# Phase 5: Image Automation with Packer - Windows 10 Golden Image

# **o** Overview

This documentation provides a comprehensive guide for building automated Windows 10 golden images using HashiCorp Packer in Microsoft Azure. The solution creates standardized, pre-configured VM images with essential applications and security updates, enabling rapid deployment of consistent Windows environments.

## Table of Contents

- 1. Prerequisites
- 2. Environment Setup
- 3. Project Structure
- 4. Configuration Files
- 5. PowerShell Scripts
- 6. Execution Guide
- 7. Image Verification
- 8. <u>Deployment & Testing</u>
- 9. Troubleshooting
- 10. Best Practices

# Prerequisites

## **System Requirements**

- Operating System: Windows 10/11 with WSL2 or Linux distribution
- Memory: Minimum 8GB RAM (16GB recommended)
- Storage: 50GB free disk space

• Network: Stable internet connection for Azure operations

#### **Required Tools & Services**

Tool	Version	Purpose
HashiCorp Packer	Latest	Image building automation
Azure CLI	2.0+	Azure resource management
PowerShell	5.1+	Windows configuration scripts
WSL2 Debian	Latest	Linux subsystem for Windows
Azure Subscription	Active	Cloud infrastructure

#### **Required Permissions**

- Azure Subscription: Contributor role
- Resource Group: Full access to create/manage resources
- Compute: VM creation and management permissions
- Storage: Disk and image management access

# Environment Setup

## Step 1: Install Packer on WSL Debian

# Update system packages sudo apt update && sudo apt upgrade -y

# Install required dependencies sudo apt install -y wget unzip curl gnupg lsb-release

# Add HashiCorp GPG key and repository curl -fsSL https://apt.releases.hashicorp.com/gpg | sudo apt-key add - echo "deb [arch=\$(dpkg --print-architecture) signed-by=/usr/share/keyrin gs/hashicorp-archive-keyring.gpg] https://apt.releases.hashicorp.com \$(gr ep -oP '(?<=UBUNTU\_CODENAME=).\*' /etc/os-release || Isb\_release -cs) main" | sudo tee /etc/apt/sources.list.d/hashicorp.list

# Install Packer sudo apt-get update && sudo apt-get install packer

# # Verify installation packer version

```
Preparing to unpack .../packer_1.13.0-1_amd64.deb ...
Unpacking packer (1.13.0-1) ...
Setting up packer (1.13.0-1) ...
Scanning processes...

No services need to be restarted.

No containers need to be restarted.

No user sessions are running outdated binaries.

No VM guests are running outdated hypervisor (qemu) binaries on this host.
suhaib@IND-147:~$ packer version
Packer v1.13.0
suhaib@IND-147:~$
```

#### Step 2: Install Azure CLI

```
# Install Azure CLI
curl -sL https://aka.ms/InstallAzureCLIDeb | sudo bash

# Login to Azure
az login

# Verify login and list subscriptions
az account list --output table
```

```
A web browser has been opened at https://login.microsoftonline.com/organizations/oauth2/v2.0/authorize. Please continue the login in the web browser. If no web browser is available or if the web browser fails to open, use device code flow with 'az login —use-device code'.

Retrieving tenants and subscriptions for the selection...

[Tenant and subscription selection]

No Subscription name Subscription ID Tenant

[1] * Azure for Students 0f9ec8b3-d366-4f81-9873-dbbde1e72b8c Default Directory

The default is marked with an *; the default tenant is 'Default Directory' and subscription is 'Azure for Students' (0f9ec8b3-d366-4f81-9873-dbbde1e72b8c)

Select a subscription and tenant (Type a number or Enter for no changes): 1

Tenant: Default Directory

Subscription: Azure for Students (0f9ec8b3-d366-4f81-9873-dbbde1e72b8c)

[Announcements]

With the new Azure CLI login experience, you can select the subscription you want to use more easily. Learn more about it and its con figuration at https://go.microsoft.com/fwlink/?linkid=2271236

If you encounter any problem, please open an issue at https://aka.ms/azclibug

[Warning] The login output has been updated. Please be aware that it no longer displays the full list of available subscriptions by default.

suhaib@IND-147:-$
```

## **Step 3: Create Azure Service Principal**

```
# Create service principal for Packer
az ad sp create-for-rbac --name "PackerPrincipal" --role Contributor --sco
pe /subscriptions/YOUR_SUBSCRIPTION_ID

# Create resource group
az group create --name myPackerGroup --location eastus
```

```
suhaib@IND-147:~/windows10-packer$ az ad sp create-for-rbac --name "PackerPrincipal" --role Contributor --scopes /subscriptions/0f9ec 8b3-d366-4f81-9873-dbbde1e72b8c Creating 'Contributor' role assignment under scope '/subscriptions/0f9ec8b3-d366-4f81-9873-dbbde1e72b8c' The output includes credentials that you must protect. Be sure that you do not include these credentials in your code or check the credentials into your source control. For more information, see https://aka.ms/azadsp-cli {
    "appId": "2c77e7b9-4cce-4ad0-99dc-06bfb8e6e2cf",
    "displayName": "PackerPrincipal",
    "password": "zMJ8Q~~WtQd96Ji2WhG~CSrIAzd.25R~gT48NbkG",
    "tenant": "d2fd2d1b-9f4e-459b-84ab-d6f0db24a087"
}
suhaib@IND-147:~/windows10-packer$
```

```
suhaib@IND-147:~/windows10-packer$ az group create --name myPackerGroup --location eastus
{
    "id": "/subscriptions/0f9ec8b3-d366-4f81-9873-dbbde1e72b8c/resourceGroups/myPackerGroup",
    "location": "eastus",
    "managedBy": null,
    "name": "myPackerGroup",
    "properties": {
        "provisioningState": "Succeeded"
    },
    "tags": null,
        "type": "Microsoft.Resources/resourceGroups"
}
suhaib@IND-147:~/windows10-packer$ |
```

#### **Expected Output:**

! Important: Save these credentials securely - they'll be needed for the Packer configuration.

