

ICICI Bank Money2India Revamp Website Review



Design

Welcome to Money2India Welcome to Money2India Send money from anywhere to India Trusted by millions across the world Instant transfers to Individuals or businesses Sending money from Get Started Are you an ICICI Bank NRI Account holder? Click Instant Click Bank NRI Account holder? Click

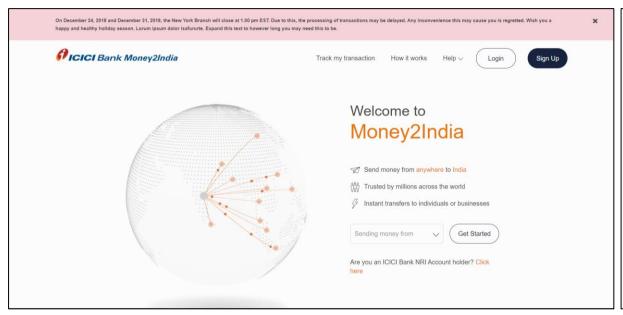
UAT Server



- 1. Globe is not animating.
- 2. Drop-shadow on globe going below the fold.
- 3. Aeroplane icon is different from design.
- 4. Extra space above country selection box.
- 5. Last country (Australia) should not have a separator below it.

6. CTA buttons (Login, Sign up, etc.) should not be bold.

Design



UAT Server



1. Treatment of system notification not as per design.

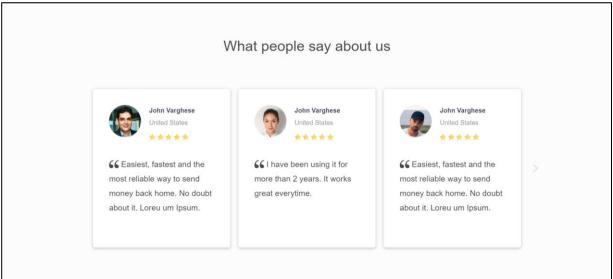
Design UAT Server

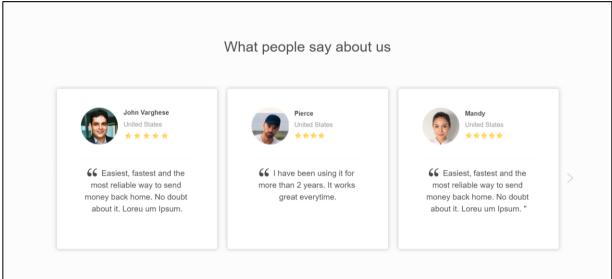




- 1. Spacing below the icons is less.
- 2. Line-height for the text below the icons should be more.

Design UAT Server

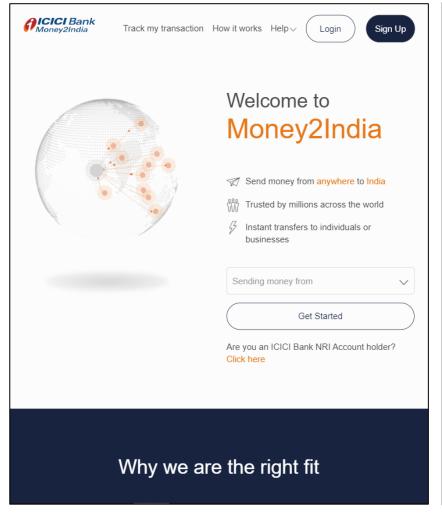


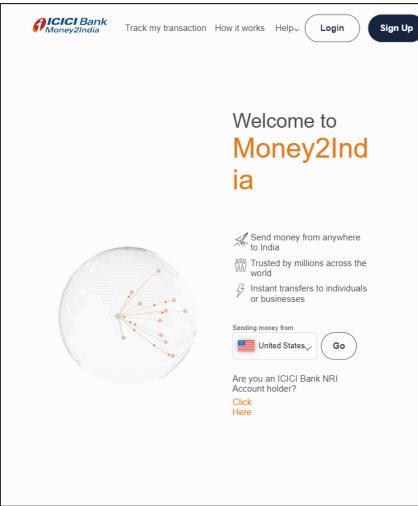


- 1. The quotes are centre-aligned instead of left align.
- 2. Line-height should be more.

Landing Page - Tablet

Design





- 1. Header not centre-aligned
- 2. Sign up button getting cut off
- 3. Too much spacing around content
- 4. Money2India getting wrapped
- 5. Globe not aligned with title
- 6. Globe not animating
- Drop-shadow on globe going below the fold

Landing Page - Tablet

Design

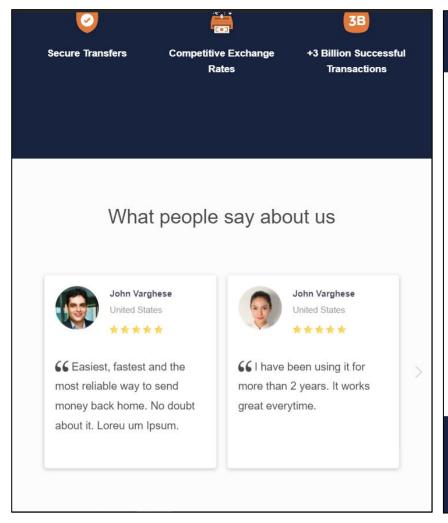
Why we are the right fit **o** From India's largest Trusted by over a Money2India Loyalty Private Sector Bank Million Users Program e H Secure Transfers Competitive Exchange +3 Billion Successful Rates **Transactions** What people say about us

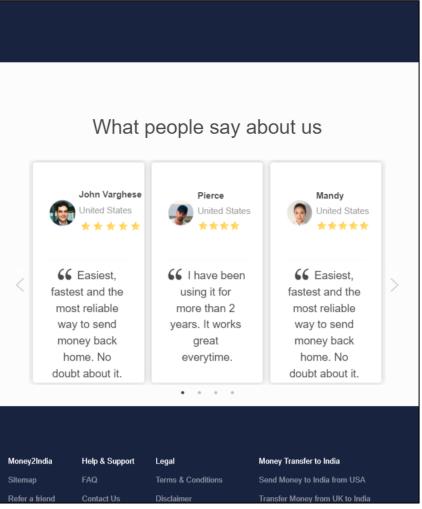


- 1. Too much spacing around content
- 2. Icons are too big
- 3. Spacing below the icons is less
- 4. Line-height for the text below the icons should be more
- 5. Words (Transactions) breaking into 2 lines

Landing Page - Tablet

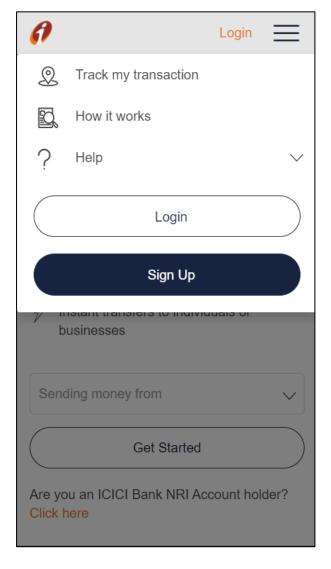
Design

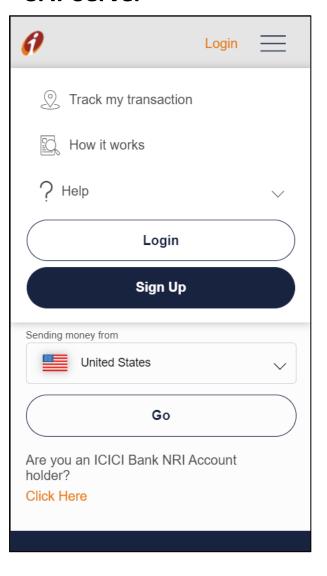




- 1. There should be only 2 testimonials visible at a time
- The quotes are centre-aligned instead of left align

