

Start of main content. Read on from here or press tab to access the next link

Back to search results

# The Francis Marion Hotel

3.5 stars

387 King St, Charleston, SC, 29403 United States

866-539-0036

average nightly rate ~~\$159~~ \$148

Price Match Guarantee

 **One Free Carriage Tour of Charleston! Click here for details.**

Carolina Polo & Carriage Co. invites you to take a fully narrated horse and carriage tour of the historic district of Charleston, SC with a licensed tour guide. Voucher good for one person only.

## Guest review summary

- **4.3 Average rating:** All Trip Types
- 88% Recommended
- 276 Reviews
- 4.4 Hotel Service
- 4.2 Room Comfort
- 4.1 Hotel Condition
- 4.4 Room Cleanliness

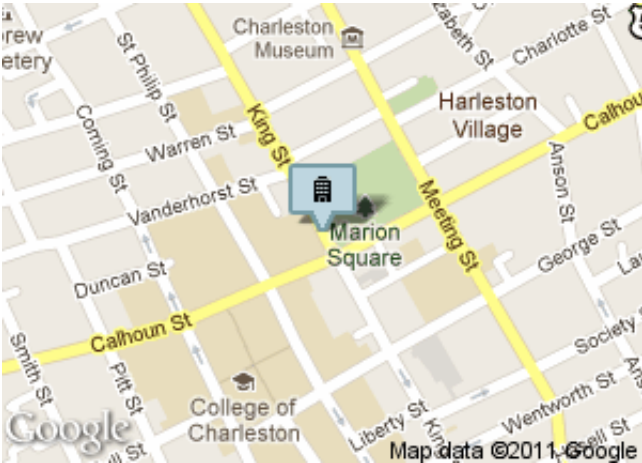
### Average rating by Guest Trip Type

	Trip type	Number of review s	Average rating
All Trip Types (276)	4.3		
Business (21)	4.5		
Romance (81)	4.4		
Family (69)	4.2		
With Friends (40)	4.0		
All Others (65)	4.4		

## Why book with us?

- welcomerewards™ Accumulate 10 nights, get **1 night free!** Sign in or Sign up
- Hotels.com doesn't charge cancellation fees
- Price Match Guarantee
- We're just a phone call away: 800-2-HOTELS (800-246-8357)

## Map



View The Francis Marion Hotel on a map

## Reviews from Hotels.com customers

We ensure all our reviews are written by guests who have stayed in the hotel

---

The Francis Marion Hotel 2011.07.14

**Recommended** Trip type: Romance

Review ed by a Hotels.com guest on Jul 14, 2011

This guest did not leave a comment.

Overall Rating **5.0**

- 5.0 Hotel Service
  - 5.0 Hotel Condition
  - 4.0 Room Comfort
  - 5.0 Room Cleanliness
- 

The Francis Marion Hotel 2011.07.13

**Recommended** Trip type: Family

**"Fabulous Stay!"**

Review ed by Pam D. of Swainsboro, GA on Jul 13, 2011

This hotel boasts a grand lobby and is extremely attractive and clean. It is a very beautiful structure with a flare from the past and is ideally located. We walked to all of our points of interest. There is an adjoining Starbucks, as well. Staff members (hotel and restaurant, Swamp Fox) are so courteous and helpful.

Overall Rating **5.0**

- 5.0 Hotel Service
  - 5.0 Hotel Condition
  - 5.0 Room Comfort
  - 5.0 Room Cleanliness
- 

The Francis Marion Hotel 2011.07.12

**Recommended** Trip type: All Others

Review ed by a Hotels.com guest on Jul 12, 2011

This guest did not leave a comment.

Overall Rating **5.0**

- 5.0 Hotel Service
  - 4.0 Hotel Condition
  - 5.0 Room Comfort
  - 5.0 Room Cleanliness
- 

The Francis Marion Hotel 2011.07.11

**Recommended** Trip type: With Friends

**"Francis Marion Hotel in Charleston, SC"**

Review ed by a Hotels.com guest on Jul 11, 2011

Great location and within walking distance to many restaurants, bars & shopping. The staff shows their guests true Southern hospitality during the stay. Parking space is at a premium, but @ \$12.00 a day for self park in a garage, it's not bad and you are able to come/go with a pass as you please. It's cash only, so don't try and put it on your hotel room. Bar and food on site are very tasty & reasonable. The bathroom didn't have any counterspace, but only a small shelf for some bathroom personal items above the pedestal sink. I imagine their suites are a little bit bigger although I didn't get to look at one. The bed was extremely comfortable and not a single back ache during the week's stay. If you go in the Summer, be ready for the heat & humidity. The hotel was very comfortable and a pleasure to stay at this location downtown. There isn't a pool, but if you like history, architecture, great food & bar options this is a must visit Southern location. It was a pleasant & relaxing week.

