ZEUX

ICICI Bank Money2India Revamp Website Review

14th May, 2020
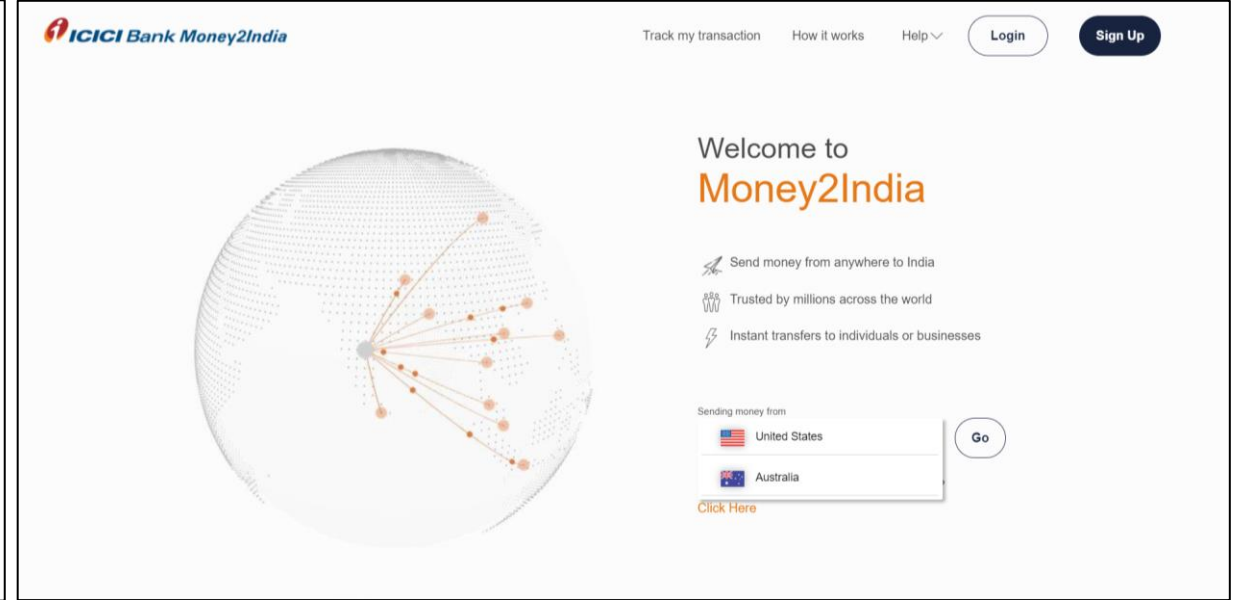
ICICI Bank Money2India

Landing Page - Desktop
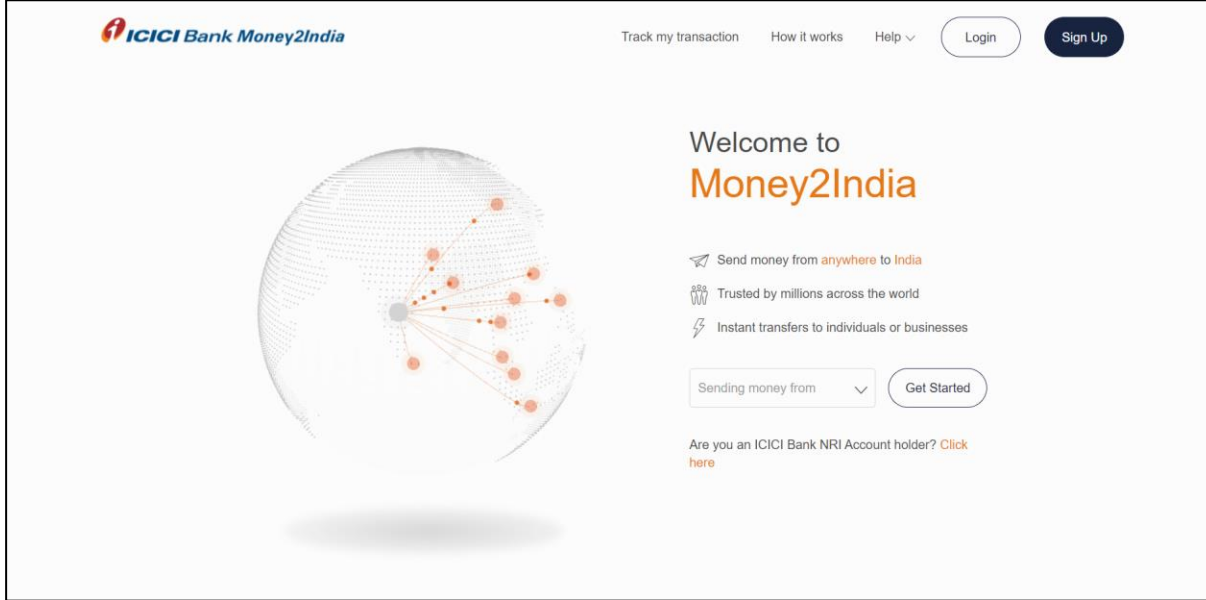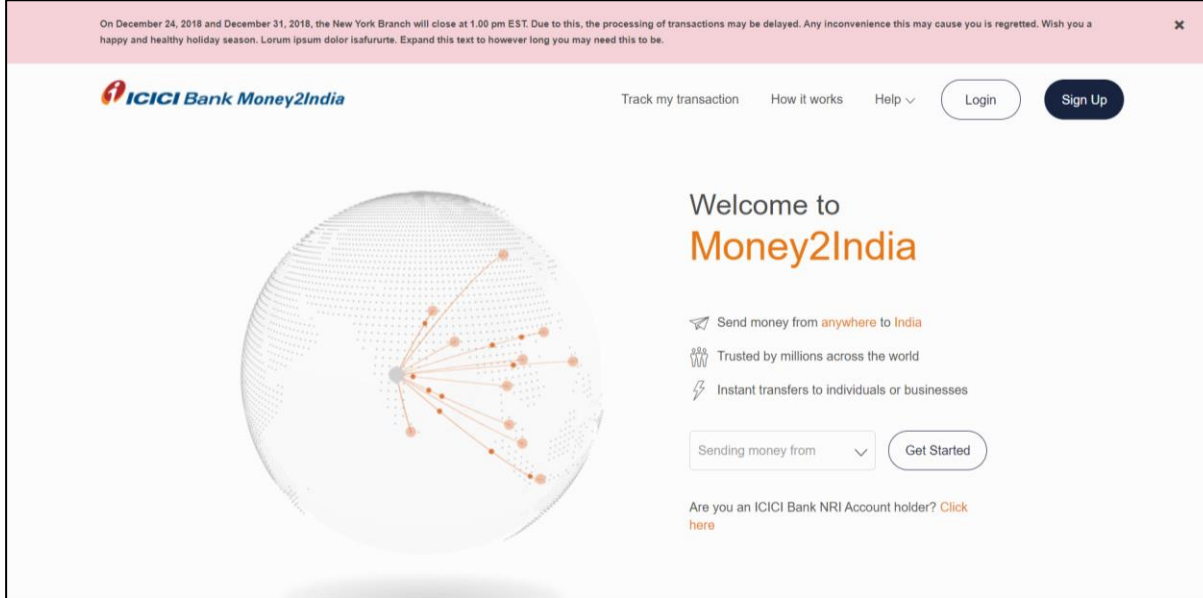
Design

UAT Server

1. Globe is not animating.
2. Drop-shadow on globe going below the fold.
3. Aeroplane icon is different from design.
4. Extra space above country selection box.
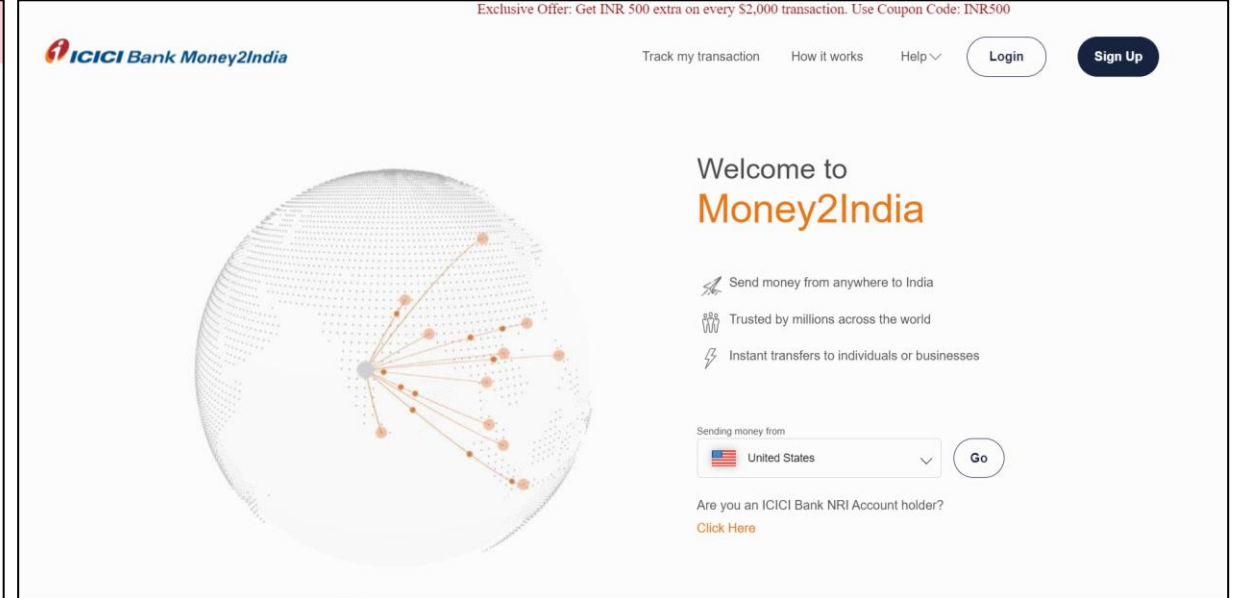5. Last country (Australia) should not have a separator below it.
6. CTA buttons (Login, Sign up, etc.) should not be bold.

Landing Page - Desktop

Design

UAT Server

1. Treatment of system notification not as per design.
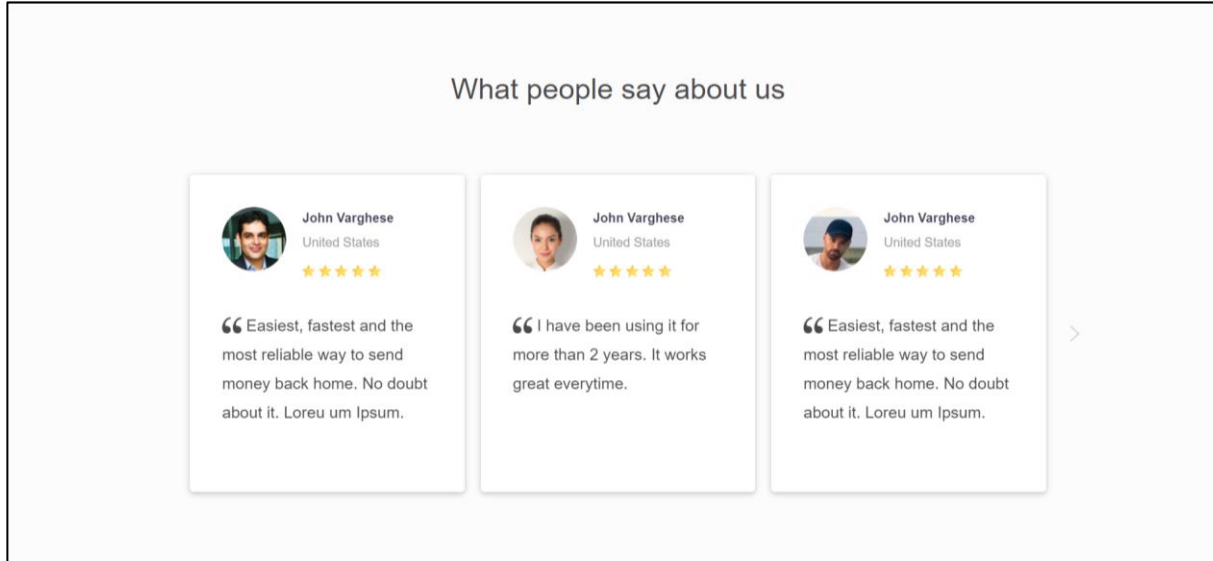
Landing Page - Desktop
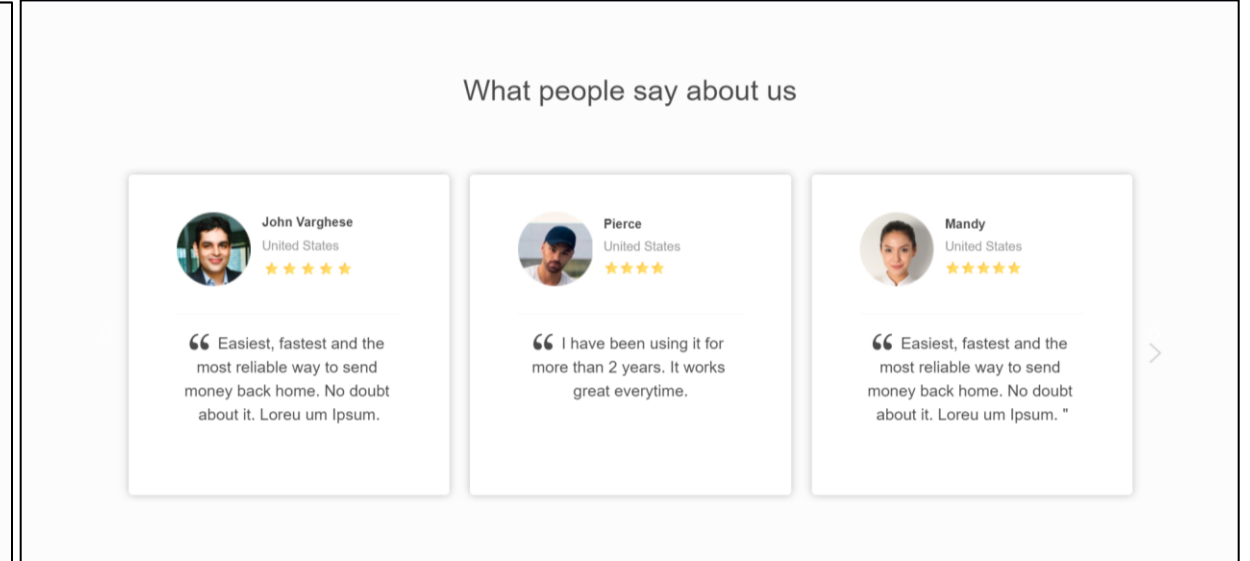
Design

