

psncenergy.com

CUSTOMER SERVICE - 24 HOURS A DAY

1-877-776-2427, toll-free

EMERGENCY SERVICE - 24 HOURS A DAY

To report gas leaks

1-877-776-2427, toll-free

NOVEMBER STATEMENT GENERATED ON:

Dec 1 2017

ACCOUNT SUMMARY

Beginning Account Balance	\$0.00
Adjustments	+ 40.00
ePayment Received 11/09/17 THANK YOU	-40.00
Current Charges	50.44

Amount Due on 12/29/17 \$50.44

A late payment charge of 1% may be added to any balance remaining 25 days after billing.
Any remaining balance after 5:00 PM on 1/3/18 is subject to late payment charges.

SUMMARY OF CURRENT CHARGES

Gas Charges	\$50.44
Total Current Charges	\$50.44



The N.C. Utilities Commission approved the following rates effective for service rendered on and after November 1, 2017. These rates reflect a temporary decrease in the cost of gas under Rider D of the Company's tariff. (Docket No. G-5, Sub 582)

Winter Energy Charge – November through April \$0.95235

Summer Energy Charge – May through October \$0.88635

PLEASE KEEP THIS PORTION FOR YOUR RECORDS.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT, MAKING SURE THE RETURN ADDRESS SHOWS IN THE ENVELOPE WINDOW.



ACCOUNT NUMBER

0-2101-1446-6651

DATE DUE

Dec 29 2017

AMOUNT DUE

\$50.44

Please enter amount enclosed.

\$

Write account number on check and make payable to PSNC Energy.



PO Box 100256
Columbia, SC 29202-3256

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Payment Options

By Mail: Pay by check or money order in the enclosed envelope.

Online: Visit psncenergy.com to pay directly from your bank account or credit card.

By Phone: Call 1-800-450-9159, toll-free, 24 hours a day to pay using your credit card, debit card or directly from your bank account. There is a fee of \$3.50 per transaction that BillMatrix receives for providing this service. Additional limitations may apply.

Authorized Payment Agencies:
Visit an authorized payment location near you to pay in person. There is no fee associated with service at an authorized payment location.

ALLSTATE INSURANCE (WRIGHT AGENCY),
1334 MEBANE OAKS RD, MEBANE NC 27302

ALL NC AND SC WALMARTS

Unauthorized Payment Agencies:
Additional payment centers may exist in your area that are not PSNC Energy authorized payment locations. While these unauthorized locations may accept your PSNC Energy payment, they will charge a fee for doing so, and your payment will be delayed in reaching PSNC Energy.

CURRENT CHARGES

Gas Charges

RATE PLAN

101 - Gas- Residential

METER READING

Gas Meter read on 11/29/17 at 08:09 am
(Next scheduled read date 12/29/17)

METER NO.	BILLING PERIOD	DAYS	CURRENT	PREVIOUS	CONSTANT	USAGE (CCF)	BTU FACTOR	THERMS
000570737	11/10/17 - 11/29/17	19	2566	2528	1	38	1.0300 =	39
Basic Facilities Charge								10.00
39 Therms X \$ 0.952350								37.14
State Sales Tax at 7.00 %								3.30
Total Gas Charges								\$50.44

ADJUSTMENTS

Set Up Deposit	40.00
Total Adjustments	\$40.00

The Third Party Notification program is a safety net that allows others to be aware of a situation that may affect your natural gas service, especially during extreme weather conditions. This program gives you the option of naming another person to receive a copy of any disconnection notice that is sent to you. This person can be anyone you wish, such as a friend, relative, clergy or even a social agency.

The third party is not responsible for paying the bill. Please call 1-877-776-2427 to enroll in the Third Party Notification Program or if you have a special need that this program does not cover.

Electronic check conversion. When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

NOTICE
Inspection and Maintenance of
Customer Owned Buried Natural Gas Lines

PSNC Energy is committed to providing natural gas to you in a safe, reliable manner. We maintain all our lines in accordance with the U.S. Department of Transportation Pipeline Safety regulations.

PSNC Energy's responsibility to maintain natural gas lines ends at our gas meter. **We do not maintain any natural gas lines beyond the meter.** The **inspection** and **upkeep** of these **customer owned** lines are the customer's responsibility.

We are directed by Federal Law to notify all customers of the following:

1. **Customer owned BURIED** natural gas piping should be periodically inspected for leaks, and if piping is metallic, it should be inspected for corrosion.
2. Any unsafe conditions which are found should be repaired.
3. When digging near **BURIED** gas piping, the piping should be located in advance, and the digging should be done by hand. To locate **BURIED** gas piping on PSNC Energy's side of the meter, please call NC One Call at 1-800-632-4949.

You may contact a certified plumber or heating contractor in your area to assist you in locating and inspecting your **BURIED** gas piping. If you have any questions, you may call your local PSNC Energy office.