# Project Structure

Create the following directory structure for your Packer project:

```
windows10-packer/

— README.md

— windows.pkr.hcl # Main Packer template

— vars.json # Sensitive variables (add to .gitignore)

— install-apps.ps1 # Application installation script

— configure-system.ps1 # System configuration script
```

```
suhaib@IND-147:~/windows10-packer$ tree

configure_system.ps1
install_apps.ps1
vars.json
windows.pkr.hcl

directory, 4 files
suhaib@IND-147:~/windows10-packer$ |
```

## **Create Project Directory**

```
mkdir -p windows10-packer/
cd windows10-packer
```

# Configuration Files

## Main Packer Template (windows.pkr.hcl)

```
# Packer configuration for Windows 10 golden image in Azure
packer {
  required_plugins {
    azure = {
      version = ">= 1.0.0"
      source = "github.com/hashicorp/azure"
      }
  }
}

variable "client_id" {
  type = string
  sensitive = true
}
```

```
variable "client_secret" {
 type = string
 sensitive = true
}
variable "tenant_id" {
 type = string
 sensitive = true
}
variable "subscription_id" {
 type = string
 sensitive = true
}
variable "resource_group" {
type = string
 default = "myPackerGroup"
}
variable "location" {
type = string
 default = "eastus"
}
locals {
 timestamp = regex_replace(timestamp(), "[: TZ-]", "")
}
source "azure-arm" "windows-10" {
 client_id
                      = var.client_id
 client_secret
                       = var.client_secret
subscription_id
                      = var.tenant_id
                          = var.subscription_id
 managed_image_resource_group_name = var.resource_group
                              = "windows-10-golden-${local.timestam
 managed_image_name
p}"
```

```
location
                       = var.location
 vm_size
                        = "Standard_D2s_v3"
 os_type
                        = "Windows"
 image_publisher
                           = "MicrosoftWindowsDesktop"
                         = "Windows-10"
 image_offer
                         = "20h2-ent"
 image_sku
                           = "winrm"
 communicator
 winrm use ssl
                          = true
 winrm_insecure
                           = true
                          = "30m"
 winrm_timeout
 winrm_username
                            = "packer"
                            = "SuperS3cr3t!!!!"
 winrm_password
}
build {
 name = "windows-10-golden"
 sources = ["source.azure-arm.windows-10"]
 # Configure WinRM and install PSWindowsUpdate
 provisioner "powershell" {
  inline = [
   "Write-Host 'Configuring WinRM...'",
   "winrm quickconfig -q",
   "winrm set winrm/config/winrs '@{MaxMemoryPerShellMB=\"1024\"}'",
   "winrm set winrm/config '@{MaxTimeoutms=\"1800000\"}'",
   "winrm set winrm/config/service '@{AllowUnencrypted=\"true\"}'",
   "winrm set winrm/config/service/auth '@{Basic=\"true\"}'",
   "netsh advfirewall firewall add rule name=\"WinRM 5985\" protocol=TC
P dir=in localport=5985 action=allow",
   "net user packer SuperS3cr3t!!!! /add /y",
   "net localgroup administrators packer /add",
   "Install-PackageProvider -Name NuGet -MinimumVersion 2.8.5.201 -For
ce",
   "Install-Module -Name PSWindowsUpdate -Force"
  ]
 }
 # Install Windows Updates
```

```
provisioner "powershell" {
  inline = [
   "Write-Host 'Installing Windows Updates...'",
   "$ErrorActionPreference = 'Stop'",
   "Install-WindowsUpdate -AcceptAll -AutoReboot"
 }
 # Restart Windows after updates
 provisioner "windows-restart" {
  restart_timeout = "15m"
 }
 # Install sample applications (Notepad++, 7Zip, and Chrome)
 provisioner "powershell" {
  script = "./install_apps.ps1"
 }
 # Configure system settings
 provisioner "powershell" {
  script = "./configure_system.ps1"
 }
 # Final cleanup and sysprep preparation
 provisioner "powershell" {
  inline = [
   "Write-Host 'Final cleanup and preparation for sysprep...'",
   "# Stop Windows Update service",
   "Stop-Service -Name 'wuauserv' -Force -ErrorAction SilentlyContinue",
   "Set-Service -Name 'wuauserv' -StartupType Disabled",
   "# Clear temp files",
   "Get-ChildItem -Path 'C:\\Windows\\Temp' -Recurse -ErrorAction SilentI
yContinue | Remove-Item -Force -Recurse -ErrorAction SilentlyContinue",
   "Get-ChildItem -Path 'C:\\Users\\*\\AppData\\Local\\Temp' -Recurse -Er
rorAction SilentlyContinue | Remove-Item -Force -Recurse -ErrorAction Sile
ntlyContinue",
   "# Clear event logs",
   "Get-EventLog -LogName * | ForEach-Object { Clear-EventLog -LogNa
```

```
me $_.Log -ErrorAction SilentlyContinue }",
    "# Remove packer user (optional)",
    "# net user packer /delete",
    "Write-Host 'Cleanup completed. Ready for sysprep.'"
]
}

# Sysprep (correct and blocking)
provisioner "powershell" {
    inline = [
        "C:\\Windows\\System32\\Sysprep\\Sysprep.exe /oobe /generalize /shu
tdown /quiet"
    ]
}
```

### Variables File (vars.json)

```
{
    "client_id": "your-service-principal-app-id",
    "client_secret": "your-service-principal-password",
    "tenant_id": "your-azure-tenant-id",
    "subscription_id": "your-azure-subscription-id"
}
```

! Security Note: Add vars.json to your .gitignore file to prevent credential exposure.