Design





- Transparency missing when hamburger menu is open
- 2. Menu animation should be slide up and down
- 3. Gray menu bar padding is more than design
- Spacing between Login and Sign Up buttons should be more

Design

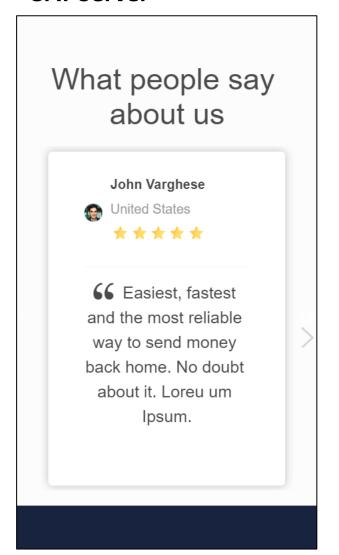
Why we are the right fit **O** From India's largest **Private Sector Bank** Trusted by over a **Million Users**



- 1. Too much spacing above title
- 2. Spacing below the icons is less
- 3. Line-height for the text below the icons should be more
- 4. Icon text should be wider

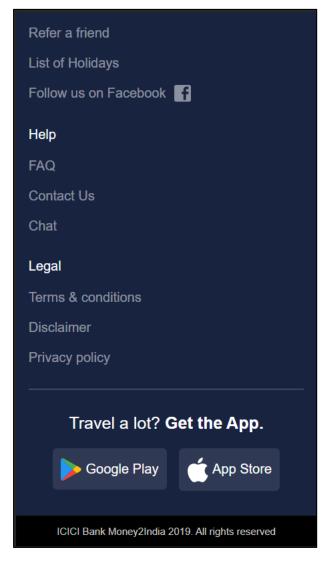
Design

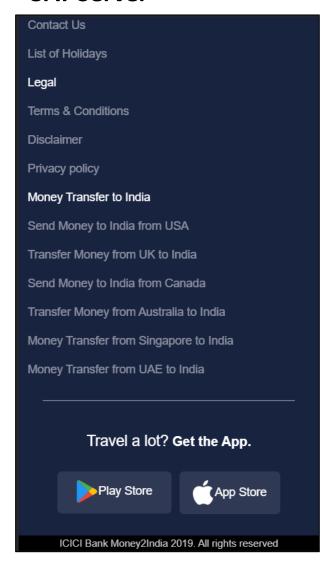
What people say about us John Varghese **United States** **** **66** Easiest, fastest and the most reliable way to send money back home. No doubt about it. Loreu um lpsum.



- 1. Too much spacing above title
- 2. Too much spacing within the testimonial card
- 3. Image is too small
- 4. Line-height for the quote should be more

Design

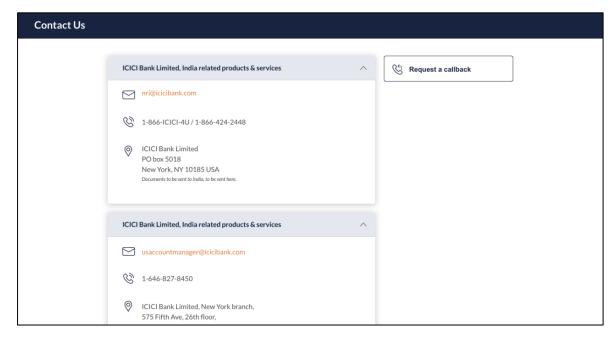


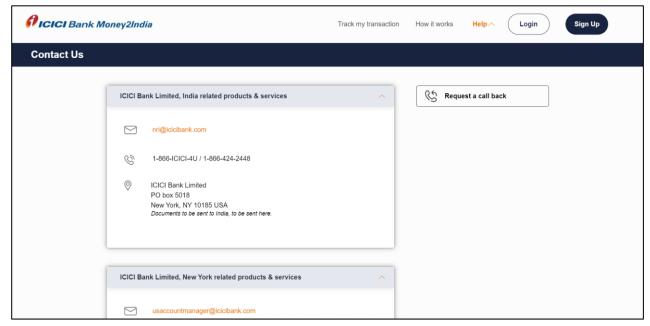


- 1. Font size mismatch between footer items
- 2. Spacing mismatch between footer items, especially section titles
- 3. Vertical spacing in black footer is too small.

Contact us - Desktop

Design

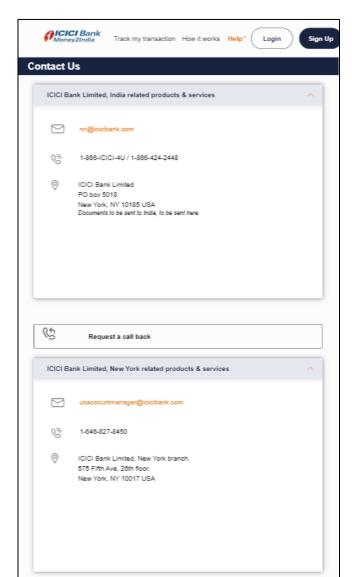




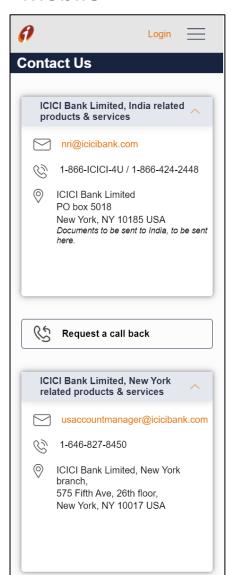
- 1. The help arrow is in wrong direction.
- 2. Text colour mismatch address card title, card content and 'Request a callback' button
- 3. Arrow colour mismatch on address cards

Contact us – Tablet & Mobile

Tablet



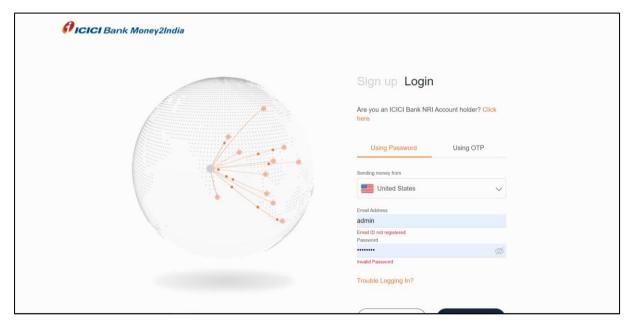
Mobile

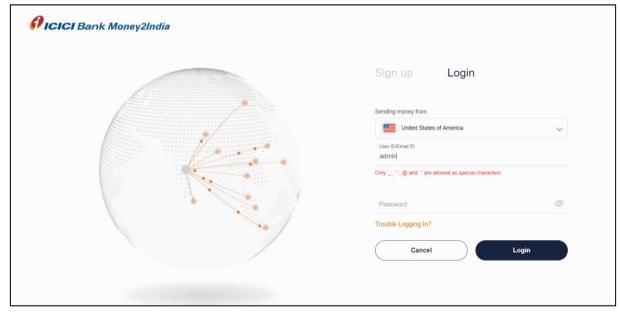


- 1. Too much spacing within the address cards
- 2. The 'Request a callback' button should be at the bottom

