

Exercise 1:

All health and safety initiatives start with risk assessments. (True/False)

Bomb threat investigations must be conducted by a security officer with an explosives expert. (True/False)

CO2 or powder extinguishers can be used on electrical fires. (True/False)

A CO2 fire extinguisher's color-coded panel is black. (True/False)

Evacuations should follow management instructions. (True/False)

Fire detectors sense heat, smoke, and flames. (True/False)

The acronym FIRE (Find, Inform, Restrict, Extinguish, Evacuate) describes fire response actions. (True/False)

Check for rising and falling chests to detect breathing in casualties. (True/False)

Remain calm during evacuations. (True/False)

The three elements of fire are heat, oxygen, and fuel. (True/False)

Security guards should not move suspicious objects during emergencies. (True/False)

Security guards must report health and safety risks according to organizational procedures. (True/False)

Workplace health and safety rules cover all aspects of health and safety. (True/False)

Incident control points should be outside the cordon. (True/False)

RICE stands for Rest, Ice, Compression, Elevation. (True/False)

Preserving life is a key objective of First Aid. (True/False)

“Accident at Work” books record workplace accidents. (True/False)

Emergency procedures are detailed in assignment instructions. (True/False)

Security guards should verbally report their location during emergencies. (True/False)

Applying pressure stops minor bleeding. (True/False)

Discussing solutions is assertive behavior. (True/False)

“Alpha” is the phonetic term for the letter “A”. (True/False)

Transmission, reception, understanding, and feedback are the four basic communication components. (True/False)

Security guards should demonstrate assertive behavior. (True/False)

POP (in dynamic risk assessment) stands for People, Objects, Places. (True/False)

Empathy means seeing things from a customer's perspective. (True/False)

Conflict management involves listening and negotiation. (True/False)

Conflicts should be addressed swiftly and appropriately. (True/False)

Exercise 2:

Security officers deter crime. (True/False)

Visitor passes should not show issue/expiry dates. (True/False)

Access control manages exits. (True/False)

All security companies must register with SIRA. (True/False)

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Polite language maintains a calm atmosphere during searches. (True/False)

Employee licenses must be renewed within 11 days of expiry. (True/False)

Reporting suspicious devices via radio may trigger remote detonation. (True/False)

Drivers should turn off vehicle engines during searches. (True/False)

Guards should prioritize their own safety over others'. (True/False)

Hearsay evidence is admissible in court. (True/False)

Employers are considered external clients. (True/False)

Discussing workplace matters with family and friends is prohibited. (True/False)

Hazardous chemical signs include hazard type and UN identification numbers. (True/False)

Multiple Choice Questions:

D.O.B stands for:

- A. Date of Birth
- B. Daily Occurrence Book
- C. Daily Objectives Book

A security officer should be:

- A. Strict and unsmiling
- B. Very friendly with his visitors
- C. Polite, Positive and Professional

Criminal law carries a:

- A. State Penalty
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What is an act of theft accompanied by violence?

- A. Rape
- B. Murder
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Which Dubai law deals with private security?

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- B. Law 25 of 2009
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An alarm system carries out three functions:

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- B. Detect, Communicate, Output
- C. Detect, Control, Evacuate

A security guard should always know which areas are alarmed:

- A. In order to prevent false activations
- B. In order to inform all the other guards about their locations
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The purpose of Civil Law is to:

- A. Punish people
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The duty of a Control Room Officer is to:

- A. Help the customers and clients
- B. Relax and remain in the control room during duty hours
- C. Provide emergency back-up and support to Security Guards

Preventing unauthorized access means:

- A. Not allowing children to enter the cordoned area
- B. Not allowing the Police to enter the scene

- C. Allowing only those who are authorized officials to enter cordoned area.

Evidence from someone who witnessed the crime is called:

- A. Primary Evidence
- B. Physical Evidence
- C. Direct Evidence

The six types of evidence are:

- A. Primary; Secondary; Documentary; Physical; Hearsay; Opinion; Eyewitness
- B. Primary; Secondary; Circumstantial; Hearsay; Opinion; Direct
- C. Glass; Blood; Fingerprints; Footprints; Knife; Gun

Assignment instructions:

- A. List of the names and telephone numbers of all their friends

- B. Give information about the salary and pay scales in the region
- C. Give information about what the emergency procedures are and what you need to do in such situations.

A fault on the alarm system will always show a _____ light.

