



SUDHEER PONAGANTI



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Salesforce Web Developer with **4+** years of experience delivering scalable, component-based applications and streamlining business processes. Skilled in UI customization, Apex development, and third-party integrations, with a strong focus on reusable design, automation, and test-driven development. Proven track record in building secure, user-centric tools using **LWC, Aura, Apex, Agentforce, CRMA, Boomi, and Copado** in Agile environments.

TECHNICAL SKILLS

LWC

APEX

AURA

BOOMI

COPADO

JAVA SCRIPT

CRMA

AGENTFORCE

REST API

SALES CLOUD

EXPERIENCE CLOUD

PROCESS AUTOMATION

AGILE & TESTING

VS CODE

SOQL

JENKINS

SONARQUBE

GITLAB CI/CD

TOOLS & PLATFORMS

AGILE/SCRUM

LWC JEST

MUTATION

GITHUB

APEX TESTING

PROVAR AUTOMATION TESTING

WORK EXPERIENCE



Software Engineer 2

PAYPAL



Aug 2023 - Present



Chennai

- **Developed** a scalable, native Salesforce solution to manage **Sales Segmentation**, replacing dependency on **Falcon Power BI** and delivering a **30%** increase in team productivity and **20%** reduction in reporting tool costs.
- **Designed** and implemented **Boomi** integrations to validate **Account** and **Contact** records via **PayPal APIs**, ensuring data governance compliance and reducing discrepancies by **25%**.
- **Developed Node.js** scripts to consolidate **profiles** and **permission sets**, generating **Excel-based** comparison reports that cut manual effort by **40%** and sped up delivery by **25%**.
- **Leveraged Salesforce Agentforce** to launch **Admin Tools Lighthouse**, offering real-time data and navigation via dynamic callouts, improving CSM productivity by **20%**.
- **Architected** a secure access model to segregate **China users** from US data, ensuring compliance with **US regulatory laws** and mitigating risk.



Senior Software Engineer

CAPGEMINI



May 2021 - July 2023



Hyderabad

- Improved Max Framework UI for Claims Teams, reducing claim processing time by 25% and enhancing operational efficiency.
- Designed and delivered a modular task management interface within the Max Framework, enhancing usability and improving task-handling efficiency by 30%.
- Boosted test coverage by contributing to Jest and Mutation Testing, cutting post-release defects by 35%.
- Resolved SonarQube issues in GitLab CI/CD, ensuring smooth deployments and 100% compliance with coding standards.
- Created detailed EOT documentation and coordinated with middleware teams, speeding up UAT sign-off and reducing integration defects by 25%.

EDUCATION



Bachelor of Technology
Chemical Engineering



ANDHRA UNIVERSITY



2016 - 2020

CERTIFICATIONS



SFDC Platform Dev 1



SFDC JavaScript Dev 1



SFDC AI Specialist



Copado MD Pipeline 1



Copado MD Pipeline 2

KEY ACHIEVEMENTS



Capgemini FS Star
Awardee for H2-2022