ISTE 782 VISUAL ANALYTICS
HOMEWORK INSTRUCTIONS
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INTRO

There are six homework assignments due in this class.

   i. Tableau
   ii. Describe the 311 data
   iii. Explore the 311 data
   iv. Tidy the 311 data
   v. Join other data to the 311 data
   vi. Communicate your findings

DATA SETS

You will use a total of three data sets in this course, one of which will be provided by the instructor. One of your most important assignments is to identify two good data sets. The first one must be found very quickly since you must visualize it by the end of week 1.

The second data set is the New York 311 data set, a version of which will be provided on solace.ist.rit.edu/~mjmics. Use the provided version rather than a version you may be able to obtain online. You can learn more about this famous data set in various articles, including one by Steven Berlin Johnson at wired.

An easier location from which to retrieve this dataset has been provided by Khalil Darwish at https://drive.google.com/drive/folders/1c8JvmiUdn7B_ftqk8eQ0R5bRRfqrqaJW?usp=sharing

The third data set must be linkable to the New York 311 data set so it must have a column of NYC boroughs or be

connectable by some other means, such as date or zip. Otherwise, you are free to identify and use any data set that meets this minimum criteria.

GENERAL INSTRUCTIONS

Part of your homework grade will depend on following these instructions carefully. These instructions serve two purposes. First, they make it easier for the instructor to concentrate on what you did right or wrong by removing variables like formatting. Second, they give you practice using a simple format for R reporting.

You may work in pairs on any assignment as long as you document your names and both turn in identical files. If you claim to work in a pair and turn in different files, I will question whether you are on the same page as a pair.

You will most likely use RStudio to do homeworks ii–vi but, if you wish, you may use the copy of a virtual machine located at `solace.ist.rit.edu/~mjmics`. This virtual machine has a copy of R and all the packages used in this class preloaded. It will give you experience with working on a virtual machine which you may need in practice if you have to work with large data sets. RIT has a license for VMware you can use as students to host this virtual machine. In practice, you would likely use a virtual machine hosted remotely, often via Amazon Web Services or a similar service, but the mode of interaction is the same. I am enthusiastic about the use of virtual machines and am happy to help you set this up.

INSTRUCTIONS FOR HOMEWORK I

On the first day of class, we will do an exercise together with Tableau. To demonstrate your understanding of Tableau, you

will do something similar to what we do in class, but with your own data set.

First, obtain a data set. You will turn this in. If it is too large to fit in myCourses, you will submit an explicit link. Be aware that I will deduct substantial points from your grade if you make it too difficult for me to find your data. The data set should be at least as large and rich as the *Superstore* data set we use in class.

Second, create some visualizations in Tableau, analogous to the visualizations we create in class with the *Superstore* data. Do not necessarily use the same selection of visualizations but rather identify those appropriate to your data.

Third, create an interactive dashboard like the one that we create in class, so that it is possible for the user to explore the data from different perspectives.

Fourth, create a series of storypoints like the ones we create in class, allowing the user to follow the narrative of discovery you've constructed through your visualizations and dashboard.

Fifth, answer the six discussion questions at the end of our Tableau video, also to be found in the Tableau workbook. Put these answers in a plain text file, not in a word processing document. Be aware that I will deduct substantial points if you turn in a word processing document that I can not open with a plain text editor.

Turn in a zip file called `i.zip` containing your Tableau workbook, named `i.twb`, your data file, named `data.csv`, and your answers to questions, named `i.txt`. Do not use any subdirectories in your .zip file. Be aware that I will deduct substantial points from your grade if I have to hunt through a directory structure to find your files. myCourses will take care of adding your name to your submission.

R Markdown Files. For each homework assignment, you will turn in two files. You will turn in an R markdown file and a pdf file that results from rendering the R markdown file.

0. Zip any files you turn in. There should be a single zip file named with the number of the homework as a lowercase roman numeral. For example, homework ii should be enclosed in a zip file called `ii.zip`. My-Courses will add your name (plus a great many numbers) to the file name automatically.

1. Use a full-featured text editor that saves your files as UTF-8 or use R Studio.

2. Save the files with the extension `.Rmd` and make the file name match the roman numeral of the assignment but in lower case. For example, the second assignment will be called `ii.Rmd` and so on.

