

17th September 2021

Dear Sir/Mdm.,

RE : SECURITY TECHNOLOGY EQUIPMENT PROPOSAL FOR ADAM PARK CONDOMINIUM (MCST NO. 2964)

This document serves to illustrate the technology and equipment components Jasa proposes for Adam Park Condominium. Jasa provides a range of equipment that enhances the security operations of the premise in isolation and as a cluster, with the Operations Team functioning as its central node.

Technology Package

Site	Item	Details
ADAM PARK CONDOMINIUM	i-Rep system	I-REP (Integrated Security Technology) for Clocking, Incident Management and Attendance.
	Site 4G Mobile Phone	
	Body-worn Camera	HD Video recording for incidents & emergencies
	Walkie Talkie sets	Island-wide coverage Call-group & Call-sign system Emergency/Distress Alert function
	Visitor Management System	Real Time data of visitor flow in/out of the premises
	IP Camera	Monitor Officer movement within the designated premises

Enhanced Security Processes

Attendance Taking

The i-Rep System's attendance module utilizes both GPS and Facial Recognition tools to record officer attendance. This provides accurate and verifiable attendance records. The system prevents false-diary issues that manual written entries are vulnerable to. Additionally, we will include the Biometric System for Staff Attendance for accurate daily attendance and our Operation Team will ensure that the information is kept within PDPA compliance.

Patrol & Clocking

The i-Rep System includes a patrol and clocking module. This module can be configured for each specific site based on the layout and clocking routes as confirmed by Jasa Operations Team in conjunction with Adam Park Condominium. The officers will be guided along their patrol and route with pointers on what to look out for and what checks are to be made. This reduces the dependency on officers' memory which may be affected by fatigue. Newer officers will be more certain of their duties as well.

Incident Management

The i-Rep System includes an Incident Management module. This module utilizes a template that guides the officers and incident responder on what vital information and actions are required. This streamlines their decision-making as first responders. The preliminary report serves as a good basis for a full incident report for review after the incident is dealt with. An After-Action-Review (AAR) will benefit from the information recorded.

After-Action-Review

On top of the use of i-Rep's Incident Management module, Jasa Security proposes the use of Body-Worn Cameras (BWCs) for our officers. These BWCs are simple to use and are sturdy for security deployments. The BWCs will only be activated when incidents occur for an impartial record of events. This avoids a scenario of conflicting accounts by parties involved and is crucial for any AAR. The recordings are high quality video and audio. All data will be under Adam Park Condominium management control and will be used only for incident reviews.

Communications & Monitoring

Jasa proposes the use of Walkie-Talkies for all its officers. This can also be provided to the core operations management team. The Security Executive and the shift Supervisor at Adam Park Condominium will be tasked to monitor officer movements periodically at all sites.