

RESUME

PERSONAL DETAILS

Name : Sk Golam Rocky Bul **E-mail:** rocky.ece13422@gmail.com
Nationality: Indian **Mobile:** +91 8670330693
DOB: 26-06-1995 **Post Code** : 713346
Languages Known: English, Hindi, Urdu and Bengali.
Current Address: 3rd Floor, House No 499, 9th Cross Road, BTM 2nd Stage, Bangalore 560076

EDUCATION & QUALIFICATIONS

- B-TECH from Aliah University Kolkata with CGPA 7.12 (77.5%)
STREAM-Electronics & Communication engineering.
 - 12th from Baidyanathpur High School, Pandaveswar with 65%.
 - 10th from Baidyanathpur High School, Pandaveswar with 65.66%.
-

PROFILE

To be part of a strong and innovative group. I venture into serving the organization with sincerity and honesty by making the best use of my skills and capabilities and upholding the dignity true professional and optimizing.

TECHNICAL SKILL SUMMARY:

Operating systems: Windows 2010, 2008, 2007.
Skills: Html, Css, Bootstrap
Scripting Language: JavaScript, JQuery
Tools/Libraries/CMS: HubSpot CMS

EXPERIENCE:

- I worked for 6 months as a Front End Developer with **RWO Infosystem Pvt. Ltd.** In Bangalore
- It's been 2.2 years that I have been working with **Iosys Software India Pvt. Ltd.** in Bangalore as a HubSpot Developer (Since 2nd April, 2018). My major role in this organization is to create any kind of Landing Page, Website Page, Blog, Email, HubDb Dynamic Page, Workflow and HubSpot New Theme Template. And also I do client management for various countries. I have been handling more than 5 clients individually for Canada, USA and UK since the last 1.5 years. And also I have implemented a few Gym Calculators using JQuery on HubSpot. Also familiar with creating Step Form using HubSpot Form, Mega Menu.

ACHIEVEMENTS:

- Completed Internship on PCB DESIGN from NFLY EDUVISION.
- Completed a project on Library Management System in NetBeans.

PROCESSING RELATED RESPONSIBILITIES:

- Monitoring the overall functioning of the process, identifying improvement areas and implementing adequate measures to maximize client satisfaction level.
- Responsible for transitioning processes from the clients and to ensure its smooth handover to operation departments.
- Interacts with the client / client teams on client facing participant issues as well as processing related issues.

GENERAL RESPONSIBILITIES:

- Devising training plans for any new work/process coming in and mentoring the associates to learn the same.
- Understanding team dynamics by meeting the associates on a 1-to 1 basis, giving constructive feedback, setting goals & helping individuals to achieve & enhance their abilities towards career growth.

PROFILE AT A GLANCE:

- Proficient in using MS Word, MS Excel, Power Point.
- Ability to adapt well and perform in a competitive environment.
- A motivated and diligent team player utilizing excellent communication, interpersonal skills with a strong analytical mind-set to learn quickly, to analyze the situation, identify requirements and provide solutions.

DECLARATION:

I hereby declare that the above information is true to the best of my knowledge.

