

Attention: Service Outage Resolved

Dear All,

We experienced a temporary outage affecting access to various internal service portals between 10:00 am to 2:00 pm. Our technical team quickly addressed the issue, and full functionality was restored at 2:30 pm.

We appreciate your understanding during this incident, and want to assure you that we are reviewing our systems to improve stability and prevent future outages.

We apologize for any inconvenience caused and are taking measures to minimize the chance of recurrence.

Thank you for your patience and continued trust in NLB Services.

Regards

Corporate Communications Team

NLB Services