Login - Desktop

Design





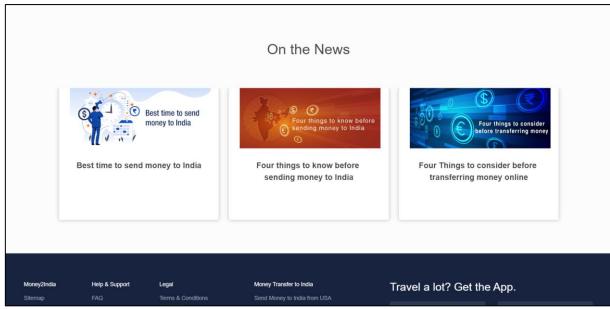
- 1. Spacing mismatch between Sign up and login CTAs
- 2. No option to login using OTP
- 3. Spacing between elements on page
- 4. The system kept displaying the error while I was entering the email ID

Login - Desktop

Design

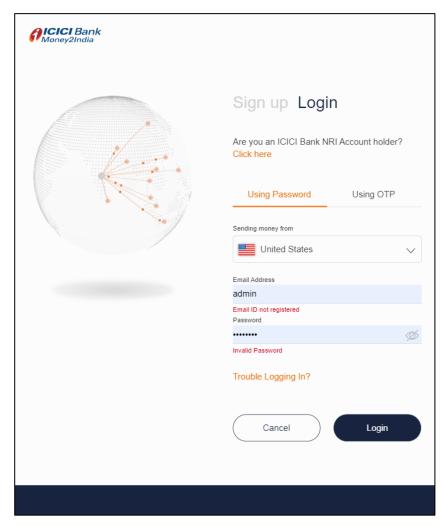


- 1. News card images need to be full width
- 2. Card text needs to be left aligned and normal font weight

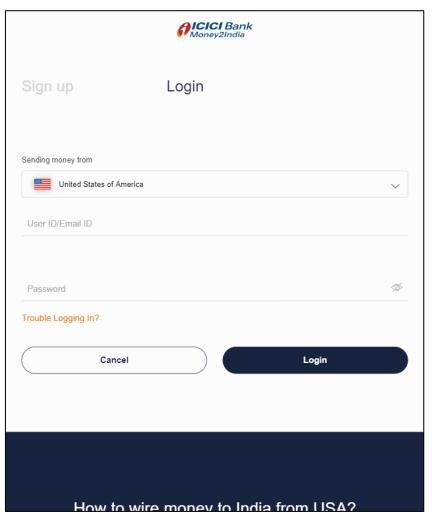


Login - Tablet

Design



UAT Server

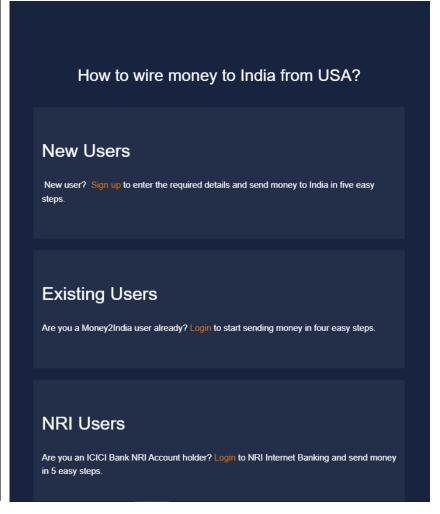


1. Design mismatch on tablet

Login - Tablet

Design

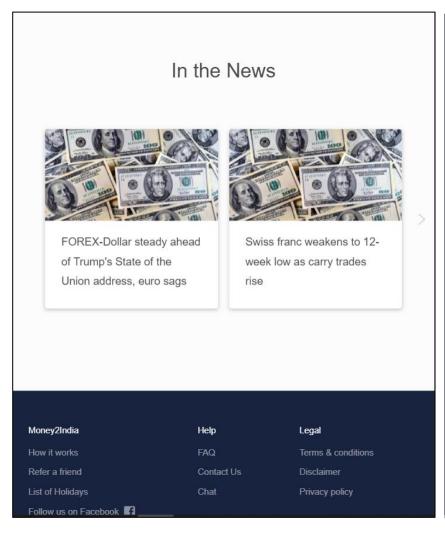
How to wire money to India from USA? **New Users** Existing **NRI** Users Users New user? Sign Up to Are you an ICICI Bank NRI Account holder? enter the required Login to NRI Internet details and send money Are you a Money2India to India in five easy Banking and send user already? Login to money in 5 easy steps. start sending money in four easy steps. You can also transfer money to India from UK, Canada, Hong Kong, Australia, UAE, and Singapore. In the News



- 1. Incorrect title font size
- 2. Fit all 3 card in 1 row
- 3. Too much spacing above title

Login - Tablet

Design

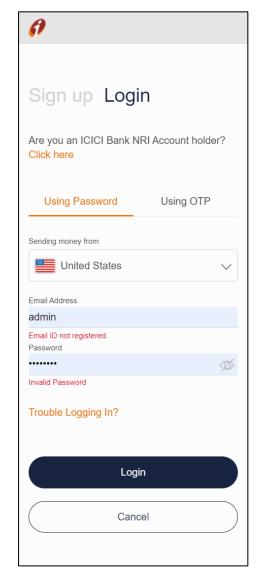


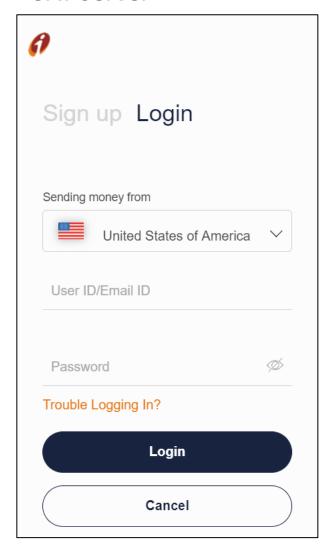


- 1. Show only 2 news item at a time
- Remove spacing above and below card images
- News items need to be left aligned and normal font weight.
- 4. Add spacing below the cards.