Overall Rating **5.0**

- 5.0 Hotel Service

- 4.0 Hotel Condition
- 4.0 Room Comfort
- 5.0 Room Cleanliness

---

The Francis Marion Hotel 2011.07.11

**Recommended** Trip type: Family

**"Upgraded room"**

Review ed by a Hotels.com guest on Jul 11, 2011

We initially booked a standard room and our room was upgraded. The location is perfect. It is within walking distance of everything if you are in Charleston for Vacation.

Overall Rating **5.0**

- 5.0 Hotel Service
- 5.0 Hotel Condition
- 5.0 Room Comfort
- 5.0 Room Cleanliness

---

The Francis Marion Hotel 2011.07.08

**Not recommended** Trip type: With Friends

**"Unfriendly Service and Tiny Bathroom"**

Review ed by a Hotels.com guest on Jul 8, 2011

The staff was very unfriendly, the bathroom is the size of a small broom closet and the location is very inconvenient for walking to local sights in the area. Bellhops were eager to assist, guest services was not.

Overall Rating **3.0**

- 3.0 Hotel Service
- 5.0 Hotel Condition
- 2.0 Room Comfort
- 5.0 Room Cleanliness

---

The Francis Marion Hotel 2011.07.08

**Recommended** Trip type: All Others

**"wonderful hotel"**

Review ed by a Hotels.com guest on Jul 8, 2011

My wife and I were traveling with our two teenagers and my Sr citizen father. A tough crowd to please. From the lobby to the rooms this hotel received high praise frmarkom everyone. The view of the share and the short walk up King st were very attractive and convenient. Couldn't have been better.

Overall Rating **5.0**

- 5.0 Hotel Service
- 4.0 Hotel Condition
- 5.0 Room Comfort
- 5.0 Room Cleanliness

---

The Francis Marion Hotel 2011.07.08

**Recommended** Trip type: Romance

Review ed by colleen p of new york,NY on Jul 8, 2011

excellent location, great service, most comfortable bed I ever slept on in a hotel. Friendly helpful staff.Would absolutely stay there again when in Charleston,sc

Overall Rating **5.0**

- 5.0 Hotel Service
- 5.0 Hotel Condition

- 5.0 Room Comfort
- 5.0 Room Cleanliness

---

The Francis Marion Hotel 2011.07.07

**Recommended** Trip type: Romance

Review ed by a Hotels.com guest on Jul 7, 2011

Upon check-in we were informed that the KING room we booked on hotels.com was only a request through the 3rd party. The hotel was full and we ended up in a room with 2 doubles.....the manager put us in a king the following night and moved our bags for us etc. Not sure where the disconnect is here but a more uptight person would have pitched a fit! It was fine for us though a little annoying.

Overall Rating **5.0**

- 3.0 Hotel Service
- 5.0 Hotel Condition
- 5.0 Room Comfort
- 5.0 Room Cleanliness

---

The Francis Marion Hotel 2011.07.03

**Recommended** Trip type: All Others

**"Francis Marion in Charleston South Carolina"**

Review ed by Cathy K of San Diego, California on Jul 3, 2011

We had a wonderful stay. Beds, pillows were unusually comfortable! Our only complaints was the shower head - more water came out the faucet then the shower. Did a nice job with the update. We stayed years ago in the old hotel.

Overall Rating **5.0**

- 5.0 Hotel Service
- 5.0 Hotel Condition
- 5.0 Room Comfort
- 5.0 Room Cleanliness

---

The Francis Marion Hotel 2011.07.02

**Recommended** Trip type: Romance

**"A++++ hotel"**

Review ed by a Hotels.com guest on Jul 2, 2011

Our stay at the Francis Marion was wonderful! The location of this hotel was great...within walking distance of every where we wanted to go. The staff was very friendly and could not do enough for you. We had a deluxe room on the 10th floor. It was a very nice, large room with a very comfortable bed. The downfall was that it cost \$17 a day to valet park your car..save \$5 and park your car in the parking garage yourself. It would have also been nice if the room had a mini fridge. We will definitely stay here again! Great vacation!

