

SUGANDH BANSAL

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Data Analyst | Service Management | Python Educator | Youtuber | SQL | Power BI | Tableau | Excel

I am a Pythonista with 1+ years of experience of teaching Python along with 4+ years of experience delivering customer services to high value clients. With my curious and analytical persona, I acquire new information and am quick at finding solutions. I am a focused goal-oriented person, and was recognized as the top performer among colleagues and management. My core values are empathy and collaboration.

PROFESSIONAL EXPERIENCE

Educator, [PlusOne Tuition](#), Remote (UK & USA)

June 2021–Oct. 2021

- Tutor students with diverse backgrounds on the career perspectives of Python
- Prepare quiz and presentations for project and class lessons as well as training (Google Drive, Colab)
- Develop customized curriculum according to the students' progress and understanding
- Supported the education and management team with their ongoing projects
- **Skills:** Python, SaaS (Google Drive), Zoom, Time management, Public relation, Mentoring and coaching, Leadership

Sales Consultant, [The Change Group](#), Denmark

July 2018–September 2021

- Ensuring excellent customer service
- Managing exceptions and handling complaints
- Assuring the compliance with anti-money laundering processes
- WU agent, following KYC process
- Litmos periodic training to upgrade skills
- **Skills:** Customer service, Internal IT system, MS office, Cash handling, Training and managing

KPMG Virtual Internship

May 2021 – June 2021

- Execute the data quality assessment and clean data
- Informed clients and stakeholders about data quality and analysis with compelling presentation
- Research and analyze the target audience for the promotion of new product and presented on Tableau
- Clustered and segmented data through marketing analysis (RFM Analysing method)
- **Skills:** Python, Presentation skill, Data Analysis, Time management, Working with deadlines

Quantum Virtual Internship

January 2022

- Data preparation and customer analytics
- Experimentation and uplift testing
- Analytics and commercial application
- **Skills:** Python, Presentation skill, Data Analysis, Time management, Working with deadlines

Kitchen Assistant, Burger King, Denmark

April 2018–June 2018

- Helped in kitchen with chopping and preparing material for chef
- Dishwashing and kitchen cleaning
- **Skills:** Time management, Fast pace work even in stress, Patience and perfection, Attentive and initiator

Youtuber, [Python Tutorials \(Beginner level to Advance\)](#)

Jan. 2022 - Present

- Python Video Tutorials with hands on [exercise](#)
- **Skills:** Anaconda Jupyter Notebook, Google Colab, Python, Pandas, NumPy, Matplotlib etc.

Founder and Designer, [Garden of Threads](#), Denmark

June 2020–March 2021

- Upcycled dresses and home interiors to fit customer's need
- Custom tailored masks for adults and children
- Designed and custom-tailored new dresses and home interior for events
- **Skills:** Sustainability, Customer Service, Communication, Time Management, MS Office, Working with Deadlines

PROJECTS

1. [IBM Capstone Project](#) - The Battle of neighbourhood
2. [ReDI Final Project](#) – Customer Data Analytics
3. [KPMG Internship project](#) – Analysing report of 3 datasets (Customer Demographic, Customer Address, Customer Transaction)
4. [Quantum Internship Project](#) – Chips Retail Analytics

EDUCATION

Data Analytics, [ReDI School of Integration](#), Denmark

December 2021

- Data wrangling, cleaning and analysis
- Data visualization and presentation
- Statistical modelling
- Pandas, NumPy, Matplotlib, Plotly

Data Analytics Certificate, [IBM Certification](#), Denmark

May 2021

- Python (IBM Watson)
- SQL (IBM Db2)
- Machine Learning (Segmentation, classification, regression)

Introduction to Data Analysis using Excel, [Rice University](#), Coursera

November 2019

- Look-up Tables
- Pivot table and charts
- Functions and formulas

EUD Grundforløb 2, EUC Nordvestsjælland, Denmark

June 2019

- Marketing, IT, Business Economics, Danish and English
- Weekly project with each subject targeting a particular company
- Final project with vocal examination about IT system in companies

Economics and English, Bachelors of Arts, India

June 2001

- Indian Economics and Micro Economics
- Statistics
- Indian and American Literature

ADDITIONAL SKILLS

Language	IT	Soft
English Danish Hindi Urdu	Python SQL Excel Google Drive Google Colab Tableau Power BI	- Communication - Adaptability - Time management and prioritization - Integrity - Entrepreneurship - Initiator and self-motivated - Collaboration - Empathy

PERSONAL

I am a social person, who likes to be with friends and family. In my free time, I generally paint and listen to music. I also enjoy going out with my friends and on tour with family. I am an active person, who enjoys organizing events and have been part of voluntary cultural organizations. I have been conducting art and sewing workshops over the world.

Apart that since I have learned Python, I have developed a passion to work with the language. I create lessons for math calculations for my daughter for practice. I also have generated customized bingo coupons with using python coding. I also created basic games to play with family and friends online during Covid time, when face to face meeting and playing was not an option.