



Congratulations, Sidd!

This month you saved: \$68.00

Amount Due
\$41.24

Due by
Auto Pay

How It Adds Up Service from Sep 6 - Oct 5

Previous Balance	\$41.24
Payments Received	-\$41.24
Remaining Balance	\$0.00

Current Activity	\$41.24
Spectrum Internet®	\$41.24

Auto Pay Amount \$41.24

Includes Auto Pay Discount

YOUR AUTO PAY WILL BE PROCESSED 09/23/24

Thank you for being a valued customer since 2022.

IMPORTANT NEWS

Enrolled in Auto Pay
Your Auto Pay payment will be deducted on your due date.

IMPORTANT PROGRAMMING NOTICE
Effective on or after August 28, 2024, NASA TV will cease programming and will no longer be available on your Spectrum TV® lineup.

For a complete channel lineup, visit Spectrum.net/channel-lineup. To view this notice online, visit Spectrum.net/ProgrammingNotices.

Stay protected with Spectrum!
Spectrum is dedicated to keeping you and your family safe online. Visit Spectrum.net/securitycenter for tools and solutions to keep your personal information secure.



Detach the included payment stub and enclose it with a check made payable to Spectrum. If you have questions about your account, call us at (855) 757-7328.



DO NOT SEND PAYMENTS TO THIS ADDRESS
4145 S. FALKENBURG RD RIVERVIEW FL 33578-8652

8448 4000 NO RP 06 09072024 NNNNNNNN 01 986881

SIDD PT
17544 RIVERSTONE CT
FOUNTAIN VALLEY CA 92708-7700

Amount Due \$41.24

Due by Auto Pay

Account Number 8448 40 008 0744159

Please send payment to:
SPECTRUM
PO BOX 60074
CITY OF INDUSTRY CA 91716-0074

844840008074415900041244

8448 4000 NO RP 06 09072024 NNNNNNNN 01 986881

Your Bill Details Service from Sep 6 - Oct 5**This month you saved: \$68.00**

Previous Balance		\$41.24
Credit Card Payment	08/24	-\$41.24
Remaining Balance		\$0.00

Current Activity**Spectrum Internet®**

Spectrum Internet \$87.99

Promotional Discount -\$43.00

Your promotional price will expire on 02/05/25

Spectrum Internet Ultra \$20.00

Promotional Discount -\$20.00

Your promotional price will expire on 02/05/27

CA Recovery Fee \$1.25

\$5 Auto Pay Discount -\$5.00**Spectrum Internet® Total** **\$41.24****Auto Pay Amount** **\$41.24**

For more helpful information, see following pages.

Download the latest version of the My Spectrum App from your device's app store.

The My Spectrum App makes it easier than ever to manage your Spectrum services. A hassle-free experience with one convenient place for handling all your account needs.

Protect Your Private Data.

Add Spectrum Security Suite and protect your network from viruses and other online attacks, plus detect and remove malicious malware.

**Learn more at Spectrum.net/Security.****Download the My Spectrum App.**

We've made it even easier for you to sign in and manage your Spectrum account all in one place with the **My Spectrum App**.

**Visit Spectrum.net/MySpectrumApp to download the app today.****Experience Streaming, Simplified**

With **Spectrum TV** and **Xumo** you can enjoy live TV channels plus your favorite streaming apps, together, all in one place.

Call 1-877-904-8776 today!**xumo**



ACCOUNT NUMBER

8448 40 008 0744159

SECURITY CODE

2001

STATEMENT DATE

Sep 6, 2024

SERVICE ADDRESS

17544 RIVERSTONE CT

FOUNTAIN VALLEY, CA 92708

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Support, Bill FAQs and Descriptions

Support

Visit: [Spectrum.net/support](https://spectrum.net/support)

Call: (855) 75-SPECTRUM (1-855-757-7328)

Moving Soon?

Visit [Spectrum.com/easy2move](https://spectrum.com/easy2move) or call us at (877) 940-7124 for help transferring and setting up your services in your new home.

Bill FAQs

How do billing cycles work?

The service period covered by your first bill statement starts on your first day of service and ends on the 30th day of service. Future months' bill statements cover service periods which start and end on the same days of the month as the first service period. Charges associated with Pay-Per-View or On Demand purchases will be included on the next service period's bill statement.

What happens if I have insufficient funds or a past due balance?

Spectrum may charge a processing fee for any returned checks and card chargebacks. If your payment method is refused or returned for any reason, we may debit your account for the payment, plus an insufficient funds processing fee as described in your terms of service or video services rate card up to the amount allowable by law and any applicable tax. Your bank account may be debited as early as the same day your payment is refused or returned. If your bank account isn't debited, the return check amount (plus fee) must be paid by cash, cashier's check or money order.

What if I disagree with a charge?

If you want to dispute a charge, you have 60 days from the billing due date to file a complaint. While it's being reviewed, your service will remain active as long as you pay the undisputed part of your bill.

What if my service is interrupted?

Unless prevented by situations beyond our control, services will be restored within 24 hours of you being notified. If your service is interrupted for more than 24 continuous hours, you can contact us for a credit.

You can find all of our terms and conditions at [Spectrum.com/policies](https://spectrum.com/policies).

Descriptions

Tax and Fees - This statement reflects the current taxes and fees for your area (including sales, excise, user taxes, etc.). These taxes and fees may change without notice. Visit spectrum.net/taxesandfees for more information.

Terms & Conditions - Spectrum's detailed standard terms and conditions for service are located at spectrum.com/policies.

Spectrum Terms and Conditions of Service - In accordance with the Spectrum Terms and Conditions of Service, Spectrum services are billed on a monthly basis. Spectrum does not provide credits for monthly subscription services that are cancelled prior to the end of the current billing month.

Alternate Statement Formats - Alternative formats of Spanish, Spanish or English Braille and Spanish or English large print are available for future billing statements and customer communications, by request, and can be provided within 30 days of Spectrum's receipt of the request. To request an alternative format option, please contact Spectrum at 1-844-762-1301.

Spectrum Security Center: Spectrum offers tools and solutions to keep you and your family safe when connected. Learn how to safeguard your information, detect scams and how to identify fraud alerts. Learn more at Spectrum.net/SecurityCenter.

Insufficient Funds Payment Policy - Charter may charge an insufficient funds processing fee for all returned checks and bankcard charge-backs. If your check, bankcard (debit or credit) charge, or other instrument or electronic transfer transaction used to pay us is dishonored, refused or returned for any reason, we may electronically debit your account for the payment, plus an insufficient funds processing fee as set forth in your terms of service or on your Video Services rate card (up to the amount allowable by law and any applicable sales tax). Your bank account may be debited as early as the same day payment is dishonored, refused or returned. If your bank account is not debited, the returned check amount (plus fee) must be replaced by cash, cashier's check or money order.

Past Due Fee / Late Fee Reminder - To avoid a late fee, the BALANCE must be paid by the DUE DATE. We appreciate your prompt payment and value you as a customer.

Past Due Fee / Late Fee Reminder - A late fee will be assessed for past due charges for service.

Franchise Administrator - The Public Cable Television Authority Phone: (714) 968-2024

Complaint Procedures - If you disagree with your charges, you need to register a complaint no later than 60 days after the due date on your bill statement.





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