



Manage your account

Astra

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Manage your account

Set up billing

Astra Control's Free Plan enables you to manage up to 10 apps in your account. If you want to manage more than 10 apps, then you'll need to set up billing by upgrading from the Free Plan to the Premium Plan.

Billing overview

There are two types of costs associated with using Astra Control Service: charges from NetApp for the Astra Control Service and charges from your cloud provider for persistent volumes and object storage.

Astra Control Service billing

Astra Control Service offers three plans:

Free Plan

Manage up to 10 apps for free.

Premium PayGo


Manage an unlimited amount of apps at a rate of \$.005 per minute, per app.

Premium Subscription

Pre-pay at a discounted rate with an annual subscription that enables you to manage up to 10 apps per *application pack*. Contact NetApp Sales to purchase as many packs as needed for your organization—for example, purchase 3 packs to manage 30 apps from Astra Control Service. If you manage more apps than allowed by your annual subscription, then you'll be charged at the overage rate of \$.005 per minute, per application (the same as Premium PayGo).

If you don't have an Astra Control account yet, purchasing the Premium Subscription automatically creates an Astra Control account for you. If you have an existing Free Plan, then you're automatically converted to the Premium Subscription.


When you create an Astra Control account, you're automatically signed up for the Free Plan. Astra Control's Dashboard shows you how many apps you're currently managing out of the 10 free apps that you're allowed:

 **Welcome to LongBoat IE**

You are currently on the Free Plan and your limit is set to 10 applications. If you want to upgrade to the Premium Plan, please click the button below.



[Manage Plans →](#)



Resources summary



**Apps**


4/10

Managed

 All Healthy 



 Not Fully Protected  4

 Discovered  0


**Compute**


1


Managed


 All Healthy 

Getting started

 **Manage Kubernetes compute**
Add compute to install the Astra storage operator

 **Add your applications**
Install your stateful applications onto Managed Compute and Astra storage classes

 **Manage applications**
Enable your applications to be protected and cloned

 **Invite users**
Share access to your account with colleagues

If you try to manage an 11th app, Astra Control notifies you that you've reached the limit of the Free Plan. It then prompts you to upgrade from the Free Plan to a Premium Plan.

You can upgrade to a Premium Plan at any time. After you upgrade, Astra Control starts charging you for *all* managed apps in the account. The first 10 apps don't stay in the Free Plan.

Microsoft Azure billing

When you manage AKS clusters with Astra Control Service, persistent volumes are backed by Azure NetApp Files and backups of your apps are stored in an Azure Blob container.

- [View pricing details for Azure NetApp Files.](#)
- [View pricing details for Microsoft Azure Blob storage.](#)

Important notes

- Your billing plan is per Astra Control account.

If you have multiple accounts, then each has its own billing plan.

- Your Astra Control bill includes charges for managing your Kubernetes apps. You're charged separately by your cloud provider for the backend storage for persistent volumes.

[Learn more about Astra Control pricing.](#)

- Each billing period ends on the last day of the month.
- You can't downgrade from a Premium Plan to the Free Plan.

Upgrade from the Free Plan to the Premium PayGo Plan

Upgrade your billing plan at any time to start managing more than 10 apps from Astra Control by paying as you go. All you need is a valid credit card.

Steps

1. Click **Account** and then click **Billing**.
2. Under **Plans**, go to **Premium PayGo** and click **Upgrade Now**.
3. Provide payment details for a valid credit card and click **Upgrade to Premium Plan**.



Astra Control will email you if the credit card is nearing expiration.

Result

You can now manage more than 10 apps. Astra Control starts charging you for *all* apps that you're currently managing.

Upgrade from the Free Plan to the Premium Subscription

Contact NetApp Sales to pre-pay at a discounted rate with an annual subscription.

Steps

1. Click **Account** and then click **Billing**.
2. Under **Plans**, go to **Premium Subscription** and click **Contact Sales**.
3. Provide details to the sales team to start the process.

Result

A NetApp Sales representative will contact you to process your purchase order. After the order is complete, Astra Control will reflect your current plan on the Billing tab.

The screenshot displays the 'Account' page with the 'Billing' tab selected. The 'BILLING OVERVIEW' section shows 'Premium Subscription' with '10/10 Managed Apps' and 'Current Cost' with the message 'You have the Premium Subscription. You have no payments due.' Below this, the 'Plans' tab is active, showing the 'CURRENT PLAN' as 'Premium Subscription' with the details 'PRE-PAY ANNUAL SUBSCRIPTION' and 'Discounted rates with annual subscriptions'.

View your current costs and billing history

Astra Control shows you your current monthly costs, as well as a detailed billing history by app.

Steps

1. Click **Account** and then click **Billing**.

Your current costs appear under the billing overview.

2. To view the billing history by app, click **Billing history**.

Astra Control shows you the usage minutes and cost for each app. A usage minute is how many minutes Astra Control managed your app during a billing period.

3. Click the drop-down list to select a previous month.

Change the credit card for Premium PayGo

If needed, you can change the credit card that Astra Control has on file for billing.