UAT Server

1. Spacing below the icons is less.
2. Line-height for the text below the icons should be more.

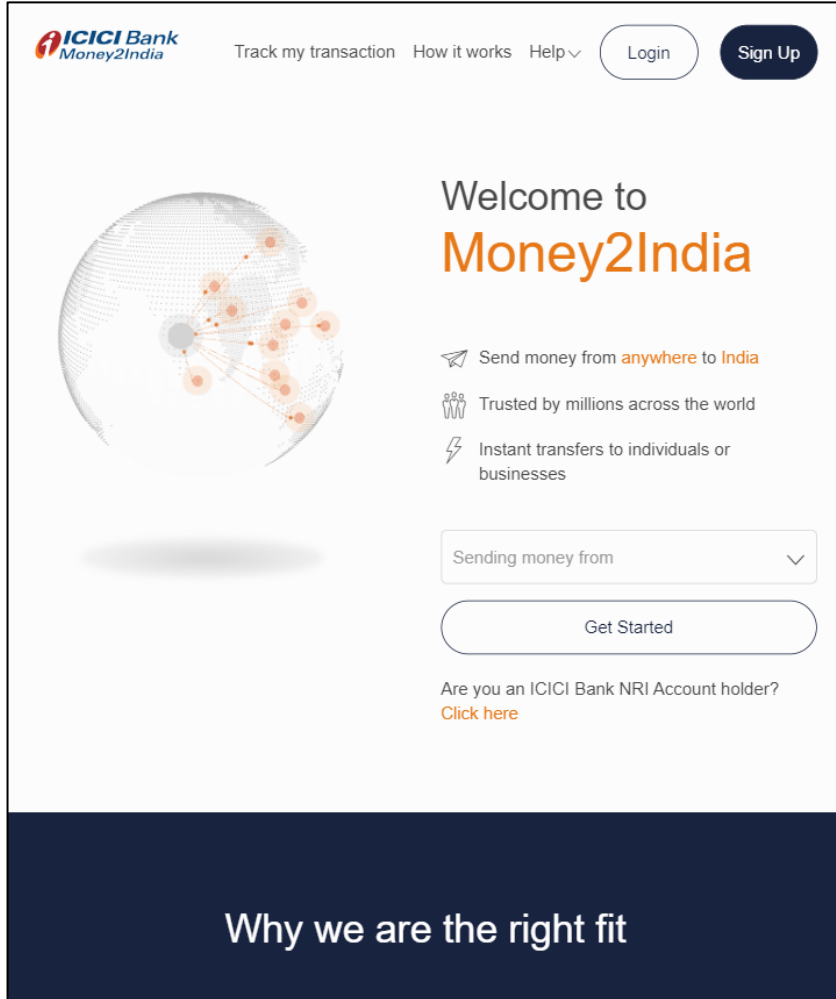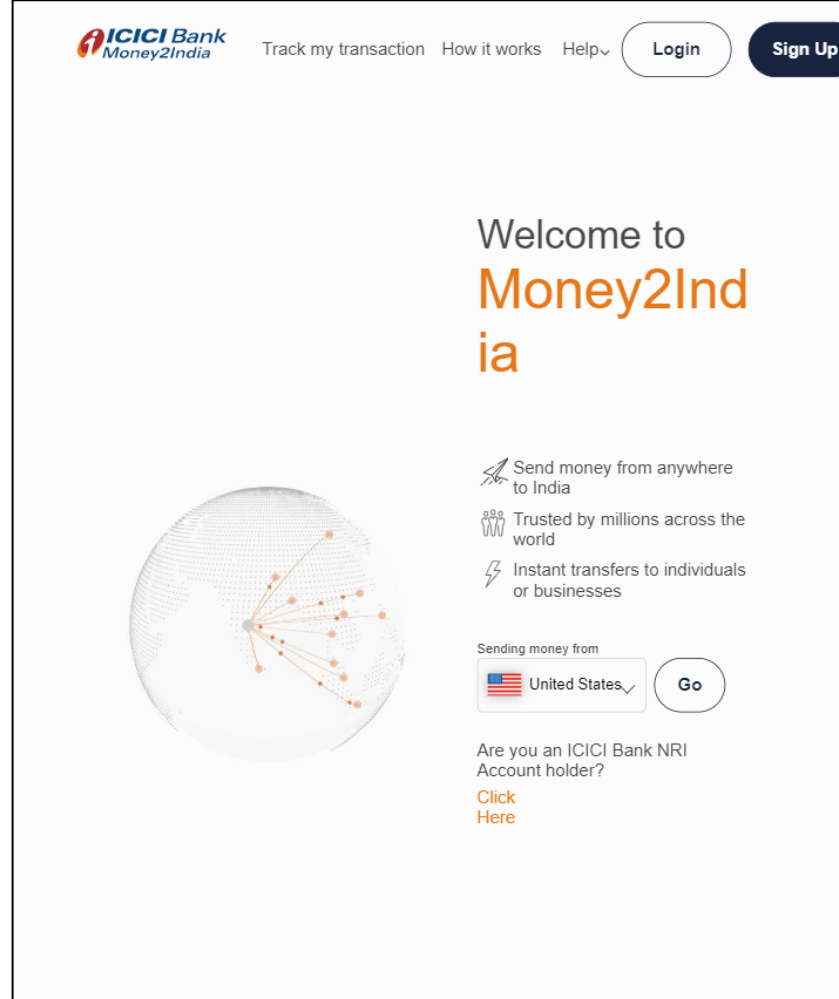# Landing Page - Desktop

Design

UAT Server

1. The quotes are centre-aligned instead of left align.
2. Line-height should be more.
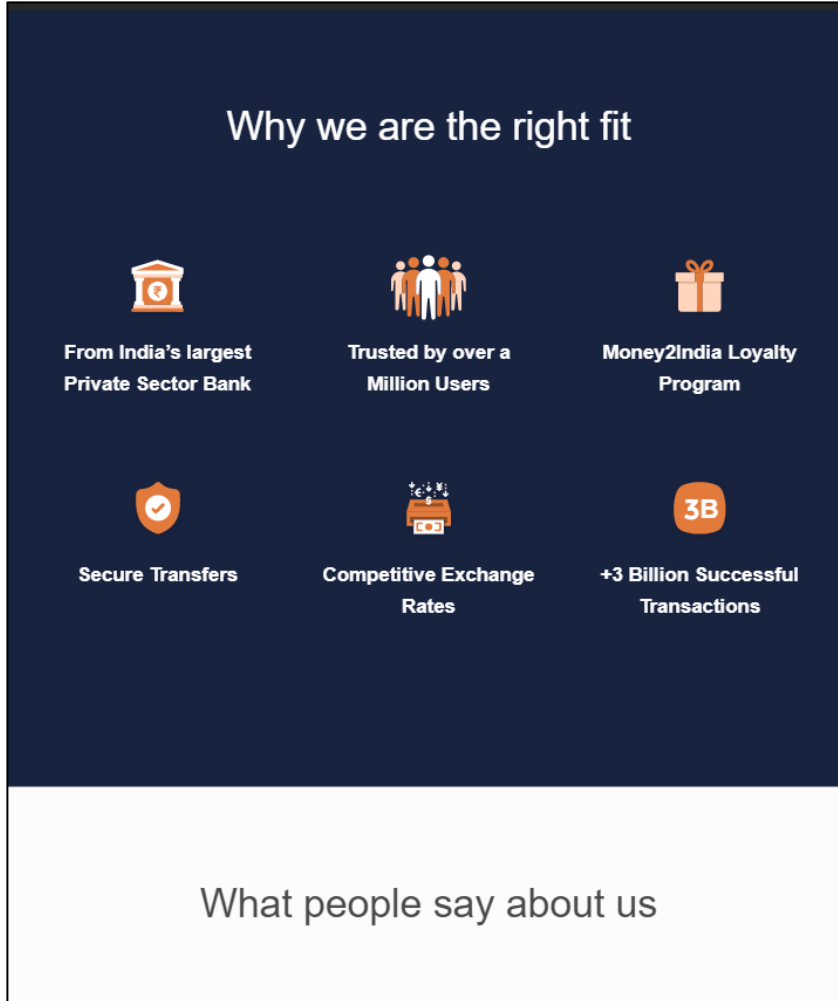
Landing Page - Tablet

Design

UAT Server

1. Header not centre-aligned
2. Sign up button getting cut off
3. Too much spacing around content
4. Money2India getting wrapped
5. Globe not aligned with title
6. Globe not animating
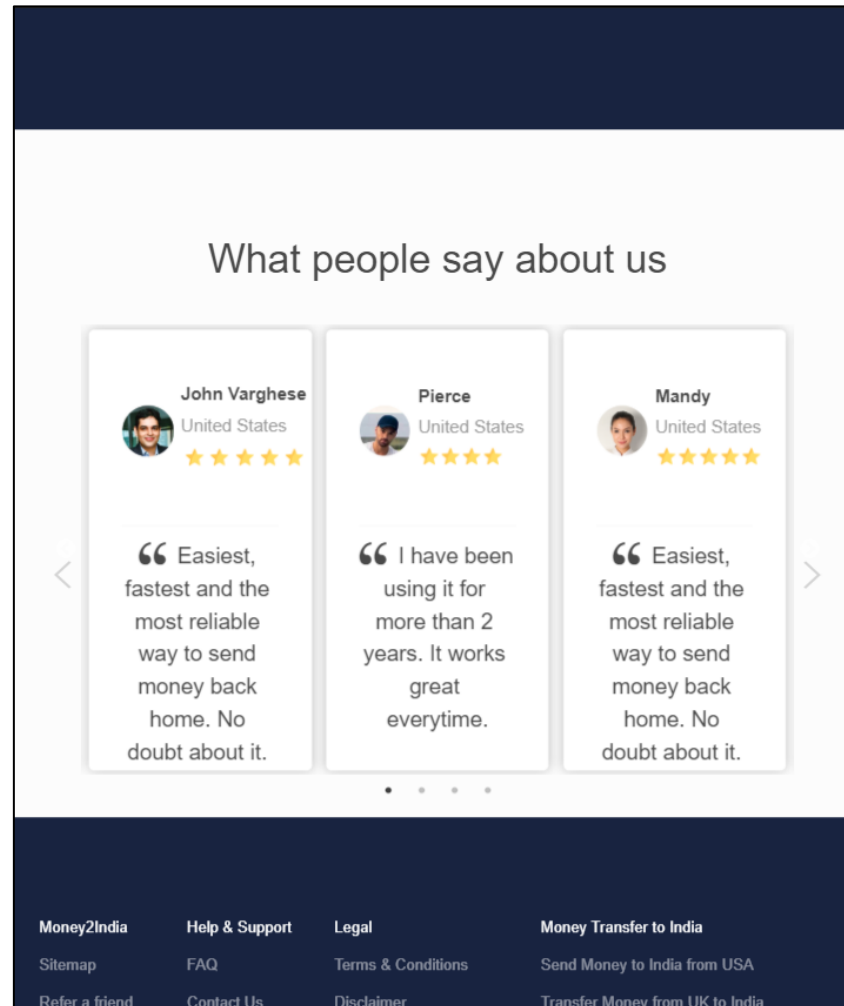7. Drop-shadow on globe going below the fold

Landing Page - Tablet

Design

UAT Server

1. Too much spacing around content
2. Icons are too big
3. Spacing below the icons is less
4. Line-height for the text below the icons should be more
5. Words (Transactions) breaking into 2 lines

Landing Page - Tablet
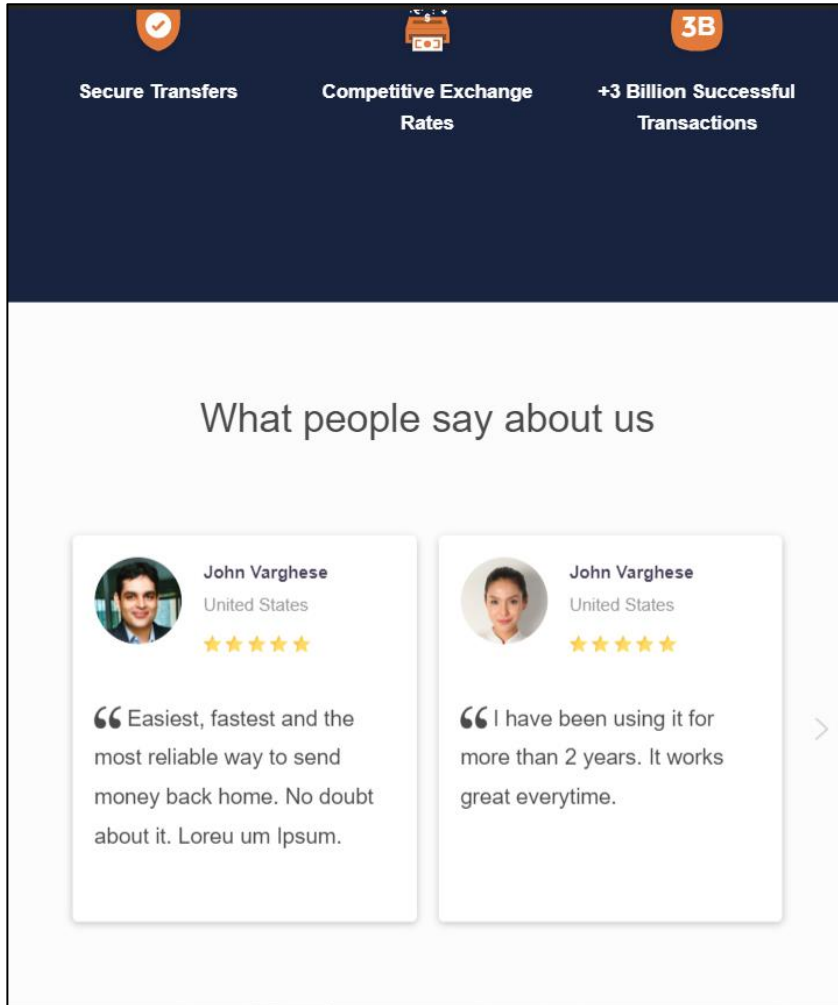
Design

UAT Server

1. There should be only 2 testimonials visible at a time
2. The quotes are centre-aligned instead of left align

Landing Page - Mobile
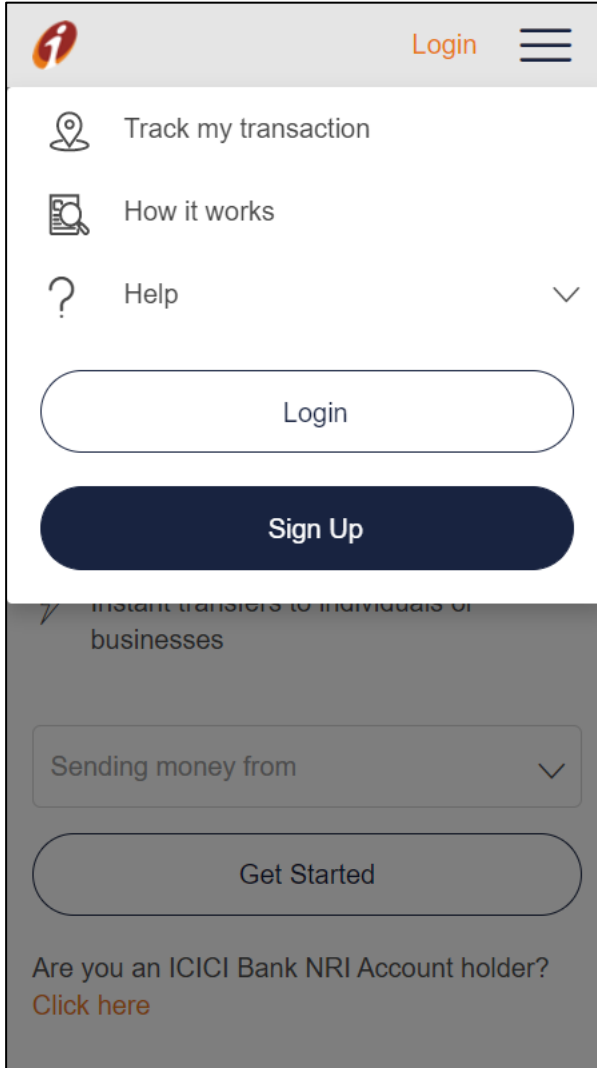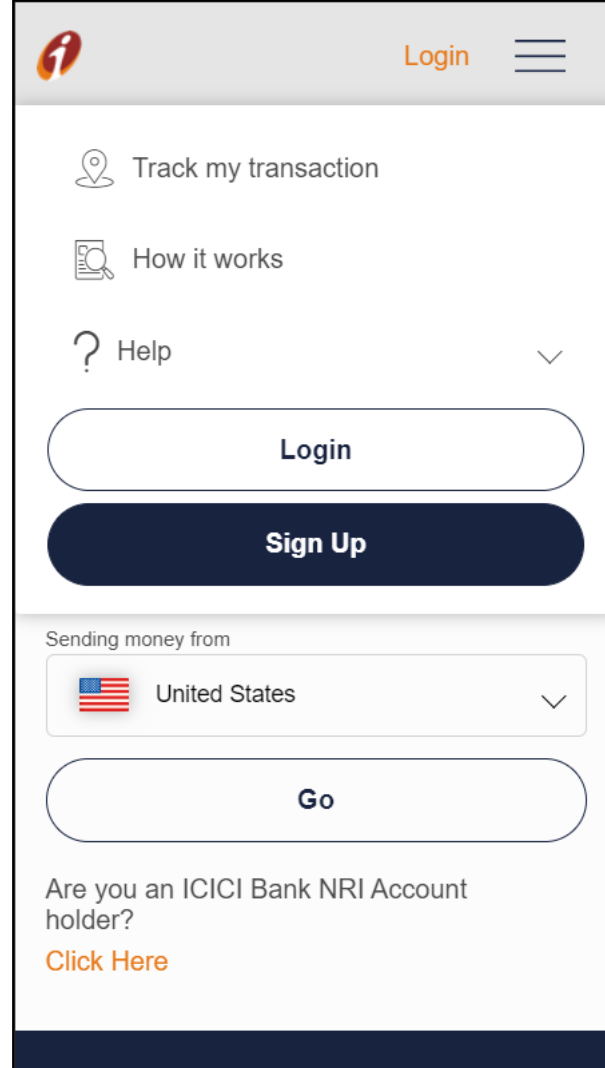
Design

