

This insurance policy document serves as a comprehensive resource for understanding vehicle insurance terminology and claim settlement processes. It includes a glossary aimed at simplifying complex terms for individuals considering purchasing or renewing vehicle insurance, as well as for current policyholders who may find the terminology challenging. Key terms defined in the glossary include "Add-on Covers," which are additional options available with Comprehensive Plans, and "Anti-theft Device," which enhances vehicle security and may lead to lower premiums. "Break-in Insurance" refers to policies with coverage gaps that could result in higher premiums upon renewal. The "Compulsory Deductible" is a fixed amount the policyholder must pay during a claim, based on the vehicle's engine capacity, while "Comprehensive Cover" combines Third-party and Own Damage coverage. The term "Cashless Garage" describes repair facilities that allow for direct billing to the insurer. Other important terms include "Claim Settlement Ratio," indicating an insurer's efficiency in handling claims, and "No Claim Bonus," a reward for not filing claims that can reduce renewal premiums. The glossary also clarifies "Insured Declared Value" (IDV), which represents the vehicle's market value for claims, and "Legal Liability," covering compensation for damages to third parties. Additionally, it discusses various add-ons like "Personal Accident Cover" and "Roadside Assistance Cover," as well as the distinctions between "Cashless Claims" and "Reimbursement Claims," emphasizing the importance of understanding these terms for informed decision-making regarding vehicle insurance policies.

The policy further details two significant components related to claim settlements: the Voluntary Deductible and the Zero Depreciation Cover. By selecting a Voluntary Deductible, the policyholder agrees to pay a specified amount towards a claim, which can lower the insurer's risk and reduce the premium. For example, if a vehicle repair costs Rs. 10,000, with a Compulsory Deductible of Rs. 1,000 and a chosen Voluntary Deductible of Rs. 1,000, the insurer will cover Rs. 8,000 while the policyholder pays Rs. 2,000 at settlement. The Zero Depreciation Cover is an add-on that eliminates depreciation calculations during claims, allowing the policyholder to receive a higher claim amount since the insurer will not deduct the depreciated value of car parts due to wear and tear. This

comprehensive overview of terms and claim settlement options is designed to empower policyholders with the knowledge necessary to navigate their vehicle insurance effectively.