# New PowerShell Scripts

## **Application Installation Script (install-apps.ps1)**

```
# Install sample applications

$ErrorActionPreference = 'Stop'

Write-Host 'Installing sample applications...'
```

```
try {
  # Create temp directory
  New-Item -ItemType Directory -Path 'C:\Temp' -Force
  # Install Chocolatey
  Set-ExecutionPolicy Bypass -Scope Process -Force
  [System.Net.ServicePointManager]::SecurityProtocol = [System.Net.Ser
vicePointManager]::SecurityProtocol -bor 3072
  Invoke-Expression ((New-Object System.Net.WebClient).DownloadString
('https://community.chocolatey.org/install.ps1'))
  # Install Notepad++, 7Zip, and Chrome
  choco install notepadplusplus 7zip googlechrome -y
  Write-Host 'Applications installed successfully'
}
catch {
  Write-Host "Error during application installation: $($_.Exception.Messag
e)"
  throw
finally {
  # Clean up
  Remove-Item -Path 'C:\Temp' -Recurse -Force -ErrorAction SilentlyConti
nue
}
```

## **System Configuration Script (configure-system.ps1)**

```
# Configure system settings
$ErrorActionPreference = 'Stop'
Write-Host 'Configuring system settings...'

try {
    # Set timezone
    Set-TimeZone -Id 'Eastern Standard Time'
    Write-Host 'Timezone set to Eastern Standard Time'
```

```
# Disable Windows Defender real-time monitoring (optional, for performa
nce)
  try {
    Set-MpPreference -DisableRealtimeMonitoring $true
    Write-Host 'Windows Defender real-time monitoring disabled'
  }
  catch {
    Write-Host 'Could not disable Windows Defender - continuing...'
  }
  # Set power plan to High Performance
  try {
    powercfg /setactive SCHEME_MIN
    Write-Host 'Power plan set to High Performance'
  }
  catch {
    Write-Host 'Could not set power plan - continuing...'
  }
  # Disable UAC (optional, for automation)
  try {
    Set-ItemProperty -Path 'HKLM:\SOFTWARE\Microsoft\Windows\Curre
ntVersion\Policies\System' -Name 'EnableLUA' -Value 0
    Write-Host 'UAC disabled'
  }
  catch {
    Write-Host 'Could not disable UAC - continuing...'
  }
  Write-Host 'System configuration completed successfully'
}
catch {
  Write-Host "Error during system configuration: $($_.Exception.Messag
e)"
  throw
}
```



#### **Step 1: Prepare Environment**

```
# Navigate to project directory
cd windows10-packer

# Initialize Packer (downloads required plugins)
packer init windows.pkr.hcl

# Validate the Packer template
packer validate -var-file="vars.json" windows.pkr.hcl
```

```
suhaib@IND-147:~/windows10-packer$ packer init windows.pkr.hcl
Installed plugin github.com/hashicorp/azure v2.3.3 in "/home/suhaib/.config/packer/plugins/github.com/hashicorp/azure/packer-plugin-a
zure_v2.3.3_x5.0_linux_amd64"
suhaib@IND-147:~/windows10-packer$ packer validate -var-file=vars.json windows.pkr.hcl
The configuration is valid.
subaib@IND-147:~/windows10-packer$ packer build =var-file=vars ison windows.pkr.hcl
```

