

JWT Authentication and Connected App in Salesforce

What is JWT (JSON Web Token)?

A secure, compact, and URL-safe token used to represent claims between two systems.

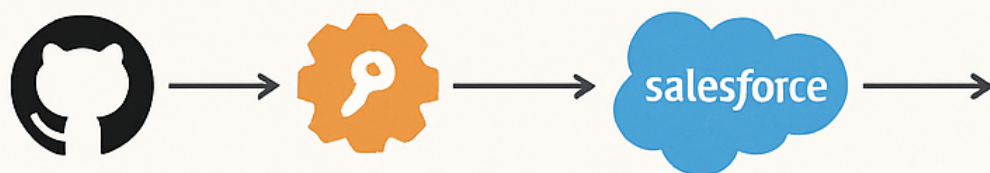
- It enables sender-to-server authentication **without** user interaction
- A GitHub workflow (like GitHub Actions) generates a JWT using a *private* key
- This JWT is sent to Salesforce's token endpoint
- Salesforce validates the JWT using a *public* key stored in a Connected App
- If the token is valid, Salesforce issues an access token for API calls

What is a Connected App in Salesforce?

A Connected App is how external system, like GitHub, securely authenticate and interact with Salesforce.

1. Create a Connected App in Salesforce Setup.
2. Enable OAuth Settings:
 - ✓ Check "Use digital signatures" (from the private key in GitHub)
 - 🌐 Set a callback URL (optional for JWT flows)
 - 🔒 Add required OAuth Scopes, e.g.:
 - Full access (full)
 - Perform requests on your behalf at any time (refresh_token, offline_access)
3. After saving, note the Consumer Key — this is used by GitHub when generating the JWT

Flow Summary



1. GitHub signs a JWT using its private key.
2. The JWT is sent to Salesforce's OAuth token endpoint.
3. Salesforce validates it against the public key uploaded in the Connected App.
4. If valid, Salesforce returns an access token.