

The Car Insurance policy establishes the agreement between the insurer and the policyholder, highlighting the necessity of understanding coverage, exclusions, and obligations. It offers three types of coverage: Comprehensive, Third Party, Fire & Theft, and Third Party Only, each providing specific benefits such as accidental loss, accidental death, permanent disablement, excess protection, legal liability, and costs related to keys and locks. Optional coverages include hire car and roadside rescue services. Exclusions are extensive, covering losses related to alcohol or drugs, mechanical breakdowns, and commercial use of the vehicle. The policyholder is obligated to disclose all relevant information during the application process and when making changes, with non-disclosure potentially leading to consequences.

In the event of a claim, the policyholder must obtain permission from the insurer before incurring expenses and must take steps to mitigate further loss. Claims can be submitted online or via phone, with the insurer responsible for repairing the vehicle, paying for repairs, or providing a cash settlement based on the vehicle's condition. Coverage is valid for private or certain business uses, explicitly excluding activities such as racing or carrying fare-paying passengers. The policy can be canceled within 15 days for a full refund, provided no claims have been made, and emphasizes the importance of reading the policy to understand coverage and obligations.

Liability coverage includes reparation for accidental loss of property or bodily injury resulting from offenses committed during vehicle use in New Zealand. Policyholders must notify the insurer immediately if charged with an offense related to vehicle use and must obtain written approval before making any reparation offers. Coverage excludes amounts covered under the Accident Compensation Act 2001, including situations where the victim fails to notify a claim in time or has a claim declined. The policy does not cover defense costs, court costs, or fines related to offenses. It also covers employer's vicarious liability when employees use the car for business, provided the liability is not covered by other insurance and all policy terms are met. For property damage, the insurer will pay up to \$20,000,000 for liability, including reparation and reasonable defense costs,

with no excess for Car Comprehensive cover claims for legal liability or defense costs. Bodily injury coverage is capped at \$1,000,000, with similar excess conditions.

Exclusions for liability include loss to property owned by the insured or anyone covered under the policy, liability created by contracts unless the insured would be liable without them, and pollution-related liability unless caused by a sudden accidental event. Exemplary damages and legal costs from prosecutions under any Act are also excluded. Additional cover includes costs for legal defense against manslaughter or dangerous driving charges, medical expenses for injuries sustained by the insured or their partner, and contamination damage from methamphetamine related to theft. Coverage for damage caused by uninsured drivers is limited to \$3,000, requiring the insured to provide sufficient information about the incident.

The policy covers costs for road clearing, towing, and transport for the insured and passengers after a loss, with trailer cover available for accidental loss up to \$750, subject to a \$100 excess. Additional options include hire car coverage while the insured vehicle is being repaired and State Roadside Rescue services for assistance with flat tires, locked keys, fuel delivery, and towing under specific conditions. Exclusions apply to roadside assistance in various scenarios, including unattended vehicles and those requiring specialized equipment.

Coverage for accidental loss to windscreens, windows, sunroofs, or driving lights is provided without requiring an excess payment. However, several exclusions apply to the entire policy, including incidents involving alcohol, drugs, or intoxicating substances, where coverage is void if the driver exceeds legal limits or refuses testing after an accident. Other exclusions include losses related to confiscation by authorities, electronic data, intentional acts, mechanical breakdowns, unreported modifications, nuclear incidents, terrorism, specific tyre damage causes, contamination from controlled drugs, unlicensed drivers, unsafe vehicle conditions, and war. An excess will be deducted from claims unless otherwise stated. Policyholders must provide true statements in all

communications, notify the insurer of any changes in circumstances, and take reasonable care to avoid claims. Breaching any policy condition may result in claim denial or policy cancellation. The policy can be canceled by either party, with refunds based on the unused portion of coverage. Changes to the policy terms will take effect 14 days after notification. If the vehicle is deemed uneconomic to repair, the policy will be canceled without a premium refund, and the vehicle will become the insurer's property. The policy is governed by New Zealand law, with all amounts in New Zealand dollars, inclusive of GST. If the vehicle is covered by another insurance policy, the insurer will only pay amounts exceeding the other policy's limits. Key terms such as "accidental," "car," "electronic data," and "modification" are defined to clarify the scope of coverage and obligations.

The policy also outlines coverage for specific natural disasters, including earthquakes, landslips, volcanic eruptions, hydrothermal activity, tsunamis, and natural disaster fires, as defined by the Earthquake Commission Act 1993. The term "partner" refers to a spouse or a person living in a marriage-like relationship. The "period of cover" is specified in the policy schedule, which is the latest version issued for this policy. "Remediate" pertains to reducing methamphetamine contamination to acceptable levels, while "reparation" refers to amounts mandated by a New Zealand Court for victims of offenses under the Sentencing Act 2002. The "sum insured" is also detailed in the schedule. Coverage includes general use trailers owned or in the care of the insured, provided they are not covered by other insurance and are used as specified in the policy. Exclusions include caravans, boat trailers, camper trailers, horse floats, and their contents. A vehicle is considered a total loss if it is deemed uneconomic or unsafe to repair or if it is stolen and not recovered. The term "use" encompasses driving, parking, garaging, or storing the car or trailer. The policy covers the car or trailer used by the insured or others with permission, as well as any motorcar not owned by the insured, provided permission is granted by the owner and liability is not covered by other insurance. The terms "we," "us," and "our" refer to State, a division of IAG New Zealand Limited, while "you" refers to the insured individuals listed in the schedule. The document is copyrighted and issued by IAG New Zealand Limited, which also compensates insurance

intermediaries for issuing and renewing policies.