

# David Teague

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## Objective

A management position in health care utilizing my knowledge and skills to increase the company's profitability.

## Education

- 2002                      **Amberton University**  
                              *Masters of Art in Professional Counseling*
- 1992                      **University of North Texas**  
                              *Bachelors of Science in Rehabilitation*

## Experience

- 10/2009- Present                      **State of Alaska**                      Anchorage, AK  
    **Health Program Manager I and II (State)**  
    Non – Nurse Assessor for the Division of Senior and Disabilities; Intake and Assessment Unit. Responsible for weekly (CMS) Medicaid/Medicare reporting. Assignments, Scheduling, and Administrative support for field office staff.
- 05/2008- 10/2009                      **Immediate Care**                      Anchorage, AK  
    **Program Director PCA/Walver Services( Private)**  
    Reduced staff turnover to <10%. Increased Referrals by ensuring staff was client focused. Satisfied clients led to referrals and higher positive feedback values with annual surveys. Responsible for directing daily operations for a social service/healthcare program with three offices and 9 staff serving over 250 employees as well as over 200 elder and disabled clients.
- 08/2007- 05/2008                      **UIC**                      Anchorage, AK  
    **Jr. Field Project Engineer (Federal Government Project)**  
    Managed the day to day operations of a Bush satellite office in rural Alaska managing 10-50 employees. Responsible for payroll, ordering parts and tracking, mess hall operations, and housekeeping.
- 03/2007- 07/2007                      **VCA Animal Hospital**                      Anchorage, AK  
    **Operational Manager**  
    Managed the day to day operations of veterinary hospital in south Anchorage managing 15-20 employees. Responsible for payroll, staffing, PNL, AR/AP.
- 03/2004- 12/2006                      **KB Home, Fortune 300**                      San Antonio and Dallas, TX  
    **Customer Service Manager**  
    Responsible for the warranty of New Homes in 8-10 different communities in the Dallas Metro-plex area. Managed the day to day operations of KB Home New Home warranty. Coordinate sub- trade work in a timely manner to ensure customer service satisfaction for the Yearly JD Powers Awards

## Interests

Family, weight lifting, swimming and bass fishing