

### **English Abstract**

#### **Closing the Gap: Using AI to Solve the Digital Divide for Small Businesses.**

Modern society faces a big challenge called the "Digital Divide." This means that while big companies use expensive computers and AI to grow, small-scale traders (SMEs) are left behind because technology is too expensive or difficult. This presentation suggests a solution: using simple, affordable Generative AI assistants. These tools help small business owners write reports and talk to customers easily. By making technology simple and cheap, we can help everyone succeed in the digital world. This solution ensures that no one is left behind as the world changes.

### **Kiswahili Abstract**

Jamii ya kisasa inakabiliwa na changamoto kubwa inayoitwa "Pengo la Kidijitali." Hii ina maana kwamba wakati makampuni makubwa yanatumia kompyuta ghali na AI kukuwa, wafanyabiashara wadogo wanaachwa nyuma kwa sababu teknolojia ni ghali au ni ngumu. Wasilisho hili linapendekeza suluhisho: kutumia wasaidizi wa Akili Mnemba (Generative AI) ambaao ni rahisi na wa bei nafuu. Zana hizi husaidia wamiliki wa biashara ndogo kuandika ripoti na kuzungumza na wateja kwa urahisi. Kwa kufanya teknolojia kuwa rahisi na bei nafuu, tunaweza kumsaidia kila mtu kufanikiwa.

### **Gikuyu Abstract**

Jamii ya guku mbeere niri na thina munene uitagwo "Digital Divide." Uyu ni kuuga ati o riri makampuni manene marahuthira mbeca nyingi na mitambo ya goro gukura, andu a biashara nini nimatigiritwo na thutha muno. Ritana riri nironanagia uria tungihuthira "Generative AI" iria ni huthu na ti ya goro kuteithia biashara ici. Mitambo ino niteithagia ene biashara kwandika riboti na kwaria na ategeeri na njira huthu. Twatuma tekinoroji igie goro munini, nitungiteithia andu othe gukura hamwe na thi yothe.