3. The beginning of the file contains the following info: the homework number, your name, the date, and the output format. For example, for the second homework, my file would begin as follows (note that each line begins flush left).

```
---
title: 'homework ii'
author: 'Mick McQuaid'
date: '2018-09-14'
output:
```

```
    pdf_document:
        latex_engine: xelatex
---


```{r initialize}
library(tidyverse)
library(data.table)
nyc311<-
  fread("311_Service_Requests_from_2010_to_Present.csv")
names(nyc311)<-names(nyc311) %>%
  stringr::str_replace_all("\\s", ".")
```
```

The above snippet contains an R code chunk. Next we'll talk about R code chunks but be aware that you need to include this particular chunk at the beginning of every file that uses the 311 data. If you are connected to the campus VPN, you can substitute the following for the line containing the `fread()` function.

```
nyc311<-fread("https://solace.ist.rit.edu/~mjmics/311.csv"
```

This reads the data directly from my copy.

7. Whenever your answer includes R code, write the code flush left surrounded by code fences. A code fence consists of a line with three backticks flush left and no other text except the letter r in curly braces (you can put certain other code inside the curly braces as well and you will learn that later) for the opening code fence and none at all for the closing code fence. Here is an example.

```
```{r label}
library(ISLR)
pairs(Auto)
with(Auto,(plot(mpg,cylinders)))
sapply(Auto[,3:7],mean)
```
```

8. If you want to include mathematical expressions, you may write them in LaTeX and surround them with dollar signs. This will allow you to say things like $\widehat{\mu}_0$. If you cannot understand LaTeX (it will be demonstrated for you and examples will be given), you can write the expressions out phonetically. For example, the above expression is pronounced *mu hat nought* and is written in LaTeX as $\widehat\mu_0$.

9. R markdown is documented in Chapters 21, 23, and 24 of our textbook as well as in other publications we will discuss. You will need to familiarize yourself with this format to some extent.

HW II. DESCRIBE THE 311 DATA

For this assignment, you will give a preliminary description of the 311 data. It should include pictures and tables and a data dictionary and be presented in an r markdown document called `ii.Rmd`. It should be included in a .zip file called `ii.zip` along with its rendered version, `ii.pdf`, and there should be no subdirectories in the .zip file. You will need to investigate the nature of the data using whatever means you can think of, such as googling. (A data dictionary gives definitions of columns and any specifications of limitations of what can be entered in the column. For example, a column containing zip codes consists of either exactly five digits or exactly nine digits with a dash between the fifth and sixth digit.

A column containing borough names consists only of the following entries: Bronx, Brooklyn, Manhattan, Queens, Staten Island.)

Like all the remaining assignments, you are likely to find this difficult, time-consuming, and taxing to your imagination. The best way to learn is to throw yourself into a hard project like this. Following are some tips that you might discover in your own journery, but that I have collected here to make sure that you consider them. You may want to skim them a few times to make sure you understand.

Use a remote server. Reading and working with a 4.4 GB file can be daunting on many laptops and even lab machines. There is a wide range of available cloud solutions you can use instead. Personally, I find it convenient to process the file on a Macbook Pro with 16GB RAM and at least 40GB free storage. But if you have a 4GB laptop with maxed out storage, you're going to want to explore one of the following options.

- solace: This is the machine from which I serve the data so if you use it via `ssh` you don't have to copy the data. You can read it directly into R either giving the path or the URL to my copy. The main limitation for solace is that it doesn't have a graphical interface except via the browser. You can actually create your graphics in the `www` directory and view them with a browser. Everyone in the class should be able to login to this machine with your RIT credentials. If it doesn't work, talk to me.
- aws: Amazon Web Services offers a good deal for students and has machines with R preinstalled.
- google cloud: Google also offers a good deal for students and also has R installed on cloud-based machines. The main thing to keep in mind is to turn the service off when you are not using it so you won't run out of free time during the semester. The same is true of Amazon.

Use tinytex. You are required to *render* your .Rmd files. This means to convert them to pdf and include all processing, graphical and otherwise. The easiest way to do this by far is install tinytex and ignore any suggestions about installing miktex or other tex-related packages. Tinytex is comparatively automated, which is what makes it easier. TeX, like R, relies on packages and tinytex will guess and install required TeX packages in a place where RStudio can find them. Installing tinytex is a two-step process as shown below.

```r
install.packages('tinytex')
tinytex::install_tinytex()
```

After you install tinytex, you never refer to it explicitly. Instead you give the following commands that are not part of your .Rmd document but instead give the commands at the R console, referring to your .Rmd document.

```r
if (!require(rmarkdown)) {
  install.packages("rmarkdown",dependencies=TRUE)
  library(rmarkdown)
}
render("ii.Rmd",pdf_document(latex_engine="xelatex"))
```

Use fread(). Reading a 4.4 GB file into R can be quite time-consuming. You can speed the process up a great deal by using the `fread()` function from the `data.table` package. Not only does it read data rapidly compared to `read.csv()` but it does sophisticated data wrangling. Read about it in by saying `help(fread)` after you enter the following code.