Login - Mobile

Design

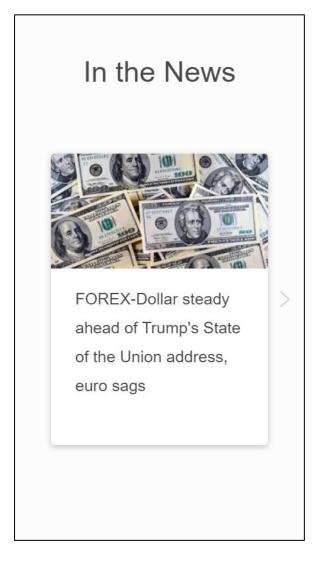


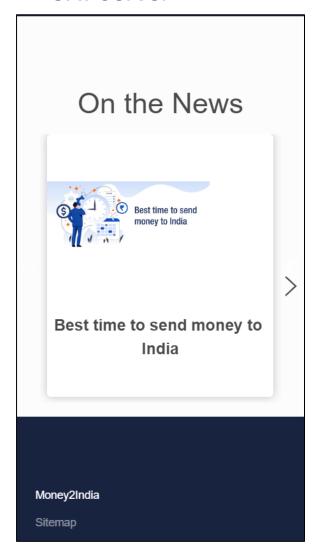


- 1. Gray band missing from header
- 2. Spacing mismatch, especially above and below CTA buttons

Login - Mobile

Design

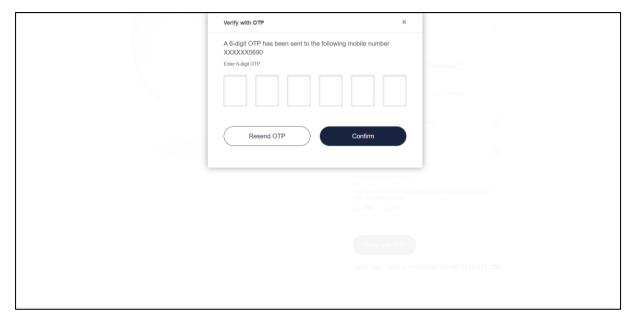




- 1. Spacing mismatch
- News items need to be left aligned and normal font weight

Sign up - Desktop

Design



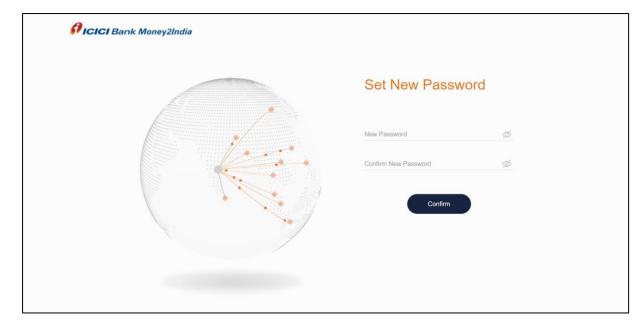
UAT Server



1. Opacity missing from popup.

Sign up - Desktop

Design



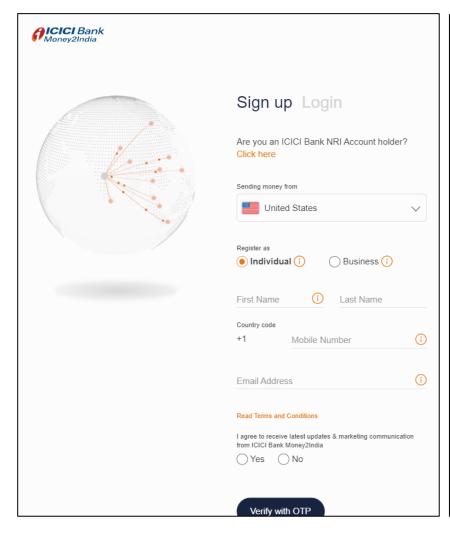
UAT Server

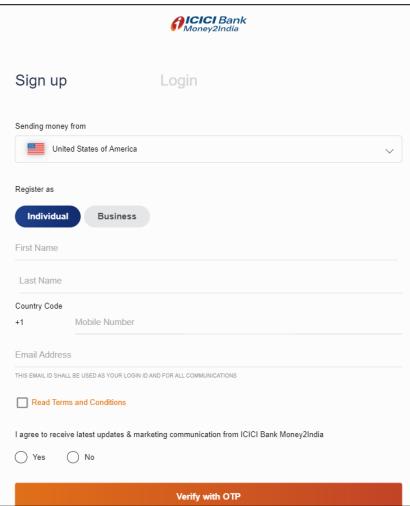


1. 'Set Password' section title font size and color not as per design.

Sign up - Tablet

Design

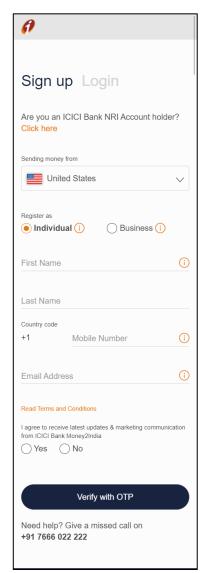


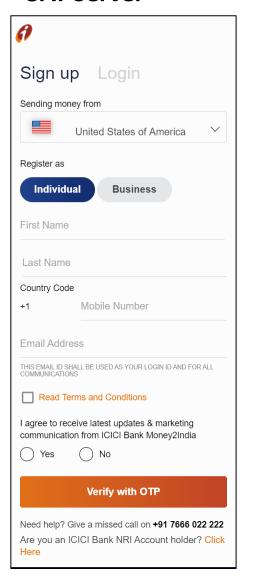


- 1. Design mismatch on tablet
- 2. M2I logo should be left aligned

Sign up - Mobile

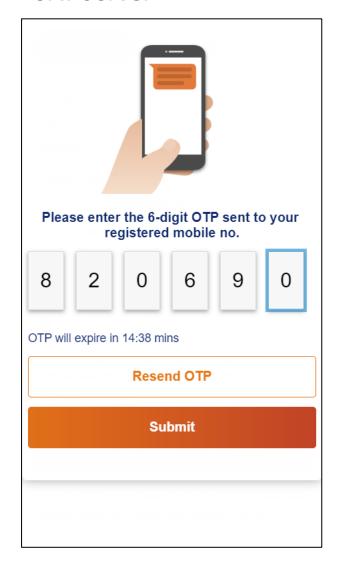
Design

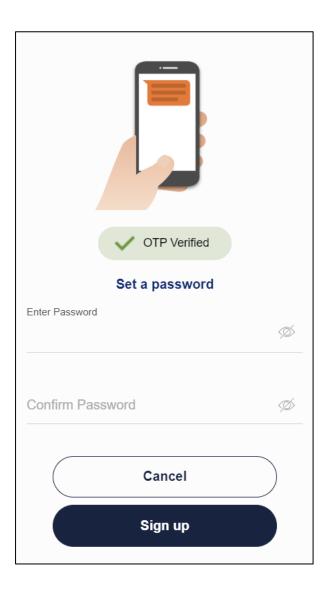




- 1. Gray band missing from header
- 2. Spacing mismatch

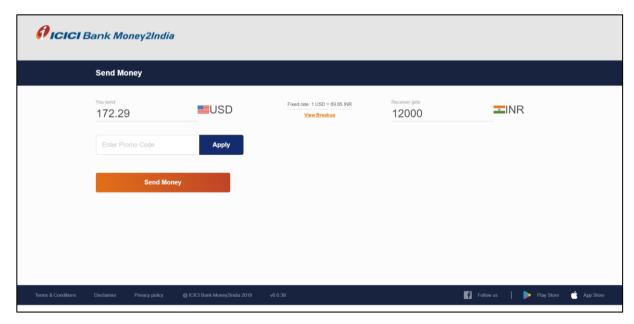
Sign up - Mobile

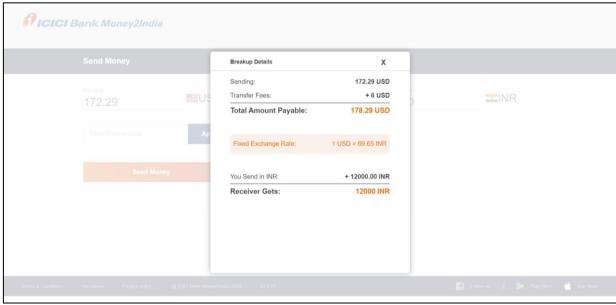




- 1. For button pairs, the primary CTA needs to be on top (global issue)
- 2. All buttons need to be full container width on mobile