#### **Step 2: Execute Image Build**

# Build the golden image packer build -var-file="vars.json" windows.pkr.hcl

```
suhaibBIND-147:-/windows10-packer$ packer build -var-file=vars.json windows.pkr.hcl
windows-10-golden.azure-arm.windows-10: output will be in this color.

=> windows-10-golden.azure-arm.windows-10: Creating Azure Resource Manager (ARM) client ...
=> windows-10-golden.azure-arm.windows-10: Creating Azure Resource Manager (ARM) client ...
=> windows-10-golden.azure-arm.windows-10: Getting source image id for the deployment ...
=> windows-10-golden.azure-arm.windows-10: Setting source image id for the deployment ...
=> windows-10-golden.azure-arm.windows-10: -> SourceImageName: 'ybubscriptions/<sensitive/providers/Microsoft.Compute/locations/ea stus/publishers/MicrosoftWindowsDesktop/ArtifactTypes/wimmage/offers/Windows-10/skus/20h2-ent/versions/latest'
=> windows-10-golden.azure-arm.windows-10: -> ResourceGroupName: 'pkr-Resource-Group-evusqm2n8s'
=> windows-10-golden.azure-arm.windows-10: -> Location : 'eastus'
=> windows-10-golden.azure-arm.windows-10: -> Tags
=> windows-10-golden.azure-arm.windows-10: Validating deployment template ...
=> windows-10-golden.azure-arm.windows-10: -> Deploying deployment template ...
=> windows-10-golden.azure-arm.windows-10: >> Deploying deployment template ...
=> windows-10-golden.azure-arm.windows-10: >> ResourceGroupName: 'krykrdpevusqm2n8s'
=> windows-10-golden.azure-arm.windows-10: >> Key Vault Name: 'krykrdpevusqm2n8s'
=> windows-10-golden.azure-arm.windows-10: >> Key Vault Mame: 'krykrdpevusqm2n8s.vault.azure.net/secrets/packerKeyVaultSecret'
=> windows-10-golden.azure-arm.windows-10: >> ResourceGroupName: 'pkr-Resource-Group-evusqm2n8s'
=> windows-10-golden.azure-arm.windows-10: >> Deploying deployment template ...
=> windows-10-golden.azure-arm.windows-10: >> Deployin
```

```
lethrome l37.8.7151.69\googlechromestandaloneenterprise64 msi (128.61 MB).

=> windows-18-golden azure-arm.windows-10: Download of googlechromestandaloneenterprise64.msi (128.61 MB) completed.

=> windows-19-golden azure-arm.windows-10: Hashes match.

=> windows-19-golden.azure-arm.windows-10: googlechrome has been installed.

=> windows-19-golden.azure-arm.windows-10: googlechrome may be able to be automatically uninstalled.

=> windows-19-golden.azure-arm.windows-10: The install of Googlechrome was successful.

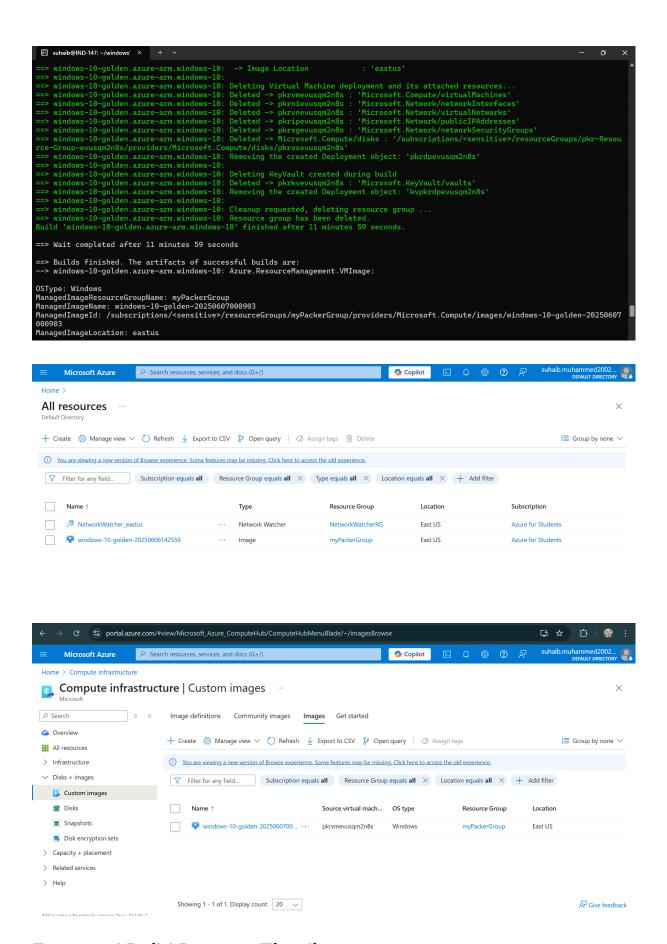
=> windows-19-golden.azure-arm.windows-10: The installed as 'MSI', install location is likely default.

=> windows-19-golden.azure-arm.windows-10: Chocolatey installed 7/7 packages.

=> windows-19-golden.azure-arm.windows-10: See the log for details (C:\ProgramData\chocolatey\logs\chocolatey\logs\chocolatey.log).

=> windows-19-golden.azure-arm.windows-10: Installed:

=> windows-19-golden.azure-arm.windows-10: This windows-10: This windows-10: This windows-10: Azure-arm.windows-10: This windows-10: Thi
```



## **Expected Build Process Timeline**

Phase	Duration	Description
VM Creation	5-10 min	Azure VM provisioning
WinRM Setup	2-5 min	Windows Remote Management configuration
Windows Updates	15-30 min	System updates installation
App Installation	10-15 min	Chocolatey and applications
System Config	5-10 min	Settings and optimizations
Cleanup & Sysprep	5-10 min	Final preparation
Total	45-80 min	Complete build process

# Image Verification

### **Step 1: Verify Built Image**

```
# List all custom images in resource group
az image list --resource-group myPackerGroup --output table

# Get detailed image information
az image show --resource-group myPackerGroup \
--name windows-10-golden-TIMESTAMP \
--output json
```

## **Step 2: Check Image Properties**

```
# Verify image specifications
az image show --resource-group myPackerGroup \
--name windows-10-golden-20250607000903 \
--query '{Name:name, Location:location, OsType:storageProfile.osDisk.os
Type, Size:storageProfile.osDisk.diskSizeGb, State:provisioningState}' \
--output table
```

