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| SUDIP MONDAL  BUSINESS ANALYSIS/CONSULTING/ SOLUTION IMPLEMENTATION | **Halifax, NS, Canada**  email4.png  [sudip.mondal2@cognizant.com](mailto:sudip.mondal2@cognizant.com)  phone8.png  +1 (782)-882-7945 |

**CAREER PROFILE**

An internationally educated postgraduate with executive management program professional with ~17 years (Pharma/Biotech/Insurance) industry experiences optimizing, Clinical, R&D, Commercial enterprise including Healthcare, Insurance & related products management; Data Solution Consultation for partners associated with CDM/MDM Analytics Implementations, Stakeholders process development; Pharma campaign management & analysis, Project Management, BI Reporting & Marketing data analysis.

**KEY SKILLS**

*Business*

Strong organizational skills and teamwork spirit • Expertise in business domains of Commercial, Clinical, Pharma Healthcare, Pet Insurance, Retail, Research & Marketing • Data Mining | Analysis | Standardization | Modelling • Clinical Data | Master Data | Document management • Project Management (Waterfall | Agile |Scrum) • Stakeholders Management • Excellent communicational skill • Business Analytics • Business Scorecard & Services

*Technical*

Cloud Services: Databricks | Snowflake | AWS • Reporting & Visualization (MS Office | Tableau | Power BI) • Tools: Jira | Confluence | SFDC | Collibra RDM | Reltio | Lucid | Visio • Dbeaver • Database SQL | Python • Erwin • Marketing automation Tools: Siebel-CRM | Marketo | Salesforce

*Functional*

Business Process | Requirements | Reporting Analysis • Pharma & Healthcare product Analysis • Use case Analysis • Business Mapping • Change Control | Transition Management • Solution | Program | Risk Management • Estimation & Planning

**PROFESSIONAL EXPERIENCE**

**Manager-Projects**

**Cognizant | Bengaluru, INDIA | Feb 2020 – Nov 2023**

**Cognizant | Halifax, CANADA | Nov 2023 – Till Date**

***Data Solution Consultant, Nationwide | Jan 2025 – Aug 2025***

* Providing data solution/consultation, data mining, reviewing data & cleaning as per data model changes.
* As a data analyst consultant team member, work with business partners, on reports and data mapping queries.
* Create Jira requests, discuss & work with team to identify the root cause of data issues and solve problems accordingly.
* Performed internal data query testing, on different scenarios required for data solutions.
* Worked on analyzing data challenges, lineage gaps related to Insurance covering different partner-partnership roles, underwriter/healthcare service providers (in/out of scope).
* Collaborate with team in implementing data modelling changes, conduct & participate in discussions with internal, business team, & work with project owner/leads, data architects, and development/testing teams.

***Business Analyst, Syneos Health | Mar 2024 – Dec 2024***

* Work with clinical/commercial/enterprise, internal & external stakeholders, gather and document business requirements
* Work with partners, system owners, project owner/leads, data architects, project managers, and development/testing teams to establish end to end business processes, SOPs, data model requirements decisions, change management process etc.
* Discuss business information to drive data ingestion with business stakeholders and advise them on product business development.
* Identify process improvement areas, perform gap analysis and help develop innovative ideas & implementing them supporting identification of risks and mitigation approaches.
* Supported project management team in project planning, estimation, process improvement & enhancements.
* Handling & answering all business calls, workshops, queries.
* Extended efforts working with data health team (on data scorecards), data quality team, data stewards, data governance.
* Exposure working with reference data governance, unity catalogues, clinical data (study/site/investigator) etc.
* Contributed for Cognizant leadership team in recruitment by doing jury duties.

***Tech Business Analyst, Medtronic | Sep 2023 – Jan 2024***

* Identify in-scope and out-of-scope areas w.r.t selection criteria in finance/commercial work-streams for different geographies (US & OUS; EMEA; Canada & LATAM; APAC)
* Work with teams on data extraction from SAP-ECC-BW, SAP-ECC BO Universe, Snowflake environments etc.
* Work on requirements for database creation; user access solution; schema/table access restriction etc.
* Contributed for Cognizant leadership team in recruitment process.

***Solution Implementation Consultant, Medidata Clients | Aug 2020 – Sep 2023***

* As an implementation consultant: collected business requirements, organized, analyzed required business inputs, and documented significant amounts of information, identify problems, defined scope, structure & solution for execution, planning & estimation.
* Experience in business-to-business (B2B) developments, enhancements, change managements working with Specialty pharmacies.
* Helped Data Science (DS) team with business inputs in the DS projects for solutioning. Shared innovative ideas to do data standardization, scaling etc. to connect various platforms like clinical, commercial, patient & HCP, claims databases, for doing data modeling.
* Act as a liaison between the business units, technology teams and supported teams to gather requirements as a senior business analyst.
* Collaborate & develop simple strategies, patient data analysis, specialty pharma aggregate data analysis while interacting with US Specialty Pharmacies for process improvement, enhancement (data corrections & restatements) & innovation.
* Perform quality assurance (QA) & User Acceptance Testing (UAT); Investigate issues (Jira tickets creation & review); Work with business & technical team members to implement efficient timely solutions.
* Engage team associates, help to develop skills, performance management & serve others, while willingness to travel.