Notice the structure of the following `if` construct. This is a common construct for loading packages.

```
if (!require(data.table)) {
  install.packages("data.table",dependencies=TRUE)
  library(data.table)
}
nyc311<-fread("311.csv")
names(nyc311)<-names(nyc311) %>%
  stringr::str_replace_all("\\s", ".")
```

Avoid City. The City column contains a vast number of misspellings and odd entries that don't correspond to any definition of City. You can try to clean this column up or just drop it. Most students will not use it in any analysis anyway.

Drop columns before you drop rows. Identify columns you won't analyze and drop them before you drop any rows that you consider problematic. This is faster than dropping rows first because it affects more data.

Avoid duplicate rows. As far as I know, there are no completely duplicated rows in the nyc311 data. It is often a good practice to check for duplicate rows, though, and to eliminate them if they exist. It is also the case with this data that you can remove the `Unique Key` column and find many rows that are otherwise duplicates that way. That is actually better than leaving the `Unique Key` column since you won't need it for any analysis.

```
if (!require(dplyr)) {
  install.packages("dplyr",dependencies=TRUE)
```

```r
  library(dplyr)
}
nyc311nodups<-distinct(nyc311)
all_equal(nyc311nodups,nyc311)
```

The last command above checks to see if two dataframes
are equal. If they are, it pays to `rm()` one of them and save a
lot of memory. If they are not, then be sure to save the smaller
of the two, which should be `nyc311nodups` in this case.

Use section headings. Rmarkdown uses section headings
where # is a main section, ## is a subsection, and so on. You
should use these to make it easier to follow your document.
One rule you need to remember is that the section marker
should be preceded by a blank line and should be the first thing
on the line where it occurs. It should be followed by a space.

Use chunk names. When you render your .Rmd file, R
will emit the name of each chunk as it is processed or "un-
named chunk" if you haven't given it a name. Therefore it
makes sense to give names to your chunks so you (and I) can
better follow the execution process. You can not give the same
name to two chunks in a document. You can give a chunk the
label *Initialize* as follows.

```
```{r Initialize}
initialization code here
```
```

Sample 10,000 rows. As you work with the nyc311 data,
you are likely to make mistakes. Some of these mistakes will

involve waiting a very long time for results. You should first create a sample of data, say 10,000 rows, and work with that. Only when you are sure your code works, then should you work with the entire data set.

```
sample<-nyc311[sample(nrow(nyc311),10000),]
```

Use xtable(). There are several tools for making better-looking tables than you will get by default. One example is `xtable()`. The argument to `xtable()` must be a valid data frame. The code fence enclosing the table must include the `results="asis"` option (line 1 in the following code block) or else the raw LaTeX will be rendered instead of the finished table. Note that `xtable()` will let you create a table too wide for the page. In that case, there are two easy alternatives. One is to make it a landscape table and the other is to use `pander()` instead of `xtable()`.

```
```{r results="asis"}
library(xtable)
xtable(head(sample))
```
```

To print the table in landscape form, you can do something like the following.

```
```{r}
library(kableExtra)
```
```

```
landscape(knitr::kable(head(mtcars),"latex"))
```

Use the sample file to start. There is a sample file called `ii.Rmd` and a matching output file called `ii.pdf` on my-Courses. You can download this and use it to start with. Make sure you have it in the working directory and give the following commands at the R console.

```
library(rmarkdown)
render("ii.Rmd",pdf_document(latex_engine="xelatex"))
```

You should be able to reproduce the `ii.pdf` exactly if you have installed all the relevant packages mentioned above in R. Otherwise you will see a lot of error messages. You may want to go back and skim these tips until you find you have installed all the relevant packages. Make sure you can properly render the file before you continue.

Next you should locate the parenthesized instructions in the `ii.Rmd` file and begin expanding the file. This will require you to explore R and `ggplot2` and other packages. Try to really improve on this file before turning it in as your homework ii.

Infer borough from zip code or lat / long. There are many UNSPECIFIED borough entries. Googling *infer borough from zip code* immediately returns a list of zip codes per borough. Googling *infer borough from lat / long* is not as straightforward. There are some R packages you can use, `sp` and `rgdal`. There are publicly available ESRI shapefiles for zip

codes. You can use these packages and shapefiles to determine some of the zip codes from lat / long coordinates. This is a somewhat difficult task and is rewarded as such.