Steps

1. Click **Account > Billing > Payment method**.
2. Click the configure icon.
3. Modify the credit card.

Invite and remove users

Invite users to join your Astra Control account and remove users that should no longer have access to the account.

Invite users

Account Owners and Admins can invite other users to join the Astra Control account.

Steps

1. Make sure that the user has a [Cloud Central login](#).
2. Click **Account**.
3. In the **Users** tab, click **+ Invite users**.
4. Enter the user's name, email address, and their role.

Note the following:

- The email address must match the email address that the user used to sign up to Cloud Central.
- Each role provides the following permissions:
 - An **Owner** has Admin permissions and can delete accounts.
 - An **Admin** has Member permissions and can invite other users.
 - A **Member** can fully manage apps and compute.
 - A **Viewer** can view resources.

5. Click **Send invite(s)**.

Result

The user will receive an email that invites them to join your account.

Change a user's role

An Account Owner can change the role of all users, while an Account Admin can change the role of users who have the Admin, Member, or Viewer role.

Steps

1. Click **Account**.
2. In the **Users** tab, select the drop-down list in the **Role** column for the user.
3. Select a new role and then click **Change Role** when prompted.

Result

Astra Control updates the user's permissions based on the new role that you selected.

Remove users

An Account Owner can remove other users from the account at any time.

Steps

1. Click **Account**.
2. In the **Users** tab, select the users that you want to remove.
3. Click **Actions** and select **Remove user/s**.
4. When you're prompted, confirm deletion by typing the user's name and then click **Yes, Remove User**.

Result

Astra Control removes the user from the account.

View account activity

You can view details about the activities in your Astra Control account. For example, when new users were invited, when compute was added, or when a snapshot was taken. You also have the ability to export your account activity to a CSV file.

Steps to view all account activity in Astra Control

1. Click **Activity**.
2. Use the filters to narrow down the list of activities or use the search box to find exactly what you're looking for.
3. Click **Export to CSV** to download your account activity to a CSV file.

Steps to view account activity for a specific app

1. Click **Apps** and then click the name of an app.

2. Click **Activity**.

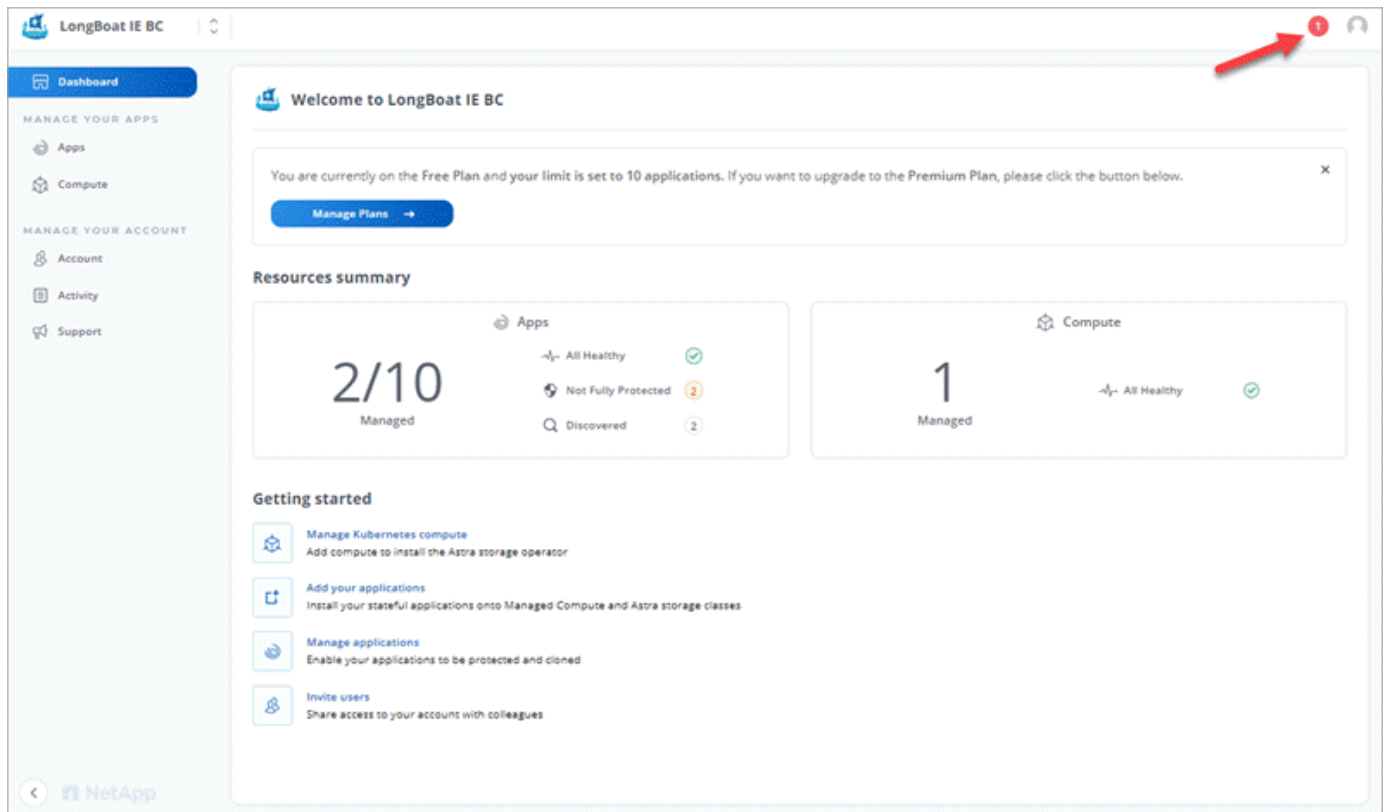
Steps to view account activity for compute

