

No. 39 Woodlands Close #08-80A, Mega@Woodland Singapore 737856

Tel : 6754 3140

Website : www.ras-security.sg ACRA No. : 201101425C

Reliable, Assurance and Service

M/S: Skool4Kidz @ Sengkang Riverside Park

Address: 3 Anchorvale Crescent

Dear Sir/Madam,

In our effort to improve upon our standards and provide you with excellent services, your feedback is especially important and helpful in assisting us to better understand the processes that need streamlining and services that need upgrading.

Please give us a few minutes of your time to rate us on the following parameters. Any additional suggestions/observations that you may have are welcomed.

Please tick the following boxes:

PARAMETERS	Poor	Fair	Average	Good	Excellent
Response Time (Agency)				· · · · · · · · · · · · · · · · · · ·	/
Support Services					/
Performance					1
Attire / Appearance					1
Responsiveness (Security Officer)					V/
Reliability				······································	/
Taking Instructions					

•	
Poor	 A critical concern area, which needs immediate improvement.
Fair	- A concern area, not critical but does need improvement

Average — In line with industry standards.

Good — Commendable and far exceeds expected standards.

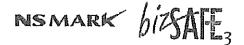
Excellent - Unparalleled and can be used as a benchmark for Industry standards.

Nt I	1or	Cor	11 IT	w.	ıte.

Kev:

Partick Ben-Judah Sabai and Vignesh 40 sea and helpful. They have provided excellent in	
Thank you for your valuable time!	Client Name: CHAN PING YOOK
Yours Faithfully,	Designation: Admin Principal (Sengtang Riversity
Gareen Hareenderpal Singh Director of Operations	Signature: 30/5/2001

Graded 'A' by Singapore Police Force for Year 2020 & 2021













No. 39 Woodlands Close #08-80A, Mega@Woodk Singapore 737856

Tel : 6754 3140

Website : www.ras-security.sg

ACRA No. : 201101425C

Reliable, Assurance and Service

M/S: Canossian School

Address: 1 Sallim Road (Gate 1)

Dear Sir/Madam,

In our effort to improve upon our standards and provide you with excellent services, your feedback is especially important helpful in assisting us to better understand the processes that need streamlining and services that need upgrading

Please give us a few minutes of your time to rate us on the following parameters. Any additional suggestions/observations you may have are welcomed.

Please tick the following boxes:

PARAMETERS	Poor	Fair	Average	Good	Excellent
Response Time (Agency)			parties of the same of the sam		
Support Services			E STATE OF THE STA		
Performance					No.
Attire / Appearance					
Responsiveness (Security Officer)					Reder
Reliability					
Taking Instructions					See

Good	 Commendable and far exceeds expected standards. 	
Excellent	- Unparalleled and can be used as a benchmark for Industry standard	is.
Other Comme	ents:	
Mr Ac	esnand annuncle cares about to	a d charl

- A critical concern area, which needs immediate improvement.

- A concern area, not critical but does need improvement.

go begond his work supel.

Thank you for your valuable time!

Client Name: (anesviah Vchoo)

Yours Faithfully,

Designation: Operation Manager

Harcon

Key:

Poor Fair

Average

Signature:

200 / 2017/20

Hareenderpal Singh Director of Operations

20.0.2021

Graded 'A' by Singapore Police Force for Year 2020 & 2021

- In line with industry standards.

NSMARK hisATE











No. 39 Woodlands Close #08-80A, Mega@Woodland Singapore 737856

Tel : 6754 3140

Website

www.ras-security.sg

ACRA No.

201101425C

Reliable, Assurance and Service

M/S: Kinderland @ Yio Chu Kang

Address: 449 Yio Chu Kang Road

Dear Sir/Madam,

In our effort to improve upon our standards and provide you with excellent services, your feedback is especially important and helpful in assisting us to better understand the processes that need streamlining and services that need upgrading.

Please give us a few minutes of your time to rate us on the following parameters. Any additional suggestions/observations that you may have are welcomed.

Please tick the following boxes:

PARAMETERS	Poor	Fair	Average	Good	Excellent
Response Time (Agency)				i/	
Support Services				*	V
Performance					V
Attire / Appearance					V
Responsiveness (Security Officer)					V
Reliability					V
Taking Instructions					V

1/	0	u	
11	C	Y	٠

Poor

- A critical concern area, which needs immediate improvement.

