

1.Create a simple cloud software application and provide it as a service using any Cloud Service Provider to demonstrate Software as a Service (SaaS).

## AIM

The aim of this experiment is to develop a simple cloud-based Software as a Service (SaaS) application using Zoho Creator. The application involves creating three interlinked forms—Customers, Orders, and Feedback—where the Orders and Feedback forms are linked to the Customers form using lookup fields. This setup allows users to add, view, and manage customer-related data such as personal details, orders, and feedback entirely online.

## PROCEDURE

1. **Log in to Zoho Creator** and create a new app named “**Customer Management App**.”
2. **Create 3 Forms:**
  - o **Customers:** Name, Email, Phone, Address
  - o **Orders:** Customer Name (Lookup to Customers), Product Name, Quantity, Order Date
  - o **Feedback:** Customer Name (Lookup to Customers), Feedback, Rating
3. **Link Orders and Feedback forms to Customers** using **Lookup fields** to display customer names.
4. **Create Table Reports** for each form so users can view stored data easily.
5. **Share the App** by adding user emails, allowing them to access and manage data online.

The image displays three separate browser windows for a "CUSTOMER MANAGEMENT APP" on a Zoho Creator platform.

- Customer Management App - Customers:** Shows a list of three customers: thouhid raj, jogender raj, and suganth raj. Each customer has a row with columns for Name, Email, Phone, and Address.

Name	Email	Phone	Address
thouhid raj	123abcd@gmail.com	+91123456789	456 efg, chennai, tamilnadu, 632012, American Samoa
jogender raj	911hi@gmail.com	+919175627829	123 abc, chennai, tamilnadu, 632012, India
suganth raj	123abcd@gmail.com	+919175627829	123 abc, chennai, tamilnadu, 632012, India

- Customer Management App - Orders:** Shows a list of three orders placed by customers. Each order includes product name, quantity, and order date.

customer	product name	quantity	Order Date
thouhid raj	briyani	5	19-Dec-2025
jogender raj	snaks	3	18-Dec-2025
suganth raj	juice	2	17-Dec-2025

- Customer Management App - Feedback:** Shows a list of feedback entries from three customers. Each entry includes a multi-line text input and a dropdown selection.

customer name	Multi Line	Drop Down
thouhid raj	average	2
jogender raj	good	4
suganth raj	beverages	1

## RESULT

The Customers form successfully stored all customer details, while the Orders form recorded orders linked to the respective customers, and the Feedback form collected customer feedback associated with each customer.