UAT Server

1. Transparency missing when hamburger menu is open
2. Menu animation should be slide up and down
3. Gray menu bar padding is more than design
4. Spacing between Login and Sign Up buttons should be more

Landing Page - Mobile
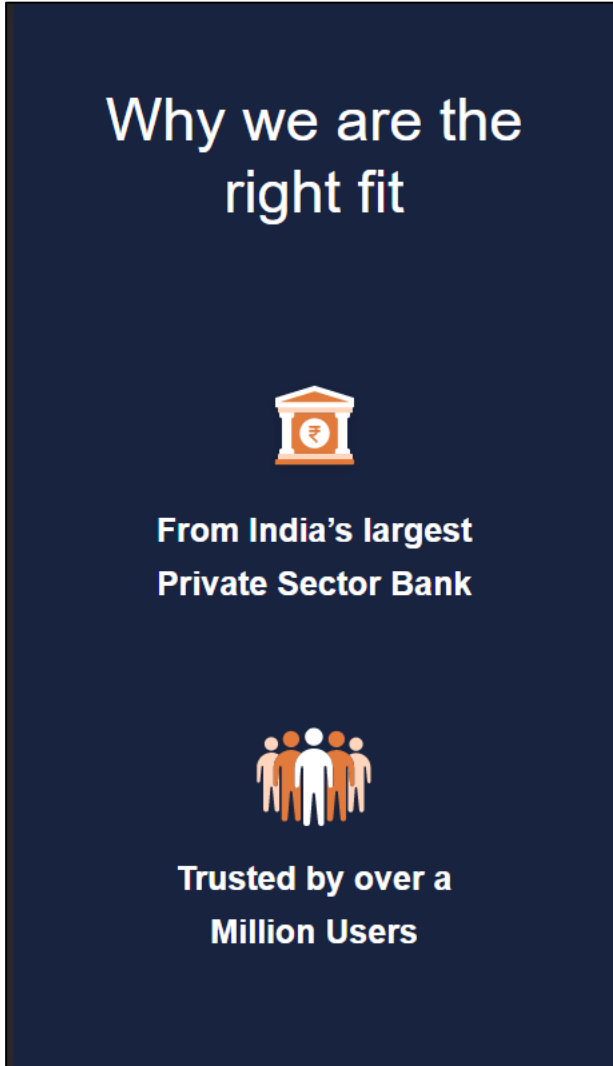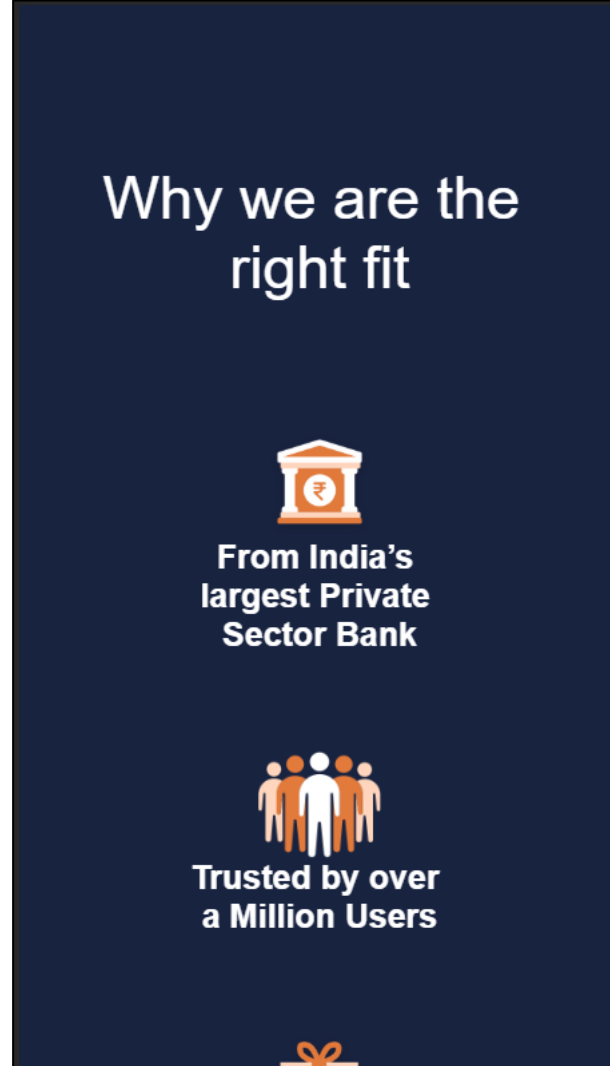
Design

UAT Server

1. Too much spacing above title
2. Spacing below the icons is less
3. Line-height for the text below the icons should be more
4. Icon text should be wider

Landing Page - Mobile

Design

UAT Server

What people say about us

John Varghese
United States

66 Easiest, fastest and the most reliable way to send money back home. No doubt about it. Loreu um Ipsum.

What people say about us

John Varghese
United States
★ ★ ★ ★ ★

66 Easiest, fastest and the most reliable way to send money back home. No doubt about it. Loreu um Ipsum.
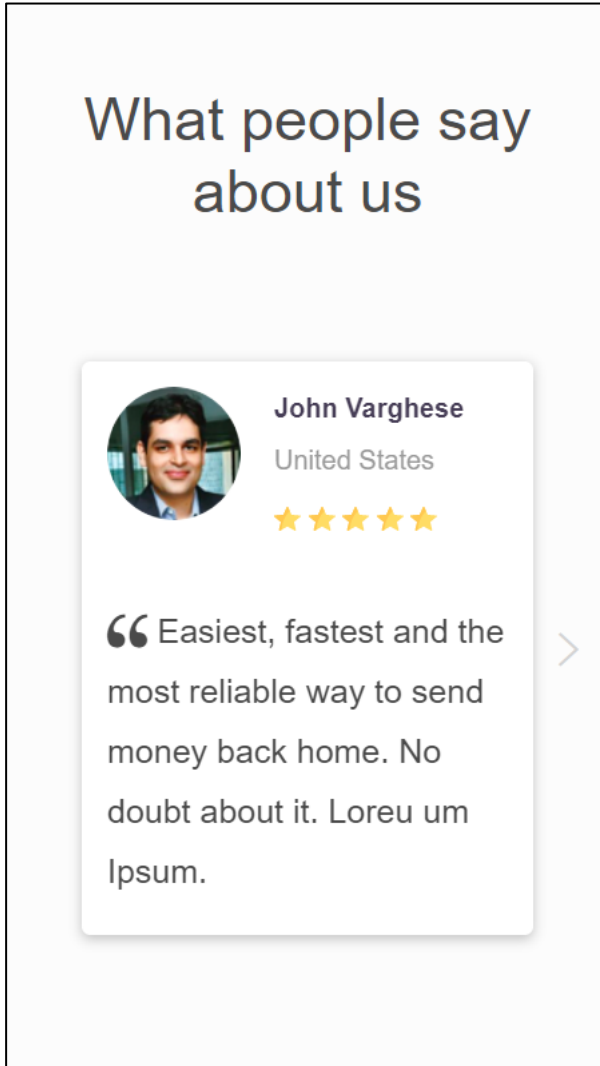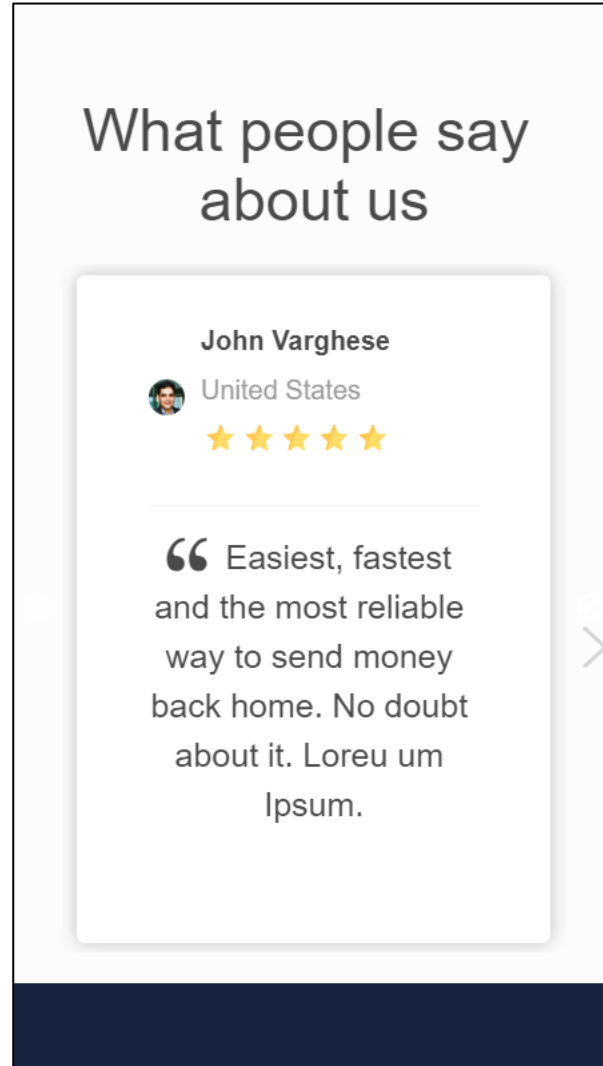
1. Too much spacing above title
2. Too much spacing within the testimonial card
3. Image is too small
4. Line-height for the quote should be more

Landing Page - Mobile
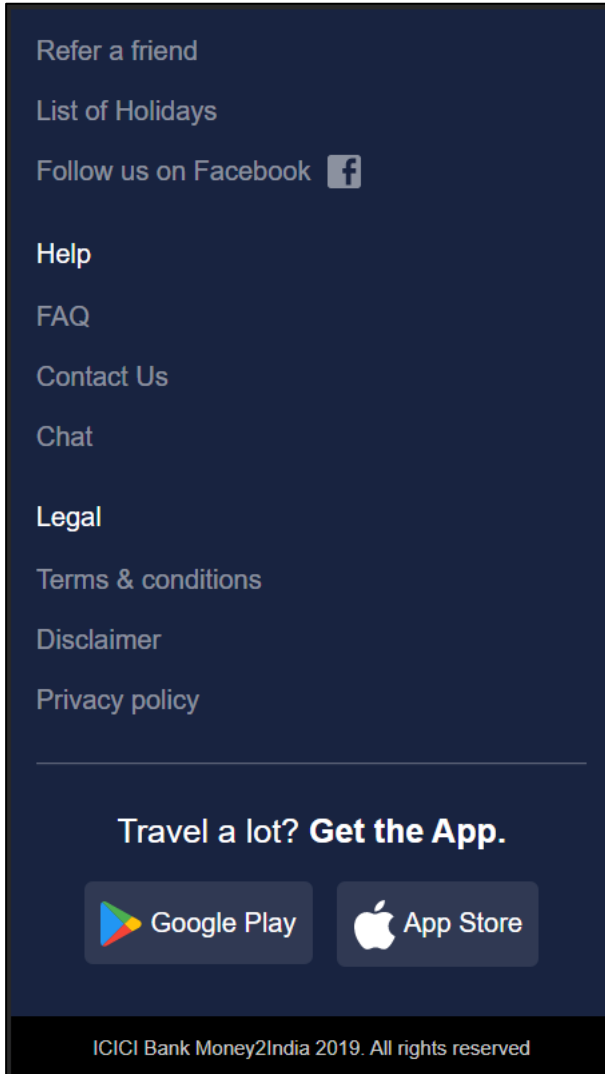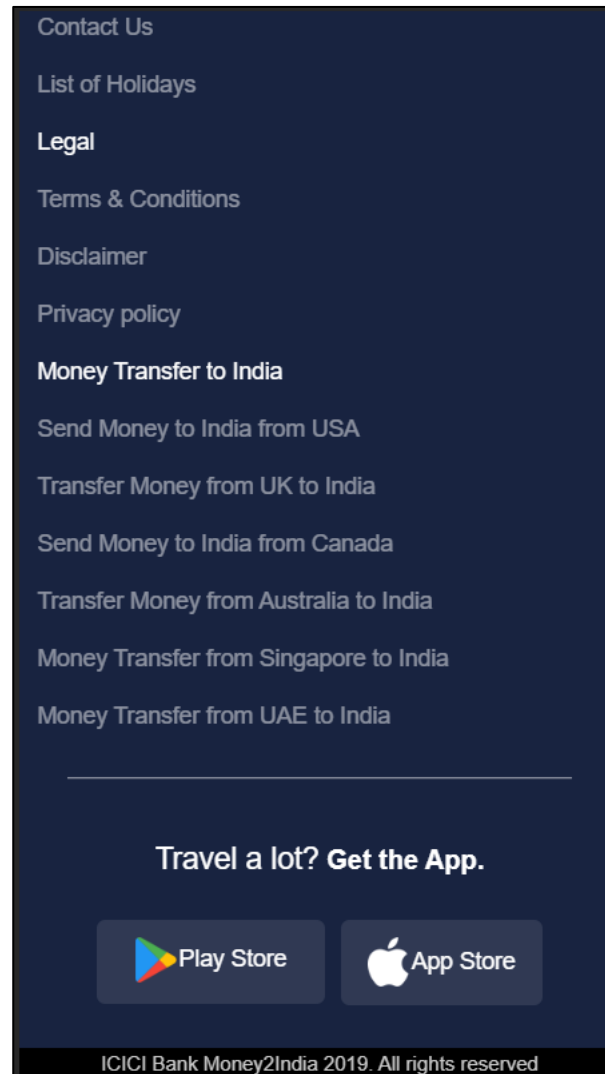
Design

UAT Server

1. Font size mismatch between footer items
2. Spacing mismatch between footer items, especially section titles
3. Vertical spacing in black footer is too small.