Overall Rating **5.0**

- 5.0 Hotel Service
- 5.0 Hotel Condition
- 5.0 Room Comfort
- 5.0 Room Cleanliness

---

The Francis Marion Hotel 2011.07.01

**Not recommended** Trip type: Family

**"Small, hot rooms, very little customer service"**

Review ed by a Hotels.com guest on Jul 1, 2011

Room was small, bathroom tiny, air conditioner not working properly but did bring in fans for room. Room very stuffy but would be perfect to 1 person traveling alone or on business. Very nice furnishings and lobby. Weekend staff at front desk, not able to

make reservations on Sunday, had some trouble with that. Location was good, very central to shopping and restaurants. Restaurant had very good breakfast with efficient staff. Maint. person who came to check out our air cond. in room was very nice and explained they had gotten new units that were not powerful enough and after a couple of years would be replaced. Didn't really do us much good in 90 degree, end of June heat. Very pretty hotel, would be much better if rooms were a little larger and cooler.

Overall Rating **2.0**

- 2.0 Hotel Service
  - 3.0 Hotel Condition
  - 1.0 Room Comfort
  - 3.0 Room Cleanliness
- 

The Francis Marion Hotel 2011.06.30

**Recommended** Trip type: All Others

**"college visit"**

Reviewed by a Hotels.com guest on Jun 30, 2011

location was great for visiting college of charleston.

Overall Rating **5.0**

- 5.0 Hotel Service
  - 5.0 Hotel Condition
  - 5.0 Room Comfort
  - 5.0 Room Cleanliness
- 

The Francis Marion Hotel 2011.06.28

**Recommended** Trip type: Family

**"Staff was the tops and room was great"**

Reviewed by Beth M of Atlanta, GA on Jun 28, 2011

My family stayed in a deluxe room. We were a little guarded because the hotel is so old. We expected a smaller room and maybe some quirks due to the "character" of the hotel, but we were very surprised at the size of the room. There was plenty of room for the 4 of us and a huge closet that was usable as a dressing room. Albeit, the bathroom is quite small, but it didn't bother us as part of the desk area had a dressing table. The carpet seemed new and cushy, the room painted a very pleasant green and the beds very comfortable. The room also had three chairs and a dressing table stool. This was so nice; we didn't have to sit on the beds all the time. We requested a refrigerator and extra towels and received them that day. The staff was very accommodating and beyond pleasant. From the moment we drove up to the hotel to the day we checked out, the staff frequently assisted us as needed and were very helpful in Charleston information. We have never stayed at such a personable hotel before. Although the location is a 10-15 minute walk to Market Street, this minor inconvenience was washed out when we woke up on Saturday to the Farmer's Market being held in the park across the street. We had breakfast from vendors and enjoyed the local people and merchandise. Also, although there is a bit of a walk to get to old Charleston, the hotel is nicely located to get to Folly beach and Mount Pleasant. Our stay was great and would highly recommend this hotel.

Overall Rating **5.0**

- 5.0 Hotel Service
  - 5.0 Hotel Condition
  - 5.0 Room Comfort
  - 5.0 Room Cleanliness
- 

The Francis Marion Hotel 2011.06.28

**Recommended** Trip type: Family

**"Great location for tourists; nostalgic elegance"**

Reviewed by Karen S. of Flemington, NJ on Jun 28, 2011

This hotel reminded me of the Parker House (Chicago). Large, lovely chandeliered lobby and location in the heart of the historic area. Rooms are very comfortable. We had a one bedroom suite that was very large and had 2 baths. Bathrooms are small but

they are full bathrooms. Bed and linens very nice quality. Hotel staff were all very friendly and helpful. We were very impressed by how nice the staff was. Hotel is a short walk to the large Charleston visitors center and areas with a lot of restaurants. For a short stay in Charleston, I would recommend being in this area. I am sure you could find a less expensive hotel in one of the nearby suburbs but it would be difficult to deal with parking in Charleston to see the sights and it was nice to be able to go back to the room and take a break during the day.

