Ethan Hoang

Information **Technology** Professional

Personal Info

Phone

(703) 343-6126

E-mail

ethan.hai.hoang@gmail.com

LinkedIn

https://www.linkedin.com/in/e thanhoang0918/

Skills

Java (Github, JUnit, Object Oriented Programming, JavaScript)

Excellent

Python

Advanced

Help Desk

Advanced

Windows Operating System

Excellent

SQL

Advanced

System Administration

Advanced

An information technology professional concentrating in programming and databases with experience and background in:

- Object oriented programming, mobile development, applied IT programming
- Web design and database programming
- IT infrastructure help desk roles

Experience

Junior CyberStart Intern 2018-12 -

2019-03 Lunarline Inc.

Responsibilities and Achievements:

- Provided Active Directory and server administration support
- Provided day-to-day desktop/end user support
- Worked on projects for the company such as inventory and patching
- Learned to work in an office environment

Information Desk Assistant 2018-12 -

present George Mason University

Responsibilities and Achievements:

- Provide assistance to customers over the phone and in person
- Resolved issues and inquiries daily
- Escalated issues to the proper University office, all within a timely manner

Intern 2018-06 -

2018-07 Electronic Systems Inc.

Responsibilities and Achievements:

• Planned and set up computers, connections, and IT equipment for various schools in Northern Virginia

Education

George Mason University, Information 2015-08 present

Technology

- Expected Graduation: Fall 2019
- 3.56 GPA
- Dean's List
 - Spring 2016, Fall 2017, Spring 2018, Fall 2018
- Brother of Alpha Sigma Phi