- A. Yellow
- B. Green
- C. Red

The Security Industry is divided into three sectors:

- A. Manned; Physical; Systems
- B. Access Control; Search; Patrolling
- C. Civil; Criminal; Local

True or False Questions:

A security guard is a deterrent to crime. (True/False)

Assignment instructions are a good reference manual. (True/False)

All security companies must register their activities with SIRA and obtain a license.
(True/False)

A security service provider should renew their employee's licenses within 28 days of expiry date. (True/False)

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The maximum age for a security guard in Dubai is 55. (True/False)

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Security guards must undergo a criminal record check before they can be licensed.
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True/False Statements:

Licenses for Security Guards in Dubai are issued by Dubai Police Academy. (True/False)

A Security Guard should always carry his pocketbook. (True/False)

A visitor register records details of any accidents on the site. (True/False)

A security guard is not permitted to search anyone on their site without their permission.
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Assertive behaviour is positive behaviour. (True/False)

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Never use a mobile phone to report a Bomb Threat. (True/False)

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Using a radio to report a suspicious device can never lead to an explosion. (True/False)

Security Guards in Dubai should have a good command over English or Arabic. (True/False)

It is the responsibility of all security to know the health and safety signs in their country.
(True/False)

P.O.P. does not stand for People; Objectives; Places. (True/False)

The Security guard's employer is the example of internal customer. (True/False)

The third step in SAFER is "Find Help". (True/False)

A security guard's license must be renewed within 30 days. (True/False)

Criminal Law generally does not refer to Laws which carry a state penalty. (True/False)

One need not always CONTROL AGGRESSION when dealing with conflicts. (True/False)

Aggressive behaviour will make the security guard more effective in handling conflicts.
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The most common extinguisher which can be used for all classes of fire is DCP. (True/False)

The Control Point is located just outside the 'cordoned area'. (True/False)

A male security guard can search a lady's handbag with prior permission from her.
(True/False)

Access Control involves "Handover" and "Takeover". (True/False)

Patrolling involves "Check-in" and "Check-out". (True/False)

Phonetic Alphabet:

A – alpha
B – bravo
C – charlie
D – delta
E – echo
F – foxtrot
G – golf
H – hotel
I – india
J – juliet
K – kilo
L – lima
M – mike
N – november
O – oscar
P – papa
Q – quebec
R – romeo
S – sierra
T – tango
U – uniform
V – victor
W – whiskey
X – x-ray
Y – yankee
Z – zulu

Multiple Choice Questions:

Types of patrols include:

- A. Random and Specific
- B. Primary and Secondary
- C. First and Final

Monitoring equipment is used mainly to:

- A. Make sure the area is secure
- B. Help the security guard
- C. Keep a record of patrols

A security guard has:

- A. Special powers to conduct a search

- B. Powers same as the Police to conduct a search
- C. No special power or authority to search persons or property

If an item is found during a search and the person has no proof of ownership or proper documents, the security guard should:

- A. Call the police
- B. Arrest or detain the person
- C. Follow his assignment instructions and the employer's directions

An employer is an example of an:

- A. Internal client
- B. External client
- C. Statutory agent

There are two types of access control:

- A. Internal and External
- B. Mechanical and Electronic
- C. Snap and Random

A stationary agent could be:

- A. A delivery person delivering regular food
- B. A cleaner working on the site regularly
- C. A policeman with proper documents

A female can only be searched by a female; this implies:

- A. Opposite-sex searching
- B. Same-sex searching

- C. Searching only female customers

Access control at the gatehouse is concerned with:

- A. Vehicles
- B. People
- C. Vehicles and pedestrians

Clocking is done to ensure:

- A. All employees arrive to work on time
- B. All security guards are arriving at duty on time
- C. The security guard is following his contract and assignment instructions correctly

“Self-search” is the same as:

- A. The security guard searching the customer

- B. Search done by use of metal detectors
- C. The person who is searched removes his own belongings from bags and pockets

“Hands-free searching” implies:

- A. Use of metal detectors
- B. Just a visual search
- C. Swipe card entry systems

Swipe card entry systems and proximity readers are examples of:

- A. Electronic access control
- B. Mechanical access control
- C. Physical access control

Patrol routes and timings need to be planned properly to:

- A. Make sure the security guard is kept busy all day
- B. Planning is an important part of security guarding
- C. All areas are visited on a regular basis throughout the shift

The correct word to use when ending a radio transmission is:

- A. Over
- B. Out
- C. End

True/False Statements:

Security guards can search anyone on their site. (True/False)

The purpose of access control is to control exit from the premises. (True/False)

The first patrol is also called special patrol. (True/False)

Passes issued to visitors should include the date of issue or expiry. (True/False)

The purpose of access control is the prevention of unauthorized access or egress by persons or vehicles to premises and property. (True/False)

A security guard should always carry their pocketbook when on duty. (True/False)

The purpose of first patrol is to set standards for other patrols in the day. (True/False)

The purpose of first patrol is to identify the special risks on your site. (True/False)

A security officer should only conduct a search with permission of the person. (True/False)

Patrols should be done following the same route and timings every day. (True/False)

While searching words like please, thank you, 'Sir' Madam etc. will help to maintain a normal and positive atmosphere. (True/False)

When searching vehicles, the driver must be asked to get out of the vehicle. (True/False)

When searching vehicles, the driver must be asked to switch off the engine. (True/False)

A visitor register records the details of any accidents a visitor might have whilst on site. (True/False)

The correct word to use when ending a radio transmission is OUT. (True/False)

Multiple Choice Questions:

If a customer is angry and has a complaint, the security guard should:

- A. Ask his colleague to handle the matter
- B. Avoid talking to him
- C. Calm the person and write down the details of the complaint

To fight an electrical fire, use:

- A. Foam extinguisher
- B. Wet chemical extinguisher
- C. CO2 and powder-filled extinguishers

Discrimination is treating another person differently because of their:

- A. Race, religion, caste, sex

- B. Educational background

- C. Clothes

The phonetic word for the letter “M” is:

- A. Mango

- B. Mike

- C. Michael

Reports are important because they are used to:

- A. Impress management
- B. Test the writing skills of the security guard
- C. Obtain and evaluate information

When helping with an evacuation, the security guard should:

- A. Run around the site shouting orders
- B. Run away from the site before trouble
- C. Remain calm and follow orders

If a security guard encounters a health and safety incident, they should:

- A. Call the health authorities immediately
- B. Call the police
- C. Report the risk according to procedures

If a security guard sees a suspicious object during an emergency, they should:

- A. Go and investigate
- B. Take a colleague to check the object
- C. Do not touch it; just report it

The phonetic letter “T” stands for:

- A. Train
- B. Trouble
- C. Tango

There are two parties in any communication:

- A. Customer and client
- B. Manager and supervisor
- C. Sender and receiver

All reports must be:

- A. Verbal
- B. Non-verbal

- C. Factual and not fiction

An incident control point should be located:

- A. In the cordoned area where the incident occurred
- B. Far away from the area where the incident occurred
- C. Just outside the cordoned area where the incident occurred

All health and safety initiatives begin with:

- A. Planning for the future of employees
- B. Installing the correct safety equipment
- C. Conducting a risk assessment of the site

Fire system detectors look for:

- A. Heat, smoke, and movement
- B. Heat, smoke, and flames
- C. Heat, moisture, and vibration

The abbreviation RICE stands for:

- A. Rest, ice, compression, elevation
- B. Read, instruct, compare, evaluate
- C. Risk, inform, communicate, evacuate

True/False Statements:

Slips, trips, and falls are common causes of accidents. (True/False)

Health and safety is not the responsibility of the security guard. (True/False)

Not all bomb threats should be taken seriously. (True/False)

Illness is an emergency. (True/False)

The red-colored sign or symbol prohibits you or tells you not to do something. (True/False)

It is safe to use a CO2 extinguisher on an electrical fire. (True/False)

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Security guards must understand and have working knowledge of all fire-fighting equipment on their site. (True/False)

In the word FIRE, the letter E stands for extinguish/evacuate. (True/False)

A security guard should consider other people's safety before their own. (True/False)

The third stage in good communication is transmit. (True/False)

If the correct type of extinguisher cannot be found, then use any extinguisher. (True/False)

The last stage in good communication is feedback. (True/False)

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- A. The security guard searching the customer
- B. Search done by use of metal detectors
- C. The person who is searched removes his own belongings from bags and pockets

“Hands-free searching” implies:

- A. Use of metal detectors
- B. Just a visual search
- C. Swipe card entry systems

Swipe card entry systems and proximity readers are examples of:

- A. Electronic access control
- B. Mechanical access control
- C. Physical access control

Patrol routes and timings need to be planned properly to:

- A. Make sure the security guard is kept busy all day
- B. Planning is an important part of security guarding

- C. All areas are visited on a regular basis throughout the shift

The correct word to use when ending a radio transmission is:

- A. Over
- B. Out
- C. End

True/False Statements:

Security guards can search anyone on their site. (True/False)

The purpose of access control is to control exit from the premises. (True/False)

The first patrol is also called special patrol. (True/False)

Passes issued to visitors should include the date of issue or expiry. (True/False)

The purpose of access control is the prevention of unauthorized access or egress by persons or vehicles to premises and property. (True/False)

A security guard should always carry their pocketbook when on duty. (True/False)

The purpose of first patrol is to set standards for other patrols in the day. (True/False)

The purpose of first patrol is to identify the special risks on your site. (True/False)

A security officer should only conduct a search with permission of the person. (True/False)

Patrols should be done following the same route and timings every day. (True/False)

While searching words like please, thank you, 'Sir' Madam etc. will help to maintain a normal and positive atmosphere. (True/False)

When searching vehicles, the driver must be asked to get out of the vehicle. (True/False)

When searching vehicles, the driver must be asked to switch off the engine. (True/False)

A visitor register records the details of any accidents a visitor might have whilst on site. (True/False)

The correct word to use when ending a radio transmission is OUT. (True/False)

Multiple Choice Questions:

If a customer is angry and has a complaint, the security guard should:

- A. Ask his colleague to handle the matter
- B. Avoid talking to him
- C. Calm the person and write down the details of the complaint

To fight an electrical fire, use:

- A. Foam extinguisher
- B. Wet chemical extinguisher
- C. CO2 and powder-filled extinguishers

Discrimination is treating another person differently because of their:

- A. Race, religion, caste, sex
- B. Educational background
- C. Clothes

The phonetic word for the letter “M” is:

- A. Mango
- B. Mike
- C. Michael

Reports are important because they are used to:

- A. Impress management
- B. Test the writing skills of the security guard
- C. Obtain and evaluate information

When helping with an evacuation, the security guard should:

- A. Run around the site shouting orders
- B. Run away from the site before trouble

- C. Remain calm and follow orders

If a security guard encounters a health and safety incident, they should:

- A. Call the health authorities immediately
- B. Call the police
- C. Report the risk according to procedures

If a security guard sees a suspicious object during an emergency, they should:

- A. Go and investigate
- B. Take a colleague to check the object
- C. Do not touch it; just report it

The phonetic letter “T” stands for:

- A. Train

- B. Trouble

- C. Tango

There are two parties in any communication:

- A. Customer and client
- B. Manager and supervisor
- C. Sender and receiver

All reports must be:

- A. Verbal
- B. Non-verbal
- C. Factual and not fiction

An incident control point should be located:

- A. In the cordoned area where the incident occurred
- B. Far away from the area where the incident occurred
- C. Just outside the cordoned area where the incident occurred

All health and safety initiatives begin with:

- A. Planning for the future of employees
- B. Installing the correct safety equipment
- C. Conducting a risk assessment of the site

Fire system detectors look for:

- A. Heat, smoke, and movement
- B. Heat, smoke, and flames

- C. Heat, moisture, and vibration

The abbreviation RICE stands for:

- A. Rest, ice, compression, elevation
- B. Read, instruct, compare, evaluate
- C. Risk, inform, communicate, evacuate

True/False Statements:

Slips, trips, and falls are common causes of accidents. (True/False)

Health and safety is not the responsibility of the security guard. (True/False)

Not all bomb threats should be taken seriously. (True/False)

Illness is an emergency. (True/False)

The red-colored sign or symbol prohibits you or tells you not to do something. (True/False)

It is safe to use a CO2 extinguisher on an electrical fire. (True/False)

The red-colored sign or symbol prohibits you or tells you not to do something. (True/False)

It is safe to use a CO2 extinguisher on an electrical fire. (True/False)

Security guards must understand and have working knowledge of all fire-fighting equipment on their site. (True/False)

In the word FIRE, the letter E stands for extinguish/evacuate. (True/False)

A security guard should consider other people's safety before their own. (True/False)

The third stage in good communication is transmit. (True/False)

If the correct type of extinguisher cannot be found, then use any extinguisher. (True/False)

The last stage in good communication is feedback. (True/False)

It is safe to use a water extinguisher on an electrical fire. (True/False)