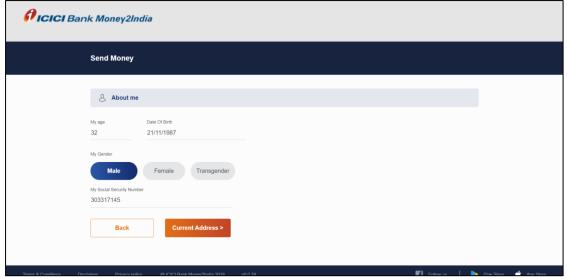
New user journey - Desktop

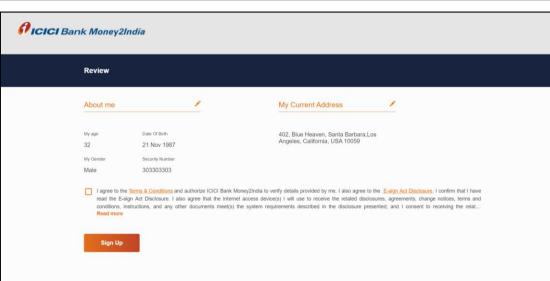


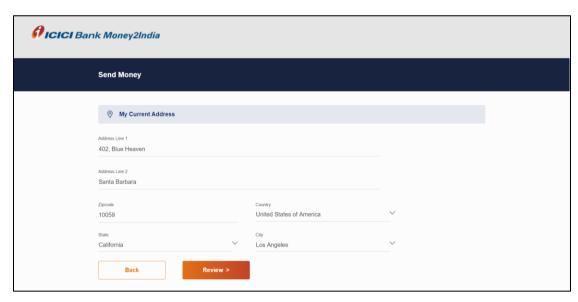


- 1. Remove underline from 'View Breakup' link
- 2. The close button in the popup does not match design

New user journey - Desktop

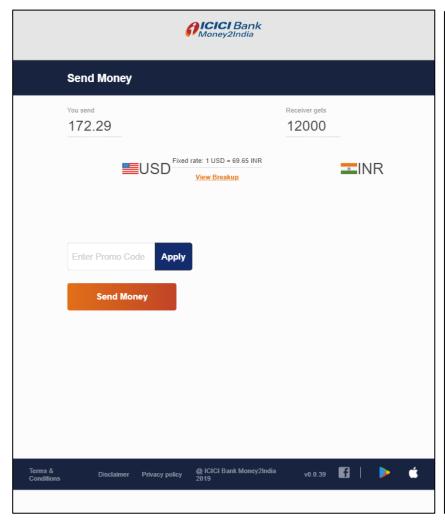


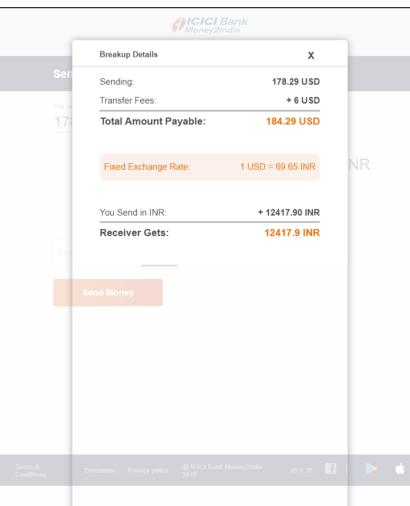




- 1. The width of the blue band is more on few pages
- 2. Remove underline from 'View Breakup' link
- 3. The dropdown icon in the form not aligned properly
- 4. 'Read more' link should be inline with the paragraph and not on a new line

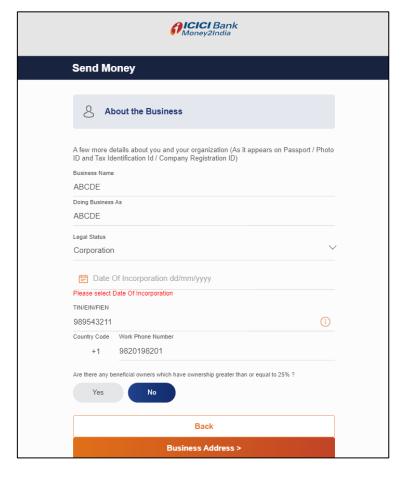
New user journey - Tablet

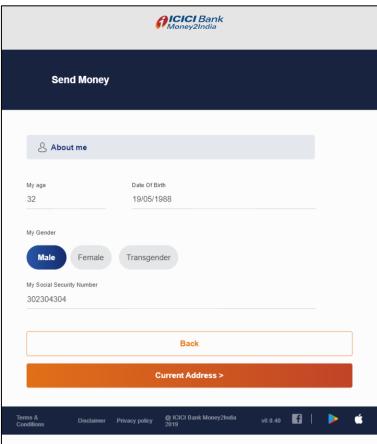


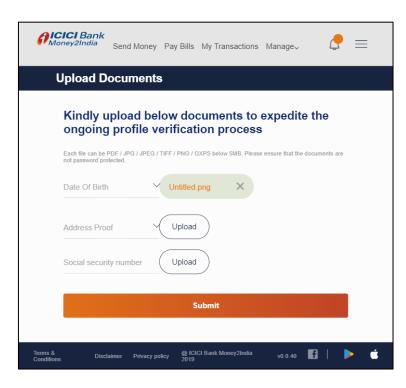


- 1. Design breaks on tablet
- 2. M2I logo should be left aligned
- 8. Popup opacity incorrect