Contact us - Desktop

Design
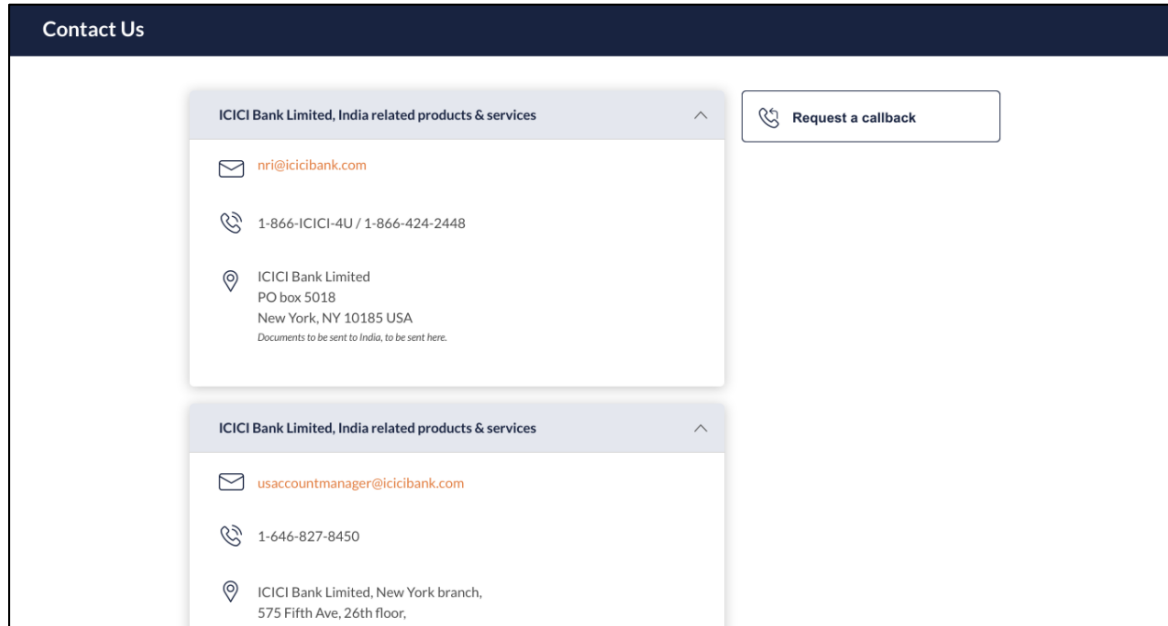
UAT Server
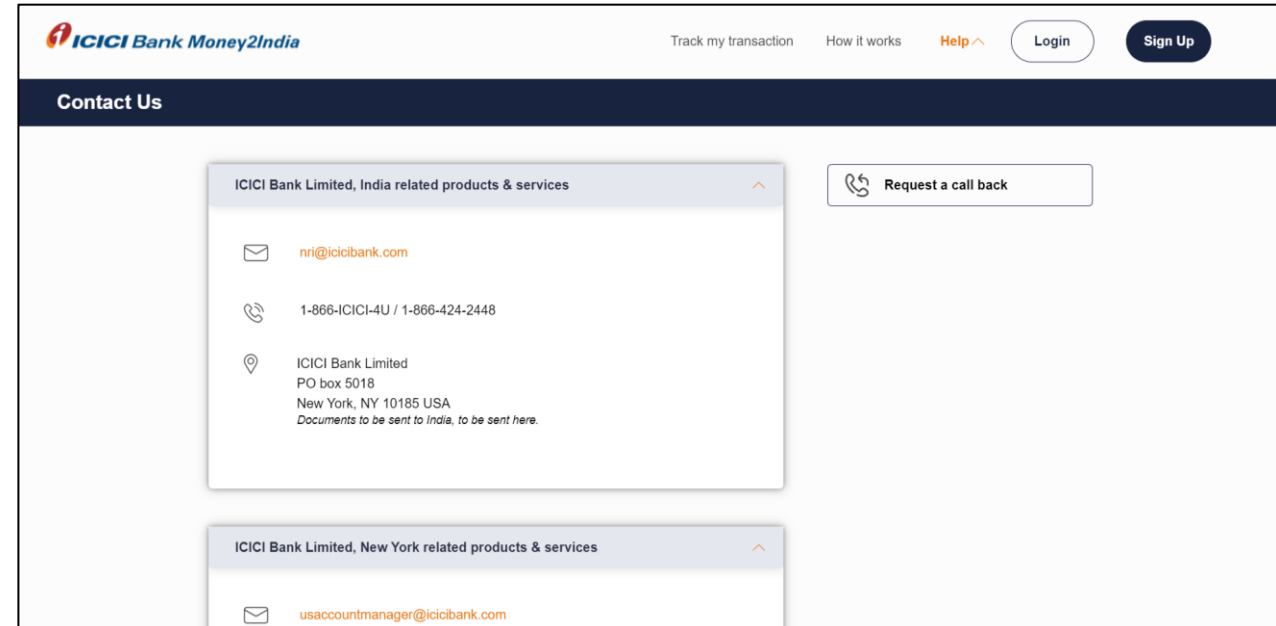
1. The help arrow is in wrong direction.
2. Text colour mismatch – address card title, card content and 'Request a callback' button
3. Arrow colour mismatch on address cards

Contact us – Tablet & Mobile

Tablet
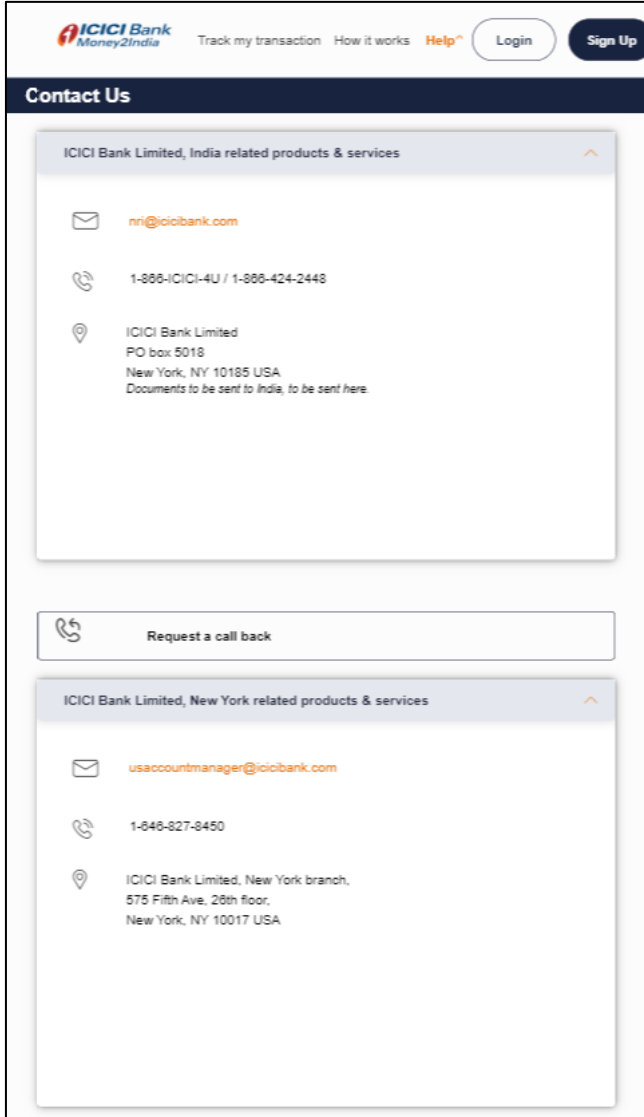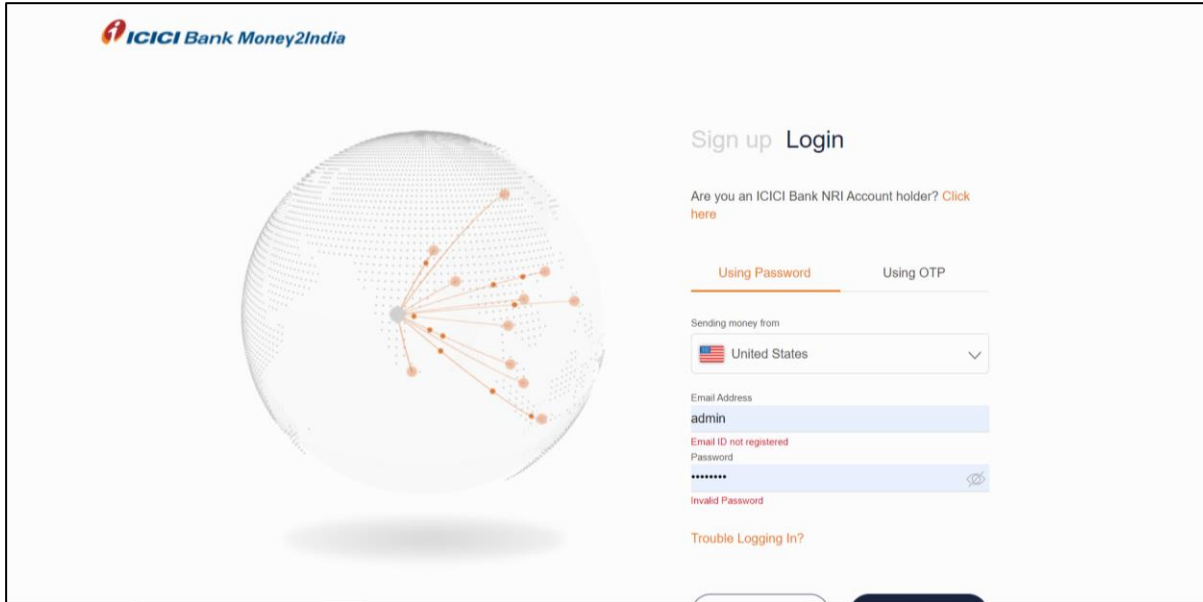
Mobile
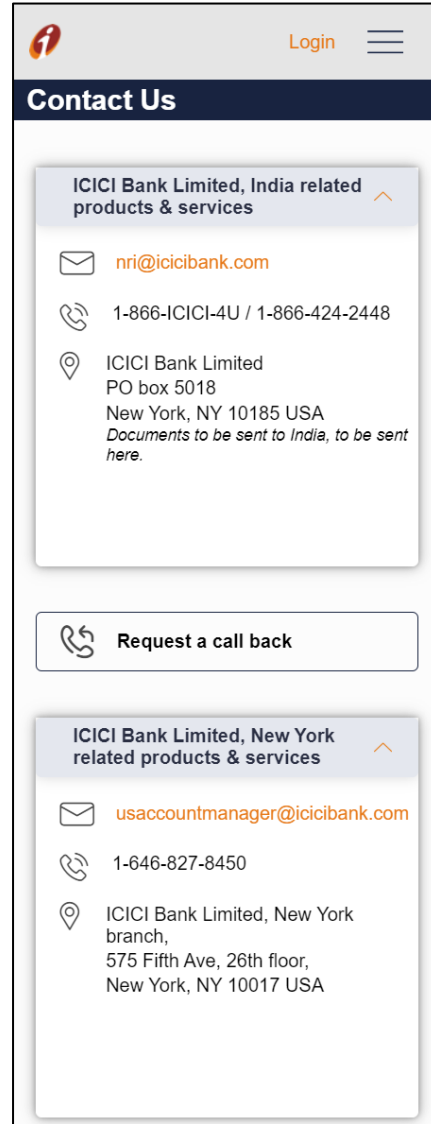
1. Too much spacing within the address cards
2. The 'Request a callback' button should be at the bottom

Login - Desktop

Design
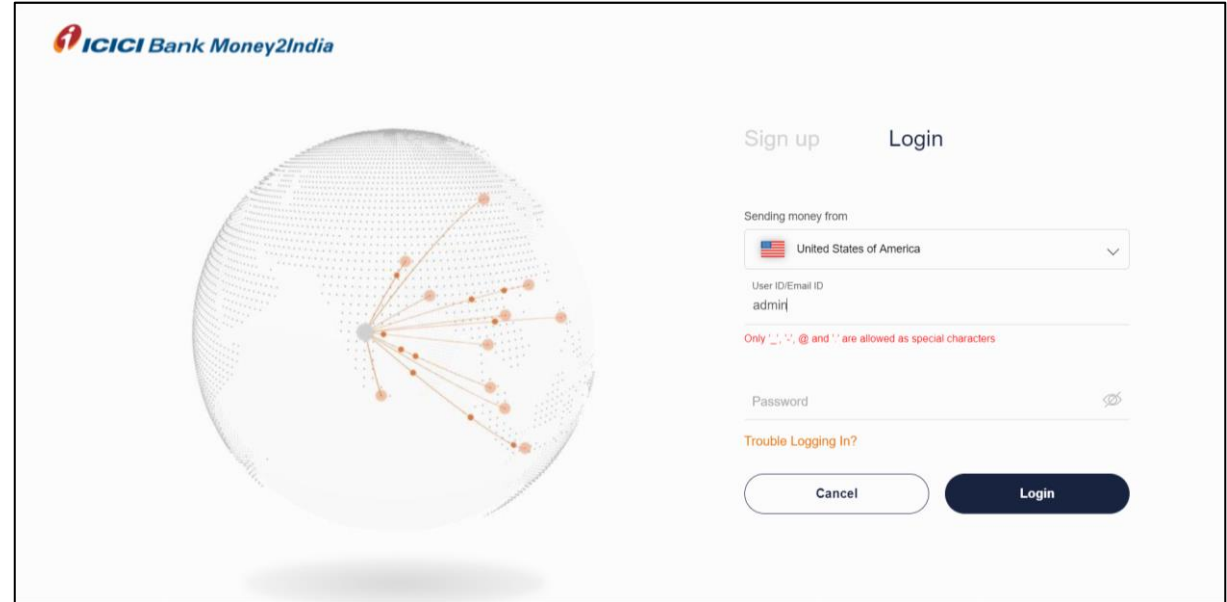
UAT Server

1. Spacing mismatch between Sign up and login CTAs
2. No option to login using OTP
3. Spacing between elements on page
4. The system kept displaying the error while I was entering the email ID