Overall Rating **4.0**

- 4.0 Hotel Service
  - 4.0 Hotel Condition
  - 4.0 Room Comfort
  - 4.0 Room Cleanliness
- 

The Francis Marion Hotel 2011.06.28

**Recommended** Trip type: Business

**"Francis Marion"**

Review ed by a Hotels.com guest on Jun 28, 2011

Great hotel, beautiful interior, close to shopping. Room was small but clean.

Overall Rating **4.0**

- 4.0 Hotel Service
  - 4.0 Hotel Condition
  - 4.0 Room Comfort
  - 5.0 Room Cleanliness
- 

The Francis Marion Hotel 2011.06.27

**Recommended** Trip type: Family

**"Quality service and awesome location"**

Review ed by Patty D of Orlando, FL on Jun 27, 2011

We just stayed in Chareleston for 5 nights with our 2 children. The Francis Marion was perfectly situated and the service was top notch. The front desk saw that we are a family of 4 staying for more than a couple of nights and offered to put us in a roon with 2 BATHROOMS!!!! This was great as the bathrooms are quite small (being that it is a historical hotel). Joy at the Concierge desk had great dining and activity ideas and was very patient answering all my pre- visit questions>

Overall Rating **4.0**

- 5.0 Hotel Service
  - 4.0 Hotel Condition
  - 4.0 Room Comfort
  - 4.0 Room Cleanliness
- 

The Francis Marion Hotel 2011.06.25

**Recommended** Trip type: All Others

**"Francis Marion Hotel in Charleston, SC"**

Review ed by a Hotels.com guest on Jun 25, 2011

Great location! Close to the downtown historical district. The staff at the hotel was helpful. The hotel is also a piece of Charleston's history. The only problem I noticed was with the elevator system in the hotel. It was slow and out of date. On the week of my stay two of the three elevators were functioning; the third was not operating at all. Bathrooms are a bit small. If you come to Charleston to enjoy the historical district, I would recommend that you stay at the Francis Marion.

Overall Rating **4.0**

- 5.0 Hotel Service
- 4.0 Hotel Condition
- 4.0 Room Comfort
- 4.0 Room Cleanliness

---

The Francis Marion Hotel 2011.06.23

**Not recommended** Trip type: Romance

**"Charleston, SC"**

Review ed by loretta t of knoxville, tn on Jun 23, 2011

We arrived and the room was very warm and it did not cool down. The next day we notified the front desk. They sent maintenance to our room. The front desk call us and told us we would need to change to a different room that is would take some time to fix the AC. We then had to pack all our belongs and move to a different room and floor. We got to the room and it smelled really bad as if it had been closed up for a long time. It smelled musty. We then were moved to another room. That room was good and the ac worked well and no smell.

Overall Rating **1.0**

- 1.0 Hotel Service
- 1.0 Hotel Condition
- 5.0 Room Comfort
- 5.0 Room Cleanliness

---

The Francis Marion Hotel 2011.06.20

**Recommended** Trip type: Romance

**"Francis Marion - Great Location"**

Review ed by a Hotels.com guest on Jun 20, 2011

Great location. Very Clean. Bathroom was a little small, but that was not unexpected with a hotel the age of the FM. Very friendly staff. Self parking is down the block, but not all that inconvenient. Highly recommend, and will choose to stay there again the next time we visit Charleston!

Overall Rating **5.0**

- 5.0 Hotel Service
- 5.0 Hotel Condition
- 5.0 Room Comfort
- 5.0 Room Cleanliness

---

The Francis Marion Hotel 2011.06.20

**Not recommended** Trip type: Business

Review ed by David W of Signal Mtn. Tn. on Jun 20, 2011

Nice hotel needs updating my bathroom had a hole in the bath tubliner. Not all the way through just the liner that was over the old tub. The parking was not good and was about a block away. I think \$12.00 a night to a hotel guest is high.

Overall Rating **4.0**

- 4.0 Hotel Service
- 3.0 Hotel Condition
- 3.0 Room Comfort
- 3.0 Room Cleanliness

---

The Francis Marion Hotel 2011.06.18

**Recommended** Trip type: Romance

**"Great location, grand old hotel"**

Review ed by a Hotels.com guest on Jun 18, 2011

We enjoyed our stay at the Francis Marion. The location was right in the middle of the historic district and walking distance to restaurants, shops and the bay. The Starbucks on the first floor was convenient. The staff is very friendly.the only complaint is that the toilets in our room-yes, we had two small bathrooms- were very inefficient, and usually took two to three flushes to flush the toilet paper out.

