

# Shervin Razazi

## Researcher

Potomac, MD

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## Work Experience

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### Volunteer IT Help Desk

Suburban Hospital - Bethesda, MD

May 2017 to August 2017

Tasked with solving various computer problems throughout the hospital and taking help desk calls to record

which tasks needed to be completed.

- Helped in creating a priority system that was used to delegate important tasks more efficiently.

System

incorporated giving tasks to members of team that were more skilled for each task.

### Researcher

University of Maryland Observatory

October 2016 to May 2017

- Researched the light curve of the asteroid Euterpe in collaboration with a partner.

- Operated and maintained both 7' and 8' telescopes and used software AstrolmageJ in order to report our

findings.

- Demonstrated the information I learned on a poster and presented it at the University of Maryland Academic

Showcase. Was given a lot of constructive criticism on how to improve my research methods by various

experts in the field.

### Head Coach

Joe Flaherty's Dolphins - Gaithersburg, MD

October 2010 to May 2014

- Responsible for teaching swimmers aged 10-14 on complex and basic swim techniques.

- Responsible for safety of over 100 swimmers at a given time.

- Under my guidance three swimmers went on to swim at the Junior Olympics Invitational meet, with one

making the Junior Nationals swim meet.

## Education

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### Bachelor's in Information Science - Data Science Specialization

University of Maryland College Park - College Park, MD

December 2019

## Skills

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Excel, Powerpoint, Microsoft word, Word, Api, Service Desk, Tech Support, Help Desk

## Awards

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### **National AP Scholar With Distinction**

May 2014

## Assessments

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### **Technical Support — Proficient**

July 2019

Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function.

Full results: [https://share.indeedassessments.com/share\\_assignment/4r62iva-c2fbmxdn](https://share.indeedassessments.com/share_assignment/4r62iva-c2fbmxdn)

### **Proficiency with Microsoft Office: Mail & Calendar (PC) — Proficient**

July 2019

Measures a candidate's proficiency in using Microsoft Office Mail and Calendar tools to manage their workload.

Full results: [https://share.indeedassessments.com/share\\_assignment/blzis8bq9v0xrtxj](https://share.indeedassessments.com/share_assignment/blzis8bq9v0xrtxj)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

## Additional Information

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### Skills & Abilities

#### Technical Skills

- Efficient in Java using Eclipse API. Including implementing projects using recursion, HTML websites, and implementing and the use of data structures such as linked lists and arrays. such as Linked Lists and Arrays, and how to traverse and implement object-oriented data structures.
- Efficient in SQL using MySQL Workbench to create and maintain databases.
- Efficient in R using Rstudio.
- Efficient using Python for both object oriented programming and data science applications.

#### Communication Skills

- Proficient in Microsoft Word, Powerpoint, Excel and their use to create neat and productive presentations.