New user journey - Tablet

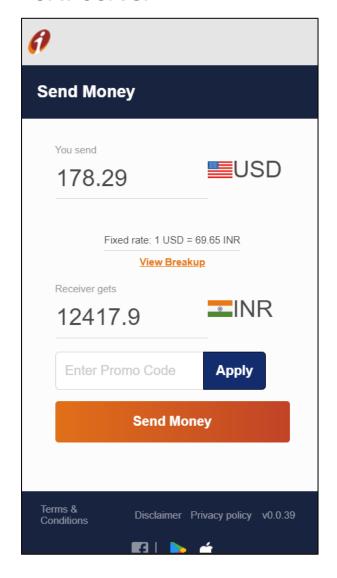


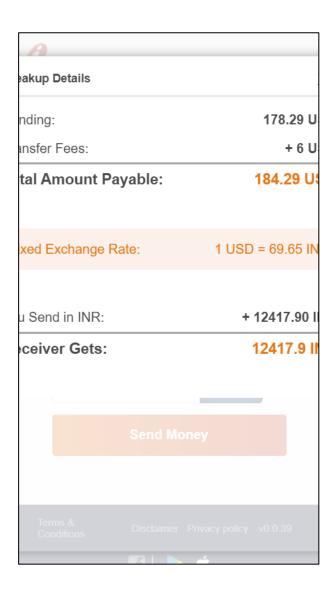




- 1. Design on tablet incorrect
- 2. Unable to enter Date of Incorporation
- 3. Incorrect blue band height on some pages
- 4. Buttons should not be full width on tablet
- 5. Spacing issue between elements on Upload Documents page
- 6. The image file name on the Upload Documents page should be in green

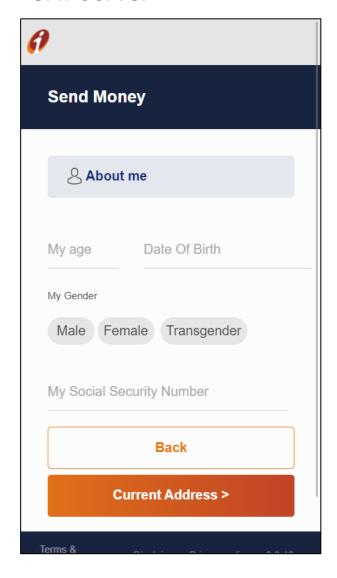
New user journey - Mobile

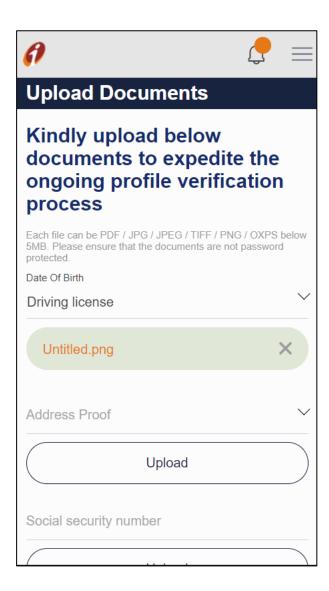




- 1. Page design and spacing on Send Money page not as per design provided
- 2. Content in popup bleeding out of page
- Popup content merging with background content

New user journey - Mobile

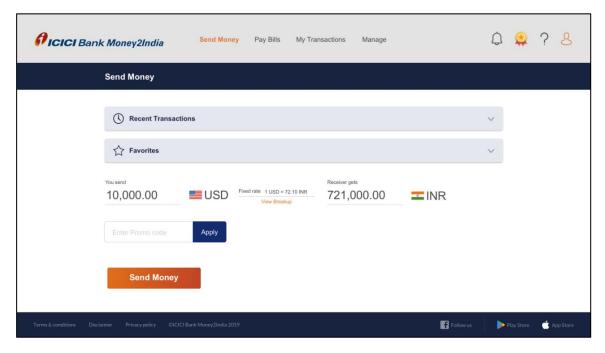




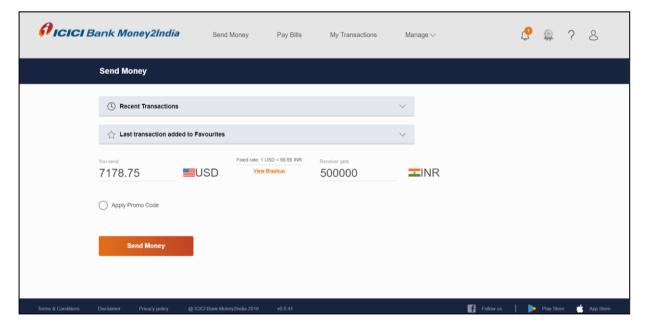
- 1. Inconsistency with blue band on pages
- 2. The image file name on the Upload Documents page should be in green

Send Money - Desktop

Design

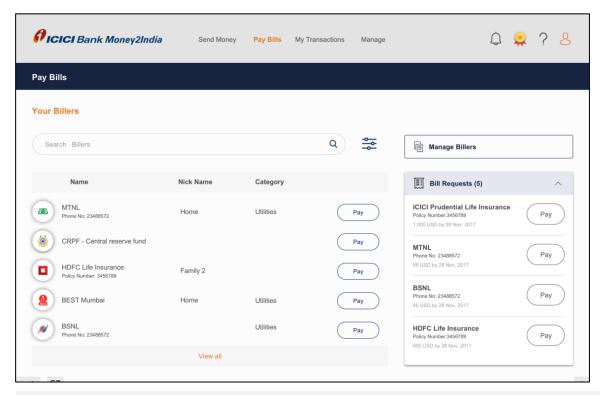


- 1. Send Money should be orange and bold in top nav.
- 2. Spacing between items in top nav does not match design.
- 3. Recent transactions and Favourites need to be in blue text and full width.
- 4. View Breakup should be in normal font weight.
- 5. Remove underline from View Breakup

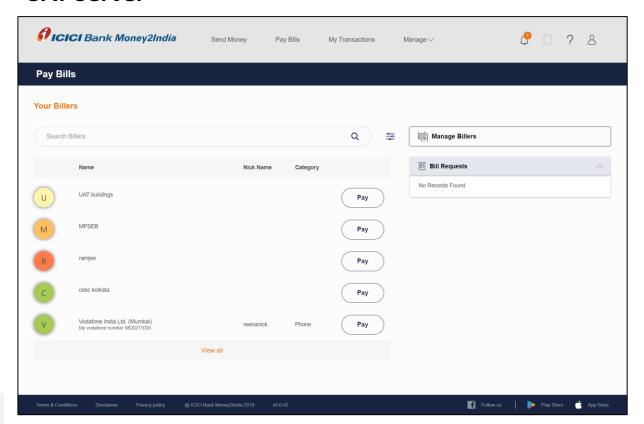


Pay Bills - Desktop

Design

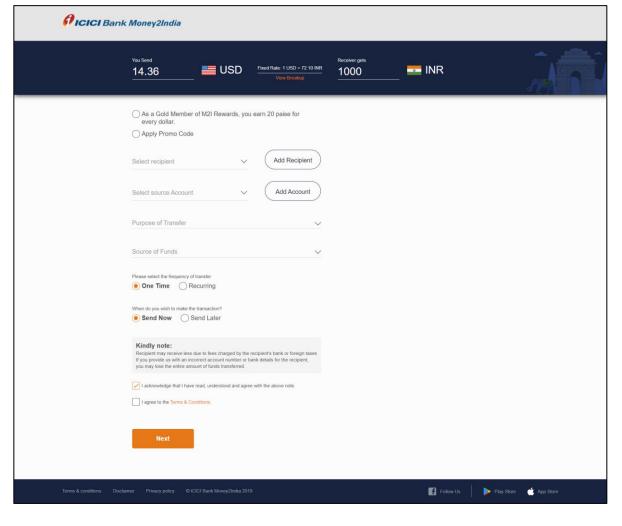


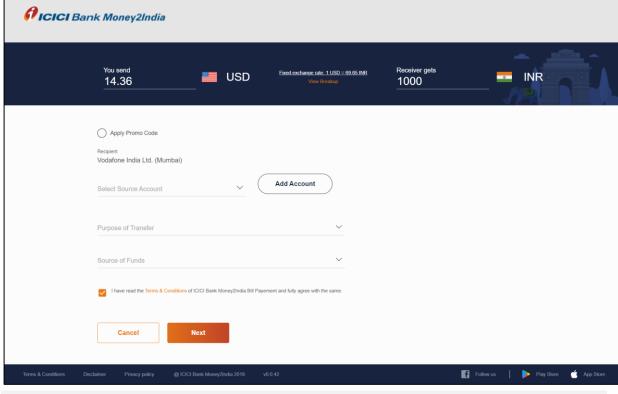
- 1. Pay Bills should be orange and bold in top nav (global issue).
- 2. Pay button text should not be bold. This applies to all such buttons.
- 3. The search bar works only when I click close to the placeholder text.



