

# Contact Info

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# Skills

- Assist with **building and maintaining**, product features and services.
- Build, deploy and upgrade our real time compute infrastructure.
- Design and implement features to improve our systems.
- Connect with customers to understand their goals and needs and translate those into solutions our team can deliver.
- Configure tooling for systems scalability, ensure we have capacity for future growth.
- Ensure our systems are continuously monitored and running efficiently with a consistent, unified experience across products, platforms, and devices.
- Test current algorithms and write testing documents.
- Collaborate with internal stakeholders across the business to drive the delivery of features, processes and happiness.

# Disclaimer

Last updated on 2021-05-02.

# Main

# Su Hnin Pwint

## Data analysis student seeking for Summer 2021 internship

## Education

2021–Current

### Tufts University

MS Candidate in Innovation and Managment and Human Factors Engineering Medford, MA  
2015–2019

### Drexel University

B.S. in Interactive Digital Media Philadelphia, PA

## Research Experience

2020–2021

### Product Design Intern

Helpsy Health Sunnyvale, CA

- Collaborated with the engineering teams and health informatic teams to design assets and interactions that communicate Helpsy Health to the world.
- Developed user interfaces from low fidelity wireframes to pixel-perfect interactive mock-ups across mobile apps to websites.

## Selected Project Experience

2018–2019

### Overcoming Multiple Sclerosis - Senior Thesis

Drexel University Philadelphia, MA

- Designed protocols recruited participants and facilitated user sessions for 6 phases of remote research (US, UK, AU) with 40+ participants.
- Fostered fluid communication between the research and design team to help implement the changes of the OMS’s 7 step recovery program.
- Clearly articulated research findings and design recommendations by telling a compelling story for the design, development team and stakeholders.

2021

### Zinqe Sprint project

Tufts University Medford, MA

- Talked to more than 90 customers to validate our problem statment and market size
- Developed a landing page to gauge customer interest to test our pilot study

## Leadership Experience

2019

### Drexel Chapter Founding Designer

Established student chapter on campus that influenced diversity and inclusion in the user experience field. Philadelphia, PA