



SOF3700U
Database Management Systems Project

Student	Student ID
Sufiya Arab	100876515
Ashka Patel	100871256
Mashal Niazi	100860021
<u>Yordanos Keflinkiel</u>	100867864
Mahnoor Jamal	100822030
Riya Rajesh	100869701

Problems to Address:

- Data Privacy: Ensure customer data privacy by hiding IP addresses and personal information.
- Data Accuracy and Quality: Mechanisms to maintain high system data accuracy and integrity
- Duplicate Prevention: Avoid duplicate entries, errors, and miscalculations in data.
- Real-Time Updates: Provide real-time updates for claims status and other critical information.

Goals and Objectives:**Goals:**

- Build a database for home, life, and vehicle insurance.
- Register customers and dependents.
- Enable insurance claim submissions with status tracking.
- Verify customer eligibility based on criteria.
- Create user-friendly interfaces for each insurance type.

Motivations:

- Promote inclusivity and fairness in insurance offerings.
- Simplify claim submissions for faster processing.
- Enhance transparency in policy management.
- Provide flexible, customer-focused solutions.
- Build trust by supporting customers in financial hardship.

Related Work and How Our Work will Differ:

- We plan to prioritize simplicity and transparency through tailored user interfaces for different insurance types
- Develop a more inclusive, customer-friendly system that provides fair coverage options for individuals with diverse health conditions. Focus on clear, easy-to-understand policies with detailed explanations of premiums, coverage amounts, and terms.
- Flexible payment options, such as installment plans, delayed payments, or temporary premium reductions for individuals going through financial struggles. This can help retain customers and avoid policy cancellations

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Methodology

- Database Structure:

Key tables include:

- Customers: Stores personal info.
- Policies: Manages insurance policies.
- Life Insurance, Vehicles, and House Insurance: Store specific policy details.
- Payments, Claims Status, Claims History: Handle transactions and claim tracking.

Each insurance type will have a tailored user interface for an improved user experience.

- Plan & Timeline:

- Planning & Requirements: Finalize system features, assign team roles, and define the database structure.
- Database Design: Create the ERD, define keys and relationships, and design the schema.
- Database Setup & Backend Development: Set up the database, implement CRUD operations, and establish relationships between tables.
- Frontend Design & Development: Develop the user interfaces and connect to the backend.
- Presentation & Review: Prepare the final presentation and conduct reviews with the team.