Overall Rating **5.0**

- 5.0 Hotel Service

- 4.0 Hotel Condition
  - 5.0 Room Comfort
  - 5.0 Room Cleanliness
- 

The Francis Marion Hotel 2011.06.18

**Recommended** Trip type: With Friends

Review ed by a Hotels.com guest on Jun 18, 2011

The room itself was beautiful and well appointed. I was really excited when I heard we had two bathrooms in our room , but then I realized why. One was smaller than most half baths and the other about the size of a half bath. I got frustrated because there was no place to set anything down and I had to leave the door open when I dried my hair because it got so hot. There were no exhaust fans in either bathroom and the closets were pretty much nonexistent as well. They did leave chocolate covered strawberries that they left in our room were delicious and a nice surprise!

Overall Rating **1.0**

- 1.0 Hotel Service
  - 1.0 Hotel Condition
  - 1.0 Room Comfort
  - 1.0 Room Cleanliness
- 

The Francis Marion Hotel 2011.06.15

**Not recommended** Trip type: Family

**"Great location but small rooms"**

Review ed by a Hotels.com guest on Jun 15, 2011

This hotel is lovely and right in the middle of everything.. There is a free trolley stop right by the hotel. However my room was supersmall. The bathroom must have previously been a closet, you could barely fit in it and it has rust stains all around the toilet. It wasn't very comfortable. I would expect more considering the price.

Overall Rating **3.0**

- 4.0 Hotel Service
  - 3.0 Hotel Condition
  - 1.0 Room Comfort
  - 3.0 Room Cleanliness
- 

The Francis Marion Hotel 2011.06.10

**Recommended** Trip type: All Others

**"Perfect Location, nice hotel"**

Review ed by Lisa A of South Orange NJ on Jun 10, 2011

We enjoyed our stay at the Francis Marion Hotel this week. The hotel lobby is lovely and the staff wonderful. We were able to walk all over downtown Charleston to enjoy events during Spoleto. The only downside was that Charleston was HOT and there is no small refridgerator in the room. I tried to keep some soda cool, but the ice bucket wasn't doing it. The bathroom is also very small, but everything was well kept & clean.

Overall Rating **5.0**

- 5.0 Hotel Service
  - 5.0 Hotel Condition
  - 3.0 Room Comfort
  - 5.0 Room Cleanliness
- 

The Francis Marion Hotel 2011.06.09

**Recommended** Trip type: All Others

Review ed by a Hotels.com guest on Jun 9, 2011

This guest did not leave a comment.



Overall Rating **5.0**

- 4.0 Hotel Service
  - 4.0 Hotel Condition
  - 5.0 Room Comfort
  - 5.0 Room Cleanliness
- 

The Francis Marion Hotel 2011.06.08

**Not recommended** Trip type: Business

Review ed by a Hotels.com guest on Jun 8, 2011

This guest did not leave a comment.

Overall Rating **3.0**

- 3.0 Hotel Service
  - 2.0 Hotel Condition
  - 2.0 Room Comfort
  - 2.0 Room Cleanliness
- 

The Francis Marion Hotel 2011.06.05

**Recommended** Trip type: All Others

**"Charleston SC -nice view"**

Review ed by a Hotels.com guest on Jun 5, 2011

Our room was on the 11th floor and had a wonderful view of the city. The beds were super comfortable. The only problem was the carpet was wet (discovered at bedtime so no chance to change rooms) and there was a odor in the room. Did report to maids and to the desk so it was probably addressed. Great location, nice restaurant.

Overall Rating **4.0**

- 5.0 Hotel Service
  - 5.0 Hotel Condition
  - 5.0 Room Comfort
  - 2.0 Room Cleanliness
- 

The Francis Marion Hotel 2011.06.05

**Recommended** Trip type: Family

Review ed by a Hotels.com guest on Jun 5, 2011

This guest did not leave a comment.