Login - Desktop

Design
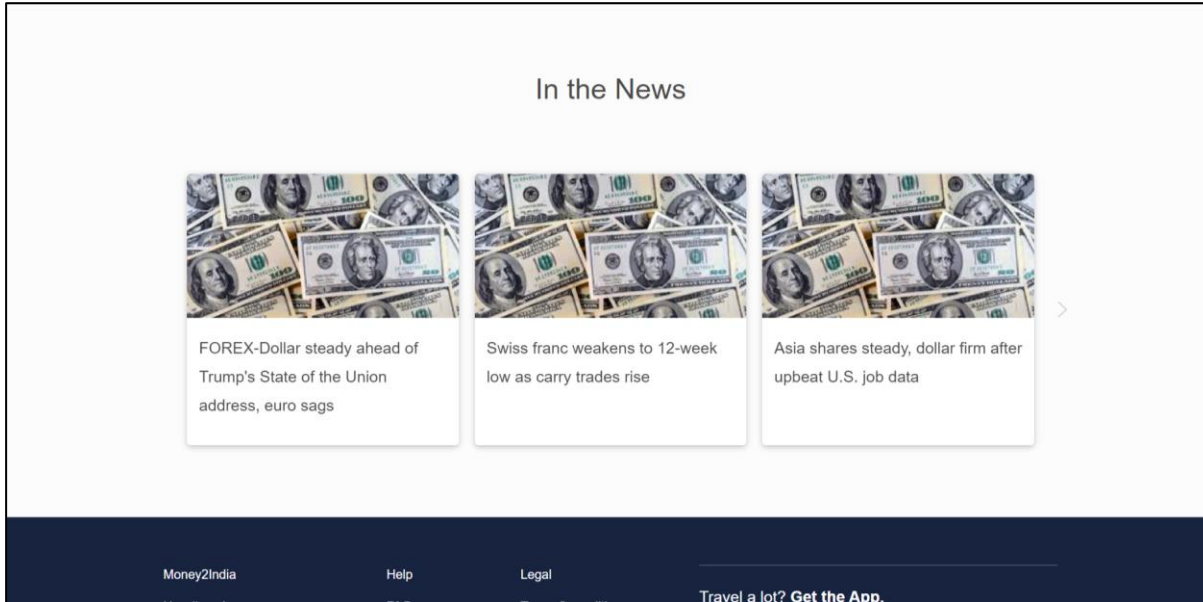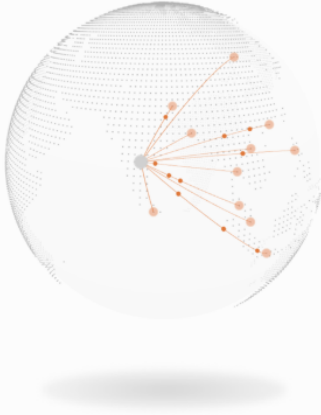
UAT Server
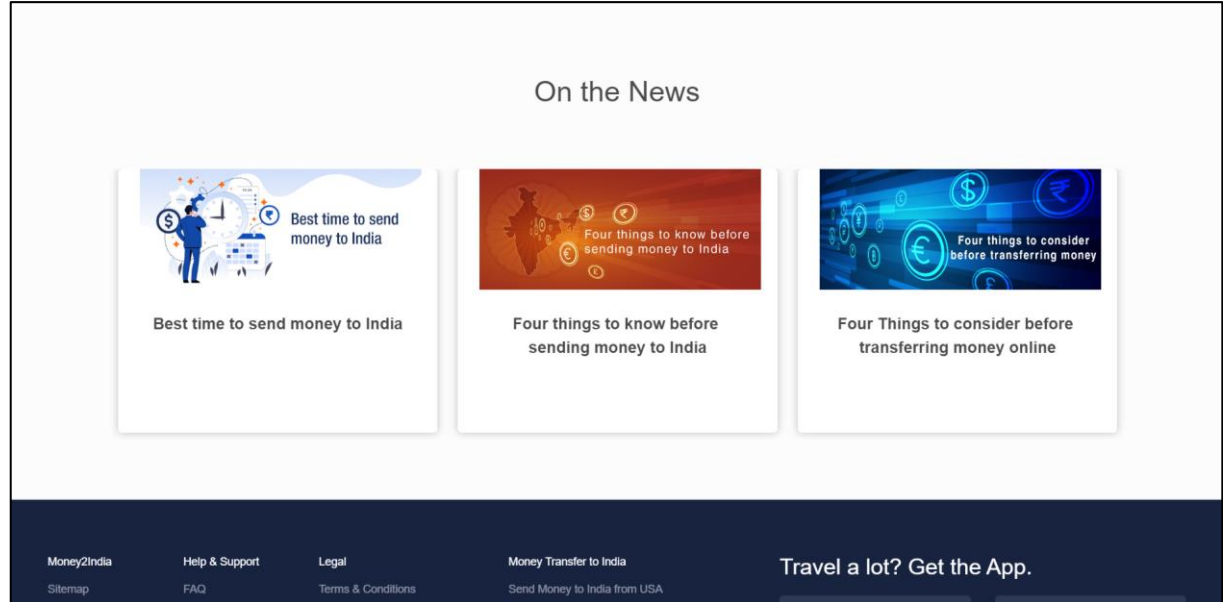
1. News card images need to be full width
2. Card text needs to be left aligned and normal font weight

Login - Tablet

Design

UAT Server

1. Design mismatch on tablet

Login - Tablet

Design
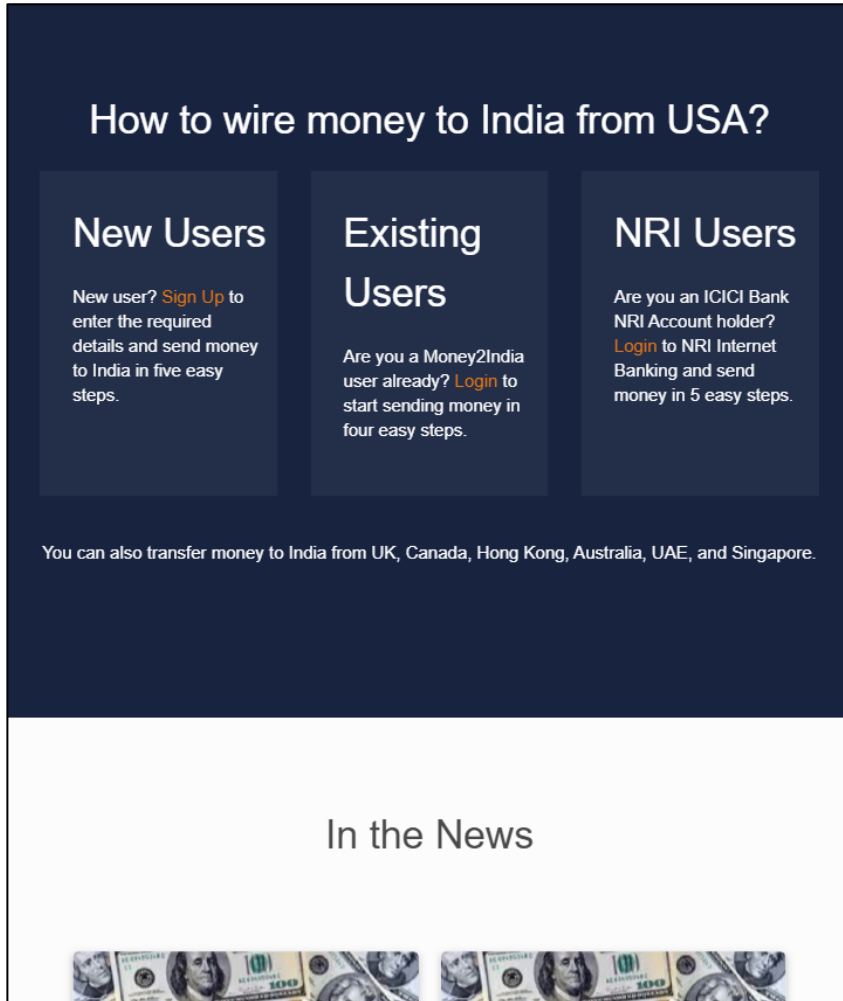
UAT Server
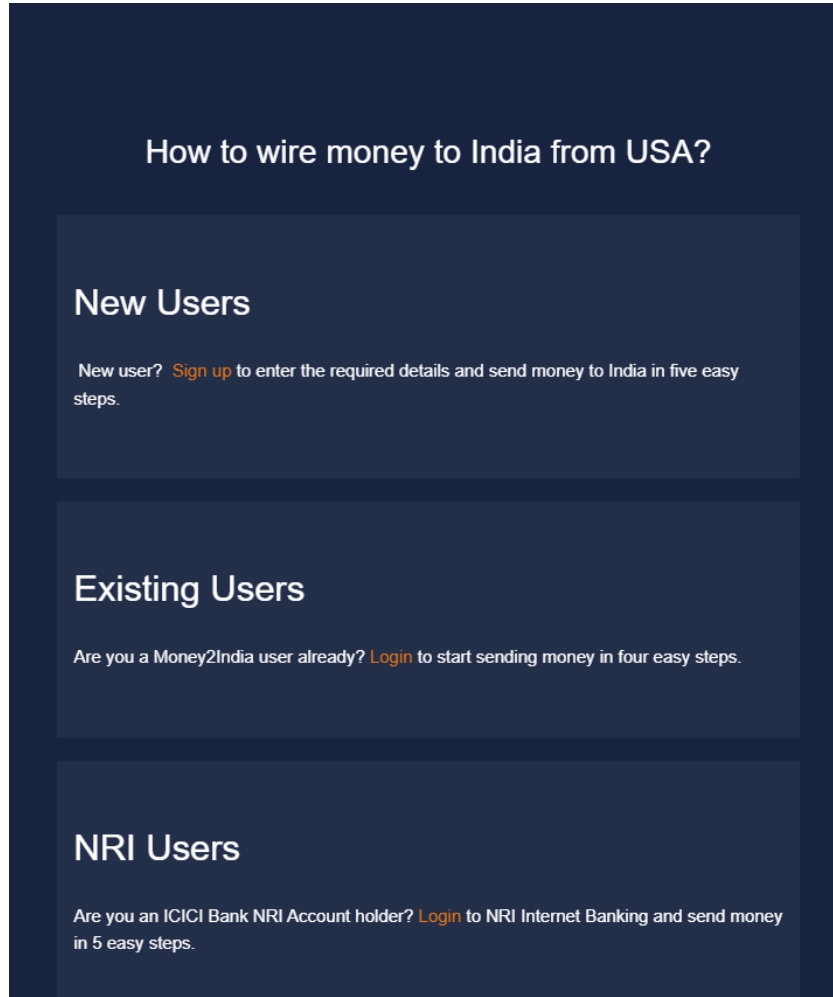
1. Incorrect title font size
2. Fit all 3 card in 1 row
3. Too much spacing above title

Login - Tablet

Design

UAT Server

1. Show only 2 news item at a time
2. Remove spacing above and below card images
3. News items need to be left aligned and normal font weight.
4. Add spacing below the cards.

Login - Mobile

Design

UAT Server

1. Gray band missing from header
2. Spacing mismatch, especially above and below CTA buttons

Login - Mobile

Design
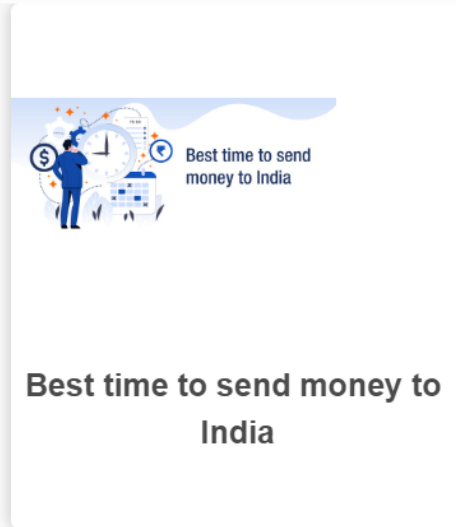
UAT Server

1. Spacing mismatch
2. News items need to be left aligned and normal font weight

Sign up - Desktop

Design
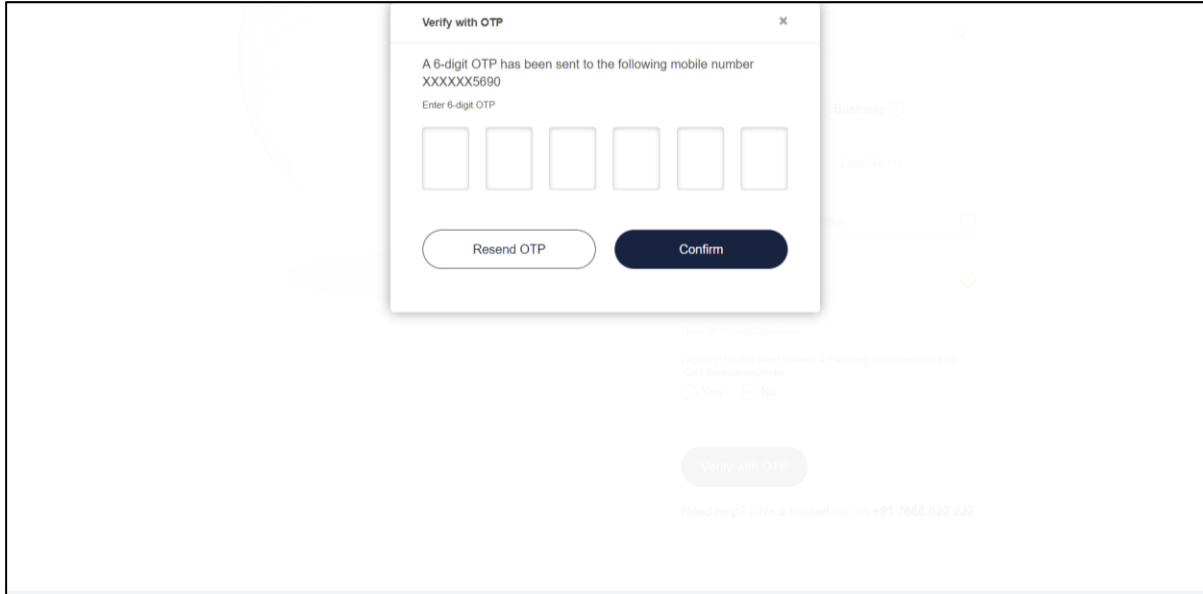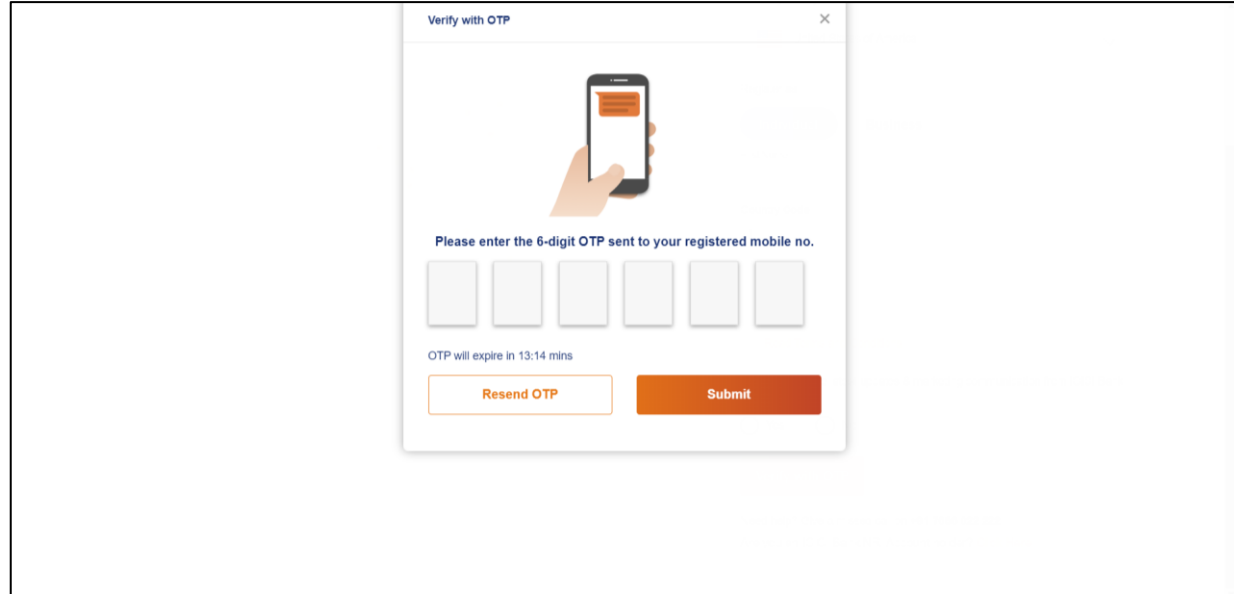
UAT Server

1. Opacity missing from popup.

Sign up - Desktop

Design
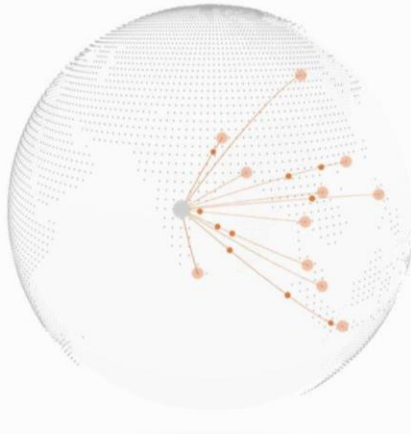
UAT Server

1. 'Set Password' section title font size and color not as per design.