Pay Bills - Desktop

Design

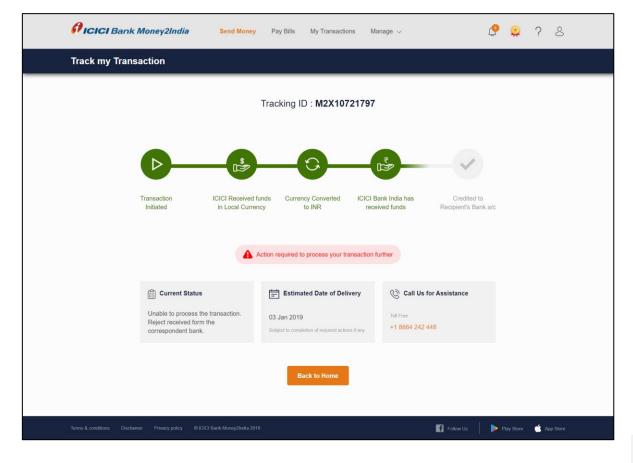


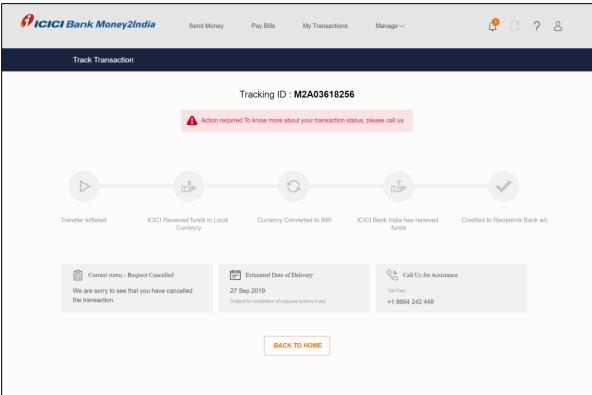


- 1. Font size and spacing mismatch in the blue bar.
- 2. Check boxes not as per design (global issue).
- 3. Check box text should be vertically centred wrt the check box.

Track Transaction - Desktop

Design





- 1. Track transaction styling mismatch in the blue bar
- 2. Gray boxes not as per design

My Transactions - Tablet

Design

11 Jan 2019

0,000 INR

UAT Server **CICI Bank ** Money2India** Send Money Pay Bills My Transactions Manage ** **Money2India** Send Money Pay Bills My Transactions Manage ** **Transaction** Money2India Send Money Pay Bills My Transactions Manage V My Transactions **My Transactions** Favourites Recurring Statements < 1 - 10 of 500 > Date Sent Sent To Date Sent nount Delivered Promo Rate Track Id Date Delivered Status 23 Sep 2019 Nick 11 Jan 2019 0.000 INR M2X19283760 In Progress 16 Sep 2019 Nick ☆ 11 Jan 2019 0.000 INR M2X19283760 Delivered 17 Jan 2019 √2 09 Sep 2019 Nick 23 Sep 2019 Nick ☆ 11 Jan 2019 0.000 INR M2X19283760 Delivered 17 Jan 2019 16 Sep 2019 11 Jan 2019 0.000 INR M2X19283760 Delivered Nick 11 Jan 2019 0.000 INR 23 Sep 2019 Nick 7 16 Sep 2019 Nick 11 Jan 2019 0.000 INR M2X19283760 Delivered 17 Jan 2019 Nick ☆ 11 Jan 2019 0,000 INR 17 Jan 2019 71 M2X19283760 Delivered 30 Aug 2019 11 Jan 2019 0.000 INR 17 Jan 2019 M2X19283760 Delivered

71 M2X19283760 Delivered 17 Jan 2019

Table scroll not working properly on tablet (global issue on all tables)

<1 - 10 of 89>

Amoun

INR 14!

INR 14!

INR 14!

INR 10:

INR 10:

INR 10:

INR 10:

INR 103

INR 10:

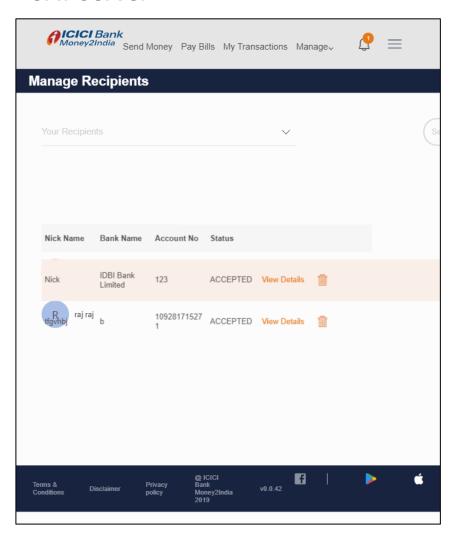
INR 69

Amount Sent

USD 100

Manage Recipients - Tablet

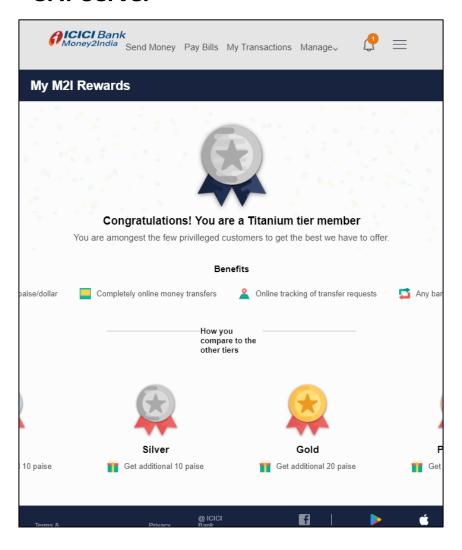
UAT Server



L. Design breaking on tablet

My Rewards - Tablet

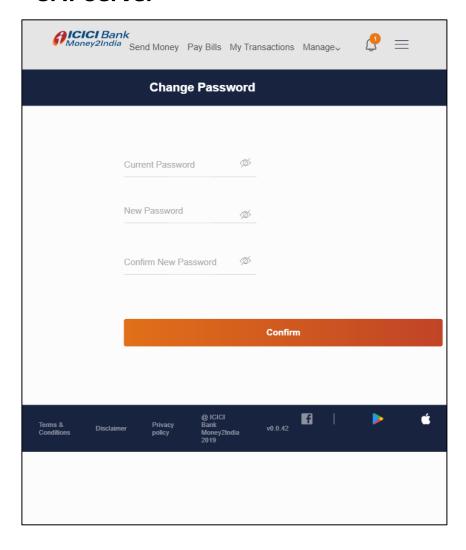
UAT Server



1. Content overflowing on tablet

Change Password - Tablet

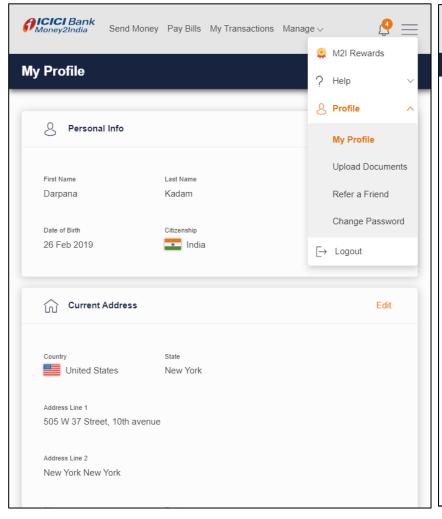
UAT Server

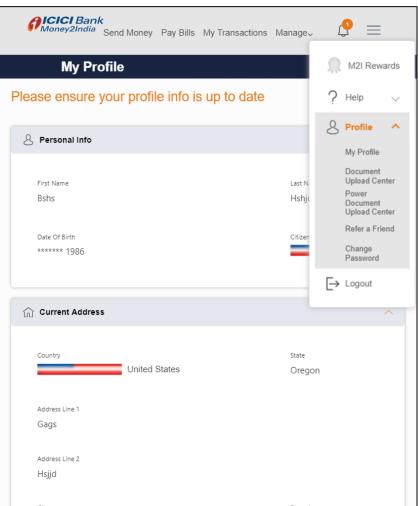


1. Alignment issue throughout the page

My Profile - Tablet

Design

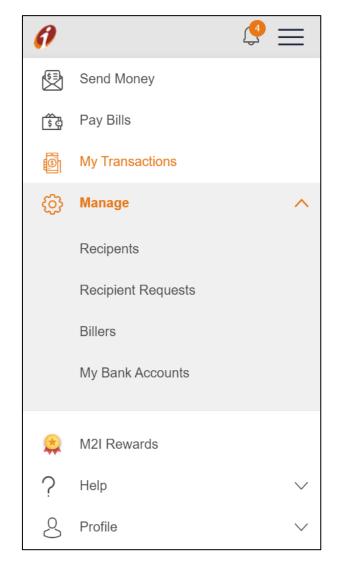




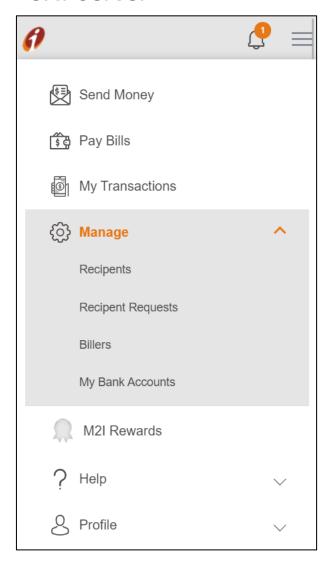
- 1. Hamburger menu not as per design
- 2. Page title should be left aligned
- 3. The flag image is stretched
- Column width in the cards does not match design

Hamburger Menu - Mobile

Design



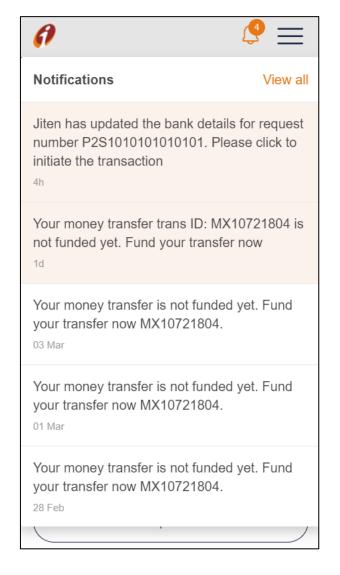
UAT Server

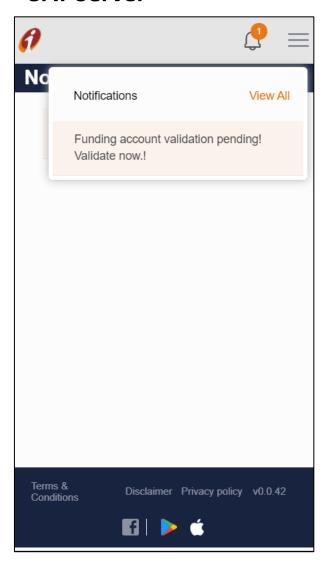


Spacing and styling mismatch in top nav as well as hamburger menu

Notifications - Mobile

Design

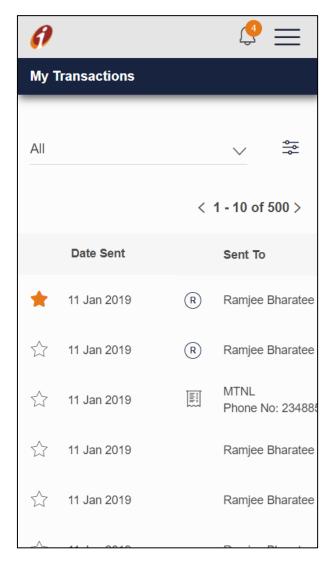




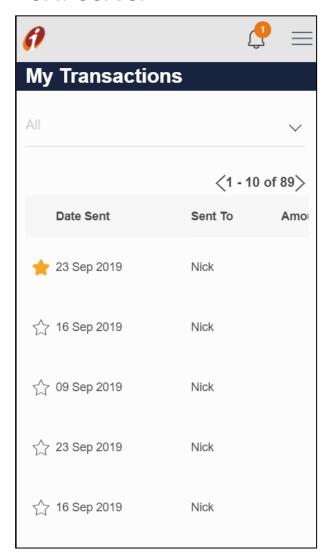
- 1. The notifications popup should be full width as per design
- 2. The bell should be orange when there are unread notifications

My Transactions - Mobile

Design



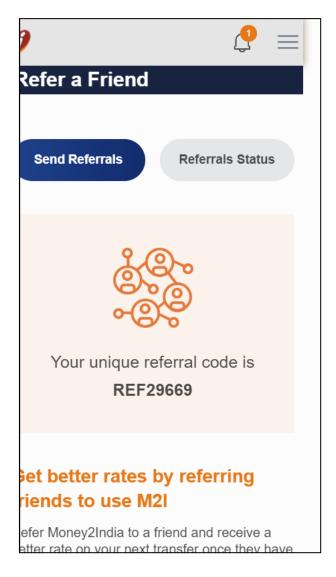
UAT Server



1. All tables should be full width

Refer a Friend - Mobile

UAT Server



1. Content misaligned on page