Julian Smith

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Education

2020(Anticipated) Northern Virginia Community College Annandale, VA

*Associate of Science, Computer Science*

Summary of Qualifications

* Can write programs in Java - Experience with JavaFX, GUI design
* Understanding of OOP - Experience with event/exception handling
* Can summarize Classes in UML - Proficient with MS Office
* Understand data abstraction - Team-oriented and driven to solve problems
* Great social skills - Work well under stress

Experience

Shift Supervisor/Barista March 2018 to *Current*

*Starbucks*

Tysons, VA

* Tailoring product and service to every individual customer
* Adhering to standards
* Processed error-free cash transactions in an efficient and friendly manner.
* Counted cash deposits and trusted with store operation.
* Memorizing ingredients and recipe necessary to producing orders consistently.
* Good communication skills used to deliver exceptional service and order quality.
* Met and exceeded sales quotas frequently.
* Trusted with holding other employees accountable in their uniform, demeanor, approach to work, and work routines.
* Closed down building after operating hours, keyholder.

Film Crew Associate/Crew Leader November 2016 to March 2018

*AMC Theaters*

Tysons, VA

* Processed large cash transactions and high volumes of transactions under minimal supervision.
* Secured/counted/stored/dated inventory regularly.
* Delegated tasks to associates as required to provide a satisfactory experience.
* Proven customer experience both in-person and over the phone when working the customer service desk.
* Greeted interviewees, maintenance personnel, security personnel, delivery men, and resolved varying problems, and provided them accurate information.
* Trained associates frequently how to cook/clean/assemble/operate machinery.

Awards/Additional Achievements

* Was appointed leader of sales team for a workplace competition and won 1st place in the contest.
* Theater Associate of the Month February 2017
* Partner of the Quarter, Quarter II 2018