The Mississippi Insurance Department provides a comprehensive consumer guide for auto insurance, highlighting the necessity of understanding various coverage options and requirements, as auto insurance is mandatory in most states. While there is no "full coverage" policy, consumers can choose from different types of coverages, including liability, medical payments, and personal injury protection (PIP). Liability coverage, which is legally required, encompasses bodily injury and property damage liability, while physical damage coverages such as collision and comprehensive are often mandated by lenders. Additionally, uninsured and underinsured motorist coverages are essential in many states. The guide advises consumers to obtain at least three quotes from different agents or insurers to secure the best deal and emphasizes the importance of selecting adequate liability limits, typically expressed in three numbers that indicate maximum payouts for bodily injury per person, total bodily injury per accident, and property damage per accident. It encourages individuals to consider purchasing coverage beyond state minimums to safeguard against potential financial liabilities.

When shopping for insurance, consumers must provide detailed information about themselves, their household, and their vehicle, including driving history and vehicle specifics. The guide suggests pertinent questions to ask insurers regarding required coverages and costs associated with higher liability limits, aiming to educate consumers for informed decision-making. The policy document elaborates on collision and comprehensive coverage, recommending deductibles for both types and specifying that coverage may extend to other drivers using the insured vehicle, as well as accidents occurring in rental cars or during work travel. In cases of total loss, the policy outlines how the vehicle's value is assessed and whether repairs can be made at any body shop, including the choice between original manufacturer's parts and aftermarket parts. If the insured vehicle is disabled, rental car expenses during repairs may be covered, subject to limits, along with towing to a garage or body shop. The document also discusses potential savings linked to higher deductibles and available discounts, such as those for bundling policies.

Furthermore, it explains how insurers determine auto premiums based on various factors, including driver characteristics (age, experience, gender, marital status), driving safety records, principal operator designation, annual mileage, vehicle use, location, education, and insurance credit scores. Some insurers may utilize usage-based rating factors derived from electronic devices in vehicles. The type of car, including repair costs and special features, also affects premium rates, as do the amounts of coverage and deductibles selected. Discounts are available for multiple policies, continuous coverage, good student status, and group memberships. The summary underscores the importance of comparing quotes from different insurers to ensure similar coverage levels are evaluated and highlights the significance of the declarations page in understanding purchased coverage. It also provides guidance for individuals facing challenges in obtaining insurance due to high-risk factors and mentions additional resources, including state insurance departments and the National Association of Insurance Commissioners (NAIC), for further assistance and information on auto insurance.