Chubb offers comprehensive support for homeowners and auto insurance policyholders, focusing on proactive protection and efficient recovery after a covered loss. Through the Masterpiece® Protection Network, Chubb provides complimentary referrals to over 2,000 qualified professionals in various specialties, including security, fire prevention, and art services, which may also lead to premium discounts. In the event of a loss, Chubb partners with Paul Davis Restoration and Disaster Kleanup International to ensure rapid access to mitigation and restoration services, with a commitment to respond quickly to prevent further damage. Chubb's homeowners insurance is backed by a responsive claims service, and the work of their preferred vendors is guaranteed for an additional year beyond industry standards.

For automobile coverage, Chubb facilitates access to a range of services to expedite recovery after a loss, including a preferred repair shop program that ensures high-quality repairs for high-end vehicles, with guaranteed workmanship. Full Window Glass coverage is available, allowing for repairs or replacements without a deductible. Rental car coverage is included in most policies, providing up to \$5,000 for a replacement vehicle while repairs are underway. Optional Road Service coverage offers towing and labor reimbursement, while roadside assistance is accessible through a nationwide network of service providers. For further information, policyholders can contact their independent agent or call Chubb directly.