# **Bug Report: #Login\_1**

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| Bug ID | **#Login\_1** |
| Tester | Suhila Ahmed |
| Date (Submittend) | 26-01-2020 |
| Title | The user failed to login with a valid email contains domain IP |
| **Bug Description** | |
| URL | https://demo-v2.grip.tools/login |
| Summary | The user is unable to login with email contains domain IP. |
| Screenshot | N/A |
| Platform | Mac OS 10.14 |
| Browser | Version 76.0.3809.132 (Official Build) (64-bit) |
| **Administrative** | |
| Assigned To | N/A |
| Assigned At | 26-01-2020 |
| Priority | High |
| Severity | Critical |

**Additional Notes:**

* **Step-by-step Description:**
  1. Navigate to GRIP login screen through the link: https://demo-v2.grip.tools/login
  2. Click on email text field
  3. Provide a valid email that contains domain IP address: email@123.123.123.123
* **Expected Result:** User should be able to login successfully
* **Actual Result:** User cannot login through this email and “Invalid email address” error message appears

# **Bug Report: #Login\_2**

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| Bug ID | **#Login\_2** |
| Tester | Suhila Ahmed |
| Date (Submittend) | 26-01-2020 |
| Title | The email that contains a double quote return a server error |
| **Bug Description** | |
| URL | https://demo-v2.grip.tools/login |
| Summary | The email that contains double quote is passed from the frontend validation and failed at the server validation. |
| Screenshot | N/A |
| Platform | Mac OS 10.14 |
| Browser | Version 76.0.3809.132 (Official Build) (64-bit) |
| **Administrative** | |
| Assigned To | N/A |
| Assigned At | 26-01-2020 |
| Priority | High |
| Severity | Critical |

**Additional Notes:**

* **Step-by-step Description:**
  1. Navigate to GRIP login screen through the link: https://demo-v2.grip.tools/login
  2. Click on email text field
  3. Provide a valid email that contains double qoute: ["email"@domain.com](mailto:%22email%22@domain.com)
  4. Click on next button
* **Expected Result:** User should be able to login successfully
* **Actual Result:** No error message appears and after user click on next button the server returns an error.

# **Bug Report: #Login\_3**

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| Bug ID | **#Login\_3** |
| Tester | Suhila Ahmed |
| Date (Submittend) | 26-01-2020 |
| Title | The invalid email address error message didn’t disappear after the email test field is cleared. |
| **Bug Description** | |
| URL | https://demo-v2.grip.tools/login |
| Summary | When clearing the invalid email address from the text field the error message should disappear. |
| Screenshot | N/A |
| Platform | Mac OS 10.14 |
| Browser | Version 76.0.3809.132 (Official Build) (64-bit) |
| **Administrative** | |
| Assigned To | N/A |
| Assigned At | 26-01-2020 |
| Priority | Low |
| Severity | Low |

**Additional Notes:**

* **Step-by-step Description:**
  1. Navigate to GRIP login screen through the link: https://demo-v2.grip.tools/login
  2. Click on email text field
  3. Provide an invalid email address: email.email.com
  4. Clear the email text field
* **Expected Result:** The invalid email address error message should disappear.
* **Actual Result:** The error message still appears until after the user enters a valid email address.

# **Bug Report: #Login\_4**

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| Bug ID | **#Login\_4** |
| Tester | Suhila Ahmed |
| Date (Submittend) | 26-01-2020 |
| Title | Clicking outside text field in order form email address to be validated. |
| **Bug Description** | |
| URL | https://demo-v2.grip.tools/login |
| Summary | The user needs to click outside email address text field in order for the email to be validated |
| Screenshot | N/A |
| Platform | Mac OS 10.14 |
| Browser | Version 76.0.3809.132 (Official Build) (64-bit) |
| **Administrative** | |
| Assigned To | N/A |
| Assigned At | 26-01-2020 |
| Priority | Low |
| Severity | Low |

**Additional Notes:**

* **Step-by-step Description:**
  1. Navigate to GRIP login screen through the link: https://demo-v2.grip.tools/login
  2. Click on email text field
  3. Provide an invalid email address: email.email.com
  4. Wait for email to be validated.
* **Expected Result:** The email address should be validated once the user provides it.
* **Actual Result:** The user needs to click outside email text field in order for address to be validated.

# **Bug Report: #Forgot\_Password\_1**

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| Bug ID | **# Forgot\_Password\_1** |
| Tester | Suhila Ahmed |
| Date (Submittend) | 26-01-2020 |
| Title | User cannot forget password with email address that contains plus (+) character |
| **Bug Description** | |
| URL | https://demo-v2.grip.tools/login |
| Summary | When user provide an email address with plus (+) character the email is redirected to the forget password screen without the plus sign. |
| Screenshot | Provided. |
| Platform | Mac OS 10.14 |
| Browser | Version 76.0.3809.132 (Official Build) (64-bit) |
| **Administrative** | |
| Assigned To | N/A |
| Assigned At | 26-01-2020 |
| Priority | High |
| Severity | High |

**Additional Notes:**

* **Step-by-step Description:**
  1. Navigate to GRIP login screen through the link: https://demo-v2.grip.tools/login
  2. Click on email text field
  3. Provide a valid email address that contains plus character: firstname+lastname@domain.com
  4. Click on next button
  5. Click on forgot password label
* **Expected Result:** The email address should appear at the forgot password screen without any character missing.
* **Actual Result:** The email address appears at the forgot password screen without the plus character.

# **Enhancements:**

1. The elements in the frontend should have test ids in order to make the automation tester job easier.
2. The sign up button should be re-named to request a demo as the feature itself is for the user to request a demo not to sign up to the website.