



Dispute Form-Services Not Rendered/ Merchandise not delivered

Full Name	HARIHARASUTHAN S
Card Number (Last two Digits)	XXXX XXXX XXXX XX (Last 2 Digits) 59
Service request No (If Available)	1356585556 559

Details of Disputed Transactions(s)

TRANSACTION DATE	MERCHANT NAME/ ATM LOCATION	TRANSACTION AMOUNT (Rs.)	DISPUTED AMOUNT (Rs.)
11/13/2023	GOOGLE PLAY APP CYBSBI 2240920005 IN	1175.85	1175.85

I am disputing transaction(s), due to the given below reason. Kindly take up my dispute on priority and confirm.

1. I have not received the ordered service / merchandise whose expected delivery date was _____
2. The service / merchandise I had ordered was (Description of goods/Services)
It is LinkedIn Service. I cancelled before billing date. but they charged.
3. I contacted the merchant on Date (dd/mm/yy) _____
4. The Merchant's response was I was cancelled before billing date. but they charged bill. and subscription also not worked.

Declaration:

I declare that above given information is true and correct to the best of my knowledge. I understand that I can be held liable for all charges incurred before the time of reporting of loss/theft and if dispute raised by me is found invalid, I agree to pay the charges levied by SBI Card for the same.

Any Additional Comments:

I used LinkedIn premium service. They have rules anytime cancellation option. So cancelled before the next billing date. premium subscription also cancelled, but they charged. I need refund.

Primary Cardholder's Signature