Sign up - Tablet

Design

UAT Server

1. Design mismatch on tablet
2. M2I logo should be left aligned

Sign up - Mobile

Design

UAT Server

1. Gray band missing from header
2. Spacing mismatch

Sign up - Mobile

UAT Server
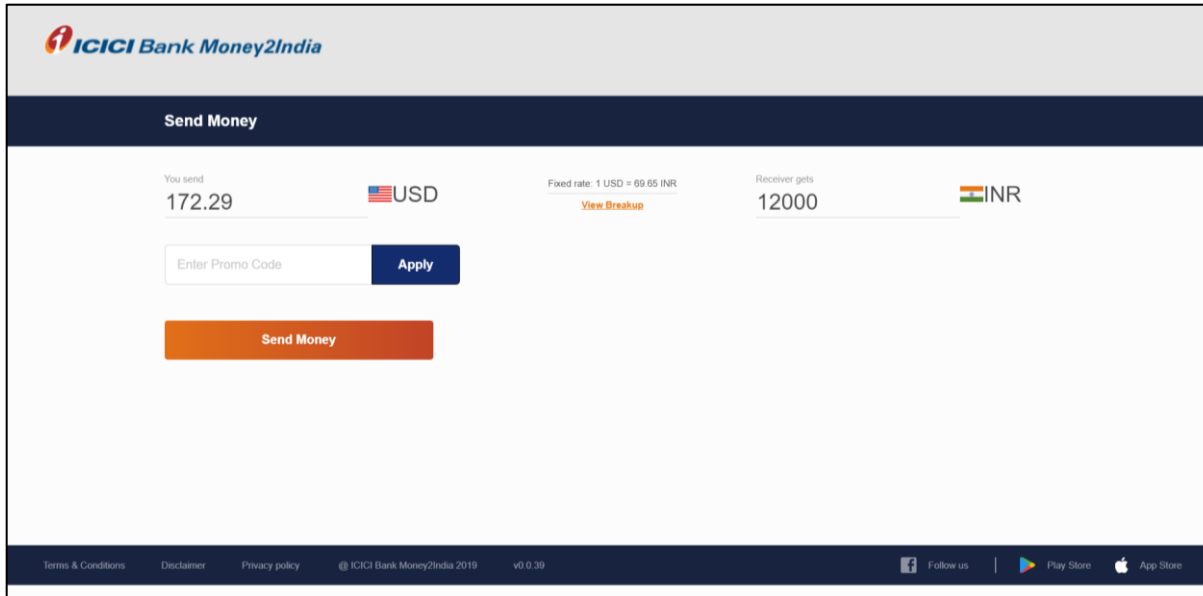
1. For button pairs, the primary CTA needs to be on top (global issue)
2. All buttons need to be full container width on mobile

New user journey - Desktop

UAT Server

1. Remove underline from 'View Breakup' link
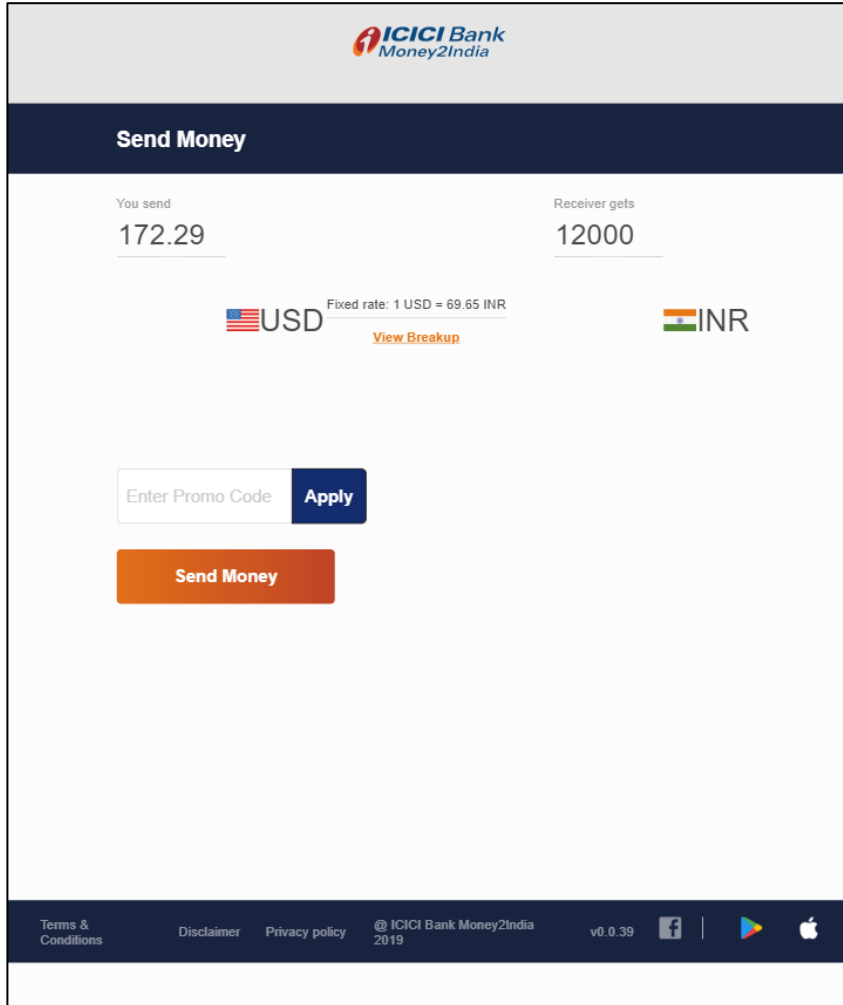2. The close button in the popup does not match design

New user journey - Desktop

UAT Server

1. The width of the blue band is more on few pages
2. Remove underline from 'View Breakup' link
3. The dropdown icon in the form not aligned properly
4. 'Read more' link should be inline with the paragraph and not on a new line

New user journey - Tablet

UAT Server

1. Design breaks on tablet
2. M2I logo should be left aligned
3. Popup opacity incorrect

New user journey - Tablet

UAT Server

1. Design on tablet incorrect
2. Unable to enter Date of Incorporation
3. Incorrect blue band height on some pages
4. Buttons should not be full width on tablet
5. Spacing issue between elements on Upload Documents page
6. The image file name on the Upload Documents page should be in green

New user journey - Mobile

UAT Server

1. Page design and spacing on Send Money page not as per design provided
2. Content in popup bleeding out of page
3. Popup content merging with background content

New user journey - Mobile

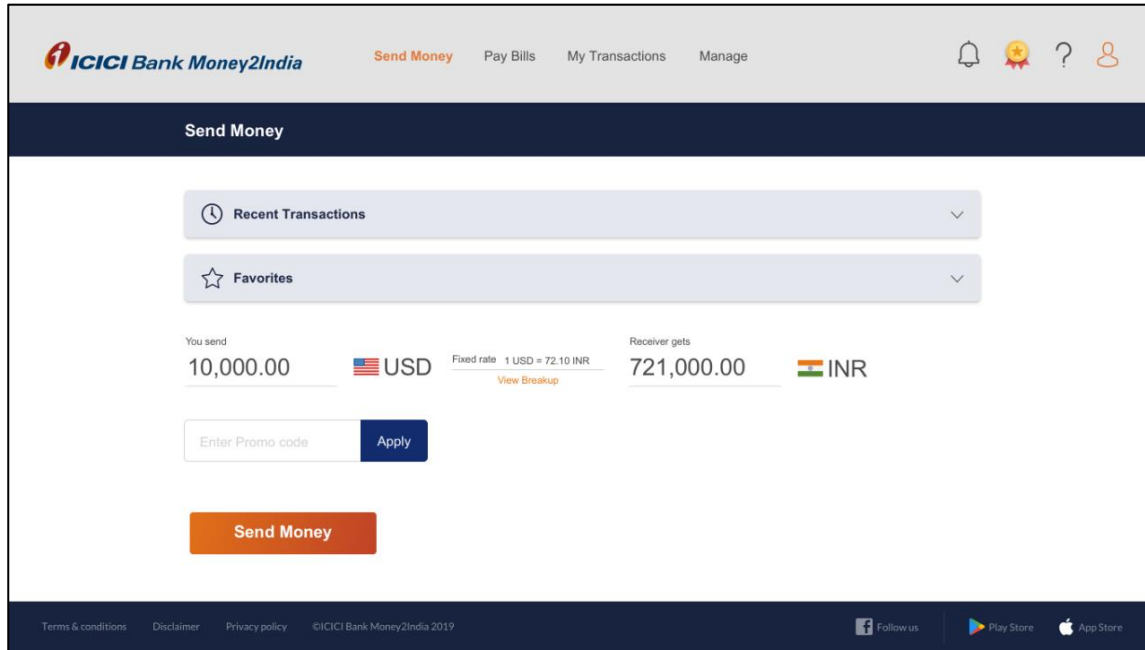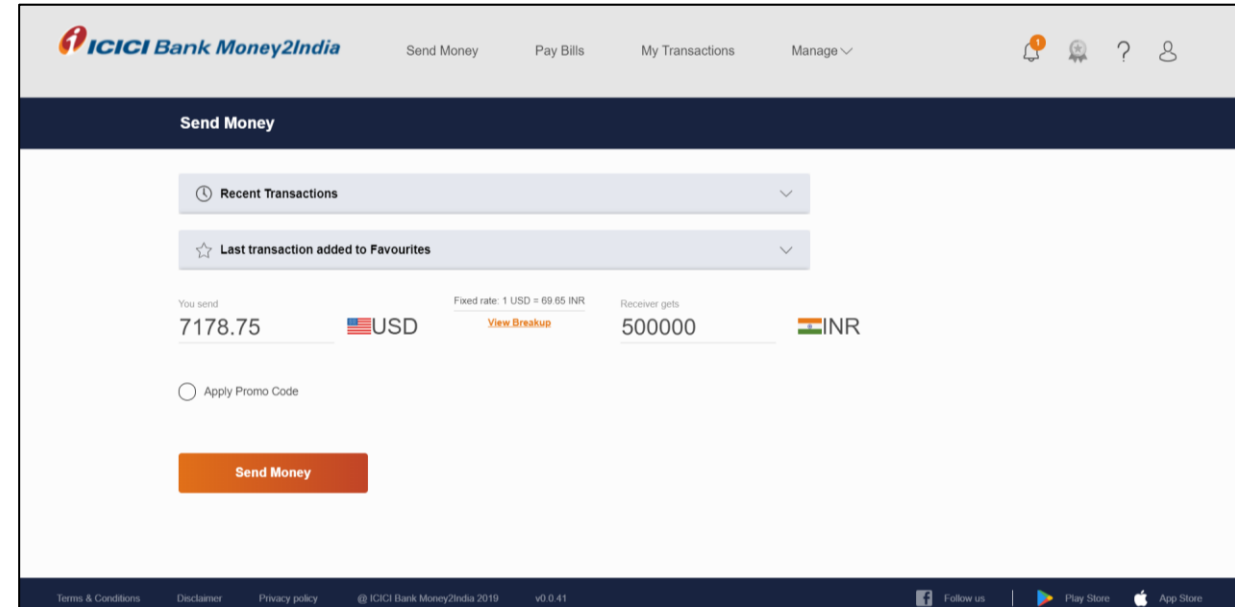**UAT Server**

1. Inconsistency with blue band on pages
2. The image file name on the Upload Documents page should be in green
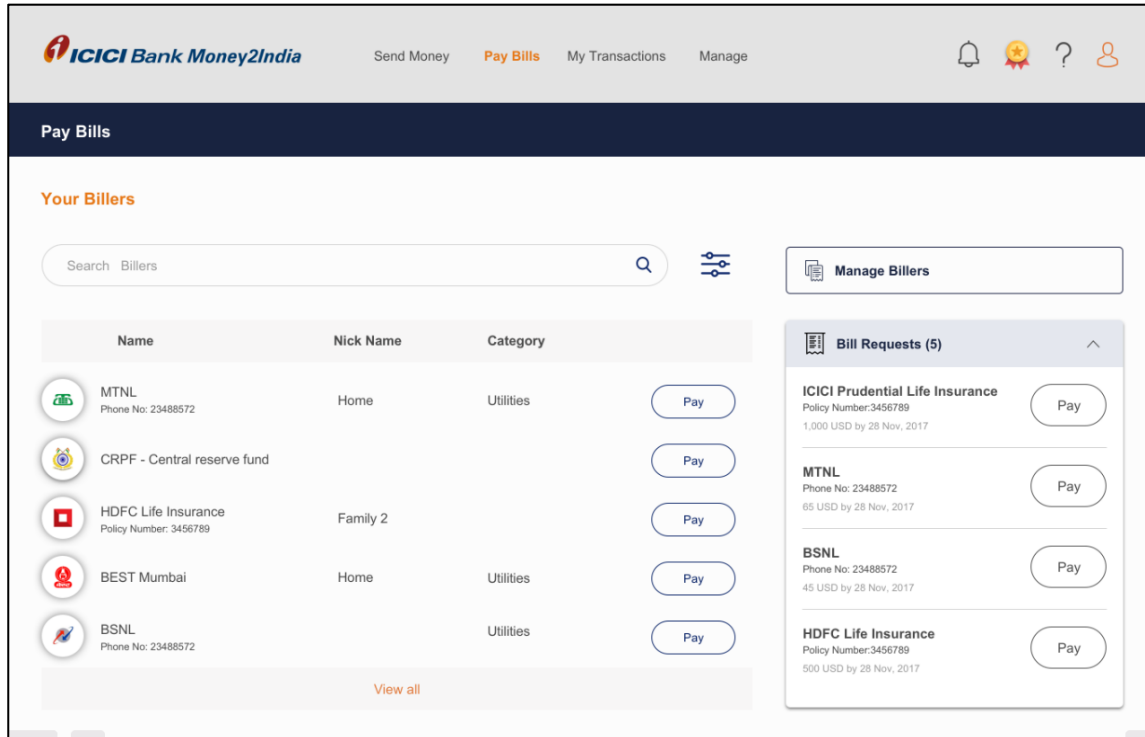
Send Money - Desktop

