Mohammed Suhaib Shabbir

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EDUCATION

Humber Polytechnic - Longo Faculty of Business

Postgraduate Certificate in Business Insights and Analytics (Dean's List)

Sept 2023 - Sept 2025 Toronto, Ontario

ICFAI University - ICFAI Business School

Bachelor of Business Administration (Majors in Finance & Management)

Jun 2019 - Jun 2022 Hyderabad, India

Relevant Courses: Data Analytics Tools, Predictive Analytics, Big Data, Quantitative Methods, Database and SQL, Managerial Accounting & Finance, Quantitative Business Modeling, Governance & Ethics in Data Analytics, Business Strategy, Project Management

SKILLS

Languages & Tools: R, SQL, Python, Power BI, Tableau, IBM Cognos Analytics, MS Office Suite (Excel, PowerPoint, Outlook)

Soft Skills: Storytelling, Stakeholder Collaboration, Cross-functional Communication, Data Transformation Specialized Skills: Digital Transformation, Process Optimization, AI-Driven Solutions, KPI reporting

WORK EXPERIENCE

Sport Chek Sales Advisor Nov 2024 - Present

Toronto, Ontario

- Operated POS systems to process 50+ customer transactions daily, ensuring accurate payments and minimal errors.
- Effectively promoted the Triangle MasterCard, securing an average of 10+ new sign-ups per week by clearly communicating its
- Improved in-store product accessibility by reorganizing displays, leading to a 10% increase in sales of high-demand items.
- Provided personalized customer service by addressing 20+ inquiries weekly, enhancing satisfaction and loyalty through tailored recommendations.

Saudi Ericsson

Jun 2021 - Aug 2021

Financial Analyst Intern

Riyadh, Saudi Arabia

- Conducted financial process risk assessments using advanced Excel, identifying and resolving 20+ discrepancies, improving data accuracy and ensuring compliance with regulatory standards.
- · Analyzed departmental expenditures and prepared detailed reports for stakeholders, reducing compliance issues and improving audit outcomes by 25%.
- Optimized reconciliation workflows by refining manual processes, reducing reconciliation time by 30% and supporting timely monthly financial reporting.
- Assisted in financial data validation and reporting for client accounts, streamlining the reconciliation of over 150 expense claims monthly, improving accuracy and decision-making.

ICFAI University

Jun 2020 - Aug 2020

Hyderabad, India

- Research Analyst Intern
 - Used Excel to clean and analyze data from 30+ sources, identifying trends and key barriers to adopting green and sustainable
 - Created structured reports and presentations in Excel, using pivot tables, charts, and formulas to summarize findings and provide 3+ strategic recommendations for improving sustainability adoption.

LEADERSHIP EXPERIENCE

Arena Sports Club - ICFAI University

Mar 2021 – Apr 2022

Hyderabad, India

Event and Marketing Lead

- Organized 10+ university-wide events, using Google Forms for registration and feedback, boosting attendance by 30% and enhancing student engagement.
- Streamlined onboarding processes for 50+ team members, implementing efficient workflows that improved collaboration and integration by 2x.
- Developed and managed targeted social media campaigns, leveraging analytics to increase online engagement by 40% and attract a wider audience.

PROJECTS

Fraud Detection in Financial Transactions | Python 🗘

Dec 2024

• Developed a robust fraud detection pipeline using advanced data preprocessing techniques and machine learning models, enhancing classification accuracy and improving reliability in identifying fraudulent transactions.

Retail Performance Analysis & Customer Insights | IBM SPSS, IBM Cognos Analytics

· Analyzed customer satisfaction and sales data using SPSS and designed interactive dashboards in IBM Cognos Analytics, uncovering regional trends and top-performing products to deliver actionable business recommendations.

Bank Loan Performance Analytics & Reporting | SQL, Power BI

Sept 2024

• Assessed key metrics such as funded amounts and customer profiles using SQL, and created Power BI dashboards to visualize loan application trends and repayment behaviors, supporting data-driven decision-making and compliance.