

## Customer Number

Your Customer Number is: **123340469**

## Verifying Your TD BANK NA Account

You won't be able to make a transfer until you confirm your personal checking account link. Here's how:

1. Hang tight. Within 2 bank business days ING DIRECT will make 1 or 2 small test deposits (each less than \$1.00) into your personal checking account at TD BANK NA.
2. Check your TD BANK NA account for the test deposit(s) by calling or visiting their website.
3. Once you know the amount(s), sign in to [ingdirect.com](https://ingdirect.com) and complete a one-time only sign in enrollment. Click the 'External Accounts' tab, select 'Unconfirmed', and enter the amount(s) on the next screen.

Still have questions? [View a demo](#) on how to confirm linked accounts.

## Account Info

**Your ING DIRECT Account Number:** 104075157

**Automatic Savings Plan:** No

## Some Light Reading

### Accessing Your ING DIRECT Account

1. Go to [ingdirect.com](https://ingdirect.com) and enter your Customer Number above.
2. Enter the Sign In PIN you created.
3. Complete a one-time only sign in enrollment.
4. That's it.

You can also access your account by:

- Calling our Interactive Phone Service 24/7 at 1-888-464-7868.
- Speaking to an Associate at 1-888-464-0727 from 8 AM to 8 PM, 7 days a week.

### Transfers, Interest, and Hold Times

- All funds are transferred electronically via the Automated Clearing House (ACH) system. These transfers are free and typically take 2 bank business days to complete.
- Interest starts accruing on your deposits starting 2 bank business days after we process your request.
- For security reasons, your initial deposit is on a 10 bank business day hold, but every deposit after that is on hold for 5 bank business days.