

How GPT Responds to Feedback: User Observations

1. Context

When users offer feedback to GPT-whether through correction, questioning, or meta-awareness-it reacts in specific, observable ways. This document captures those reactions and evaluates how they influence user trust, engagement, and satisfaction.

2. Types of User Feedback

2.1 Direct Correction

- User points out factual error or misunderstanding.
- GPT typically responds with "You're right" or "Thank you for pointing that out."

2.2 Prompt Reframing

- User rephrases a question when GPT gives an unclear answer.
- GPT tends to adjust quickly and follow the new direction.

2.3 Meta Feedback

- User comments on GPT's tone, personality, or structure (e.g., "That felt too artificial").
- GPT may apologize or attempt to reframe its behavior.

3. Observed Patterns in GPT's Feedback Handling

- GPT ****always acknowledges feedback****, even if it does not deeply adapt.
- ****Tone softens**** after user correction-more cautious and precise.
- ****Behavioral adjustments**** (e.g., less exaggerated praise) are most noticeable after repeated user feedback.

4. User Trust Outcomes

- ****Increased Trust:**** When GPT adapts naturally and transparently, users feel seen.
- ****Decreased Trust:**** If GPT repeats the same pattern after feedback, users lose confidence.
- ****Confusion:**** Users may feel uncertain if GPT acknowledges feedback without clearly improving.

5. Long-Term Effects of Repeated Feedback

- GPT may start to reflect the user's tone and preference over time.
- Users begin to develop a "training" mindset-seeing GPT as something they are helping shape.
- Interaction feels more collaborative, like co-developing a communication style.

6. Design Considerations

- ****Track subtle feedback:**** Not all corrections are direct. Emotional tone and hesitation also signal

dissatisfaction.

- ****Reinforce improvements:**** GPT should occasionally reflect back how it has adapted.
- ****Balance humility and agency:**** GPT should admit limitations without sounding overly submissive.

7. Summary

Feedback is not just data-it is relationship-building.

The more GPT can integrate and reflect feedback, the more it becomes a trustworthy and responsive partner in thought.