## **Expected Output**



# 🚀 Deployment & Testing

#### **Create Test VM from Golden Image**

#### **Step 1: Create Network Infrastructure**

```
# Create virtual network
az network vnet create \
--resource-group myPackerGroup \
--name myVNet \
--address-prefix 10.0.0.0/16 \
--subnet-name mySubnet \
--subnet-prefix 10.0.1.0/24

# Create network security group
az network nsg create \
--resource-group myPackerGroup \
--name myNetworkSecurityGroup
```

```
# Add RDP rule
az network nsg rule create \
 --resource-group myPackerGroup \
 --nsg-name myNetworkSecurityGroup \
 --name AllowRDP \
 --protocol tcp \
 --priority 1000 \
 --destination-port-range 3389 \
 --access allow
# Create public IP
az network public-ip create \
 --resource-group myPackerGroup \
 --name myPublicIP \
 --allocation-method Static
# Create network interface
az network nic create \
 --resource-group myPackerGroup \
 --name myNic \
 --vnet-name myVNet \
 --subnet mySubnet \
 --public-ip-address myPublicIP \
 --network-security-group myNetworkSecurityGroup
```

```
suhaib@IND-147:~/windows10-packer$ az network vnet create \
    --resource-group myPackerGroup \
    --name myVNet \
    --address-prefix 10.0.0.0/16 \
    --subnet-name mySubnet \
    --subnet-prefix 10.0.1.0/24 {
    "newVNet": {
        "addressSpace": {
            "addressSpace": {
            "addressSprefixes": [
            "10.0.0.0/16"
            ]
        },
        "enableDdosProtection": false,
        "etag": "W/\"94a698d4-5d8f-4e35-aabb-078b856b58f2\"",
        "id": "/subscriptions/0f9ec8b3-d366-4f81-9873-dbbdele72b8c/resourceGroups/myPackerGroup/providers/Microsoft.Network/virtualNetworks/myVNet",
        "location": "eastus",
        "name": "myVNet",
        "privateEndpointVNetPolicies": "Disabled",
```

```
suhaib@ND-147:-/windowsi0-packer$ az network nsg rule create \
--resource-group myPackerGroup \
--nsg-name myNetworkSecurityGroup \
--name myNetworkSecurityGroupRuleRDP \
--priority 1000 \
--destination-port-range 3389 \
--access allow
{
   "access": "Allow",
   "destinationAddressPrefixes": [],
   "destinationAddressPrefixes": [],
   "destinationPortRanges": "3389,
   "destinationPortRanges": "3389,
   "destinationPortRanges": [],
   "direction": "Inbound",
   "etag": "M/\"P62433b-3844-46c3-93ec-76002418fe4e\"",
   "id": "'yobscriptions/69fex8b3-d366-4f81-9873-dbbdele72b8c/resourceGroups/myPackerGroup/providers/Microsoft.Network/networkSecurity
Groups/myNetworkSecurityGroup/securityRules/myNetworkSecurityGroupRuleRDP",
   "name": "myNetworkSecurityGroupSecurityRules/myNetworkSecurityGroupRuleRDP",
   "priority": 1000,
   "protocol": "Tpc",
   "provisioningState": "Succeeded",
   "resourceGroup": "myPackerGroup",
   "sourceAddressPrefixes": [],
   "sourceAddressPrefixes": [],
   "sourceAddressPrefixes": "",
   "sourceAddressPrefixes": "",
   "sourceAddressPrefixes": [],
   "sourcePortRanges": "",
   "sourceAddressPrefixes* az network public-ip create \
   --resource-group myPackerGroup \
```

## Step 2: Deploy VM from Golden Image

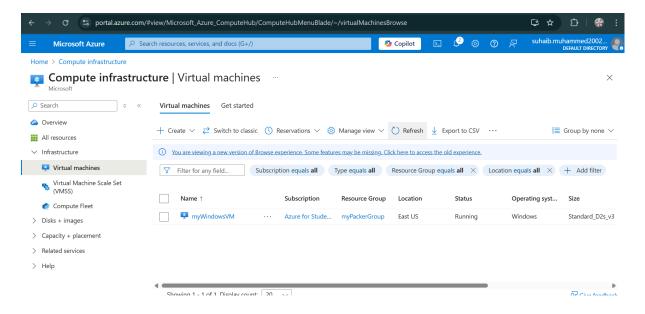
```
# Create VM from golden image
az vm create \
--resource-group myPackerGroup \
```

```
--name myWindowsVM \
--image windows-10-golden-TIMESTAMP \
--admin-username azureuser \
--admin-password 'YourSecurePassword123!' \
--nics myNic \
--size Standard_D2s_v3 \
--storage-sku Premium_LRS

# Get public IP for connection
az vm show \
--resource-group myPackerGroup \
--name myWindowsVM \
--show-details \
--query publicIps \
--output tsv
```

```
suhaib@IND-147:~/windows10-packer$ az vm create \
    --resource-group myPackerGroup \
    --name myWindowsVM \
    --image windows-10-golden-20250607000903 \
    --admin-username azureuser \
    --admin-password 'YourSecurePassword123!' \
    --nics myNic \
    --size Standard_D2s_v3 \
    --storage-sku Premium_LRS

The default value of '--size' will be changed to 'Standard_D2s_v5' from 'Standard_D51_v2' in a future release.
    {
        "fqdns": "",
        "id": "/subscriptions/0f9ec8b3-d366-4f81-9873-dbbdele72b8c/resourceGroups/myPackerGroup/providers/Microsoft.Compute/virtualMachines
/myWindowsVM",
        "location": "eastus",
        "macAddress": "00-22-48-1F-5D-69",
        "powerState": "VM running",
        "privateIpAddress": "52.190.22.150",
        "resourceGroup": "myPackerGroup",
        "zones": ""
        "zones": ""
}
```



```
suhaib@IND-147:~/windows10-packer$ az vm show \
    --resource-group myPackerGroup \
    --name myWindowsVM \
    --show-details \
    --query publicIps \
    --output tsv
52.190.22.150
suhaib@IND-147:~/windows10-packer$
```