HW III. EXPLORE THE 311 DATA

For this assignment, you will conduct an exploratory data analysis of the 311 data. This is a much deeper dive than the previous assignment. Here you will look for connections between columns. These questions could include, for instance, what complaints are most associated with which agencies or which boroughs generate the most complaints of each major category. You will be graded on the questions you raise as well as the answers you discover. Turn in an R markdown file and a rendered pdf file recording your exploration.

One element you may wish to explore is the latitude and longitude variables assigned to each row. You can generate a map by modifying the following code. Note that you will have to get your own key for the Google Maps API instead of using the one below. You *must not* try to use the entire nyc311 data set as there are too many points to visualize. Instead, choose a sample and choose only one kind of complaint. Modify the following code to refer to the smaller data frame you generate. Do *not* try to run the following code on the entire data set.

```r
# Get NYC map in Black and White
if(!require("devtools")) {
  install.packages("devtools")
}
if(!require("ggmap")) {
  devtools::install_github("dkahle/ggmap", ref = "tidyup")
```

```
}
key<-"AIzaSyAN47wCuHi93plFKGb6A1Kf8vc6bdfJHAE"
register_google(key = key)
nyc_map = get_map(location = c(lon= -73.9, lat= 40.7),
                  maptype = "terrain", zoom =12)
# There is a new update regarding google maps requirement
# for API key hence this code above is required.
map <- ggmap(nyc_map) +
  geom_point(data=bla,aes(x=bla$Longitude,y=bla$Latitude)
             size= 0.4, alpha=0.2, color= "red") +
  ggtitle("Map of bla and bleah") +
  theme(plot.title = element_text(hjust = 0.5)) +
  xlab("Longitude") + ylab("Latitude")
map
```

Thanks to Apurva Tripathi for the above code! Note that you
must establish a Google account to use it. More informa-
tion is available at https://developers.google.com/ma
ps/documentation/maps-static/get-api-key. I sug-
gest using the Maps Static API when you have a choice of
Google map apis.

HW IV. TIDY THE 311 DATA

The 311 data contains many infelicities, some of which can be
corrected by tidyr. For this assignment, you will improve
the 311 data and introduce another related data set, which may
also require the use of tidyr. The related data set should have
a column of NY boroughs or be connectable by some other
means to the 311 data set. It should obey the rules of tidy data
as described in the tidyr chapter of the textbook. If not, you
must use tidyr functions to prepare it. You will turn in an

R markdown document showing what you did to prepare the data. What you did should be reproducible using your file.

Bear in mind that many data sets have specific URLs. This allows you to read the data directly into R without saving a copy of the data set. That is what I prefer you do if possible. Otherwise you must include your alternative data set in your zip file.

For example, you can say

```
altdata<-fread("https://datasource.com/path/to/data.csv")
```

Note: There have been some really wacky data sets proposed in past semesters. Let me suggest one that will work well—estimated population by borough across the same years as reported in the 311 data. This data set would allow you to analyze per capita complaints by borough. Examples of wacky data sets include data sets encompassing different years than those reported in the 311 data and data that replicates 311 data from the perspective of a different agencies. You'll lose a lot of points for choosing a data set that offers little analytical potential.

HW V. JOIN OTHER DATA TO THE 311 DATA

For this assignment, you will connect your other data set to the 311 data set, using `dplyr`. As usual, you will turn in a zipped file including an R markdown file and rendered pdf showing what you did to connect the files, as well as a short table or tables consisting of an extract of the data, and a data dictionary for all the data. You will continue to explore connections between columns but you need not report on the new connections until hw vi.

Note: In past semesters, there have been a lot of groups conducting full joins and running out of memory. Full joins will result in large point deductions. Sampling will result in large point deductions. What you can do in this assignment that won't result in massive point deductions is to summarize the 311 data before making an inner join. For example, you may summarize the data by identifying the most frequent complaint in each zip code in each year, resulting in a table with as many rows as there are zip code / year combinations. This will be a small but useful table from an analytical perspective. Then you can join on a concatenated key of zip code and year with another summarized data set.

HW VI. COMMUNICATE YOUR FINDINGS

For this assignment, you will communicate your findings via a polished R markdown report. These findings include the connections you made in previous assignments as well as new ideas you incorporate as a result of additional exploration.

Unlike your previous assignments, this assignment requires you to develop polished titles, legends, axes, and scales for your plots and to comment on them in a superb narrative, free of spelling and grammatical errors. This should be a complete report on the 311 data (and your other data set) that you would be proud to show in a portfolio or to a potential employer. Include the data dictionary from hw v as an appendix. Be aware that you are communicating findings not exploring in this report, so omit any dead ends you may have included in hw iii.