Design

UAT Server

1. Send Money should be orange and bold in top nav.
2. Spacing between items in top nav does not match design.
3. Recent transactions and Favourites need to be in blue text and full width.
4. View Breakup should be in normal font weight.
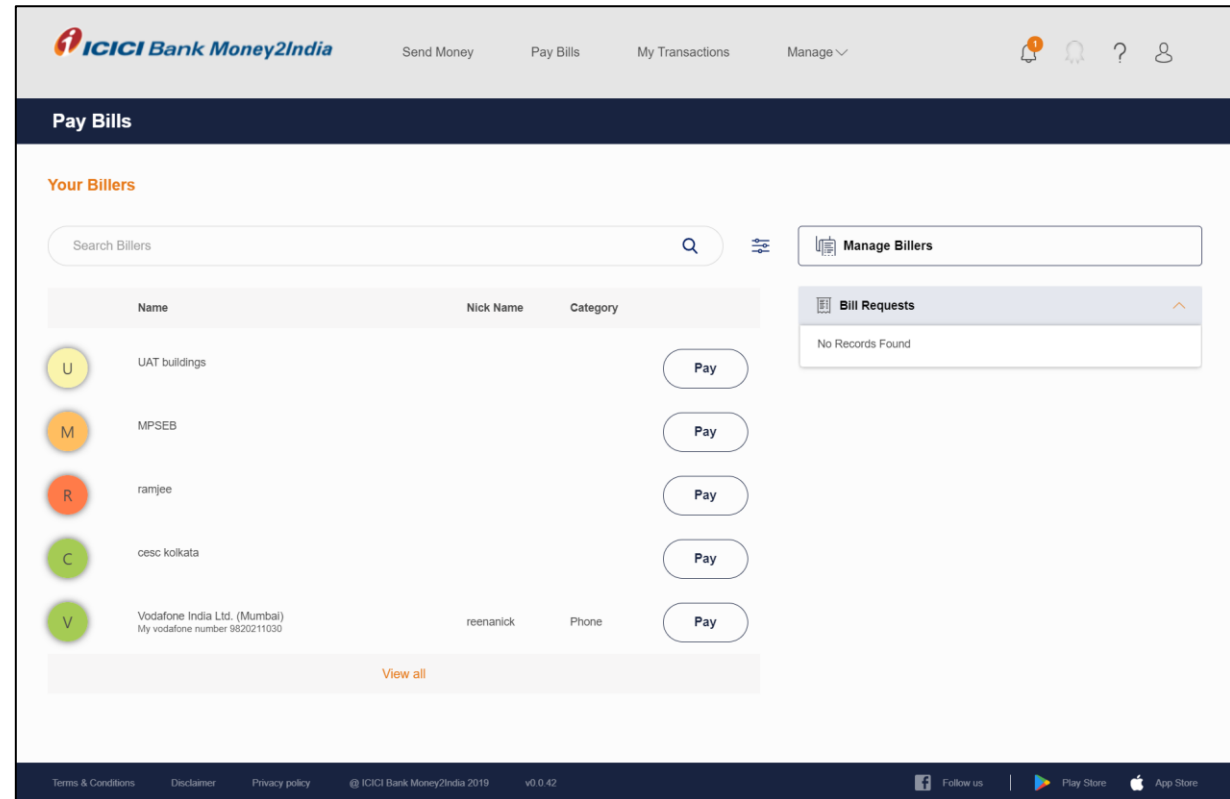5. Remove underline from View Breakup

Pay Bills - Desktop

Design

1. Pay Bills should be orange and bold in top nav (global issue).
2. Pay button text should not be bold. This applies to all such buttons.
3. The search bar works only when I click close to the placeholder text.

UAT Server

Pay Bills - Desktop
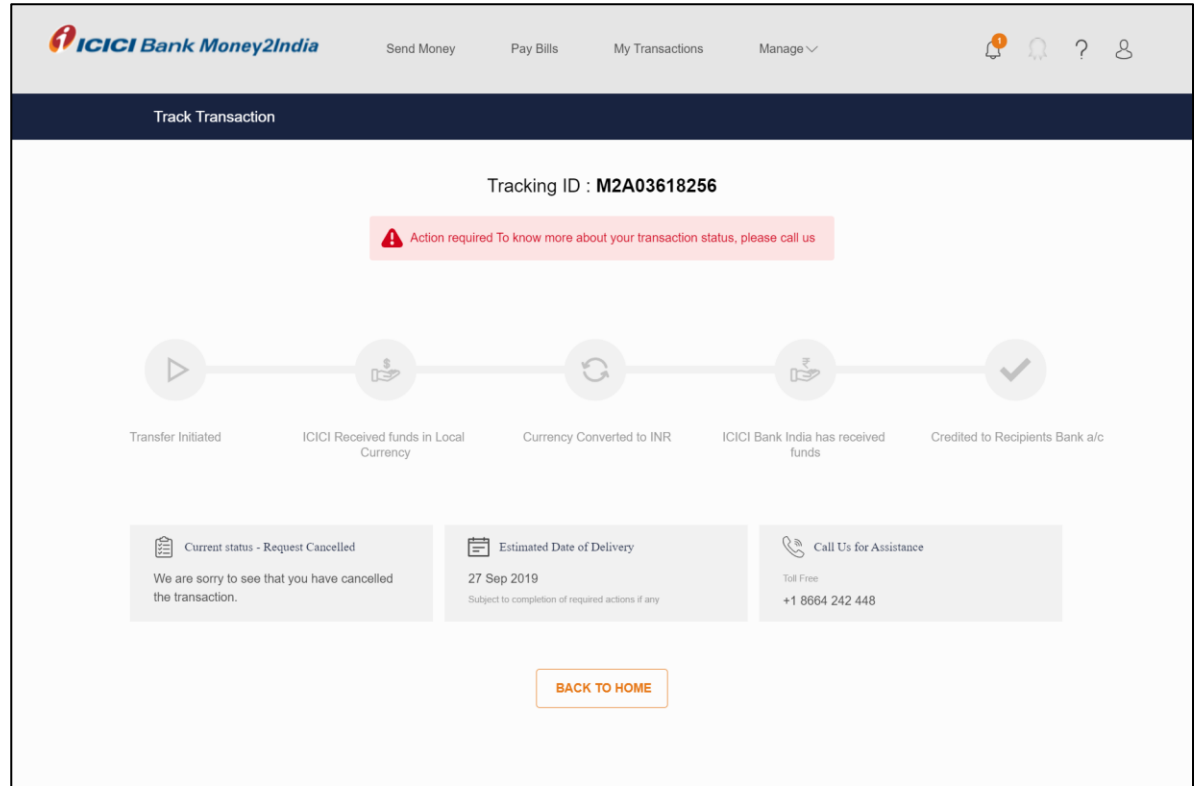
Design

UAT Server

1. Font size and spacing mismatch in the blue bar.
2. Check boxes not as per design (global issue).
3. Check box text should be vertically centred wrt the check box.

Track Transaction - Desktop

Design
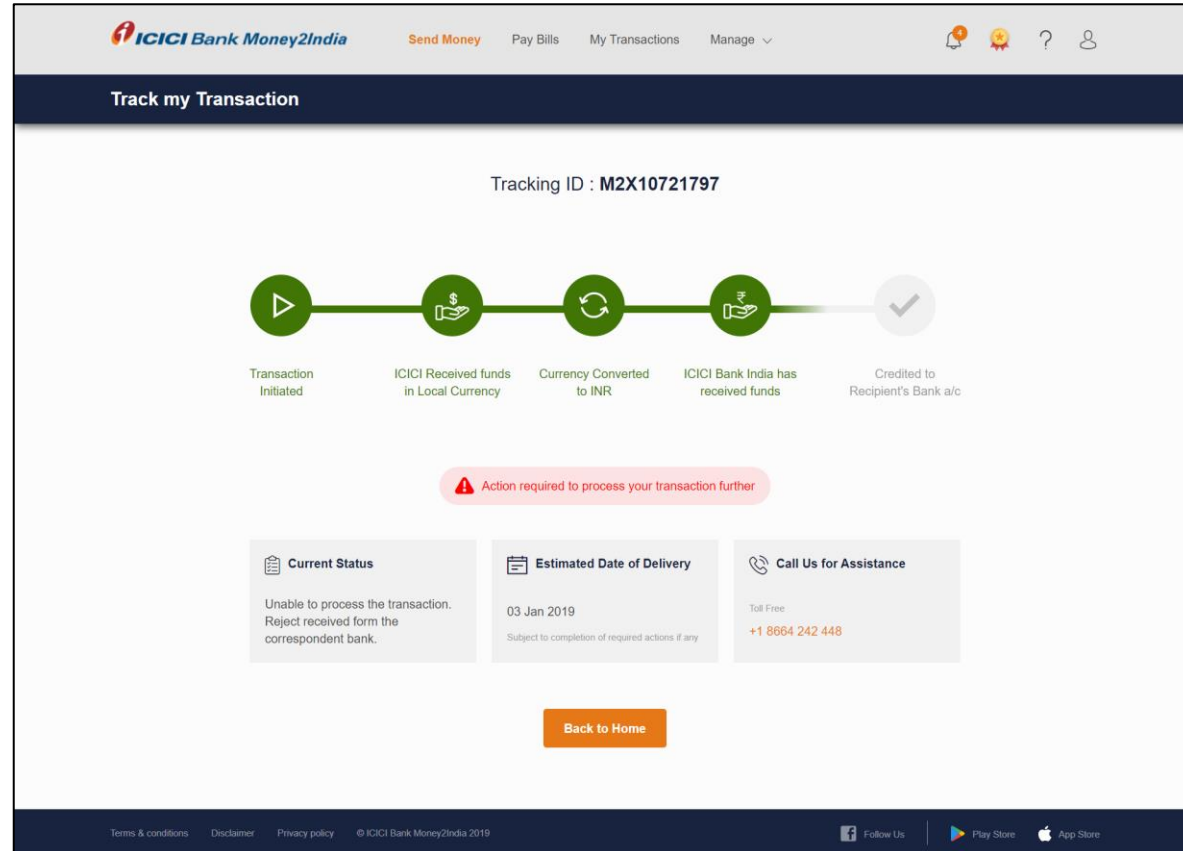
UAT Server

1. Track transaction styling mismatch in the blue bar
2. Gray boxes not as per design

My Transactions - Tablet

Design

UAT Server

1. Table scroll not working properly on tablet (global issue on all tables)
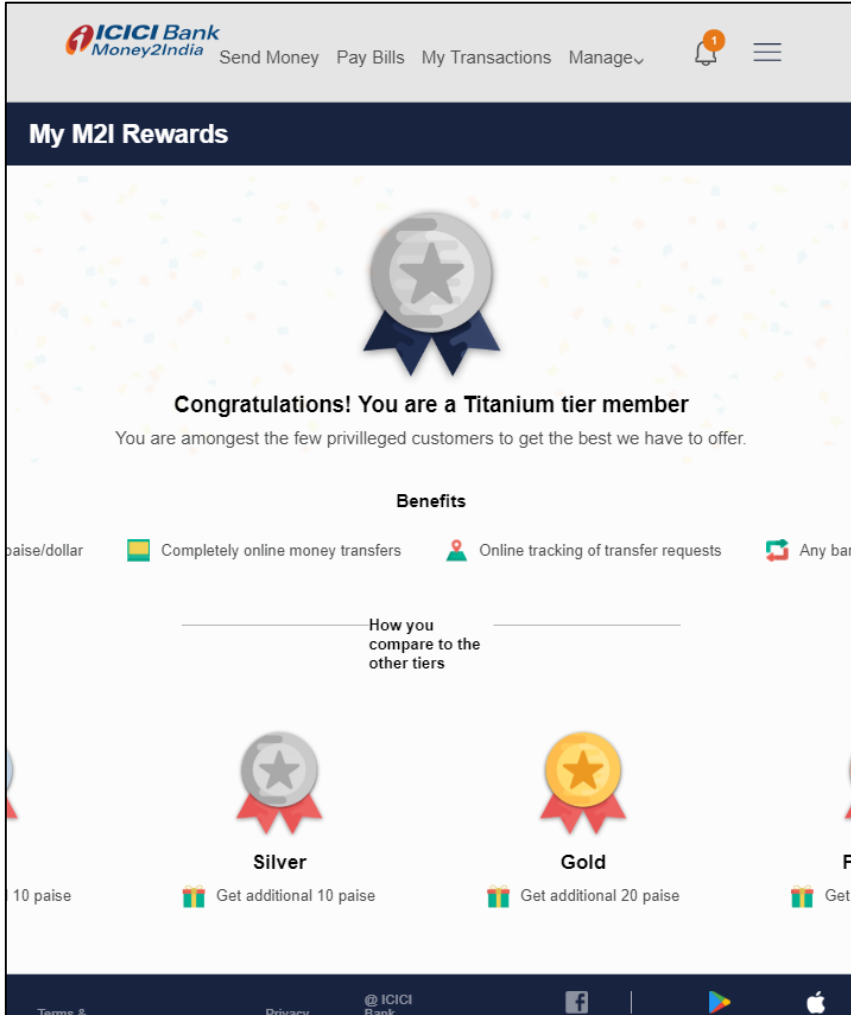
Manage Recipients - Tablet