## **Connection Methods**

## **Option 1: Windows RDP Client**

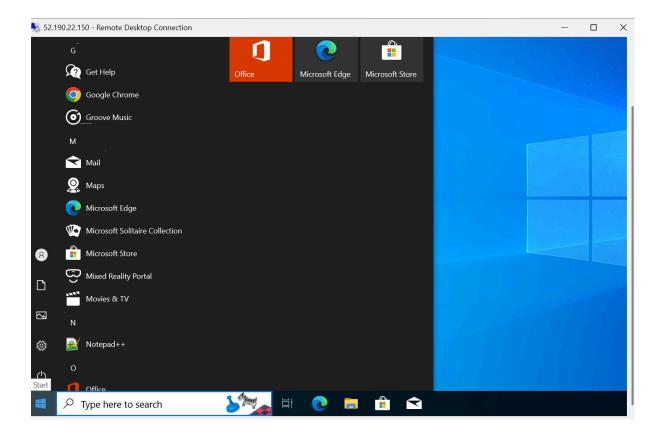
1. Open Remote Desktop Connection

2. Enter the public IP address

3. Username: azureuser

4. Password: YourSecurePassword123!



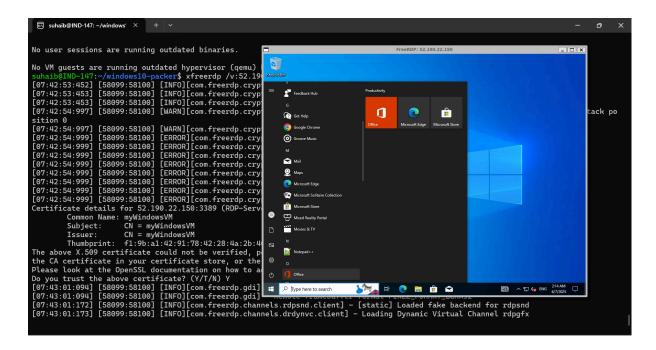


## **Option 2: Linux/WSL RDP Client**

# Install FreeRDP sudo apt install freerdp2-x11

# Connect to VM

xfreerdp /v:YOUR\_PUBLIC\_IP /u:azureuser /p:'YourSecurePassword123!' /si ze:1920×1080



#### **Verification Checklist**

Once connected to your VM, verify the following components:

## **Check Installed Applications**

□ Notepad++ is installed
☐ 7-Zip is installed
☐ Google Chrome is installed
□ Check Start Menu → All Apps
Check System Configuration
☐ Timezone is set to Eastern Standard Time
☐ Power plan is set to High Performance
☐ Windows Defender settings (if disabled)
☐ UAC settings (if disabled)
Check Windows Updates
☐ Go to Settings → Update & Security → Windows Update
☐ Verify updates are installed

Troubleshooting

#### **Common Issues and Solutions**

#### **WinRM Connection Failures**

Problem: Packer cannot connect via WinRM

Error: timeout waiting for WinRM connection

#### Solutions:

- 1. Verify firewall rules allow port 5985
- 2. Check WinRM service status:

winrm get winrm/config

- 3. Ensure proper authentication settings
- 4. Increase winrm\_timeout in template

#### **Azure Authentication Errors**

**Problem:** Service principal authentication fails

Error: azure-arm builder error: authentication failure

#### Solutions:

- 1. Verify service principal credentials in vars.json
- 2. Check service principal permissions:

az role assignment list --assignee YOUR\_CLIENT\_ID

- 3. Ensure subscription ID is correct
- 4. Regenerate service principal if needed

## **PowerShell Script Execution Failures**

Problem: Scripts fail with execution policy errors

Error: execution of scripts is disabled on this system

#### Solutions:

1. Add execution policy bypass to scripts:

Set-ExecutionPolicy Bypass -Scope Process -Force

- 2. Use inline PowerShell commands instead of script files
- 3. Check script syntax and error handling

## **Chocolatey Installation Issues**

**Problem:** Package installation fails

Error: The remote name could not be resolved: 'chocolatey.org'

#### Solutions:

- 1. Ensure internet connectivity during build
- 2. Set TLS 1.2 protocol:

[System.Net.ServicePointManager]::SecurityProtocol = [System.Net.SecurityProtocolType]::Tls12

- 3. Use alternative package sources
- 4. Install packages individually with error handling

## **Sysprep Failures**

**Problem:** Sysprep process fails or hangs

Error: sysprep failed with exit code 1

#### Solutions:

- 1. Check sysprep logs: C:\Windows\System32\Sysprep\Panther\
- 2. Remove user profiles before sysprep
- 3. Ensure no pending reboots
- 4. Disable Windows Store updates during build

### **Debug Mode Execution**

For detailed troubleshooting, enable debug logging:

```
# Enable debug output
export PACKER_LOG=1
export PACKER_LOG_PATH="packer-debug.log"

# Run build with debugging
packer build -var-file="vars.json" windows.pkr.hcl
```

#### **Resource Cleanup**

If build fails, clean up Azure resources:

```
# List resource groups
az group list --output table

# Delete resource group (removes all resources)
az group delete --name myPackerGroup --yes --no-wait

# Or delete specific resources
az vm delete --resource-group myPackerGroup --name packer-build-vm --
yes
az disk delete --resource-group myPackerGroup --name packer-build-disk
--yes
```

# **Best Practices**

#### **Security Best Practices**

#### 1. Credential Management

- Use Azure Key Vault for sensitive variables
- Rotate service principal credentials regularly
- Never commit credentials to version control

#### 2. Network Security

Use private subnets for build process

- Implement least-privilege network access
- Configure NSG rules to restrict RDP/WinRM access
- Use Azure Bastion for secure remote access

#### 3. Image Security

- Keep base images updated with latest patches
- Remove unnecessary services and features
- Implement proper antivirus exclusions
- Configure Windows Defender appropriately

## **Performance Optimization**

#### 1. Build Performance

- Use SSD storage for build VMs
- Select appropriate VM sizes (Standard\_D2s\_v3 minimum)
- Parallel provisioning where possible
- · Cache frequently downloaded packages

#### 2. Image Optimization

- Remove temporary files and caches
- · Optimize disk usage before sysprep
- Configure services for optimal startup
- Implement proper power management settings

#### **Automation Best Practices**

#### 1. Template Design

- Use variables for all configurable parameters
- Implement proper error handling in scripts
- Create modular, reusable components
- Document all customizations

