The Guide to Automobile Insurance provides crucial information regarding coverage, rating, and eligibility for policyholders in Michigan, where No-Fault insurance is mandatory for automobile owners and drivers. This insurance covers medical expenses from accidents, property damage to others, and legal liabilities irrespective of fault. Mandatory coverages include Bodily Injury and Property Damage Liability, with minimum limits set at \$250,000 per person and \$10,000 for property damage, alongside Property Protection Insurance capped at \$1,000,000. Personal Injury Protection Insurance offers benefits such as Allowable Expenses Benefits for medical costs, Work Loss Benefits for income loss, and Survivor's Loss Benefits for dependents. Optional coverages available include the Attendant Care Rider, Comprehensive, Collision (with various options), Car Rental, and Uninsured/Underinsured Motorists Bodily Injury coverage.

Exclusions in the policy outline situations where coverage is not applicable, including when the vehicle is rented, used for hire, or involved in illegal activities. The policy is governed by the Essential Insurance Act, which ensures fair treatment of policyholders. Premium rates are determined by factors such as driver age, driving record, automobile type, income, optional coverages, and location. To be eligible for No-Fault insurance, individuals must own a registered vehicle, possess a valid Michigan driver's license, and meet specific conditions, including no recent fraud convictions or unpaid premiums.

Policyholders have the right to appeal insurance denials or rate decisions by contacting the Department of Insurance and Financial Services, and they are encouraged to consult their AAA agent for further assistance. In the event of an automobile accident, it is crucial to collect all pertinent information, including names, addresses, driver license numbers, and insurance details from the other driver, as well as witness information and vehicle descriptions. Claims can be reported by calling 1-800-222-6424, with additional instructions provided in the policy. Michigan law mandates that all automobile insurance companies participate in various associations, such as the Michigan Catastrophic Claims Association (MCCA), which helps share costs for unlimited Personal

Injury Protection Benefits for catastrophic injuries, with associated costs reflected in the premiums for mandatory no-fault coverages.

Discounts are available for policyholders, including those for vehicles equipped with airbags, anti-theft devices, good student drivers, multiple cars insured under one policy, and those who pay their premiums in full. Premiums may also be reduced for households with multiple insurance products through AAA Michigan. To manage costs, policyholders can consider coordinating benefits with other insurance, selecting appropriate coverage limits, increasing deductibles, and choosing vehicles with favorable repair and safety records.

Fraudulent insurance acts, as defined under Michigan law, can result in severe penalties, including imprisonment and fines. The underwriting process utilizes consumer reports to verify information and determine eligibility for the best rates, with notifications provided for any adverse actions stemming from these reports. Policyholders may have the option to continue their coverage or apply for insurance through MemberSelect Insurance Company (MSIC), noting that differences exist in coverage, pricing, and rating factors between the two programs. For any inquiries or assistance, policyholders are encouraged to reach out to their AAA agent for guidance on coverage options and necessary changes, with all coverages subject to the policy's limits, exclusions, and conditions.