Overall Rating **5.0**

- 5.0 Hotel Service
  - 4.0 Hotel Condition
  - 5.0 Room Comfort
  - 5.0 Room Cleanliness
- 

The Francis Marion Hotel 2011.06.02

**Recommended** Trip type: Romance

**"Enjoyable stay in Charleston"**

Review ed by a Hotels.com guest on Jun 2, 2011

The Francis Marion is one of the grand old hotels in Charleston. Rooms are nice, with full amenities and service was excellent. Bed was quite comfortable. Has the charm of an old hotel. We were slightly put off by some of the reviews written here complaining about the rooms - but were quite satisfied. Room was odd shaped with many closets and doors - but that added to the charm. Would not hesitate to recommend.

Overall Rating **4.0**

- 4.0 Hotel Service

- 4.0 Hotel Condition
  - 4.0 Room Comfort
  - 5.0 Room Cleanliness
- 

The Francis Marion Hotel 2011.05.17

**Not recommended** Trip type: Romance

**"Horrible room, great location"**

Reviewed by a Hotels.com guest on May 17, 2011

We booked this room as a last minute vacation to Charleston. The closet door was broken, as was the shower head. We placed a maintenance request to fix the shower- which was supposed to have been taken care of during the 8 hours in which we are gone. When we got back, not only was the maintenance request ignored, when they finally sent a guy up to 'fix' the shower head, he was extremely rude to us. After he left, I went to take a shower and the entire shower head fell out of the wall completely. The hotel was fully booked so they couldn't give us another room to stay in, but they could give me another room to shower in... The manager was very nice and did comp. our room for the night but we won't stay there again.

Overall Rating **2.0**

- 1.0 Hotel Service
  - 1.0 Hotel Condition
  - 3.0 Room Comfort
  - 4.0 Room Cleanliness
- 

The Francis Marion Hotel 2011.05.16

**Recommended** Trip type: Romance

**"The Francis Marion - Beautiful and Historic"**

Reviewed by a Hotels.com guest on May 16, 2011

An old, beautifully restored and maintained hotel. The rooms are lovely and comfortable. I wish we could have stayed longer and enjoyed the hotel's many amenities.

Overall Rating **5.0**

- 5.0 Hotel Service
  - 5.0 Hotel Condition
  - 5.0 Room Comfort
  - 5.0 Room Cleanliness
- 

The Francis Marion Hotel 2011.05.05

**Recommended** Trip type: Business

**"Francis Marion Hotel Charleston - feel pampered"**

Reviewed by a Hotels.com guest on May 5, 2011

Everyone from the front desk staff to the coffee shop staff and the waitress went out of their way to make us feel pampered. A lovely experience!

Overall Rating **5.0**

- 5.0 Hotel Service
  - 5.0 Hotel Condition
  - 5.0 Room Comfort
  - 5.0 Room Cleanliness
- 

The Francis Marion Hotel 2011.05.03

**Recommended** Trip type: Family

**"francis marion"**

Reviewed by a Hotels.com guest on May 3, 2011

Great hotel.. Long walk to market St where all the restaurants are located. Close to shopping on king street. If u stay here dont

take the cabs to get back to the hotel. They were unmetered and ridiculous.

Overall Rating **4.0**

- 5.0 Hotel Service
  - 4.0 Hotel Condition
  - 5.0 Room Comfort
  - 5.0 Room Cleanliness
- 

The Francis Marion Hotel 2011.05.01

**Recommended** Trip type: Romance

**"Francis Marion Hotel Charleston"**

Review ed by Dave T of Honeoye Falls NY on May 1, 2011

What a great hotel. Walk into the lobby and you feel and see big southern charm. The hotel was very convenient to downtown and many Charleston sights. Room was very nice. I would definitely stay here again

Overall Rating **5.0**

- 5.0 Hotel Service
  - 4.0 Hotel Condition
  - 5.0 Room Comfort
  - 5.0 Room Cleanliness
- 

The Francis Marion Hotel 2011.04.26

**Recommended** Trip type: Family

**"Perfect location for your stay..."**

Review ed by a Hotels.com guest on Apr 26, 2011

We stayed at this hotel for 4 nights and it was the absolute perfect location, right in the center of shopping, historic downtown, many amazing restaurants and across from a great park. It is only a mile from the sea wall, so you can easily get down to that area as well. You just cannot beat this location!! We had a standard King room, and our room and bathroom size were on a little smaller than average, but not cramped by any means. The staff is extremely helpful and friendly, we will definitely be going back and staying here again.