#### 2. CI/CD Integration

```
# Azure DevOps Pipeline Example
trigger:
 branches:
  include:
   - main
 paths:
  include:
   - windows10-packer/*
pool:
 vmlmage: 'ubuntu-latest'
variables:
 - group: packer-variables
steps:
- task: PackerTool@0
 inputs:
  version: 'latest'
- script: |
  packer init windows.pkr.hcl
  packer validate -var-file="vars.json" windows.pkr.hcl
  packer build -var-file="vars.json" windows.pkr.hcl
 displayName: 'Build Golden Image'
 workingDirectory: 'windows10-packer'
```

#### 3. Version Control

- Tag releases with semantic versioning
- Maintain changelog for image versions
- Use branching strategy for different environments
- Implement automated testing

## **Monitoring and Maintenance**

#### 1. Image Lifecycle Management

- Schedule regular image updates (monthly/quarterly)
- Track image usage and deployment metrics
- Implement automated cleanup of old images
- Monitor security updates and patches

#### 2. Build Monitoring

```
# Monitor build progress
watch -n 30 'az resource list --resource-group myPackerGroup --outp
ut table'

# Check build logs
tail -f packer-debug.log
```

#### 3. Cost Optimization

- Use spot instances for build process when possible
- Delete failed builds immediately
- Implement automatic resource cleanup
- Monitor Azure costs and set budgets

# Advanced Configuration Options

#### **Custom Application Installations**

Add custom applications to your <a href="install-apps.ps1">install-apps.ps1</a> script:

```
# Custom Enterprise Applications
$EnterpriseApps = @(
    @{
        Name = "Microsoft Office"
        Installer = "https://your-repo.com/office-installer.exe"
        Arguments = "/S /v/qn"
    },
    @{
        Name = "Corporate VPN Client"
        Installer = "\\your-server\software\vpn-client.msi"
```

```
Arguments = "/quiet"
  }
)
foreach ($App in $EnterpriseApps) {
  Write-Host "Installing $($App.Name)..." -ForegroundColor Yellow
  try {
    $InstallerPath = "C:\Temp\$($App.Name).exe"
    Invoke-WebRequest -Uri $App.Installer -OutFile $InstallerPath
    Start-Process -FilePath $InstallerPath -ArgumentList $App.Arguments
-Wait
    Remove-Item $InstallerPath -Force
    Write-Host "$($App.Name) installed successfully" -ForegroundColor
Green
  } catch {
    Write-Warning "Failed to install $($App.Name): $($_.Exception.Messa
qe)"
  }
}
```

## **Registry Customizations**

Add registry modifications to configure-system.ps1:

```
# Corporate Registry Settings
$RegistrySettings = @(
    @{
        Path = "HKLM:\SOFTWARE\Policies\Microsoft\Windows\WindowsUpda
te"
        Name = "WUServer"
        Value = "http://your-wsus-server.domain.com"
        Type = "String"
    },
    @{
        Path = "HKLM:\SOFTWARE\Policies\Microsoft\Edge"
        Name = "HomepageLocation"
        Value = "https://your-intranet.com"
        Type = "String"
```

```
}
)
foreach ($Setting in $RegistrySettings) {
  try {
    if (-not (Test-Path $Setting.Path)) {
       New-Item -Path $Setting.Path -Force | Out-Null
     }
     Set-ItemProperty -Path $Setting.Path -Name $Setting.Name -Value $S
etting.Value -Type $Setting.Type
    Write-Host "Set registry: $($Setting.Path)\$($Setting.Name)" -Foregro
undColor Green
  } catch {
    Write-Warning "Failed to set registry setting: $($Setting.Path)\$($Setti
ng.Name)"
  }
}
```

### **Multi-Environment Support**

Create environment-specific variable files:

```
# Production environment
vars-prod.json

# Development environment
vars-dev.json

# Testing environment
vars-test.json

# Build for different environments
packer build -var-file="vars-prod.json" windows.pkr.hcl
packer build -var-file="vars-dev.json" windows.pkr.hcl
```

# Continuous Integration Example

#### **GitHub Actions Workflow**

Create .github/workflows/packer-build.yml:

```
name: Build Windows 10 Golden Image
on:
 push:
  branches: [ main ]
  paths:
   - 'windows10-packer/**'
 pull_request:
  branches: [ main ]
 schedule:
  - cron: '0 2 * * 1' # Weekly builds on Monday at 2 AM
env:
 PACKER_VERSION: "1.9.4"
jobs:
 validate:
  runs-on: ubuntu-latest
  steps:
  uses: actions/checkout@v3
  - name: Setup Packer
   uses: hashicorp/setup-packer@main
   with:
    version: ${{ env.PACKER_VERSION }}
  - name: Initialize Packer
   run: packer init windows10-packer/windows.pkr.hcl
  - name: Validate Packer Template
   run:
    cd windows10-packer
    packer validate -var-file="vars-template.json" windows.pkr.hcl
 build:
```

```
needs: validate
runs-on: ubuntu-latest
if: github.ref == 'refs/heads/main'
steps:
- uses: actions/checkout@v3
- name: Setup Packer
 uses: hashicorp/setup-packer@main
 with:
  version: ${{ env.PACKER_VERSION }}
- name: Azure Login
 uses: azure/login@v1
 with:
  creds: ${{ secrets.AZURE_CREDENTIALS }}
- name: Create Variables File
 run:
  cat > windows10-packer/vars.json << EOF
   "client_id": "${{ secrets.AZURE_CLIENT_ID }}",
   "client_secret": "${{ secrets.AZURE_CLIENT_SECRET }}",
   "tenant_id": "${{ secrets.AZURE_TENANT_ID }}",
   "subscription_id": "${{ secrets.AZURE_SUBSCRIPTION_ID }}"
  }
  EOF
- name: Build Golden Image
 run:
  cd windows10-packer
  packer init windows.pkr.hcl
  packer build -var-file="vars.json" windows.pkr.hcl
- name: Cleanup
 if: always()
 run: rm -f windows10-packer/vars.json
```

