

Dear Sir or Madam,

To get access to our systems, you need an initial password.

1. Please copy your ERGO identity card or your passport.
2. On this copy please note your ERGO ID Number, your mobile phone number and "Bitte Ergo-Domäne freischalten" as well as the date of day.
3. Please sign this copy.
4. Please send it by mail [benutzerservice@itergo.com](mailto:benutzerservice@itergo.com) or by fax +49 211 477-6087.
5. Call +49 211 477-7444 and ask for your initial password.
6. Sign on with your ERGO ID Number and your initial password.

If you need help, please do not hesitate to contact us either by phone +49 211 477-8486 or by mail [L-E5Ramp-Up-Gruppenpostfach@itergo.com](mailto:L-E5Ramp-Up-Gruppenpostfach@itergo.com)

Best regards