

July 10, 2011

Sue Darby
Division of Senior & Disabilities Services
Provider Certifications Unit
550 West 8th Avenue
Anchorage Alaska 99501

Sue,

Thanks so much for reviewing our application as quickly as you did. I appreciate your efficiency and thoughtfulness. I also enjoyed our side conversation about coffee mugs- it's the small things, like that, which really lighten the day's load.

Many thanks,

Sarah Bettridge
President
Symphony Homes and Services
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