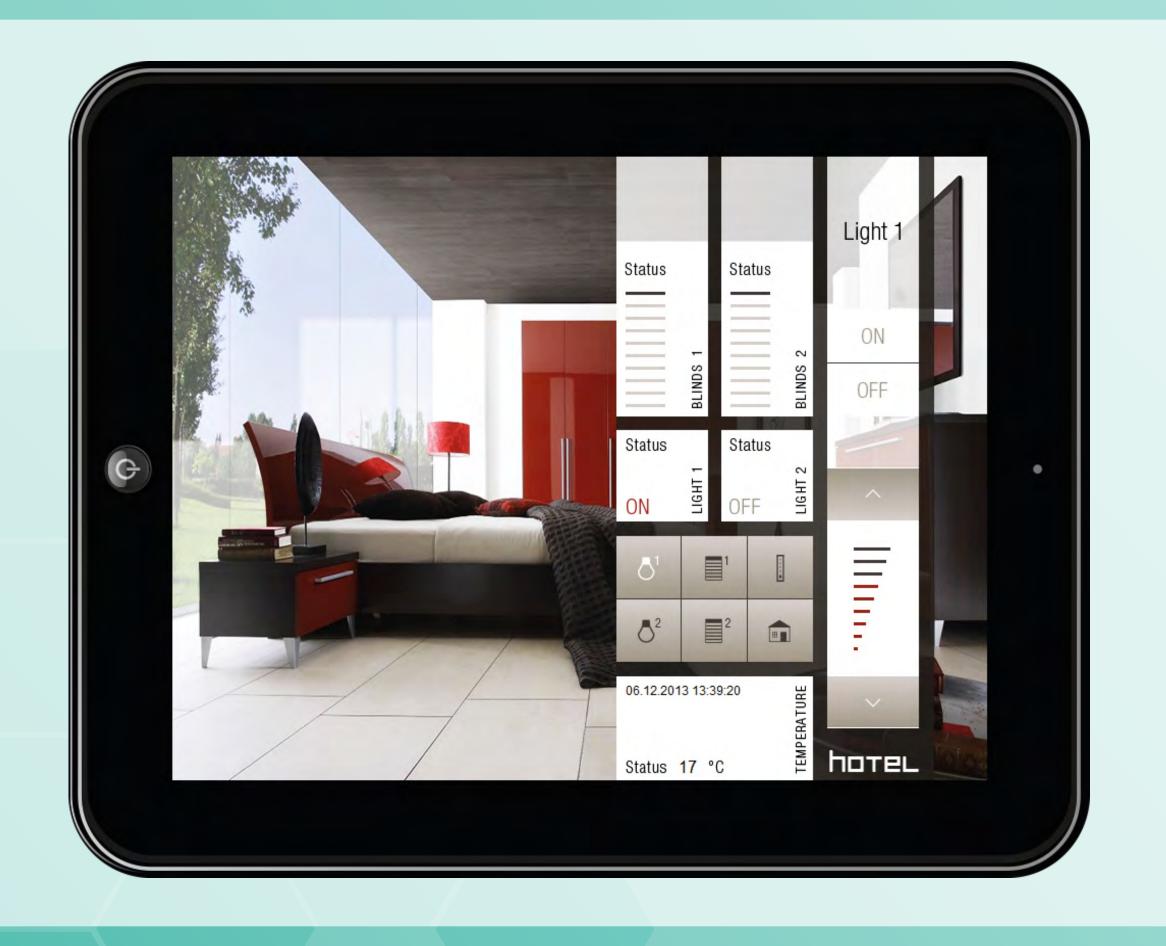
New KNXnet/IP security protects communication between BMS Platform and KNXnet/IP routers and interfaces

Malicious users with access to IP network cannot disturb KNXnet/IP communication





Secure visualization with NETx BMS Platform



NETx BMS Platform provides web based visualization

Pure HTML5 and JavaScript Https support using TLS

Username/password authentication



Secure KNXnet/IP tunnelling driver

Available for NETx BMS Platform

Secure KNXnet/IP tunnelling

Can be used with new secure KNXnet/IP routers and interfaces