Overall Rating **5.0**

- 5.0 Hotel Service
  - 4.0 Hotel Condition
  - 4.0 Room Comfort
  - 3.0 Room Cleanliness
- 

The Francis Marion Hotel 2011.04.25

**Recommended** Trip type: Family

**"Nice Option when in Charleston"**

Review ed by Scott of Charlotte, NC on Apr 25, 2011

Hotel is close to all the places to see in Charleston. You can walk to great shops, restaurants, and College of Charleston very easily. Overall hotel is a nice.

Overall Rating **4.0**

- 4.0 Hotel Service
  - 5.0 Hotel Condition
  - 5.0 Room Comfort
  - 4.0 Room Cleanliness
- 

The Francis Marion Hotel 2011.04.19

**Recommended** Trip type: With Friends

Review ed by a Hotels.com guest on Apr 19, 2011

This guest did not leave a comment.

Overall Rating **4.0**

- 5.0 Hotel Service
  - 4.0 Hotel Condition
  - 4.0 Room Comfort
  - 4.0 Room Cleanliness
- 

The Francis Marion Hotel 2011.04.17

**Recommended** Trip type: Family

Review ed by Ronnie H of Plantation, FL on Apr 17, 2011

This guest did not leave a comment.

Overall Rating **5.0**

- 5.0 Hotel Service
  - 5.0 Hotel Condition
  - 5.0 Room Comfort
  - 4.0 Room Cleanliness
- 

The Francis Marion Hotel 2011.04.17

**Recommended** Trip type: Family

**"Enjoyable stay."**

Review ed by Nick G of East Lansing, Michigan on Apr 17, 2011

Overall, we enjoyed our 2 day stay at the Francis Marion Hotel. The proximity to the historical district made it easy to access the important sites. Excellent service in the bar/restaurant area. The bartender was very helpful in finding us information on everything we asked about. The hotel reminded me a little of the Drake Hotel in Chicago. Not the most up-to-date amenities but an old-time charm that offset the amenities.

Overall Rating **4.0**

- 5.0 Hotel Service
  - 4.0 Hotel Condition
  - 4.0 Room Comfort
  - 4.0 Room Cleanliness
- 

The Francis Marion Hotel 2011.04.06

**Not recommended** Trip type: Romance

Review ed by a Hotels.com guest on Apr 6, 2011

This guest did not leave a comment.

Overall Rating **4.0**

- 4.0 Hotel Service
  - 3.0 Hotel Condition
  - 4.0 Room Comfort
  - 4.0 Room Cleanliness
- 

The Francis Marion Hotel 2011.03.27

**Recommended** Trip type: Family

**"Francis Marion in Charleston - good location"**

Review ed by John F of Illinois on Mar 27, 2011

We enjoyed our short stay at the Francis Marion. The location was close to shopping on King Street, and only a short walk to the mansion section south of Broad Street. Location of the bathrooms next to the beds was interesting, but not unexpected with an older hotel.

Overall Rating **4.0**

#### Overall Rating 4.0

- 4.0 Hotel Service
- 4.0 Hotel Condition
- 4.0 Room Comfort
- 4.0 Room Cleanliness

---

The Francis Marion Hotel 2011.03.24

**Not recommended** Trip type: With Friends

#### "Francis Marion"

Review ed by a Hotels.com guest on Mar 24, 2011

On the plus side, this place is affordable and conveniently located. Easy walking distance to the Battery and great restaurants on East Bay, etc. Staff was pleasant and helpful. However, I found my room somewhat depressing. The blanket was so pilled and worn out looking that it surprised me a decent hotel would allow it in the room. The room wasn't terribly clean, although it wasn't filthy. The furnishings were just OK. Basically, I didn't want to spend much time in it, although it was tolerable.

#### Overall Rating 3.0

- 3.0 Hotel Service
- 2.0 Hotel Condition
- 2.0 Room Comfort
- 3.0 Room Cleanliness