***Senior Business Analyst, Regeneron | Apr 2020 – July 2020***

* Requirements gathering, data analysis, interacting with stakeholders for Pharma MDM Semarchy Implementation.
* Discuss & finalize business requirements while data cleaning, profiling, analysis, modelling & help team members
* Work with customers to deliver value, innovation, and excellence & help in continued success.

***POC | Feb 2020 – Mar 2020***

Proof of Concept work for Patient Satisfaction in Life Science & Healthcare

**Accenture | Bengaluru, INDIA | Jan 2012 - Jan 2020**

* Analytics Advisory Senior Analyst (May 2018- Jan 2020)

Deliver information & managed pharma analytics projects, prepare insights for pharma commercial analytics, reporting, dashboard review, business strategy building for client.

Analyze & review weekly/monthly/quarterly reports & deliver trend of healthcare providers and work with business stakeholders, as a domain expert or subject matter expert shared & suggested advice on pharmaceutical/biotechnology product.

* Marketing Senior Analyst (Jan 2015 - Apr 2018)

Campaign management & managed CRM marketing automation project for pharma consumers (HCPs & Patients), preparation of market analytics reports.

Lead for Consumer Offshore business process, data analysis and process automation within team carrying responsibilities of constraints management, stakeholder, and communication.

Analyze & lead the consumer offshore business process for Client’s Pharmaceutical consumers in campaign management.

Plan and create campaign design, develop, integrate, test, and launch/implement for business solutions.

Study technical change requests in requirements, validate, discuss & attend calls with stakeholders for client’s business process.

* Analyst: (Jan 2012 – Dec 2014)

Medically evaluate adverse events & its coding to generate reports (serious/non-serious) ensuring all relevant information is included in the applicable reports for data analysis.

Prepared clinical documents for regulatory authorities' submission. Areas covered are in Diabetes, Rheumatoid Arthritis etc.

* Drug Safety Associate (Jan 2012 – Oct 2012): Genius Consultancy Ltd., Bangalore; (Deputed for Accenture on contract with Genius Consultancy payroll)

**Pharma Analyst | Health Superhighway |** **Bangalore, INDIA | Aug 2011 - Jan 2012**

* E-Prescription & Development of Health Consumer sales database
* Transcribe/Document Prescription data & support in Health Consumer database and data analysis.

Worked as part time Lecturer and continued technical trainings: Mar 2011- Aug 2011.

Lecturer Dec 2009 - Mar 2011: RR College of Pharmacy, Bangalore: Teaching & Lab In-charge for B Pharm students.

**Scientific Sales Executive |** **Sanofi Aventis |** **Bangalore, INDIA | Oct 2008 - Sep 2009**

* Pharma Sales: exposure in Customer Interaction and Opportunity conversion, participated in market research; launch of Oral Products of Diabetics’ division.

**Trainee Sales Executive | Sun Pharmaceuticals Industries Limited | Bangalore, INDIA | Jun 2005 - Dec 2005**

* Pharma Sales: exposure in Customer Interaction and Opportunity conversion in Respiratory Division.

**EDUCATION**

*Executive Management Program*

Indian Institute of Management | Kolkata, India

*M Pharm*

MS Ramaiah College of pharmacy | Rajiv Gandhi University of Health Sciences| Bangalore, India

*B Pharm*

*Bharathi College of pharmacy| Rajiv Gandhi University of Health Sciences|* *Bangalore, India*

**CERTIFICATIONS & LICENSES**

*Data Scientist Masters’ Program from Simplilearn*

*ITIL Foundation Certificate in IT Service Management, from Axelos via Simplilearn*

*Cognizant Certified Frontline Leaders Client Leadership Program 2023*

*Alumni member of IIM (Kolkata)*

*Registered Pharmacist & Member of Karnataka State Pharmacy Council, India, since 2006.*

**Recent Trainings Attended:**

*Azure Databricks EDW-ETL Migration to the Data Intelligence Platform Badge*

*Value-Based Care Organizations in Healthcare, December 2024 Webinars*

*3rd Value-Based Payment Summit, produced by Global Health Care’24*

*Virtual Health Equity Summit (healthequitysummitportal.com)*

*Certified business analysis modules in Coursera*

*Databricks modules*

*Cognizant Certified Frontline Leaders Client Leadership Program 2023*

**ADDITIONAL SERVICES**

Organizational level support in recruitment/campus drive, training GenCs, participate in request for proposal writings etc.

Participating in social service activities through organizational initiatives like patient educational programs, counseling programs, outreach programs etc.