1. Click **Compute** and then click the name of the compute.
2. Click **Activity**.

View and manage notifications

Astra Control notifies you when actions have completed or failed. For example, you'll see a notification if a backup of an app completed successfully.

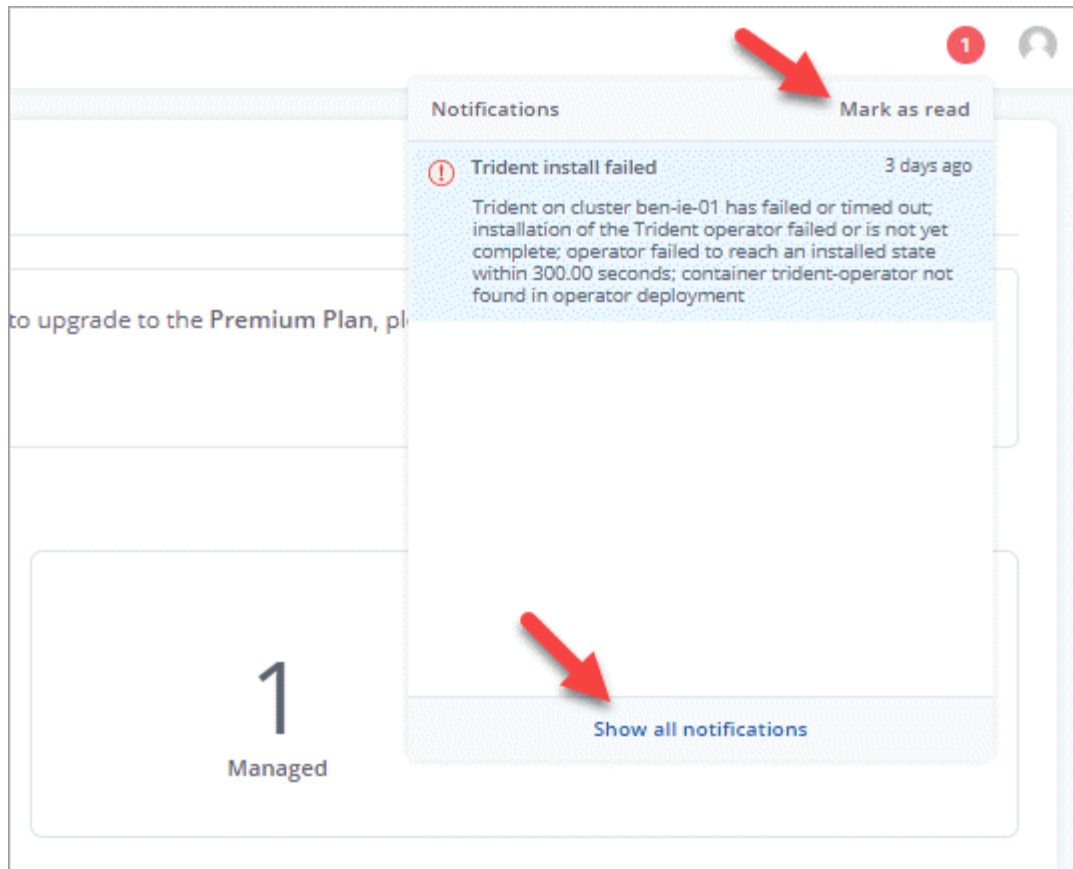
The number of unread notifications is available in the top right of the interface:



You can view these notifications and mark them as read (this can come in handy if you like to clear unread notifications like we do).

Steps

1. Click the number of unread notifications in the top right.



2. Review the notifications and then click **Mark as read** or **Show all notifications**.

If you clicked **Show all notifications**, the Notifications page loads.

3. On the **Notifications** page, view the notifications, select the ones that you want to mark as read, click **Action** and select **Mark as read**.

Close your account

If you no longer need your Astra Control account, you can close it at any time.



Buckets that Astra Control automatically created will be automatically deleted when you close your account.

Steps

1. [Unmanage all apps and compute](#).
2. [Remove credentials from Astra Control](#).
3. Click **Account > Billing > Payment method**.
4. Click **Close Account**.
5. Enter your account name and confirm to close the account.

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