---

The Francis Marion Hotel 2011.03.23

**Recommended** Trip type: With Friends

#### "Location vs. Cost vs. Service"

Review ed by Jimmy G of Pinehurst, NC on Mar 23, 2011

I decided to stay at this hotel with my girlfriend since it was St. Patrick's Day and we wanted to be within stumbling distance of the bars after that night. I usually don't stay at fancy hotels like the Francis Marion because it's out of my price range, but I decided to splurge. Because how often do you get to stay in Charleston on St. Patrick's day during a great week/weekend of weather? The location was outstanding. Directly across the street from Marion Square (College of Charleston gathering area), the location of the hotel was convenient to everything. We walked to Rainbow Row, Battery, East Bay, and many other areas. History, great dining, and numerous sights are all just around the corner. The rate the hotel charges is comparable with any hotel located in downtown Charleston, but at the same time I expected more for what I paid. Parking costs extra per day whether you use the hotel valet service or a parking garage next door. I would have expected parking to come with the price of the hotel. The service of the hotel and staff was great and almost to the point of I felt like a dirtbag. Every time I called the front desk, they answered, "Good morning, and how can we help you Mr. xxx?" Everybody was nice, smiling, and willing to offer suggestions on how they could help you. If money isn't a problem, then I highly recommend the Francis Marion. Otherwise, grab a chain hotel located in downtown and you'll still enjoy yourself.

#### Overall Rating 3.0

- 3.0 Hotel Service
- 4.0 Hotel Condition
- 5.0 Room Comfort
- 5.0 Room Cleanliness

---

The Francis Marion Hotel 2011.03.01

**Recommended** Trip type: With Friends

Review ed by a Hotels.com guest on Mar 1, 2011

This guest did not leave a comment.

#### Overall Rating 5.0

- 5.0 Hotel Service
- 4.0 Hotel Condition
- 5.0 Room Comfort
- 5.0 Room Cleanliness

---

The Francis Marion Hotel 2011.02.16

**Recommended** Trip type: Romance

**"Great hotel...will definitely stay with you again!"**

Review ed by a Hotels.com guest on Feb 16, 2011

My wife and I spent a couple nights at your hotel and we loved it. Rooms were clean and comfy....staff was friendly and accommodating and the location was perfect.

Overall Rating **5.0**

- 5.0 Hotel Service
- 5.0 Hotel Condition
- 5.0 Room Comfort
- 5.0 Room Cleanliness

---

The Francis Marion Hotel 2011.02.15

**Recommended** Trip type: With Friends

**"Perfect Southern Charm"**

Review ed by Katherine G of Boston on Feb 15, 2011

The Hotel is lovely. I could not have asked for a more deliteful place to stay. Southern through and through. It is a must to stay here again.

Overall Rating **5.0**

- 5.0 Hotel Service
- 5.0 Hotel Condition
- 5.0 Room Comfort
- 5.0 Room Cleanliness

---

The Francis Marion Hotel 2011.02.01

**Recommended** Trip type: Business

**"great location"**

Review ed by eric w of colorado springs,co. on Feb 1, 2011

Very nice staff and clean hotel. Great location. Only bad things were the tap water taste really bad and no water in vending machines. Also the toilet paper was like sandpaper. Thought I was in Europe. We had a business meeting in conference room which was really nice and great food for the breakfast and lunch.

Overall Rating **5.0**

- 5.0 Hotel Service
- 5.0 Hotel Condition
- 4.0 Room Comfort
- 5.0 Room Cleanliness

---

The Francis Marion Hotel 2011.01.21

**Recommended** Trip type: All Others

**"perfect location in charleston"**

Review ed by donn r of billings, MT on Jan 21, 2011

right in the midst of downtown, close to all civil war activities, food, shopping and the college of charleston. and yet quiet!!! perfect hotel in a perfect city. i would definitely stay here again. oh yes, great, affordable restaurant on premises and they give you a free bottle of wine at the restaurant with purchase of 2 meals. they also have computers and printers in lobby for all to use.

Overall Rating **5.0**

- 5.0 Hotel Service
- 4.0 Hotel Condition

- 5.0 Room Comfort
  - 5.0 Room Cleanliness
- 

The Francis Marion Hotel 2011.01.19

**Recommended** Trip type: Romance

**"Francis Marion - Charleston: good location"**

Review ed by a Hotels.com guest on Jan 19, 2011

Hotel was OK. Location was great. That sums it up.

Overall Rating **3.0**

- 4.0 Hotel Service
- 3.0 Hotel Condition
- 2.0 Room Comfort
- 4.0 Room Cleanliness

Reviews and ratings contained within this site are the subjective opinions of customers and suppliers; they do not represent or reflect Hotels.com's position. Neither Hotels.com nor the parties involved in providing review content shall be held liable for any damages of any sort resulting from use of these reviews