UAT Server
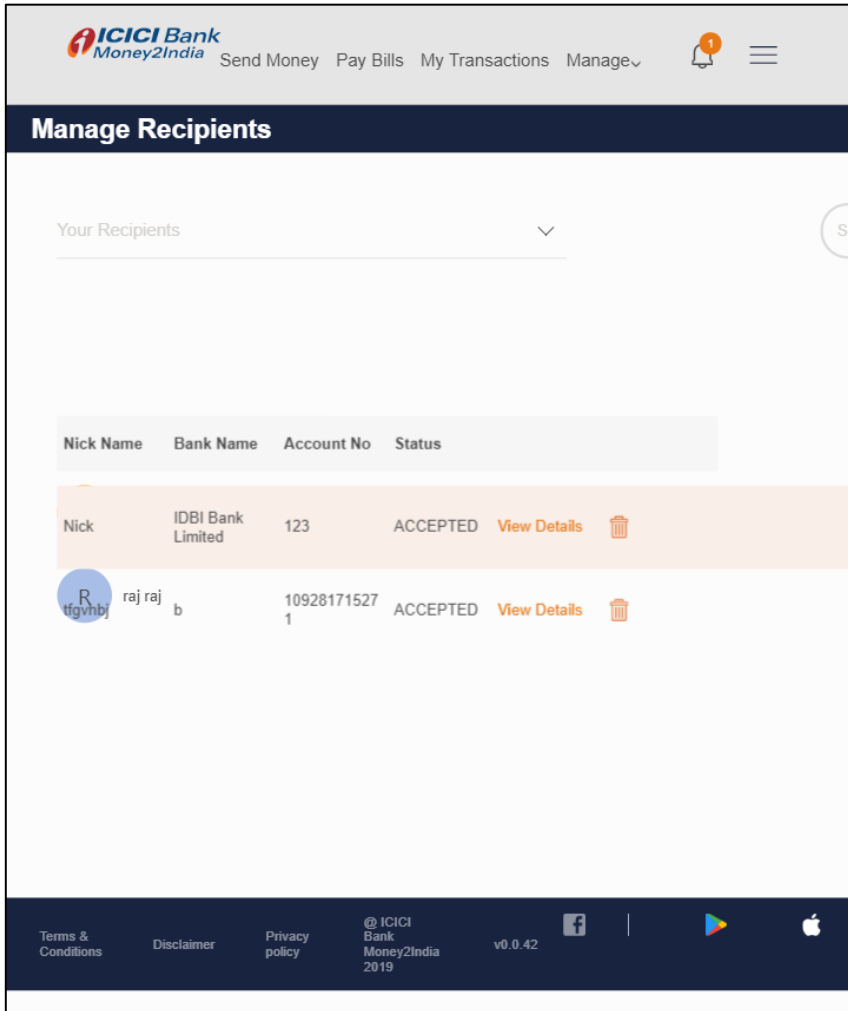
1. Design breaking on tablet

My Rewards - Tablet

UAT Server

1. Content overflowing on tablet

Change Password - Tablet

UAT Server

1. Alignment issue throughout the page

My Profile - Tablet

Design

UAT Server

1. Hamburger menu not as per design
2. Page title should be left aligned
3. The flag image is stretched
4. Column width in the cards does not match design
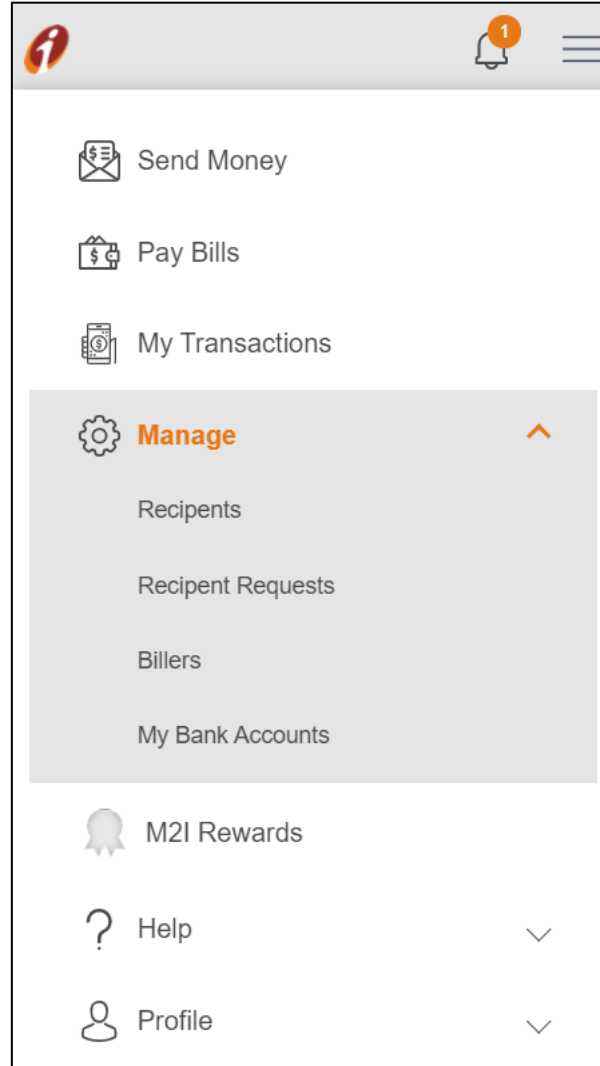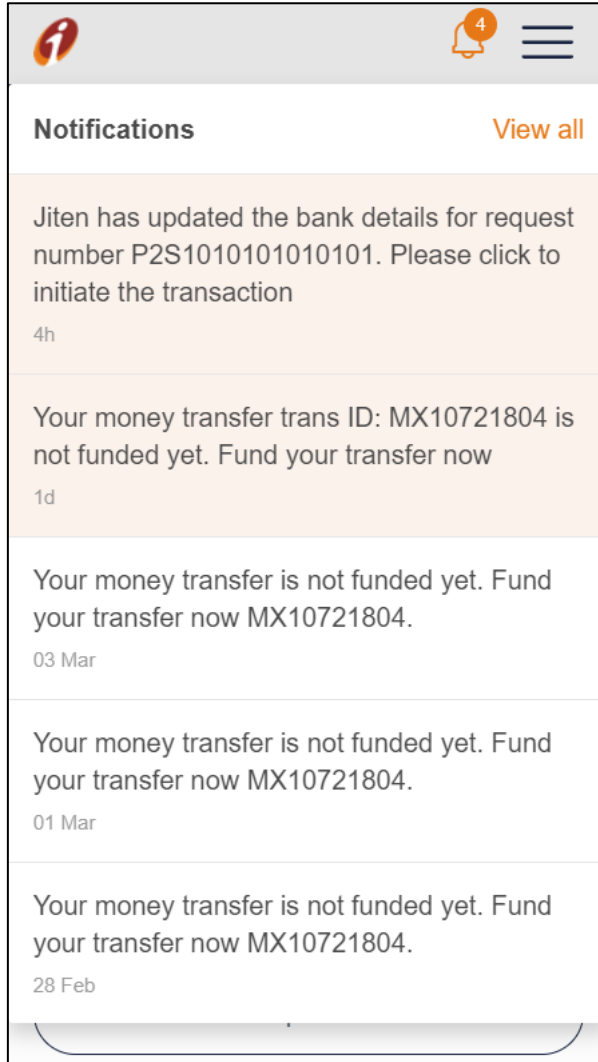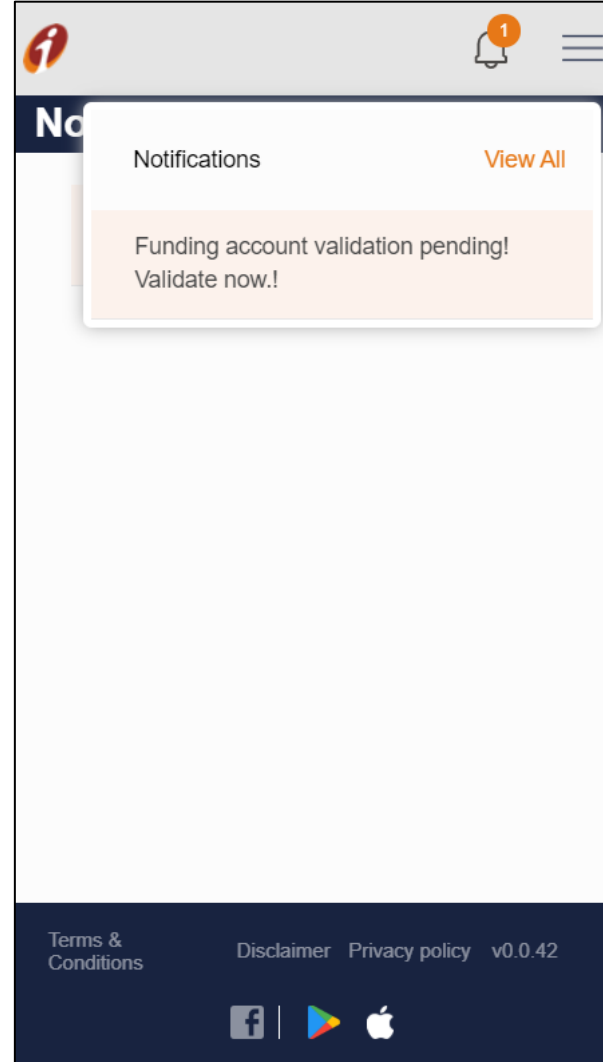
Hamburger Menu - Mobile

Design
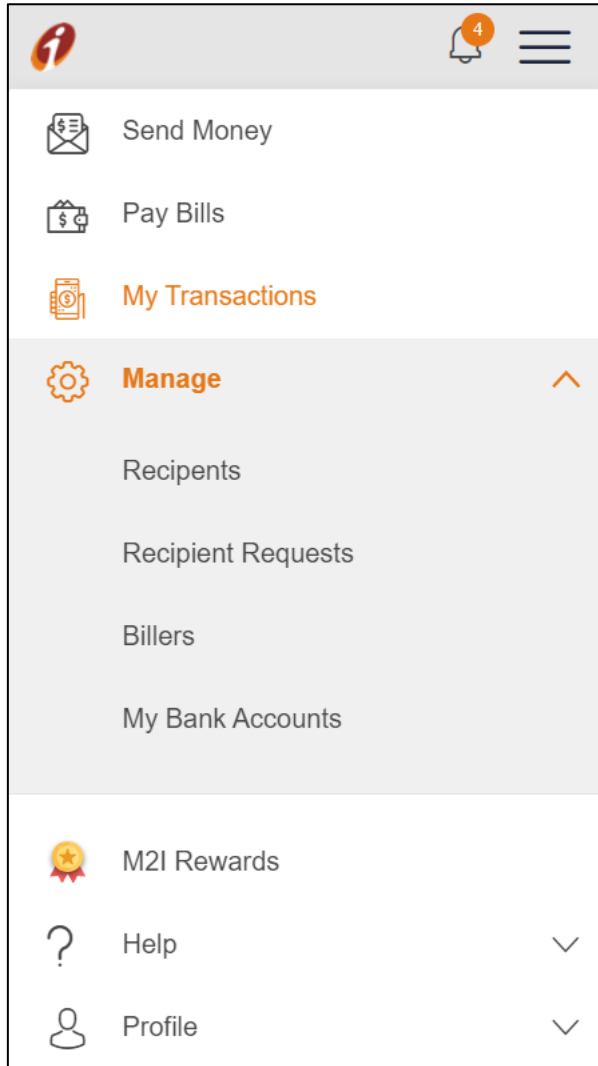
UAT Server

1. Spacing and styling mismatch in top nav as well as hamburger menu
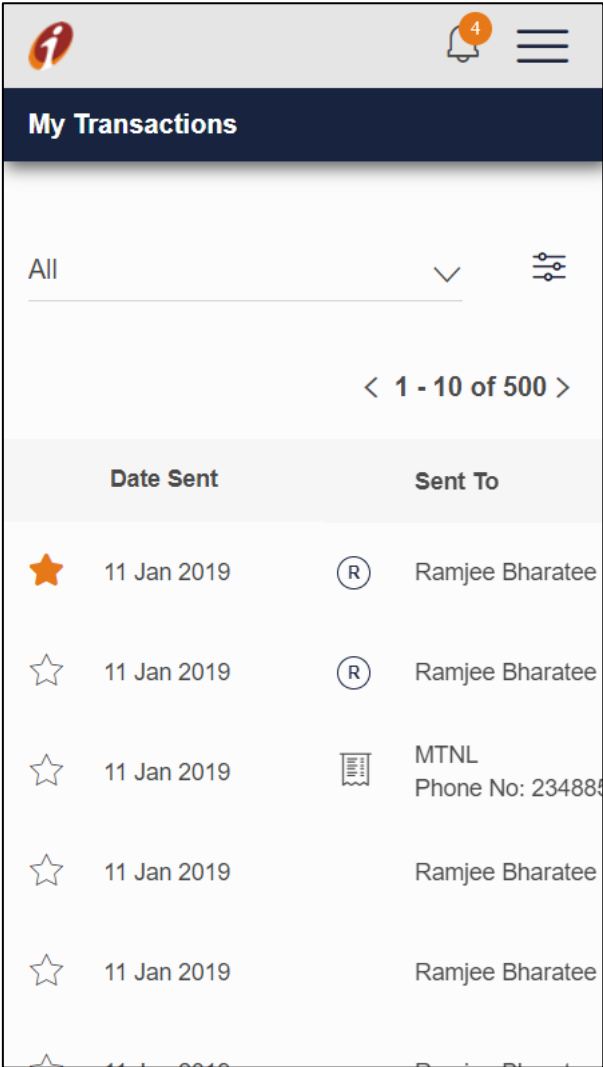
Notifications - Mobile
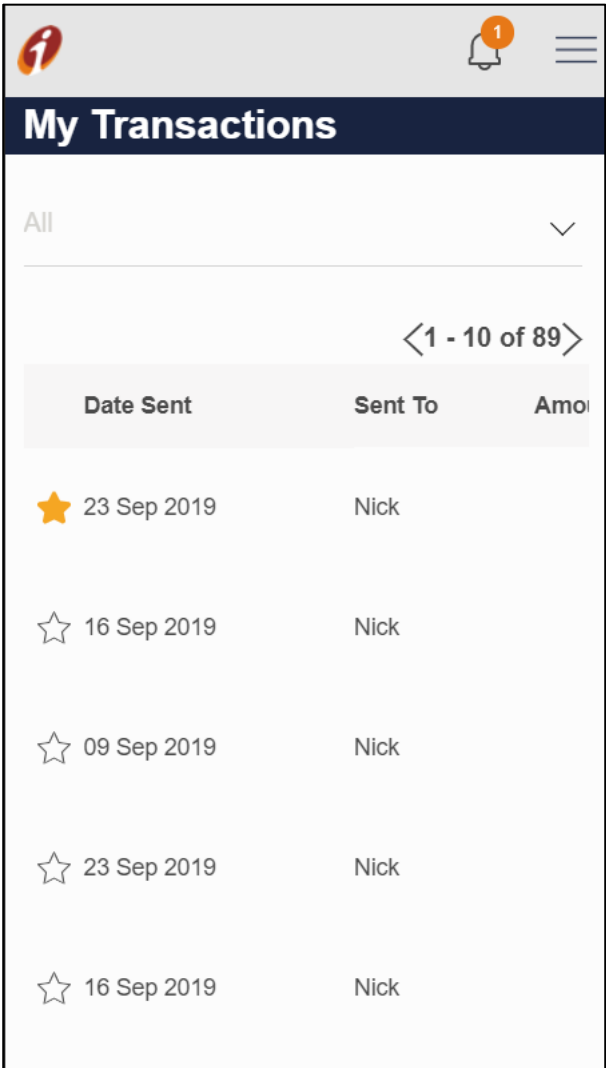
Design

UAT Server

1. The notifications popup should be full width as per design
2. The bell should be orange when there are unread notifications
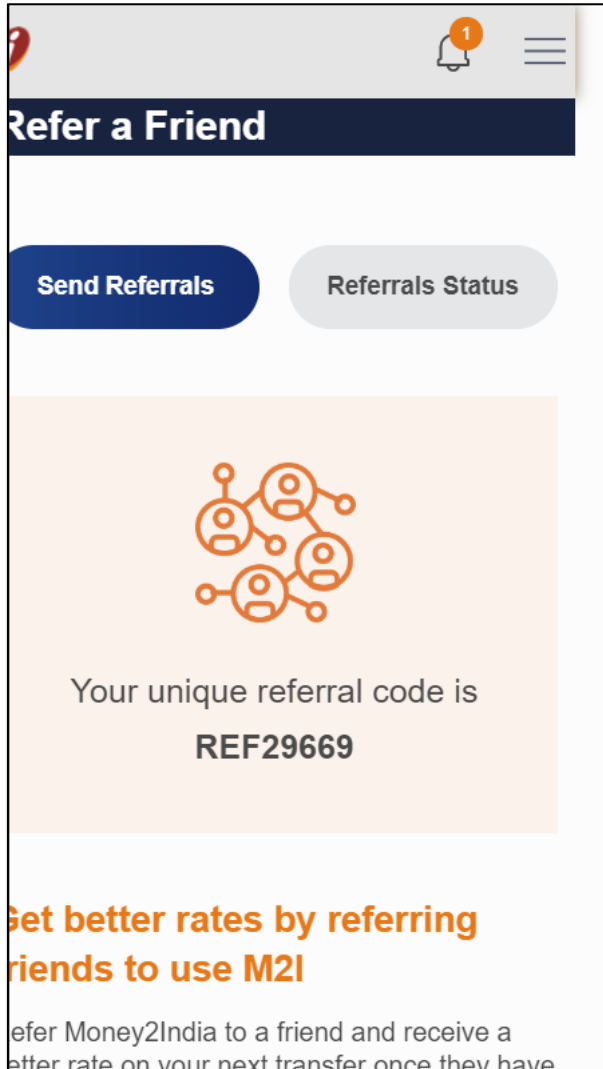
My Transactions - Mobile

Design

UAT Server

1. All tables should be full width

Refer a Friend - Mobile

UAT Server

1. Content misaligned on page