Fair

- A concern area, not critical but does need improvement.

Average

- In line with industry standards.

Good

- Commendable and far exceeds expected standards.

Excellent

- Unparalleled and can be used as a benchmark for Industry standards.

Other Comments:

Thank you for your valuable time!

Yours Faithfully,

Designation:

Signature:

Hareenderpal Singh
Director of Operations

Client Name:

Sumula

Designation:

Client Name:

Signature:

Designation:

Date:

Date:

Graded 'A' by Singapore Police Force for Year 2020 & 2021













No. 39 Woodlands Close #08-80A, Mega@Woodland Singapore 737856

Tel : 6754 3140

Website : <u>www.ras-security.sg</u>

ACRA No. : 201101425C

Reliable, Assurance and Service

M/S: Skool4Kidz @ Fernvale

Address: 60 Sengkang West Ave

Dear Sir/Madam,

In our effort to improve upon our standards and provide you with excellent services, your feedback is especially important and helpful in assisting us to better understand the processes that need streamlining and services that need upgrading.

Please give us a few minutes of your time to rate us on the following parameters. Any additional suggestions/observations that you may have are welcomed.

Please tick the following boxes:

PARAMETERS	Poor	Fair	Average	Good	Excellent
Response Time (Agency)					V
Support Services				$\overline{}$	
Performance				<u> </u>	
Attire / Appearance				$\overline{\hspace{1cm}}$	
Responsiveness (Security Officer)				$\overline{}$	
Reliability				$\overline{}$	
Taking Instructions				$\overline{}$	

11		
ю	OW	1
10	CΥ	

Poor

A critical concern area, which needs immediate improvement.

Fair — A concern area, not critical but does need improvement.

Average — In line with industry standards.

Good - Commendable and far exceeds expected standards.

Excellent - Unparalleled and can be used as a benchmark for Industry standards.

Other Comments:

Hareenderpal Singh Director of Operations

Prompt respond from Shawn and rectify issues swiftly based on centre feedbacks.

Thank you for your valuable time!

Client Name: Esther Wong

Yours Faithfully,

Designation: Property & Maintenance Exec

Satisfied with overall performance of security guards. Would appreicate more initiatives taken on guard duities.

Graded 'A' by Singapore Police Force for Year 2020 & 2021

NSMARK SIGAFE, L





Date: 25/5/20







Reliable. Assurance and Service

No. 39 Woodlands Close #08-80A, Mega@Woodland Singapore 737856

Tel : 6754 3140

Website : www.ras-security.sg

ACRA No. : 201101425C

M/S: <u>Canossaville Children & Community Services</u>

Address: 1 Sallim Road (Gate 3)

Dear Sir/Madam,

In our effort to improve upon our standards and provide you with excellent services, your feedback is especially important and helpful in assisting us to better understand the processes that need streamlining and services that need upgrading.

Please give us a few minutes of your time to rate us on the following parameters. Any additional suggestions/observations that you may have are welcomed.

Please tick the following boxes:

PARAMETERS	Poor	Fair	Average	Good	Excellent
Response Time (Agency)					V
Support Services				V	
Performance	The state of the s				
Attire / Appearance		*		~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	
Responsiveness (Security Officer)	\$ \$40.00 miles \$10.00 miles \$10.				
Reliability	Manager Control of the Control of th	, , , , , , , , , , , , , , , , , , ,		t de contrata de desta de la contrata del contrata del contrata de la contrata del contrata de la contrata del contrata de la contrata del contrata de la contrata de la contrata del contrata del contrata del contrata de la contrata del	V
Taking Instructions		j.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			

Kav	,
11.	•

Poor – A critical concern area, which needs immediate improvement.

Fair — A concern area, not critical but does need improvement.

Average - In line with industry standards.

Good - Commendable and far exceeds expected standards.

Excellent Unparalleled and can be used as a benchmark for Industry standards.

Other Comments:	
Thank you for your valuable time!	Client Name: Koh Seow Chin
Yours Faithfully,	Designation: Estate Manager
Hareenderpal Singh Director of Operations	Signature:

Graded 'A' by Singapore Police Force for Year 2020 & 2021









