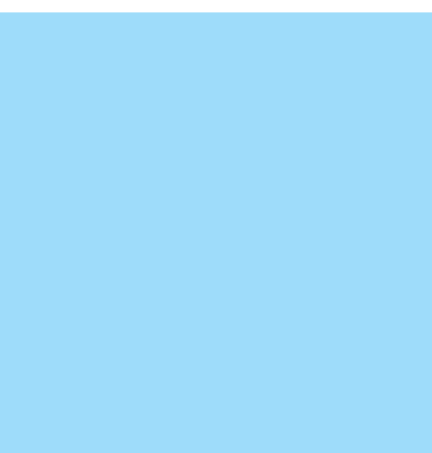




Says

What have we heard them say?
What can we imagine them saying?



Thinks

What are their wants, needs, hopes, and dreams?
What other thoughts might influence their behavior?

What do patients at health hub medical clinic


What might be going through their minds

this can include their concerns

questions or feedback

this can encompass their worries

expectations or goals related to their health



Preparation and Maintanence of ZOHO Books for HealthHub Medical Clinic

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What actions do patients take t the clinic

what emotions do patients experience when visiting the clinic

This could involve checking in

filling out paprwork

this can range from anxiety

fear to relief or comfort



Does

What behavior have we observed?
What can we imagine them doing?



Feels

What are their fears, frustrations, and anxieties?
What other feelings might influence their behavior?

[See an example](#)