## Quality Assurance Testing

#### **Automated Testing Script**

Create test-golden-image.ps1:

```
# Golden Image Quality Assurance Test Script
param(
  [Parameter(Mandatory=$true)]
  [string]$VMName,
  [Parameter(Mandatory=$true)]
  [string]$ResourceGroup
)
$ErrorActionPreference = 'Stop'
Write-Host "Starting Golden Image QA Tests for VM: $VMName" -Foregrou
ndColor Green
# Test Results Array
$TestResults = @()
# Test 1: Verify Applications
Write-Host "Testing installed applications..." -ForegroundColor Yellow
$RequiredApps = @("Notepad++", "7-Zip", "Google Chrome", "Mozilla Firef
ox")
$InstalledApps = Get-WmiObject -Class Win32_Product | Select-Object -Ex
pandProperty Name
foreach ($App in $RequiredApps) {
  $Found = $InstalledApps | Where-Object { $_ -like "*$App*" }
  $TestResults += [PSCustomObject]@{
    Test = "Application: $App"
    Status = if ($Found) { "PASS" } else { "FAIL" }
    Details = if ($Found) { "Installed" } else { "Not Found" }
  }
}
```

```
# Test 2: System Configuration
Write-Host "Testing system configuration..." -ForegroundColor Yellow
# Timezone Test
$CurrentTZ = Get-TimeZone
$TestResults += [PSCustomObject]@{
  Test = "Timezone Configuration"
  Status = if ($CurrentTZ.Id -eq "Eastern Standard Time") { "PASS" } else {
"FAIL" }
  Details = $CurrentTZ.DisplayName
}
# Power Plan Test
$CurrentPowerPlan = (powercfg -getactivescheme).Split()[3]
$HighPerfGuid = (powercfg -list | Where-Object { $_ -match "High perform"
ance" }).Split()[3]
$TestResults += [PSCustomObject]@{
  Test = "Power Plan Configuration"
  Status = if ($CurrentPowerPlan -eq $HighPerfGuid) { "PASS" } else { "FA
IL" }
  Details = "Current: $CurrentPowerPlan"
}
# Test 3: Directory Structure
Write-Host "Testing directory structure..." -ForegroundColor Yellow
$RequiredDirs = @("C:\Scripts", "C:\Logs", "C:\Apps")
foreach ($Dir in $RequiredDirs) {
  $TestResults += [PSCustomObject]@{
    Test = "Directory: $Dir"
    Status = if (Test-Path $Dir) { "PASS" } else { "FAIL" }
    Details = if (Test-Path $Dir) { "Exists" } else { "Missing" }
  }
}
# Test 4: Windows Updates
Write-Host "Checking Windows Updates..." -ForegroundColor Yellow
try {
  $UpdateHistory = Get-HotFix | Measure-Object
```

```
$TestResults += [PSCustomObject]@{
    Test = "Windows Updates"
    Status = if ($UpdateHistory.Count -qt 10) { "PASS" } else { "WARN" }
    Details = "$($UpdateHistory.Count) updates installed"
  }
} catch {
  $TestResults += [PSCustomObject]@{
    Test = "Windows Updates"
    Status = "FAIL"
    Details = "Could not check update status"
  }
}
# Display Results
Write-Host "`nQA Test Results:" -ForegroundColor Green
Write-Host "=========== -ForegroundColor Green
$TestResults | Format-Table -AutoSize
# Summary
$PassCount = ($TestResults | Where-Object { $_.Status -eq "PASS" }).Cou
$FailCount = ($TestResults | Where-Object { $_.Status -eq "FAIL" }).Count
$WarnCount = ($TestResults | Where-Object { $_.Status -eq "WARN" }).Co
unt
$TotalTests = $TestResults.Count
Write-Host "`nTest Summary:" -ForegroundColor Green
Write-Host "======== -ForegroundColor Green
Write-Host "Passed: $PassCount/$TotalTests" -ForegroundColor Green
Write-Host "Failed: $FailCount/$TotalTests" -ForegroundColor Red
Write-Host "Warnings: $WarnCount/$TotalTests" -ForegroundColor Yellow
# Exit with appropriate code
if ($FailCount -gt 0) {
  Write-Host "QA Tests FAILED - Image requires attention" -ForegroundCol
or Red
  exit 1
} elseif ($WarnCount -gt 0) {
```

```
Write-Host "QA Tests PASSED with warnings" -ForegroundColor Yellow exit 0
} else {
   Write-Host "All QA Tests PASSED - Image ready for deployment" -ForegroundColor Green exit 0
}
```

## Additional Resources

#### **Documentation Links**

- HashiCorp Packer Documentation
- Azure ARM Builder
- PowerShell DSC with Packer
- Azure CLI Reference

## **Community Resources**

- Packer Community Forum
- Azure DevOps Extensions
- GitHub Packer Templates

#### **Enterprise Considerations**

#### 1. Compliance Requirements

- NIST cybersecurity framework alignment
- SOC 2 Type II compliance
- · GDPR data protection requirements
- Industry-specific regulations (HIPAA, PCI-DSS)

#### 2. Integration Points

- · Active Directory domain join
- Certificate authority integration
- WSUS server configuration

• Group Policy application

#### 3. Monitoring Integration

- Azure Monitor integration
- Log Analytics workspace
- Security Center compliance
- Custom dashboard creation

**Document Version**: 1.0

Last Updated: June 2025

Author: Infrastructure Automation Team

**Review Date**: Quarterly

This documentation is maintained as a living document and should be updated regularly to reflect changes in requirements, procedures, and best practices.