

# **Urgent: Data Breach Notification**

Dear All,

NLB Services recently identified unauthorized access to part of our systems on April 1, 2021. Some customer information, including names and email addresses, may have been exposed. Please be assured that no financial information or passwords were compromised.

We have secured the systems, engaged leading cybersecurity experts, and informed relevant authorities. As a precaution measure, we advise you to reset password/monitor account activity.

Protecting your data is our highest priority. We deeply regret this incident and are strengthening our security controls to prevent future occurrences.

If you have any questions, please contact our dedicated IT support team at [itsupport@nlbservices.com](mailto:itsupport@nlbservices.com).

**Regards**

**Corporate Communications Team**

**NLB Services**